

BrokerCheck Report
Charleen A. Guck
 CRD# 1271225

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.
 Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**Charleen A. Guck**

CRD# 1271225

Currently employed by and registered with the following Firm(s):

IA J.P. MORGAN SECURITIES LLC
 3917 LAKE AVENUE
 ROCHESTER, NY 14612
 CRD# 79
 Registered with this firm since: 10/01/2012

B J.P. MORGAN SECURITIES LLC
 3917 LAKE AVENUE
 ROCHESTER, NY 14612
 CRD# 79
 Registered with this firm since: 10/01/2012

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications**This broker is registered with:**

- 26 Self-Regulatory Organizations
- 13 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History**This broker was previously registered with the following securities firm(s):**

- IA CHASE INVESTMENT SERVICES CORP.**
 CRD# 25574
 NEW YORK, NY
 06/2005 - 10/2012
- B CHASE INVESTMENT SERVICES CORP.**
 CRD# 25574
 ROCHESTER, NY
 06/2005 - 10/2012
- B EDWARD JONES**
 CRD# 250
 ST. LOUIS, MO
 04/2002 - 01/2005

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes****The following types of disclosures have been reported:**

Type	Count
Customer Dispute	1
Judgment/Lien	1



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 26 SROs and is licensed in 13 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **J.P. MORGAN SECURITIES LLC**

Main Office Address: **383 MADISON AVENUE
NEW YORK, NY 10179**

Firm CRD#: **79**

	SRO	Category	Status	Date
B	BOX Exchange LLC	General Securities Representative	Approved	10/04/2012
B	Cboe BYX Exchange, Inc.	General Securities Representative	Approved	12/17/2019
B	Cboe BZX Exchange, Inc.	General Securities Representative	Approved	12/17/2019
B	Cboe C2 Exchange, Inc.	General Securities Representative	Approved	10/04/2012
B	Cboe EDGA Exchange, Inc.	General Securities Representative	Approved	12/17/2019
B	Cboe EDGX Exchange, Inc.	General Securities Representative	Approved	12/17/2019
B	Cboe Exchange, Inc.	General Securities Representative	Approved	10/04/2012
B	FINRA	General Securities Representative	Approved	10/01/2012
B	Investors' Exchange LLC	General Securities Representative	Approved	08/30/2016
B	Long-Term Stock Exchange, Inc.	General Securities Representative	Approved	03/31/2020
B	MEMX LLC	General Securities Representative	Approved	02/16/2021
B	MIAX Emerald, LLC	General Securities Representative	Approved	03/22/2019
B	MIAX PEARL, LLC	General Securities Representative	Approved	12/17/2019
B	MIAX Sapphire	General Securities Representative	Approved	09/23/2024
B	Miami International Securities Exchange, LLC	General Securities Representative	Approved	12/17/2019

Broker Qualifications



Employment 1 of 1, continued

	SRO	Category	Status	Date
B	NYSE American LLC	General Securities Representative	Approved	10/04/2012
B	NYSE Arca, Inc.	General Securities Representative	Approved	10/04/2012
B	NYSE National, Inc.	General Securities Representative	Approved	05/18/2018
B	NYSE Texas, Inc.	General Securities Representative	Approved	10/04/2012
B	Nasdaq BX, Inc.	General Securities Representative	Approved	10/04/2012
B	Nasdaq GEMX, LLC	General Securities Representative	Approved	08/06/2013
B	Nasdaq ISE, LLC	General Securities Representative	Approved	10/04/2012
B	Nasdaq MRX, LLC	General Securities Representative	Approved	03/24/2016
B	Nasdaq PHLX LLC	General Securities Representative	Approved	10/04/2012
B	Nasdaq Stock Market	General Securities Representative	Approved	10/04/2012
B	New York Stock Exchange	General Securities Representative	Approved	10/04/2012

	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	12/22/2022
B	Arizona	Agent	Approved	12/13/2019
B	Georgia	Agent	Approved	10/01/2012
B	Idaho	Agent	Approved	05/02/2016
B	Louisiana	Agent	Approved	04/13/2016
B	Massachusetts	Agent	Approved	01/14/2013
B	New Jersey	Agent	Approved	10/01/2012
IA	New Jersey	Investment Adviser Representative	Approved	10/01/2012
B	New York	Agent	Approved	10/01/2012



Broker Qualifications

Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
IA	New York	Investment Adviser Representative	Approved	05/03/2021
B	North Carolina	Agent	Approved	04/22/2016
B	Ohio	Agent	Approved	04/13/2016
B	Pennsylvania	Agent	Approved	11/24/2020
B	South Carolina	Agent	Approved	05/12/2016
B	Washington	Agent	Approved	12/17/2019

Branch Office Locations

J.P. MORGAN SECURITIES LLC
 3917 LAKE AVENUE
 ROCHESTER, NY 14612

J.P. MORGAN SECURITIES LLC
 560 MONROE AVE.
 ROCHESTER, NY 14607

J.P. MORGAN SECURITIES LLC
 6 SPENCERPORT ROAD
 ROCHESTER, NY 14606



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	12/21/1999
B Municipal Securities Representative Examination	Series 52	07/27/1999

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination	Series 65	05/14/2001
B Uniform Securities Agent State Law Examination	Series 63	08/23/1999

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
IA 06/2005 - 10/2012	CHASE INVESTMENT SERVICES CORP.	25574	ROCHESTER, NY
B 06/2005 - 10/2012	CHASE INVESTMENT SERVICES CORP.	25574	ROCHESTER, NY
B 04/2002 - 01/2005	EDWARD JONES	250	ST. LOUIS, MO
B 07/1999 - 11/2001	H&R BLOCK FINANCIAL ADVISORS, INC.	5979	DETROIT, MI

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
10/2012 - Present	J.P. MORGAN SECURITIES LLC	Registered Representative	Y	ROCHESTER, NY, United States
10/2012 - Present	JPMORGAN CHASE BANK, N.A.	Workforce Member	Y	Rochester, NY, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A
Judgment/Lien	1	N/A	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: CLIENT STATES THAT HER CURRENT FINANCIAL ADVISOR (WITH ANOTHER FIRM) HAS STATED THAT THE EDWARD JONES IR HAS: TRADED ON MARGIN PRESUMABLY WITHOUT THE CLIENT'S APPROVAL AND THERE WAS NO REASON TO BE TRADING ON MARGIN; THE IR PROVIDED UNSUITABLE ADVICE TO SURRENDER THE CLIENT'S ANNUITY AND INVEST IN STOCKS; THE IR ENGAGED IN EXCESSIVE BUYING AND SELLING IN STOCKS. STATES THAT THE CLIENT BOUGHT AND SOLD SOME STOCKS WITHIN A YEAR.

Product Type: Other

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 06/23/2005

Complaint Pending? No

Status: Closed/No Action

Status Date: 07/08/2005

Settlement Amount:



**Individual Contribution
Amount:**

Firm Statement

IN EARLY 2004, THE IR REVIEWED THE NATIONWIDE ANNUITY LINKED TO THE ACCOUNT WITH THE CLIENT AND SHE EVENTUALLY MADE THE DECISION TO SURRENDER THE ANNUITY. ACCORDING TO OUR RECORDS, THE ANNUITY WAS SURRENDERED ON 03/08/04. ACCORDING TO THE NATIONWIDE STATEMENT PROVIDED TO THE IR, THE SURRENDER VALUE OF THE ANNUITY WAS SIGNIFICANTLY LOWER THAN THE TOTAL PURCHASE PAYMENTS. IN ADDITION, IT APPEARS THE SURRENDER OF THE ANNUITY WAS COMPLETED VIA A SIGNED LIQUIDATION REQUEST. THE PROCEEDS OF THE ANNUITY WERE APPARENTLY INVESTED IN VARIOUS STOCKS - THE MAJORITY OF WHICH WERE BUY RECOMMENDATIONS BY THE FIRM. THE LOAN IN THE ACCOUNT WAS INITIATED AS A RESULT OF THE PURCHASE OF SHARES OF MORGAN STANLEY DEAN WITTER CO IN JUNE 2004. OUR RECORDS REFLECT THE CLIENT CONTACTED THE FIRM IN JULY 2004 CLAIMING SHE WAS NOT AWARE OF THE LOAN. HOWEVER, IT APPEARS THROUGH CONVERSATIONS WITH A CUSTOMER RELATIONS REP, THE CLIENT RECALLED THE CIRCUMSTANCES OF THE LOAN. THE CUSTOMER RELATIONS REP SUGGESTED THE CLIENT CONTACT THE IR TO ESTABLISH AN APPOINTMENT TO DISCUSS THE LOAN. THE LOAN WAS CLOSED IN 09/04. AT THE TIME OF ANY OF THE TRANSACTIONS EFFECTED IN THE ACCOUNT (BUYS/SELLS), THE CLIENT WOULD HAVE RECEIVED TRADE CONFIRMATIONS. IN ADDITION, THE CLIENT HAS RECEIVED STATEMENTS THAT PROVIDE INFORMATION REGARDING THE INVESTMENTS HELD IN THE ACCOUNT AS WELL AS REFLECTING ACCOUNT ACTIVITY (INCLUDING LOAN ACTIVITY). THE INVESTMENTS HELD IN THE ACCOUNT WERE LIQUIDATED ON 05/2005 AND A CHECK FOR THE PROCEEDS WAS ISSUED TO THE CLIENT ON 06/01/05. BASED ON OUR REVIEW, IT APPEARS ALL TRANSACTIONS EFFECTED IN THE ACCOUNT WERE COMPLETED WITH THE CLIENT'S KNOWLEDGE AND AUTHORIZATION. FURTHERMORE, IT DOES NOT APPEAR THE INVESTMENTS PURCHASED IN THE ACCOUNT WERE OUTSIDE THE SCOPE OF THE INVESTMENT OBJECTIVES. NO ADJUSTMENTS WILL BE MADE.

Reporting Source:

Broker

**Employing firm when
activities occurred which led
to the complaint:**

EDWARD JONES

Allegations:

CLIENT STATES THAT HER CURRENT FINANCIAL ADVISOR (WITH ANOTHER FIRM) HAS STATED THAT THE EDWARD JONES IR HAS: TRADED ON MARGIN PRESUMABLY WITHOUT THE CLIENT'S APPROVAL AND THERE



WAS NO REASON TO BE TRADING ON MARGIN; THE IR PROVIDED UNSUITABLE ADVICE TO SURRENDER THE CLIENT'S ANNUITY AND INVEST IN STOCKS; THE IR ENGAGED IN EXCESSIVE BUYING AND SELLING IN STOCKS. STATES THAT THE CLIENT BOUGHT AND SOLD SOME STOCKS WITHIN A YEAR.

Product Type: Other
Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 06/23/2005
Complaint Pending? No
Status: Closed/No Action
Status Date: 07/08/2005
Settlement Amount:
Individual Contribution Amount:



Judgment / Lien

This type of disclosure event involves an unsatisfied and outstanding judgments or liens against the broker.

Disclosure 1 of 1

Reporting Source:	Broker
Judgment/Lien Holder:	RINALDI REAL ESTATE INC
Judgment/Lien Amount:	\$3,694.00
Judgment/Lien Type:	Civil
Date Filed:	09/01/2001
Court Details:	ROCHESTER CITY COURT, MONROE COUNTY, NY CASE # 01CV6629
Judgment/Lien Outstanding?	Yes
Broker Statement	CONDO ASSOCIATION FEE, FROM SELLING THE CONDO, PAY FROM PROCEEDS

End of Report



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