

BrokerCheck Report

MARK JOHN ZIPFEL

CRD# 1179677

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**MARK J. ZIPFEL**

CRD# 1179677

Currently employed by and registered with the following Firm(s):

IA AMERIPRISE FINANCIAL SERVICES, LLC
 888 High St
 Worthington, OH 43085
 CRD# 6363
 Registered with this firm since: 01/04/2018

B AMERIPRISE FINANCIAL SERVICES, LLC
 888 High St
 Worthington, OH 43085
 CRD# 6363
 Registered with this firm since: 01/04/2018

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 14 U.S. states and territories

This broker has passed:

- 3 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

- IA J.J.B. HILLIARD, W.L. LYONS, LLC**
 CRD# 453
 LOUISVILLE, KY
 05/2005 - 01/2018
- B J.J.B. HILLIARD, W.L. LYONS, LLC**
 CRD# 453
 Grandview Heights, OH
 04/2005 - 01/2018
- IA FIFTH THIRD SECURITIES, INC.**
 CRD# 628
 CINCINNATI, OH
 02/2005 - 03/2005

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	13
Termination	1

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 14 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **AMERIPRISE FINANCIAL SERVICES, LLC**

Main Office Address: **9013RD AVENUE SOUTH
MINNEAPOLIS, MN 55402**

Firm CRD#: **6363**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	01/04/2018
B	FINRA	General Securities Sales Supervisor	Approved	01/04/2018

	U.S. State/ Territory	Category	Status	Date
B	California	Agent	Approved	01/04/2018
B	Colorado	Agent	Approved	01/04/2018
B	Florida	Agent	Approved	01/05/2018
B	Georgia	Agent	Approved	01/04/2018
B	Idaho	Agent	Approved	01/09/2018
B	Illinois	Agent	Approved	01/10/2018
B	Indiana	Agent	Approved	01/04/2018
B	Kentucky	Agent	Approved	01/22/2018
B	Louisiana	Agent	Approved	01/29/2018
B	New York	Agent	Approved	01/04/2018
B	North Carolina	Agent	Approved	08/28/2023



Broker Qualifications

Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Ohio	Agent	Approved	01/04/2018
IA	Ohio	Investment Adviser Representative	Approved	01/04/2018
B	South Carolina	Agent	Approved	09/19/2023
B	Virginia	Agent	Approved	03/18/2021

Branch Office Locations

AMERIPRISE FINANCIAL SERVICES, LLC
888 High St
Worthington, OH 43085

AMERIPRISE FINANCIAL SERVICES, LLC
Columbus, OH



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 3 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
B General Securities Sales Supervisor - Options Module Examination	Series 9	01/02/2023
B General Securities Sales Supervisor - General Module Examination	Series 10	01/02/2023
B General Securities Sales Supervisor Examination (Options Module & General Module)	Series 8	10/31/1986

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	09/17/1983

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination	Series 63	10/28/1983

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

	Registration Dates	Firm Name	CRD#	Branch Location
IA	05/2005 - 01/2018	J.J.B. HILLIARD, W.L. LYONS, LLC	453	Grandview Heights, OH
B	04/2005 - 01/2018	J.J.B. HILLIARD, W.L. LYONS, LLC	453	Grandview Heights, OH
IA	02/2005 - 03/2005	FIFTH THIRD SECURITIES, INC.	628	COLUMBUS, OH
B	09/1983 - 03/2005	FIFTH THIRD SECURITIES, INC.	628	CINCINNATI, OH

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
03/2020 - Present	Ameriprise Financial Services, LLC	Registered Rep	Y	Worthington, OH, United States
01/2018 - 03/2020	Ameriprise Financial Services Inc	REGISTERED REP	Y	Upper Arlington, OH, United States
04/2005 - 01/2018	J.J.B. HILLIARD, W.L. LYONS, INC.	FINANCIAL CONSULTANT	Y	COLUMBUS, OH, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	13	N/A
Termination	N/A	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 9

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	FIFTH THIRD SECURITIES, INC.
Allegations:	CUSTOMER ALLEGES THAT THE REGISTERED REPRESENTATIVE GAVE HIM AN UNSUITABLE INVESTMENT RECOMMENDATION ON 1/28/2005.
Product Type:	Debt - Corporate
Alleged Damages:	\$6,000.00

Customer Complaint Information

Date Complaint Received:	06/02/2005
Complaint Pending?	No
Status:	Settled
Status Date:	07/02/2007
Settlement Amount:	\$15,000.00
Individual Contribution Amount:	\$0.00

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.:	NASD ARBITRATION, DOCKET/CASE NUMBER 06-01923
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Date Notice/Process Served: 05/05/2006

Arbitration Pending? No

Disposition: Settled

Disposition Date: 07/02/2007

Monetary Compensation Amount: \$15,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC

Allegations: CUSTOMER ALLEGES THAT THE REGISTERED REPRESENTATIVE GAVE HIM AN UNSUITABLE INVESTMENT ON 01/28/2005

Product Type: Debt - Corporate

Alleged Damages: \$6,000.00

Customer Complaint Information

Date Complaint Received: 06/02/2005

Complaint Pending? No

Status: Settled

Status Date: 07/02/2007

Settlement Amount: \$15,000.00

Individual Contribution Amount: \$0.00

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD ARBITRATION, DOCKET/CASE NUMBER 06-01923

Date Notice/Process Served: 05/05/2006

Arbitration Pending? No

Disposition: Settled



Disposition Date:	07/02/2007
Monetary Compensation Amount:	\$15,000.00
Individual Contribution Amount:	\$0.00

Disclosure 2 of 9

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

Allegations: CUSTOMERS ALLEGED \$60,000.00 INVESTMENT LOSS AND \$30,000.00 LOSS OF INTEREST BASED UPON NOT FULLY EXPLAINING THE "WORKINGS OR RISK OF BRUNNER LIMITED PARTNERSHIP".

Product Type:

Alleged Damages: \$60,000.00

Customer Complaint Information

Date Complaint Received: 03/21/1997

Complaint Pending? No

Status: Settled

Status Date: 06/10/1997

Settlement Amount: \$10,000.00

Individual Contribution Amount: \$0.00

Broker Statement SETTLED FOR \$10,000. I DID NOT CONTRIBUTE TO THE SETTLEMENT.
Not Provided

Disclosure 3 of 9

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:



Allegations: MISREPRESENTATIONS, CLAIMING \$60,000 IN DAMAGES

Product Type:

Alleged Damages: \$60,000.00

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Litigation

Status Date:

Settlement Amount:

Individual Contribution Amount:

Civil Litigation Information

Court Details: A9300131

Date Notice/Process Served: 01/07/1993

Litigation Pending? No

Disposition: Settled

Disposition Date: 05/31/1994

Monetary Compensation Amount: \$15,000.00

Individual Contribution Amount:

Broker Statement SETTLED FOR \$15,000.00

Disclosure 4 of 9

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint:

Allegations: CLIENTS ALLEGED MISREPRESENTATION, CLAIMING \$150,000 IN DAMAGES.

**Product Type:****Alleged Damages:** \$150,000.00**Customer Complaint Information****Date Complaint Received:****Complaint Pending?** No**Status:** Arbitration/Reparation**Status Date:****Settlement Amount:****Individual Contribution Amount:****Arbitration Information****Arbitration/Reparation Claim filed with and Docket/Case No.:** New York Stock Exchange; 1991-001621**Date Notice/Process Served:** 11/01/1991**Arbitration Pending?** No**Disposition:** Settled**Disposition Date:** 11/02/1992**Monetary Compensation Amount:** \$107,500.00**Individual Contribution Amount:****Firm Statement** SETTLED FOR \$107,500
Not Provided**Reporting Source:** Broker**Employing firm when activities occurred which led to the complaint:****Allegations:** CLIENTS ALLEGED MISREPRESENTATION, CLAIMING \$150,000.00 IN DAMAGES.**Product Type:**



Alleged Damages: \$150,000.00

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Arbitration/Reparation

Status Date:

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NEW YORK STOCK EXCHANGE; 1991-001621

Date Notice/Process Served: 11/01/1991

Arbitration Pending? No

Disposition: Settled

Disposition Date: 11/02/1992

Monetary Compensation Amount: \$107,500.00

Individual Contribution Amount:

Broker Statement SETTLED FOR \$107,500.00

Disclosure 5 of 9

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: OHIO COMPANY

Allegations: CUSTOMER'S ATTORNEY CLAIMED BRUNNER LIMITED PARTNERSHIP INVESTMENT WAS UNSUITABLE.

Product Type:

Alleged Damages:



Customer Complaint Information

Date Complaint Received:	02/20/1992
Complaint Pending?	No
Status:	Settled
Status Date:	
Settlement Amount:	\$75,000.00
Individual Contribution Amount:	
Broker Statement	THE OHIO COMPANY PAID \$75,000.00 IN EXCHANGE FOR THE SECURITY. Not Provided

Disclosure 6 of 9

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	THE OHIO COMPANY
Allegations:	THE SUIT CLAIMED THAT ZIPFEL AND THE OHIO COMPANY VIOLATED CHAP. 1707 ORC REGARDING 10,000 UNITS OF LIMITED PARTNERSHIP INTEREST IN BRUNNER I AND II.

Product Type:

Alleged Damages:

Customer Complaint Information

Date Complaint Received:	
Complaint Pending?	No
Status:	Litigation
Status Date:	
Settlement Amount:	

Individual Contribution Amount:

Civil Litigation Information



Court Details:	A9108831
Date Notice/Process Served:	10/09/1991
Litigation Pending?	No
Disposition:	Settled
Disposition Date:	04/23/1992
Monetary Compensation Amount:	\$85,000.00
Individual Contribution Amount:	
Broker Statement	THE OHIO COMPANY PAID \$85,000.00 IN EXCHANGE FOR THE BRUNNER UNITS. Not Provided

Disclosure 7 of 9

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

Allegations: CUSTOMER ALLEGED UNSUITABILITY AND MISREPRESENTATION.

Product Type:

Alleged Damages:

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Arbitration/Reparation

Status Date:

Settlement Amount:

Individual Contribution Amount:

Arbitration Information



Arbitration/Reparation Claim filed with and Docket/Case No.: Unknown Conversion; 1992-002059

Date Notice/Process Served: 02/28/1992

Arbitration Pending? No

Disposition: Settled

Disposition Date: 12/30/1992

Monetary Compensation Amount: \$50,000.00

Individual Contribution Amount:

Broker Statement SETTLED FOR \$50,000.00.
Not Provided

Disclosure 8 of 9

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

Allegations: CLIENTS ALLEGED UNSUITABLE STOCKS AND LIMITED PARTNERSHIP.

Product Type:

Alleged Damages:

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Litigation

Status Date:

Settlement Amount:

Individual Contribution Amount:

Civil Litigation Information



Court Details:	US DIST.; C-1-91-412
Date Notice/Process Served:	07/01/1991
Litigation Pending?	No
Disposition:	Settled
Disposition Date:	10/30/1992
Monetary Compensation Amount:	\$200,000.00
Individual Contribution Amount:	
Broker Statement	SETTLED FOR \$200,000.00 WITH CLIENTS ASSIGNING THEIR INTERESTS IN CERTAIN SECURITIES. Not Provided

Disclosure 9 of 9

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

Allegations: UNSUITABLE RECOMMENDATIONS INCLUDING BREACH OF CONTRACT AND FIDUCIARY OBLIGATIONS, 10B-5, 1707.44 OHIO REV. CODE, 292.320 KENTUCKY REV. STATUTES, COMMON LAW FRAUD.

Product Type:

Alleged Damages:

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Litigation

Status Date:

Settlement Amount:

Individual Contribution Amount:

Civil Litigation Information



Court Details:	US DIST.; C-1-91-475
Date Notice/Process Served:	07/01/1991
Litigation Pending?	No
Disposition:	Settled
Disposition Date:	12/18/1991
Monetary Compensation Amount:	\$42,000.00
Individual Contribution Amount:	
Broker Statement	CASE DISMISSED PENDING PAYMENT OF \$42,000.00 IN SETTLEMENT IN EXECUTING SETTLEMENT AGREEMENT. Not Provided



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC.

Allegations: CLIENT ALLEGES THAT REPRESENTATIVE INVESTED HIM IN VOLATILE STOCKS AROUND 1998.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$150,000.00

Customer Complaint Information

Date Complaint Received: 12/18/2008

Complaint Pending? No

Status: Denied

Status Date: 01/09/2009

Settlement Amount:

Individual Contribution Amount:

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC.

Allegations: CLIENT ALLEGES THAT REPRESENTATIVE INVESTED HIM IN VOLATILE STOCKS AROUND 1998.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$150,000.00

Customer Complaint Information



Date Complaint Received: 12/18/2008

Complaint Pending? No

Status: Denied

Status Date: 01/09/2009

Settlement Amount:

Individual Contribution Amount:

Disclosure 2 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC.

Allegations: CLIENT ALLEGED THAT REGISTERED REPRESENTATIVE MISREPRESENTED AN UNSUITABLE CMO DURING A SOLICITATION, WHICH LED TO SUBSEQUENT PURCHASE IN 2004.

Product Type: Debt - Asset Backed

Alleged Damages: \$23,611.50

Customer Complaint Information

Date Complaint Received: 07/26/2007

Complaint Pending? No

Status: Denied

Status Date: 05/09/2008

Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC.

Allegations: CLIENT ALLEGED THAT REGISTERED REPRESENTATIVE MISREPRESENTED



AN UNSUITABLE CMO DURING A SOLICITATION, WHICH LED TO
SUBSEQUENT PURCHASE IN 2004.

Product Type: Debt - Asset Backed

Alleged Damages: \$23,611.50

Customer Complaint Information

Date Complaint Received: 07/26/2007

Complaint Pending? No

Status: Denied

Status Date: 05/09/2008

Settlement Amount:

**Individual Contribution
Amount:**

Disclosure 3 of 4

Reporting Source: Firm

**Employing firm when
activities occurred which led
to the complaint:** FIFTH THIRD SECURITIES, INC.

Allegations: CUSTOMERS ALLEGE THAT REGISTERED REPRESENTATIVE MARK ZIPFEL
MISREPRESENTED THE RETURN ON A SECURITIES PRODUCT.

Product Type: Mutual Fund(s)

Alleged Damages: \$110,000.00

Customer Complaint Information

Date Complaint Received: 06/28/2006

Complaint Pending? No

Status: Closed/No Action

Status Date: 07/24/2006

Settlement Amount: \$0.00

**Individual Contribution
Amount:** \$0.00



Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC.

Allegations: CUSTOMERS ALLEGE THAT REGISTERED REPRESENTATIVE MARK ZIPFEL MISREPRESENTED THE RETURN ON A SECURITY.

Product Type: Mutual Fund(s)

Alleged Damages: \$110,000.00

Customer Complaint Information

Date Complaint Received: 06/28/2006

Complaint Pending? No

Status: Closed/No Action

Status Date: 07/24/2006

Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

Disclosure 4 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC.

Allegations: CUSTOMER ALLEGED REGISTERED REPRESENTATIVE PROVIDED UNSUITABLE INVESTMENT RECOMMENDATIONS FROM 6/15/1988 THROUGH 7/14/2004.

Product Type: Direct Investment(s) - DPP & LP Interest(s)

Alleged Damages: \$19,465.00

Customer Complaint Information

Date Complaint Received: 06/15/2005

Complaint Pending? No

Status: Denied

Status Date: 07/18/2005



Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: FIFTH THIRD SECURITIES, INC

Allegations: CUSTOMER ALLEGES REGISTERED REPRESENTATIVE PROVIDED UNSUITABLE INVESTMENT RECOMMENDATIONS FROM 06/15/1988 THROUGH 07/14/2004.

Product Type: Direct Investment(s) - DPP & LP Interest(s)

Alleged Damages: \$19,465.00

Customer Complaint Information

Date Complaint Received: 09/06/2005

Complaint Pending? No

Status: Denied

Status Date: 09/06/2005

Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00



Employment Separation After Allegations

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 1

Reporting Source: Firm

Employer Name: FIFTH THIRD SECURITIES

Termination Type: Discharged

Termination Date: 03/21/2005

Allegations: VIOLATION OF WRITTEN SUPERVISORY PROCEDURES

Product Type: Equity Listed (Common & Preferred Stock)

Other Product Types:

Firm Statement COMPLIANCE DEPARTMENT STAFF IDENTIFIED THAT REGISTERED REPRESENTATIVE PERSONAL ACCOUNTS WERE TRANSACTING THE SAME SECURITY AS WERE TRANSACTED IN CUSTOMER ACCOUNTS. FURTHER REVIEW BY COMPLIANCE IDENTIFIED A BREACH OF WRITTEN SUPERVISORY PROCEDURES AND PARENT COMPANY CODE OF CONDUCT.

Reporting Source: Broker

Employer Name: FIFTH THIRD SECURITIES

Termination Type: Discharged

Termination Date: 03/31/2005

Allegations: VIOLATION OF WRITTEN SUPERVISORY PROCEDURES - FIFTH THIRD SECURITIES ALLEGES THAT REGISTERED REPRESENTATIVE PERSONAL ACCOUNTS WERE TRANSACTING IN THE SAME SECURITY AS WERE BEING TRANSACTED IN CUSTOMER ACCOUNTS.

Product Type: Equity Listed (Common & Preferred Stock)

Other Product Types:

Broker Statement THESE ARE ALLEGATIONS THAT I VIOLATED MY PREVIOUS FIRM'S WRITTEN CODE OF CONDUCT. I AM CURRENTLY DISPUTING THE ALLEGATIONS THAT WERE MADE BY FIFTH THIRD SECURITIES.

End of Report



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