

BrokerCheck Report

KEVIN JOSEPH SCHAEFER

CRD# 1286030

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**KEVIN J. SCHAEFER**

CRD# 1286030

Currently employed by and registered with the following Firm(s):

IA WELLS FARGO ADVISORS
 150 CALIFORNIA ST STE 1700
 SAN FRANCISCO, CA 94111
 CRD# 19616
 Registered with this firm since: 08/16/2019

B WELLS FARGO CLEARING SERVICES, LLC
 150 CALIFORNIA ST STE 1700
 SAN FRANCISCO, CA 94111
 CRD# 19616
 Registered with this firm since: 08/16/2019

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 11 Self-Regulatory Organizations
- 37 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

B MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
 CRD# 7691
 SAN FRANCISCO, CA
 05/2011 - 08/2019

IA MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
 CRD# 7691
 NEW YORK, NY
 05/2011 - 08/2019

B MORGAN STANLEY SMITH BARNEY
 CRD# 149777
 SAN FRANCISCO, CA
 06/2009 - 05/2011

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	7



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 11 SROs and is licensed in 37 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **WELLS FARGO CLEARING SERVICES, LLC**

Main Office Address: **ONE NORTH JEFFERSON AVENUE
MAIL CODE: H0004-05E
ST. LOUIS, MO 63103**

Firm CRD#: **19616**

SRO	Category	Status	Date
B Cboe BZX Exchange, Inc.	General Securities Representative	Approved	08/16/2019
B Cboe Exchange, Inc.	General Securities Representative	Approved	08/16/2019
B FINRA	General Securities Representative	Approved	08/16/2019
B NYSE American LLC	General Securities Representative	Approved	08/16/2019
B NYSE Arca, Inc.	General Securities Representative	Approved	08/16/2019
B NYSE Texas, Inc.	General Securities Representative	Approved	08/16/2019
B Nasdaq GEMX, LLC	General Securities Representative	Approved	08/16/2019
B Nasdaq ISE, LLC	General Securities Representative	Approved	08/16/2019
B Nasdaq PHLX LLC	General Securities Representative	Approved	08/16/2019
B Nasdaq Stock Market	General Securities Representative	Approved	08/16/2019
B New York Stock Exchange	General Securities Representative	Approved	08/16/2019

U.S. State/ Territory	Category	Status	Date
B Alabama	Agent	Approved	02/11/2020
B Arizona	Agent	Approved	08/16/2019

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	California	Agent	Approved	08/16/2019
IA	California	Investment Adviser Representative	Approved	08/16/2019
B	Colorado	Agent	Approved	08/16/2019
B	Connecticut	Agent	Approved	06/07/2024
B	District of Columbia	Agent	Approved	08/16/2019
B	Florida	Agent	Approved	08/19/2019
B	Georgia	Agent	Approved	08/16/2019
B	Hawaii	Agent	Approved	08/20/2019
B	Idaho	Agent	Approved	08/16/2019
B	Illinois	Agent	Approved	09/12/2019
B	Indiana	Agent	Approved	08/19/2019
B	Iowa	Agent	Approved	10/03/2023
B	Kansas	Agent	Approved	03/17/2020
B	Maine	Agent	Approved	11/22/2024
B	Maryland	Agent	Approved	08/16/2019
B	Massachusetts	Agent	Approved	08/19/2019
B	Michigan	Agent	Approved	08/16/2019
B	Nebraska	Agent	Approved	04/22/2024
B	Nevada	Agent	Approved	05/18/2022
B	New Hampshire	Agent	Approved	08/22/2019
B	New Jersey	Agent	Approved	08/16/2019



Broker Qualifications

Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	New York	Agent	Approved	08/16/2019
B	North Carolina	Agent	Approved	04/22/2024
B	North Dakota	Agent	Approved	02/08/2020
B	Ohio	Agent	Approved	08/16/2019
B	Oklahoma	Agent	Approved	04/23/2024
B	Oregon	Agent	Approved	08/16/2019
B	Pennsylvania	Agent	Approved	08/16/2019
B	Rhode Island	Agent	Approved	08/16/2019
B	South Carolina	Agent	Approved	05/14/2020
B	Tennessee	Agent	Approved	08/27/2019
B	Texas	Agent	Approved	08/16/2019
IA	Texas	Investment Adviser Representative	Restricted Approval	08/16/2019
B	Utah	Agent	Approved	02/07/2024
B	Virginia	Agent	Approved	08/16/2019
B	Washington	Agent	Approved	08/20/2019
B	West Virginia	Agent	Approved	09/20/2022

Branch Office Locations

WELLS FARGO CLEARING SERVICES, LLC

150 CALIFORNIA ST STE 1700
SAN FRANCISCO, CA 94111



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	07/21/1984

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination	Series 65	08/19/2011
B Uniform Securities Agent State Law Examination	Series 63	07/24/1984

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 05/2011 - 08/2019	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	SAN FRANCISCO, CA
IA 05/2011 - 08/2019	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	SAN FRANCISCO, CA
B 06/2009 - 05/2011	MORGAN STANLEY SMITH BARNEY	149777	SAN FRANCISCO, CA
IA 06/2009 - 05/2011	MORGAN STANLEY SMITH BARNEY LLC	149777	SAN FRANCISCO, CA
B 04/2007 - 06/2009	MORGAN STANLEY & CO. INCORPORATED	8209	SAN FRANCISCO, CA
IA 04/2007 - 06/2009	MORGAN STANLEY & CO. INCORPORATED	8209	SAN FRANCISCO, CA
IA 01/2007 - 04/2007	MORGAN STANLEY	7556	SAN FRANCISCO, CA
B 01/2007 - 04/2007	MORGAN STANLEY DW INC.	7556	SAN FRANCISCO, CA
IA 07/1997 - 02/2007	UBS FINANCIAL SERVICES INC.	8174	SAN FRANCISCO, CA
B 10/1993 - 02/2007	UBS FINANCIAL SERVICES INC.	8174	SAN FRANCISCO, CA
B 07/1993 - 10/1993	SMITH BARNEY SHEARSON INC.	7059	NEW YORK, NY
B 04/1988 - 07/1993	LEHMAN BROTHERS INC.	7506	NEW YORK, NY
B 04/1986 - 04/1988	E. F. HUTTON & COMPANY INC	235	
B 07/1984 - 03/1986	DERAND INVESTMENT CORPORATION OF AMERICA	4679	

Employment History



Registration and Employment History

Employment History, continued

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
08/2019 - Present	WELLS FARGO CLEARING SERVICES, LLC	REGISTERED REP	Y	SAN FRANCISCO, CA, United States
06/2011 - 08/2019	BANK OF AMERICA, N.A.	SENIOR FINANCIAL ADVISOR	Y	SAN FRANCISCO, CA, United States
05/2011 - 08/2019	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	FINANCIAL ADVISOR	Y	SAN FRANCISCO, CA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

GREYLODGE APARTMENTS, LLC; INVESTMENT RELATED; CONCORD,CA; 100% OWNERSHIP; START 8/16/2019; NUMBER OF HOURS PER MONTH 4; NUMBER OF HOURS DURING TRADING 0; OVERVIEW.
LAGUNA PALMS APARTMENTS,LLC; INVESTMENT RELATED; CONCORD,CA; 100% OWNERSHIP; START 8/16/2019; NUMBER OF HOURS PER MONTH 4; NUMBER OF HOURS DURING TRADING 0; PAYING BILLS.
CAMBRIDGE PARK KS,LLC; INVESTMENT RELATED; CONCORD,CA; 100% OWNERSHIP; START 8/16/2019; NUMBER OF HOURS PER MONTH 4; NUMBER OF HOURS DURING TRADING 0; PAYING BILLS.
2524 CAMARA CIRCLE KS,LLC; INVESTMENT RELATED; CONCORD,CA; 100% OWNERSHIP; START 8/16/2019; NUMBER OF HOURS PER MONTH 4; NUMBER OF HOURS DURING TRADING 0; PAYING BILLS.
RENTAL PROPERTY; INVESTMENT RELATED; CONCORD,CA; 100% OWNERSHIP; START 8/16/2019; NUMBER OF HOURS PER MONTH 4; NUMBER OF HOURS DURING TRADING 0; PAY BILLS.
RENTAL PROPERTY; INVESTMENT RELATED; CONCORD,CA; 100% OWNERSHIP; START 8/16/2019; NUMBER OF HOURS PER MONTH 4; NUMBER OF HOURS DURING TRADING 0; PAY BILLS.
RENTAL PROPERTY (DETROIT); INV RELATED; CONCORD, CA; 100% OWNERSHIP; START DATE 2/14/2024; 10 HOURS PER MONTH; 0 DURING TRADING; OVERSIGHT.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 -
4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	1	6	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 4

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	Merrill Lynch, Pierce, Fenner & Smith Incorporated
Allegations:	The customer alleges unsuitable investment recommendations, failure to follow instructions and misrepresentations from 2012 until 2020.
Product Type:	Other: Alternative Investments
Alleged Damages:	\$300,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	20-01725
Filing date of arbitration/CFTC reparation or civil litigation:	06/02/2020

Customer Complaint Information

Date Complaint Received: 06/04/2020



Complaint Pending? No

Status: Settled

Status Date: 05/04/2021

Settlement Amount: \$150,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: Merrill Lynch, Pierce, Fenner & Smith Incorporated

Allegations: The customer alleges unsuitable investment recommendations, failure to follow instructions and misrepresentations from 2012 until 2020.

Product Type: Other: Alternative Investments

Alleged Damages: \$300,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 20-01725

Filing date of arbitration/CFTC reparation or civil litigation: 06/02/2020

Customer Complaint Information

Date Complaint Received: 06/04/2020

Complaint Pending? No

Status: Settled

Status Date: 05/04/2021

Settlement Amount: \$150,000.00



Individual Contribution Amount: \$0.00

Broker Statement I deny the allegations. I was not consulted with respect to Merrill Lynch's decision to settle; and I was not asked to contribute to it.

Disclosure 2 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: Merrill Lynch, Pierce, Fenner & Smith Incorporated

Allegations: The customer alleges unsuitable investment recommendations and misrepresentations.

Product Type: Other: Private Placements, Fixed Income, Structured Products

Alleged Damages: \$1,000,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 20-01865

Filing date of arbitration/CFTC reparation or civil litigation: 06/12/2020

Customer Complaint Information

Date Complaint Received: 06/12/2020

Complaint Pending? No

Status: Settled

Status Date: 02/09/2022

Settlement Amount: \$75,000.00

Individual Contribution Amount: \$0.00



Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	Merrill Lynch, Pierce, Fenner & Smith Incorporated
Allegations:	The customer alleges unsuitable investment recommendations and misrepresentations.
Product Type:	Other: Private Placements, Fixed Income, Structured Products
Alleged Damages:	\$1,000,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	20-01865
Filing date of arbitration/CFTC reparation or civil litigation:	06/12/2020
Customer Complaint Information	
Date Complaint Received:	06/12/2020
Complaint Pending?	No
Status:	Settled
Status Date:	02/09/2022
Settlement Amount:	\$75,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	I deny the allegations. I was not consulted with respect to my previous Firm's decision to settle; and I was not asked to contribute to it. The investments were suitable for these investors, and there were no misrepresentations made.

Disclosure 3 of 4



Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC.

Allegations: CLIENT ALLEGES THAT THESE BONDS (AUCTION RATE SECURITIES) WERE TO BE SAFE INVESTMENTS AND NOT SHARES OF STOCK. CLIENT FURTHER STATES THAT HAD IT BEEN EXPLAINED THAT THESE BONDS COULD RESET TO LOWER INTEREST RATES, HE WOULD NOT HAVE MADE THE PURCHASE. DAMAGES ESTIMATED TO BE IN EXCESS OF \$5,000.

Product Type: Other: AUCTION RATE SECURITIES

Alleged Damages: \$5,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 05/27/2008

Complaint Pending? No

Status: Settled

Status Date: 12/23/2008

Settlement Amount: \$600,000.00

Individual Contribution Amount: \$0.00

Firm Statement

THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE BREAKDOWN OF LIQUIDITY IN THE MARKET FOR AUCTION RATE SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE



DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA REGULATORY NOTICE 09-12.

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC.

Allegations: CLIENT ALLEGES THAT THESE BONDS (AUCTION RATE SECURITIES) WERE TO BE SAFE INVESTMENTS AND NOT SHARES OF STOCK. CLIENT FURTHER STATES THAT HAD IT BEEN EXPLAINED THAT THESE BONDS COULD RESET TO LOWER INTEREST RATES, HE WOULD NOT HAVE MADE THE PURCHASE. DAMAGES ESTIMATED TO BE IN EXCESS OF \$5,000.

Product Type: Other: AUCTION RATE SECURITIES

Alleged Damages: \$5,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 05/27/2008

Complaint Pending? No

Status: Settled

Status Date: 12/23/2008

Settlement Amount: \$600,000.00

Individual Contribution Amount: \$0.00

Broker Statement THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE



BREAKDOWN OF LIQUIDITY IN THE MARKET FOR AUCTION RATE SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA REGULATORY NOTICE 09-12.

Disclosure 4 of 4

Reporting Source:	Regulator
Employing firm when activities occurred which led to the complaint:	PAINEWEBBER INCORPORATED
Allegations:	OMISSION OF FACTS; MISREPRESENTATION; BRCH OF FIDUCIARY DT; ACCOUNT RELATED - FAILURE TO SUPERVISE
Product Type:	
Alleged Damages:	
Arbitration Information	
Arbitration/Reparation Claim filed with and Docket/Case No.:	NASD - CASE #96-03203
Date Notice/Process Served:	08/01/1996
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	03/15/1997

**Disposition Detail:**

CASE IS CLOSED, SETTLED
 ACTUAL/COMPENSATORY DAMAGES, RELIEF
 REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND
 SEVERALLY; INTEREST, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC,
 AWARD AMOUNT JOINTLY AND SEVERALLY; PUNITIVE/EXEMPLARY
 DAMAGES,
 RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY
 AND SEVERALLY; OTHER MONETARY RELIEF, RELIEF REQUEST IS
 WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY;
 ATTORNEY'S FEES, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC,
 AWARD
 AMOUNT JOINTLY AND SEVERALLY; OTHER COSTS, RELIEF REQUEST IS
 WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY;
 OTHER MONETARY RELIEF, RELIEF REQUEST IS
 WITHDRAWN/SETTLED/ETC,
 AWARD AMOUNT JOINTLY AND SEVERALLY

Reporting Source:

Broker

**Employing firm when
activities occurred which led
to the complaint:**

PAINWEBBER INCORPORATED

Allegations:

CLIENTS ALLEGE FRAUDULENT NON-DISCLOSURE,
 NEGLIGENT MISREPRESENTATION, BREACH OF FIDUCIARY DUTY, AND
 FAILURE TO SUPERVISE WITH REGARD TO THEIR TRADING IN THE
 COMMON
 STOCK OF SYNTECH FOR THE TIME PERIOD SEPTEMBER 1993 THROUGH
 MARCH 1996 AND SEEK COMPENSATORY DAMAGES IN EXCESS OF
 \$100,000
 AND PUNITIVE DAMAGES.

Product Type:**Alleged Damages:****Customer Complaint Information****Date Complaint Received:****Complaint Pending?**

No

Status:

Arbitration/Reparation

Status Date:**Settlement Amount:**



**Individual Contribution
Amount:**

Arbitration Information

**Arbitration/Reparation Claim
filed with and Docket/Case
No.:** National Assoc. of Securities Dealers; 96-03203

Date Notice/Process Served: 08/01/1996

Arbitration Pending? No

Disposition: Settled

Disposition Date: 03/15/1997

**Monetary Compensation
Amount:** \$14,000.00

**Individual Contribution
Amount:**

Broker Statement

KEVIN SCHAEFER WAS DISMISSED, WITH PREJUDICE, AS
A NAMED RESPONDENT IN THIS PROCEEDING. THEREAFTER, WITHOUT
ADMITTING ANY LIABILITY, PAINWEBBER AGREED TO PAY THE
CLAIMANTS \$14,000 AS NUISANCE VALUE, IN FULL AND FINAL SATIS
FACTION OF ALL CLAIMS AGAINST THE FIRM.
Not Provided



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	Merrill Lynch, Pierce, Fenner & Smith Incorporated
Allegations:	The Customer alleges misrepresentation and unsuitable investment recommendations from September 2012 to December 2016.
Product Type:	Debt-Municipal
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	Damages are not specified.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	01/04/2017
Complaint Pending?	No
Status:	Denied
Status Date:	03/09/2017
Settlement Amount:	
Individual Contribution Amount:	

Disclosure 2 of 2

Reporting Source:	Broker
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Employing firm when activities occurred which led to the complaint:

PAINWEBBER

Allegations:

CLIENT ALLEGES "FRAUDULENT NONDISCLOSURE/ MISREPRESENTATION/ SUITABILITY." CLIENT ALLEGES COMPENSATORY DAMAGES IN AN AMOUNT GREATER THAN \$5,000."

Product Type:

Equity Listed (Common & Preferred Stock)

Alleged Damages:

Customer Complaint Information

Date Complaint Received: 02/16/2000

Complaint Pending? No

Status: Denied

Status Date: 07/12/2000

Settlement Amount:

Individual Contribution Amount:

Broker Statement

MR. SCHAEFER DENIES ALL ALLEGATIONS. SOLELY AS A BUSINESS DECISION AND IN ORDER TO AVOID THE FUTURE TIME AND EXPENSE OF DEFENDING THIS MATTER,PAINWEBBER OFFERED TO SETTLE. CLIENT HAS NEVER RESPONDED.



Customer Dispute - Pending

This type of disclosure event involves (1) a pending consumer-initiated, investment-related arbitration or civil suit that contains allegations of sales practice violations against the broker; or (2) a pending, consumer-initiated, investment-related written complaint containing allegations that the broker engaged in, sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities.

Disclosure 1 of 1

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	WELLS FARGO CLEARING SERVICES, LLC
Allegations:	Claimant alleges that beginning in May 2019, the financial advisor made unsuitable investments.
Product Type:	Other: Structured Product
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	Claimant is seeking an unspecified amount in compensatory damages.
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	25-01295
Filing date of arbitration/CFTC reparation or civil litigation:	06/25/2025

Customer Complaint Information

Date Complaint Received:	06/25/2025
Complaint Pending?	Yes
Settlement Amount:	
Individual Contribution Amount:	

End of Report



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