

BrokerCheck Report

Paul Regis Lang

CRD# 1111162

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

Paul R. Lang

CRD# 1111162

Currently employed by and registered with the following Firm(s):

AMERIPRISE FINANCIAL SERVICES, LLC

1401 Macy Dr Roswell, GA 30076 CRD# 6363

Registered with this firm since: 06/16/2017

B AMERIPRISE FINANCIAL SERVICES, LLC

1401 Macy Dr Roswell, GA 30076 CRD# 6363

Registered with this firm since: 06/16/2017

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 29 U.S. states and territories

This broker has passed:

- 1 Principal/Supervisory Exam
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

CRD# 250

ST. LOUIS, MO 03/2007 - 06/2017

B EDWARD JONES CRD# 250 ROSWELL, GA 04/1983 - 06/2017

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type Count
Customer Dispute 2

Broker Qualifications



Date

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

Status

This individual is currently registered with 1 SRO and is licensed in 29 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: AMERIPRISE FINANCIAL SERVICES, LLC

Main Office Address: 9013RD AVENUE SOUTH

MINNEAPOLIS, MN 55402

Category

Firm CRD#: **6363**

SRO

	SRU	Category	Status	Date
B	FINRA	General Securities Representative	Approved	06/16/2017
	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	06/26/2017
B	Alaska	Agent	Approved	09/04/2024
B	Arizona	Agent	Approved	02/01/2023
B	Arkansas	Agent	Approved	01/28/2021
B	California	Agent	Approved	06/16/2017
B	Colorado	Agent	Approved	06/16/2017
B	District of Columbia	Agent	Approved	06/16/2017
B	Florida	Agent	Approved	06/16/2017
B	Georgia	Agent	Approved	06/16/2017
IA	Georgia	Investment Adviser Representative	Approved	06/26/2017
B	Indiana	Agent	Approved	01/14/2021
B	lowa	Agent	Approved	09/18/2024

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Kansas	Agent	Approved	11/01/2021
B	Maine	Agent	Approved	01/22/2019
B	Maryland	Agent	Approved	06/16/2017
B	Massachusetts	Agent	Approved	01/21/2025
B	Michigan	Agent	Approved	01/22/2019
B	Minnesota	Agent	Approved	01/22/2019
B	Missouri	Agent	Approved	06/03/2022
B	New Hampshire	Agent	Approved	08/14/2023
B	New Jersey	Agent	Approved	03/21/2019
B	New York	Agent	Approved	01/22/2019
B	North Carolina	Agent	Approved	06/16/2017
B	Ohio	Agent	Approved	02/07/2025
B	South Carolina	Agent	Approved	07/18/2017
B	Tennessee	Agent	Approved	06/16/2017
B	Texas	Agent	Approved	06/16/2017
IA	Texas	Investment Adviser Representative	Approved	06/16/2017
B	Vermont	Agent	Approved	01/03/2025
B	Virginia	Agent	Approved	06/16/2017
B	Wisconsin	Agent	Approved	06/16/2017

Branch Office Locations

www.finra.org/brokercheck

Broker Qualifications



Employment 1 of 1, continued AMERIPRISE FINANCIAL SERVICES, LLC 1401 Macy Dr Roswell, GA 30076

AMERIPRISE FINANCIAL SERVICES, LLC Roswell, GA

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exan	1	Category	Date
В	General Securities Sales Supervisor Examination (Options Module & General Module)	Series 8	03/16/1993

General Industry/Product Exams

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
B	General Securities Representative Examination	Series 7	04/16/1983

State Securities Law Exams

Exam		Category	Date
BIA	Uniform Combined State Law Examination	Series 66	02/20/2007
B	Uniform Securities Agent State Law Examination	Series 63	04/19/1983

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
IA	03/2007 - 06/2017	EDWARD JONES	250	ROSWELL, GA
B	04/1983 - 06/2017	EDWARD JONES	250	ROSWELL, GA

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
03/2020 - Present	Ameriprise Financial Services, LLC	Registered Rep	Υ	Roswell, GA, United States
06/2017 - 03/2020	AMERIPRISE FINANCIAL SERVICES INC	REGISTERED REP	Υ	Alpharetta, GA, United States
02/1983 - 06/2017	EDWARD D. JONES & CO., L.P.	OTHER - REP TRAINEE	Υ	ROSWELL, GA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Real Estate Ownership; Sold Property this past week.; 1002 Macy DrRoswell, GA 30076, , Roswell, GA, 30076; Investment-Related; 06/01/2014. Business Ownership; The Bear and Cub, LLC; Owner; Real Estate; 505 Shelli Ln, , Roswsell, GA, 30075; Investment-Related; 06/01/2014; 1 to 9 hours per month; 1 to 9 during trading hours. Other Business Activities; New York Life; Annuity interested party sold this product years ago while I was at Edward Jones.; Regular Address NYL Annuity Service Center P.O. Box 9859 Provide, ,; Not Investment-Related; 07/17/2017; 0 hours per month; 0 during trading hours.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	2	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

EDWARD JONES

Allegations: 9/8/09; CLIENT ALLEGED HE INSTRUCTED THE FA TO SELL 4,600 SHARES

OF AGTHX AND INSTEAD ALL SHARES WERE SOLD. CLIENT DOES NOT MAKE A SPECIFIC CLAIM; HOWEVER, THE COST TO REINSTATE THE

SHARES WOULD BE APPROXIMATELY \$8,354.36.

Product Type: Mutual Fund

Alleged Damages: \$5,000.00

Alleged Damages Amount Explanation (if amount not

exact):

ALLEGATIONS CLAIM DAMAGES THAT APPEAR TO BE IN EXCESS OF \$5.000

Is this an oral complaint? No

Is this a written complaint?

Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received: 09/17/2009



Complaint Pending? No

Status: Denied

Status Date: 09/30/2009

Settlement Amount:

Individual Contribution

Amount:

Broker Statement ACCORDING TO THE FA, THE CLIENT CONTACTED HIS OFFICE ON

SEPTEMBER 8, 2009 STATING HIS INTENT TO PLACE TRADES. THE FA HAS INDICATED HE RECEIVED INSTRUCTIONS FROM THE CLIENT TO SELL ALL SHARES OF GROWTH FUND OF AMERICA, AMERICAN MUTUAL FUND, AND WASHINGTON MUTUAL INVESTORS FUND THAT WERE PREVIOUSLY HELD IN THE ACCOUNT. THE FA HAS FURTHER INDICATED HE REPEATED THE INSTRUCTIONS TO CONFIRM THE TRADES AND THE TRADES WERE

PLACED ACCORDINGLY.

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

EDWARD JONES

Allegations: 5/21/08-8-20-08; THE CLIENT STATES IN THE SPRING OF 2008 THE FA

CONTACTED HIM ABOUT AN ANNUITY SEMIAR HE WAS HAVING WITH LINCOLN AS THE CLIENT HAD JUST SOLD HIS AMERICAN FUNDS IN HIS IRA. THE CLIENT STATES THAT HE HAD A HARD TIME UNDERSTANDING THE ANNUITY AND TALKED WITH THE FA AND THE LINCOLN REP AFTER THE SEMINAR. THE CLIENT CLAIMS HE STILL DID NOT UNDERSTAND THE ANNUITY BUT FELT PRESSURED TO BUY IT. THE CLIENT CLAIMS HE WAS LED TO BELIEVE THE ANNUITY WAS LESS RISKY THAN THE AMERICAN FUNDS HELD IN HIS IRA. THE CLIENT STATES THAT HIS FIRST STATEMENT

INDICATED SIGNIFICANT LOSSES. THE CLIENT DECIDED HIS BEST INTEREST HAD NOT BEEN CONSIDERED AND MOVED HIS ACCOUNT OUT OF EDWARD JONES. THE CLIENT STATED LINCOLN CHARGED HIM \$1028.84 IN FEES TO GET OUT OF THE ANNUITY ALONG WITH THE 2% SALES CHARGE AND CLOSE TO A \$60,000 LOSS IN VALUE. THE CLIENT WANTS TO RECOVER FEES, EXPENSES AND LOSSES. LOSSES IN EXCESS

OF \$5,000.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$5,000.00



Customer Complaint Information

Date Complaint Received: 09/11/2008

Complaint Pending? No

Status: Denied

Status Date: 10/07/2008

Settlement Amount:

Individual Contribution

Amount:

Broker Statement THE FA STATED THAT THE COSTS ASSOCIATED WITH THE ANNUITY,

MORTALITY AND EXPENSE FEES AND ADMIN FEES WERE ALL DISCLOSED

AND DISCUSSED PRIOR TO THE PURCHASE. THE POTENTIAL FOR

MARKET RISK WAS ALSO DISCUSSED BY THE FA. THE FA STATED THAT ON SEVERAL OCCASIONS THE FA AND A LINCOLN REPRESENTATIVE MET WITH

THE CLIENT AND TALK TO THEM OVER THE PHONE TO DISCUSS THE INVESTMENT PRIOR TO SALE. THE CLIENT WAS PROVIDED WITH A PROSPECTUS AND ACCORDING TO OUR RECORDS THE CLIENT HAS PREVIOUSLY OWNED AN ANNUITY AND IT IS BELIEVED THE CLIENT IS FAMILIAR WITH VARIABLE ANNUITIES IN GENERAL. THE CLIENT ALSO EXECUTED AN ACKNOWLEDGEMENT LETTER AT THE TIME OF PURCHASE

INDICATING THE CLIENT UNDERSTOOD THE SPECIFICS OF THE

INVESTMENT. THE CLIENT'S CLAIM HAS BEEN DENIED.

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End of Report



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