

BrokerCheck Report

QUESTRADE USA INC.

CRD# 147370

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.

- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

• **Thank you for using FINRA BrokerCheck.**



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



QUESTRADE USA INC.

CRD# 147370

SEC# 8-67899

Main Office Location

5700 YONGE STREET
SUITE 1900
TORONTO, ONTARIO, CANADA M2M 4K2
Regulated by FINRA Boston Office

Mailing Address

5700 YONGE STREET
SUITE 1900
TORONTO, ONTARIO, CANADA M2M 4K2

Business Telephone Number

416.913.8313

Report Summary for this Firm

This report summary provides an overview of the brokerage firm. Additional information for this firm can be found in the detailed report.

Firm Profile

This firm is classified as a corporation.

Its fiscal year ends in December.

Firm History

Information relating to the brokerage firm's history such as other business names and successions (e.g., mergers, acquisitions) can be found in the detailed report.

Firm Operations

This firm is registered with:

- the SEC
- 1 Self-Regulatory Organization
- 0 U.S. states and territories

Is this brokerage firm currently suspended with any regulator? **No**

This firm conducts 6 types of businesses.

This firm is affiliated with financial or investment institutions.

This firm does not have referral or financial arrangements with other brokers or dealers.

Disclosure Events

Brokerage firms are required to disclose certain criminal matters, regulatory actions, civil judicial proceedings and financial matters in which the firm or one of its control affiliates has been involved.

Are there events disclosed about this firm? **No**



Firm Profile

This firm is classified as a corporation.

Its fiscal year ends in December.

Firm Names and Locations

This section provides the brokerage firm's full legal name, "Doing Business As" name, business and mailing addresses, telephone number, and any alternate name by which the firm conducts business and where such name is used.

QUESTRADE USA INC.

Doing business as QUESTRADE USA INC.

CRD# 147370

SEC# 8-67899

Main Office Location

5700 YONGE STREET
SUITE 1900
TORONTO, ONTARIO, CANADA M2M 4K2

Regulated by FINRA Boston Office

Mailing Address

5700 YONGE STREET
SUITE 1900
TORONTO, ONTARIO, CANADA M2M 4K2

Business Telephone Number

416.913.8313



Firm Profile

This section provides information relating to all direct owners and executive officers of the brokerage firm.

Direct Owners and Executive Officers

Legal Name & CRD# (if any): QUESTRADE FINANCIAL GROUP

Is this a domestic or foreign entity or an individual? Foreign Entity

Position OWNER

Position Start Date 09/2007

Percentage of Ownership 75% or more

Does this owner direct the management or policies of the firm? No

Is this a public reporting company? No

Legal Name & CRD# (if any): ADDO, PORTIA

7954774

Is this a domestic or foreign entity or an individual? Individual

Position CHIEF COMPLIANCE OFFICER

Position Start Date 11/2025

Percentage of Ownership Less than 5%

Does this owner direct the management or policies of the firm? No

Is this a public reporting company? No

Legal Name & CRD# (if any): HSIEH, NEAL HSIAO-CHENG

5998917

Is this a domestic or foreign entity or an individual? Individual

Position CHIEF FINANCIAL OFFICER, PRINCIPAL FINANCIAL OFFICER AND PRINCIPAL OPERATIONS OFFICER

Position Start Date 04/2022

Firm Profile



Direct Owners and Executive Officers (continued)

Percentage of Ownership Less than 5%

Does this owner direct the management or policies of the firm? No

Is this a public reporting company? No

Legal Name & CRD# (if any): KHOLODENKO, EDWARD
5547059

Is this a domestic or foreign entity or an individual? Individual

Position PRESIDENT / CEO / H.O. SUPERVISOR / EXECUTIVE REP.

Position Start Date 09/2007

Percentage of Ownership Less than 5%

Does this owner direct the management or policies of the firm? Yes

Is this a public reporting company? No

Firm Profile

This section provides information relating to any indirect owners of the brokerage firm.



Indirect Owners

Legal Name & CRD# (if any):	KHOLODENKO, EDWARD 5547059
Is this a domestic or foreign entity or an individual?	Individual
Company through which indirect ownership is established	QUESTRADE FINANCIAL GROUP
Relationship to Direct Owner	OWNER
Relationship Established	09/2004
Percentage of Ownership	75% or more
Does this owner direct the management or policies of the firm?	Yes
Is this a public reporting company?	No

Firm History

This section provides information relating to any successions (e.g., mergers, acquisitions) involving the firm.

No information reported.





Firm Operations

Registrations

This section provides information about the regulators (Securities and Exchange Commission (SEC), self-regulatory organizations (SROs), and U.S. states and territories) with which the brokerage firm is currently registered and licensed, the date the license became effective, and certain information about the firm's SEC registration.

This firm is currently registered with the SEC, 1 SRO and 0 U.S. states and territories.

Federal Regulator	Status	Date Effective
SEC	Approved	01/05/2009

SEC Registration Questions

This firm is registered with the SEC as:

A broker-dealer: Yes

A broker-dealer and government securities broker or dealer: Yes

A government securities broker or dealer only: No

This firm has ceased activity as a government securities broker or dealer: No

Self-Regulatory Organization	Status	Date Effective
FINRA	Approved	01/05/2009

Firm Operations

Registrations (continued)



Firm Operations



Types of Business

This section provides the types of business, including non-securities business, the brokerage firm is engaged in or expects to be engaged in.

This firm currently conducts 6 types of businesses.

Types of Business

Broker or dealer retailing corporate equity securities over-the-counter
Mutual fund retailer
U S. government securities broker
Put and call broker or dealer or option writer
Broker or dealer selling tax shelters or limited partnerships in primary distributions
Private placements of securities

Firm Operations



Clearing Arrangements

This firm does not hold or maintain funds or securities or provide clearing services for other broker-dealer(s).

Introducing Arrangements

This firm does not refer or introduce customers to other brokers and dealers.

Firm Operations

Industry Arrangements



This firm does not have books or records maintained by a third party.

This firm does not have accounts, funds, or securities maintained by a third party.

This firm does not have customer accounts, funds, or securities maintained by a third party.

Control Persons/Financing

This firm does not have individuals who control its management or policies through agreement.

This firm does not have individuals who wholly or partly finance the firm's business.



Firm Operations

Organization Affiliates

This section provides information on control relationships the firm has with other firms in the securities, investment advisory, or banking business.

This firm is, directly or indirectly:

- in control of
 - controlled by
 - or under common control with
- the following partnerships, corporations, or other organizations engaged in the securities or investment advisory business.**

QUESTGLOBAL, INC. is under common control with the firm.

Business Address:	FIRST FLOOR, BALMORAL HALL, BALMORAL GAP HASTINGS, CHRIST CHURCH HASTINGS, BARBADOS BB14034
Effective Date:	06/08/2023
Foreign Entity:	Yes
Country:	BARBADOS
Securities Activities:	Yes
Investment Advisory Activities:	No
Description:	QUESTRADE USA INC. AND QUESTGLOBAL INC. ARE UNDER COMMON CONTROL THROUGH DIRECT OWNER, QUESTRADE FINANCIAL GROUP.

QUESTRADE WEALTH MANAGMENT INC. is under common control with the firm.

Business Address:	5700 YONGE STREET SUITE 1900 TORONTO, ONTARIO, CN M2M 4K2
Effective Date:	02/21/2013
Foreign Entity:	Yes
Country:	CANADA
Securities Activities:	No
Investment Advisory Activities:	Yes
Description:	QUESTRADE USA INC. AND QUESTRADE WEALTH MANAGMENT INC. ARE UNDER COMMON CONTROL THROUGH DIRECT OWNER QUESTRADE

Firm Operations



Organization Affiliates (continued)

FINANCIAL GROUP.

QUESTRADE, INC. is under common control with the firm.

Business Address:	5700 YONGE STREET SUITE 1900 TORONTO, ONTARIO, CN M2M 4K2
Effective Date:	09/26/2007
Foreign Entity:	Yes
Country:	CANADA
Securities Activities:	Yes
Investment Advisory Activities:	No
Description:	QUESTRADE USA INC. AND QUESTRADE, INC. ARE UNDER COMMON CONTROL THROUGH DIRECT OWNER QUESTRADE FINANCIAL GROUP.

This firm is not directly or indirectly, controlled by the following:

- bank holding company
- national bank
- state member bank of the Federal Reserve System
- state non-member bank
- savings bank or association
- credit union
- or foreign bank

End of Report



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