

BrokerCheck Report

James Frederick Smith

CRD# 1191832

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

James F. Smith

CRD# 1191832

Currently employed by and registered with the following Firm(s):

IA EDWARD JONES
1205 BENT OAKS CT
SUITE 110
DENTON, TX 76210
CRD# 250

Registered with this firm since: 09/27/2006

B EDWARD JONES
1205 BENT OAKS CT
SUITE 110
DENTON, TX 76210
CRD# 250
Registered with this firm since: 11/04/1991

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 21 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

B DEAN WITTER REYNOLDS INC. CRD# 7556 PURCHASE, NY 09/1983 - 07/1991

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type Count
Customer Dispute 1

Broker Qualifications



Date

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

Status

This individual is currently registered with 4 SROs and is licensed in 21 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: 12555 MANCHESTER ROAD

ST. LOUIS, MO 63131-3710

Category

Firm CRD#: **250**

SRO

	SKU	Category	Status	Date
B	FINRA	General Securities Representative	Approved	11/04/1991
B	NYSE American LLC	General Securities Representative	Approved	09/13/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	11/04/1991
	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	03/03/1998
B	Arkansas	Agent	Approved	04/16/2001
B	California	Agent	Approved	07/01/2005
B	Colorado	Agent	Approved	03/28/2005
B	Florida	Agent	Approved	03/13/1992
B	Georgia	Agent	Approved	06/02/2003
B	Illinois	Agent	Approved	03/10/2006
B	Kansas	Agent	Approved	07/11/2005
В	Louisiana	Agent	Approved	03/02/1992

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Massachusetts	Agent	Approved	07/03/2024
B	Mississippi	Agent	Approved	01/16/2024
B	Missouri	Agent	Approved	01/02/2014
B	New Hampshire	Agent	Approved	07/03/2024
B	New Jersey	Agent	Approved	03/28/2016
B	New Mexico	Agent	Approved	03/04/2024
B	North Carolina	Agent	Approved	05/15/2018
B	Ohio	Agent	Approved	03/10/2023
B	Oklahoma	Agent	Approved	12/04/2013
B	Tennessee	Agent	Approved	04/14/2016
B	Texas	Agent	Approved	12/17/1991
IA	Texas	Investment Adviser Representative	Approved	09/27/2006
B	Virginia	Agent	Approved	03/16/2022

Branch Office Locations

EDWARD JONES 1205 BENT OAKS CT SUITE 110 DENTON, TX 76210

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam		Category	Date
В	Securities Industry Essentials Examination	SIE	10/01/2018
В	General Securities Representative Examination	Series 7	09/17/1983

State Securities Law Exams

Exan	1	Category	Date
B	Uniform Securities Agent State Law Examination	Series 63	10/14/1983

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported 1 professional designation(s).

Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at http://www.nasaa.org

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 09/1983 - 07/1991	DEAN WITTER REYNOLDS INC.	7556	PURCHASE, NY

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
10/1991 - Present	EDWARD D. JONES & CO., L.P.	NOT PROVIDED	Υ	COPPELL, TX, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

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3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

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4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

EDWARD JONES

Allegations: 12/09-3/17/11; THE CLIENT CLAIMS SHE INVESTED APPROXIMATELY \$3MM

IN MUNICIPAL BOND FUNDS IN DECEMBER 2009 AT THE FINANCIAL ADVISOR'S ADVICE. THE CLIENT STATES THAT THE FINANCIAL ADVISOR

WAS MADE AWARE THAT SHE DID NOT WANT TO LOSE MONEY AND CLAIMS SHE UNDERSTOOD THAT, AFTER THE END OF THE TERM, THE INVESTMENT WOULD BE WORTH WHAT SHE PAID FOR IT. THE CLIENT STATES SHE WAS CONCERNED WITH THE \$8,000 LOSS THAT SHOWED ON HER FIRST STATEMENT AND THE FINANCIAL ADVISOR EXPLAINED THAT WAS NOT A LOSS. THE CLIENT NOTES SEVERAL CONVERSATIONS WITH THE FINANCIAL ADVISOR IN DETAIL AND CLAIMS THAT SHE TOLD THE FINANCIAL ADVISOR TO SELL OUT ON 5/19/10; HOWEVER, AS OF 5/25/10 THE CLIENT CLAIMS THE SALE WAS NOT MADE. THE CLIENT CLAIMS HER DECEMBER 2010 STATEMENT SHOWED A LOSS OF \$100,000 AND CLAIMS THE FINANCIAL ADVISOR EXPLAINED THAT SEVERAL NEW BONDS HAD BEEN ISSUED DRIVING THE PRICE DOWN. THE CLIENT WANTS HER

MONEY RETURNED IN FULL.

Product Type: Mutual Fund

Alleged Damages: \$5,000.00



Alleged Damages Amount Explanation (if amount not exact):

ALLEGATIONS CLAIM DAMAGES THAT APPEAR TO BE IN EXCESS OF \$5,000

Is this an oral complaint?

No

Is this a written complaint?

Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received: 03/17/2011

Complaint Pending?

No

Status:

Denied

Status Date:

07/28/2011

Settlement Amount:

Individual Contribution

Amount:

Broker Statement

CLIENT MET WITH FA IN NOVEMBER OF 2009 TO DISCUSS INVESTMENT OBJECTIVES AND RISK TOLERANCE LEVEL. AT THAT TIME, THE CLIENT'S PRIMARY CONCERN WAS INCOME WITH A HIGH AMOUNT OF NON-TAXABLE INCOME. THE PORTFOLIO CONSTRUCTED WAS CONSISTENT WITH THE STATED GOALS AND OBJECTIVES. THE CLIENT HAD AN APPROPRIATE MIX OF INVESTMENTS TO PROVIDE NON-TAXABLE INCOME IN A DIVERSIFIED PORTFOLIO OF SHORT, INTERMEDIATE AND LONG-TERM FUNDS. ALL OF THE MUTUAL FUND INVESTMENTS IN THE ACCOUNT WERE PURCHASED AT A NET ASSET VALUE, DUE TO BREAK POINTS. IN NOVEMBER OF 2009, THE CLIENT MADE A \$2,436,514 DEPOSIT. IN APRIL OF 2009, DEPOSITED AN ADDITIONAL \$500,000 AND INVESTED THE FUNDS AS RECOMMENDED. THE MONTHLY STATEMENTS FROM NOVEMBER 2009 THROUGH

NOVEMBER 2010 REFLECTED EARNINGS APPROXIMATELY \$147,295 IN TAX-EXEMPT INCOME AND \$13,589 IN TAXABLE INCOME. IN JUNE 2010, A WITHDRAW OF \$289,714 WAS MADE AND TO DATE A TOTAL OF \$2,239,909 HAS BEEN WITHDRAWN. IN JANUARY OF 2011, ALL THE MUTUAL FUNDS WERE EXCHANGED INTO MONEY MARKET FUNDS, WHICH SIGNIFICANTLY REDUCED THE ABILITY TO HAVE SUBSTANTIAL INCOME. IT DOES APPEAR THE LOSSES TO THE PORTFOLIO ARE DUE TO THE CURRENT ECONOMIC SITUATION AND WITHDRAWALS MADE FROM THE ACCOUNT. COMPLAINT

DENIED

End of Report



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