

## BrokerCheck Report

**RAQUEL GONZALEZ CHAVEZ**

CRD# 1146086

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Broker Qualifications	2 - 4
Registration and Employment History	6 - 7
Disclosure Events	8



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

## About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

**Thank you for using FINRA BrokerCheck.**



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at [brokercheck.finra.org](http://brokercheck.finra.org)



For additional information about the contents of this report, please refer to the User Guidance or [www.finra.org/brokercheck](http://www.finra.org/brokercheck). It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit [www.finra.org](http://www.finra.org).



## RAQUEL GONZALEZ CHAVEZ

CRD# 1146086

### Currently employed by and registered with the following Firm(s):

**IA POPULAR SECURITIES, LLC**  
 208 Ponce de Leon Ave  
 POPULAR CENTER Suite 1200  
 SAN JUAN, PR 00918  
 CRD# 8096  
 Registered with this firm since: 08/09/2011

**B POPULAR SECURITIES, LLC**  
 208 Ponce de Leon Ave  
 POPULAR CENTER Suite 1200  
 SAN JUAN, PR 00918  
 CRD# 8096  
 Registered with this firm since: 12/08/2007

## Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

### Broker Qualifications

#### This broker is registered with:

- 1 Self-Regulatory Organization
- 7 U.S. states and territories

#### This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

### Registration History

#### This broker was previously registered with the following securities firm(s):

- B CITIGROUP GLOBAL MARKETS INC.**  
 CRD# 7059  
 SAN JUAN, PR  
 07/1993 - 12/2007
- B LEHMAN BROTHERS INC.**  
 CRD# 7506  
 NEW YORK, NY  
 09/1988 - 07/1993
- B DREXEL BURNHAM LAMBERT INCORPORATED**  
 CRD# 7323  
 05/1985 - 09/1988

### Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

#### The following types of disclosures have been reported:

Type	Count
Customer Dispute	9



## Broker Qualifications

### Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

**This individual is currently registered with 1 SRO and is licensed in 7 U.S. states and territories through his or her employer.**

### Employment 1 of 1

Firm Name: **POPULAR SECURITIES, LLC**  
 Main Office Address: **208 AVENUE PONCE DE LEON  
 POPULAR CENTER SUITE 1200  
 SAN JUAN, PR 00918-1035**  
 Firm CRD#: **8096**

SRO	Category	Status	Date
<b>B</b> FINRA	General Securities Representative	Approved	12/08/2007

U.S. State/ Territory	Category	Status	Date
<b>B</b> Florida	Agent	Approved	12/08/2007
<b>B</b> New York	Agent	Approved	12/08/2007
<b>B</b> Pennsylvania	Agent	Approved	10/13/2021
<b>B</b> Puerto Rico	Agent	Approved	12/08/2007
<b>IA</b> Puerto Rico	Investment Adviser Representative	Approved	08/09/2011
<b>B</b> South Carolina	Agent	Approved	11/03/2020
<b>B</b> Texas	Agent	Approved	11/04/2011
<b>B</b> Virgin Islands	Agent	Approved	04/06/2009

### Branch Office Locations

**POPULAR SECURITIES, LLC**  
 208 Ponce de Leon Ave  
 POPULAR CENTER Suite 1200

## Broker Qualifications



### Employment 1 of 1, continued

SAN JUAN, PR 00918

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## Broker Qualifications

### Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

**This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.**

### Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

### General Industry/Product Exams

Exam	Category	Date
<b>B</b> Securities Industry Essentials Examination	SIE	10/01/2018
<b>B</b> General Securities Representative Examination	Series 7	06/18/1983

### State Securities Law Exams

Exam	Category	Date
<b>B</b> <b>IA</b> Uniform Combined State Law Examination	Series 66	08/21/2017
<b>B</b> Uniform Securities Agent State Law Examination	Series 63	06/06/1992

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at [www.finra.org/brokerqualifications/registeredrep/](http://www.finra.org/brokerqualifications/registeredrep/).

## Broker Qualifications



## Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration and Employment History

### Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
<b>B</b> 07/1993 - 12/2007	CITIGROUP GLOBAL MARKETS INC.	7059	SAN JUAN, PR
<b>B</b> 09/1988 - 07/1993	LEHMAN BROTHERS INC.	7506	NEW YORK, NY
<b>B</b> 05/1985 - 09/1988	DREXEL BURNHAM LAMBERT INCORPORATED	7323	
<b>B</b> 06/1983 - 05/1985	KIDDER, PEABODY & CO. INCORPORATED	7613	

### Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

**Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.**

Employment	Employer Name	Position	Investment Related	Employer Location
12/2007 - Present	POPULAR SECURITIES	FINANCIAL CONSULTANT	Y	SAN JUAN, PR, United States

### Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Y Entonces LLC. (Sole Member/Owner) -  
 2 Candida St. Apt. 1202, San Juan PR 00907 -  
 Hrs per month = 0 hours -  
 No Compensation -  
 Non-investment related -  
 Nature of Business = For Main Residence Only -  
 Start Date - 07/15/2019  
 //  
 Y Entonces Pica Gonzalez-Chavez LLC. (Owner) -  
 2 Candida St. Apt. 1202, San Juan PR 00907 -  
 Hrs per month = 0 hours -



## Registration and Employment History



### Other Business Activities, continued

No Compensation -

Non-investment related -

Nature of Business = For Personal Investment Accounts Only -

Start Date - 09/03/2021

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## Disclosure Events



### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
  - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
  - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
  -
3. **Disclosure events in BrokerCheck reports come from different sources:**
  - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
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4. **There are different statuses and dispositions for disclosure events:**
  - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
    - A "pending" event involves allegations that have not been proven or formally adjudicated.
    - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
    - A "final" event has been concluded and its resolution is not subject to change.
  - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
    - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
    - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
    - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	9	N/A



## Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

### Customer Dispute - Award / Judgment

This type of disclosure event involves a final, consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the broker that resulted in an arbitration award or civil judgment for the customer.

#### Disclosure 1 of 1

**Reporting Source:** Regulator

**Employing firm when activities occurred which led to the complaint:**

**Allegations:** CUSTOMER V. REGISTERED REPRESENTATIVE FOR CHURNING AND UNSUITABLE INVESTMENTS INCLUDING THE SALE OF A LIMITED PARTNERSHIP.

**Product Type:**

**Alleged Damages:** \$43,995.34

#### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** [NYSE - CASE #1990-001130](#)

**Date Notice/Process Served:** 01/23/1990

**Arbitration Pending?** No

**Disposition:** Other

**Disposition Date:** 07/30/1992

**Disposition Detail:** AWARD AGAINST PARTY  
THE UNDERSIGNED ARBITRATORS HAVE DECIDED  
AND DETERMINED IN FULL AND FINAL SETTLEMENT OF ALL CLAIMS  
BETWEEN THE PARTIES THAT: RESPONDENT NEGRON SHALL PAY TO  
CLAIMANT \$4,681.44, REPRESENTING DAMAGES AND INTEREST. EACH



PARTY IS TO PAY THEIR OWN ATTORNEY'S FEES. UNPAID FEES DUE TO THE NEW YORK STOCK EXCHANGE OF \$520 ARE ASSESSED AGAINST RESPONDENT

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:**

**Allegations:** CUSTOMER VS. R.R. FOR CHURNING AND UNSUITABLE INVESTMENTS INCLUDING THE SALE OF A LP

**Product Type:**

**Alleged Damages:** \$43,995.34

### Customer Complaint Information

**Date Complaint Received:**

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:**

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** [New York Stock Exchange; 1990-001130](#)

**Date Notice/Process Served:** 01/23/1990

**Arbitration Pending?** No

**Disposition:** Award to Customer

**Disposition Date:** 07/30/1992

**Monetary Compensation Amount:** \$5,201.44

**Individual Contribution Amount:**



**Broker Statement**

FULL AND FINAL SETTLEMENT OF CLAIMS BETWEEN THE  
PARTIES THAT RAQUEL NEGRON SHALL PAY TO CLAIMANT \$4,158.44  
REPRESENTING DAMAGES AND INTEREST EACH PARTY IN TO PAY  
ATTORNEY  
FEES DUE TO NYSE \$520.00 AGAINST RESPONDENT  
Not Provided



## Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

### Disclosure 1 of 3

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	SALOMON SMITH BARNEY
<b>Allegations:</b>	ALLEGES UNSUITABILITY, NEGLIGENCE, VIOLATION OF NASD RULES, VIOLATION OF IL STATE CONSUMER FRAUD AND DECEPTIVE BUSINESS PRACTICES ACT, VIOLATION OF IL SECURITIES LAW OF 1953 AND BREACH OF FIDUCIARY DUTIES IN REGARD TO THE USE OF MARGIN FROM 1999 TO 2001.
<b>Product Type:</b>	Equity - OTC
<b>Alleged Damages:</b>	\$124,243.00

### Customer Complaint Information

<b>Date Complaint Received:</b>	12/06/2004
<b>Complaint Pending?</b>	No
<b>Status:</b>	Arbitration/Reparation
<b>Status Date:</b>	12/06/2004
<b>Settlement Amount:</b>	

**Individual Contribution Amount:**

### Arbitration Information

<b>Arbitration/Reparation Claim filed with and Docket/Case No.:</b>	NASD CASE NO. 04-08096
<b>Date Notice/Process Served:</b>	12/06/2004
<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled
<b>Disposition Date:</b>	11/02/2005
<b>Monetary Compensation Amount:</b>	\$40,420.00



<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	THIS MATTER WAS SETTLED.

#### Disclosure 2 of 3

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	SALOMON SMITH BARNEY INC.
<b>Allegations:</b>	ALLEGED UNAUTHORIZED AND EXCESSIVE TRADING, UNSUITABILITY, VIOLATIONS OF SECURITIES LAWS, BREACH OF CONTRACT, AND EXCESSIVE USE OF MARGIN LOANS BETWEEN 8/00-11/01.
<b>Product Type:</b>	Equity - OTC
<b>Alleged Damages:</b>	\$435,565.71

#### Customer Complaint Information

<b>Date Complaint Received:</b>	08/27/2002
<b>Complaint Pending?</b>	No
<b>Status:</b>	Arbitration/Reparation
<b>Status Date:</b>	08/27/2002
<b>Settlement Amount:</b>	

**Individual Contribution Amount:**

#### Arbitration Information

<b>Arbitration/Reparation Claim filed with and Docket/Case No.:</b>	NYSE DOCKET NO. 2002-010540
<b>Date Notice/Process Served:</b>	08/27/2002
<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled
<b>Disposition Date:</b>	09/28/2005
<b>Monetary Compensation Amount:</b>	\$180,000.00



**Individual Contribution Amount:** \$0.00

**Broker Statement** THE BROKER WAS DISMISSED FROM THE CLAIM AS PART OF THE SETTLEMENT.

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### Disclosure 3 of 3

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:**

**Allegations:** UNSUITABLE RECOMMENDATION OF EQUITIES AND OPTIONS.  
ALLEGED DAMAGES - UNSPECIFIED

**Product Type:**

**Alleged Damages:**

### Customer Complaint Information

**Date Complaint Received:** 02/13/1995

**Complaint Pending?** No

**Status:** Settled

**Status Date:**

**Settlement Amount:** \$60,000.00

**Individual Contribution Amount:**

**Broker Statement** SETTLEMENT IN THE AMOUNT OF \$60,000.00.  
CONTACT [THIRD PARTY] AT: (407) 645-5035  
NOT PROVIDED





## Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

### Disclosure 1 of 5

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** CITIGROUP GLOBAL MARKETS INC.

**Allegations:** CLIENT ALLEGED HER INSTRUCTIONS RE HOW TO INVEST HER ACCOUNT WERE NOT FOLLOWED & SHE DID NOT AUTHORIZE USE OF MARGIN 08/2000-12/2005.

**Product Type:** Options

**Other Product Type(s):** EQUITY - LISTED, MUTUAL FUNDS

**Alleged Damages:** \$35,000.00

### Customer Complaint Information

**Date Complaint Received:** 01/24/2006

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 03/10/2006

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement** CLAIM DENIED.

### Disclosure 2 of 5

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** CITIGROUP GLOBAL MARKETS INC.

**Allegations:** CLIENT ALLEGED INVESTMENTS WERE UNSUITABLE - 1997 THROUGH 2001.



DAMAGES UNSPECIFIED.

**Product Type:** Equity Listed (Common & Preferred Stock)  
**Other Product Type(s):** EQUITY (OTC),MUTUAL FUNDS, UNIT TRUSTS.

**Alleged Damages:****Customer Complaint Information****Date Complaint Received:** 01/16/2004**Complaint Pending?** No**Status:** Denied**Status Date:** 03/15/2004**Settlement Amount:****Individual Contribution Amount:****Broker Statement** THE CLAIM WAS DENIED.**Disclosure 3 of 5****Reporting Source:** Broker**Employing firm when activities occurred which led to the complaint:** SALOMON SMITH BARNEY INC.**Allegations:** ALLEGING SUITABILITY**Product Type:** Equity Listed (Common & Preferred Stock)**Other Product Type(s):** EQUITIES-OTC  
MUTUAL FUNDS**Alleged Damages:** \$200,000.00**Customer Complaint Information****Date Complaint Received:** 03/06/2003**Complaint Pending?** No**Status:** Denied**Status Date:** 06/27/2003**Settlement Amount:**



### Individual Contribution Amount:

#### Disclosure 4 of 5

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** SALOMON SMITH BARNEY INC.

**Allegations:** ALLEGES FAILURE TO FOLLOW INSTRUCTIONS.

**Product Type:** Equity Listed (Common & Preferred Stock)

**Alleged Damages:** \$300,000.00

### Customer Complaint Information

**Date Complaint Received:** 06/29/2001

**Complaint Pending?** No

**Status:** Withdrawn

**Status Date:** 10/25/2001

**Settlement Amount:**

### Individual Contribution Amount:

**Broker Statement** RICHARD APICELLA IS HANDLING THIS MATTER.

#### Disclosure 5 of 5

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** SALOMON SMITH BARNEY

**Allegations:** THE CLIENT ALLEGED THAT THE FC BOUGHT AND SOLD STOCKS AT WILL AND THAT SHE DEPENDED ON HER FC TO MAKE SUITABLE INVESTMENT DECISIONS. 1996 THROUGH 2001. ALLEGED DAMAGES UNSPECIFIED.

**Product Type:** Equity - OTC

**Other Product Type(s):** EQUITY - LISTED  
MUTUAL FUNDS



**Alleged Damages:**

**Customer Complaint Information**

**Date Complaint Received:** 01/29/2001

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 03/26/2001

**Settlement Amount:**

**Individual Contribution  
Amount:**

## End of Report



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