

BrokerCheck Report

CHRISTINE GUSTAFSON

CRD# 1303708

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**CHRISTINE GUSTAFSON**

CRD# 1303708

Currently employed by and registered with the following Firm(s):

IA AMERIPRISE FINANCIAL SERVICES, LLC
 2398 E Camelback Rd Ste 550
 Phoenix, AZ 85016
 CRD# 6363
 Registered with this firm since: 04/14/2022

B AMERIPRISE FINANCIAL SERVICES, LLC
 2398 E Camelback Rd Ste 550
 Phoenix, AZ 85016
 CRD# 6363
 Registered with this firm since: 04/14/2022

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 15 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

IA UBS FINANCIAL SERVICES INC.
 CRD# 8174
 WEEHAWKEN, NJ
 03/2009 - 04/2022

B UBS FINANCIAL SERVICES INC.
 CRD# 8174
 PHOENIX, AZ
 04/2007 - 04/2022

B MORGAN STANLEY & CO., INCORPORATED
 CRD# 8209
 SCOTTSDALE, AZ
 04/2007 - 05/2007

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	4

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 15 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **AMERIPRISE FINANCIAL SERVICES, LLC**

Main Office Address: **9013RD AVENUE SOUTH
MINNEAPOLIS, MN 55402**

Firm CRD#: **6363**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	04/14/2022

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	04/14/2022
B	California	Agent	Approved	04/15/2022
IA	California	Investment Adviser Representative	Approved	04/15/2022
B	Colorado	Agent	Approved	04/14/2022
B	Florida	Agent	Approved	04/14/2022
B	Hawaii	Agent	Approved	01/16/2024
B	Indiana	Agent	Approved	04/26/2024
B	Nevada	Agent	Approved	10/28/2025
B	New York	Agent	Approved	04/14/2022
B	North Carolina	Agent	Approved	04/14/2022
B	Ohio	Agent	Approved	04/14/2022
B	Oregon	Agent	Approved	01/14/2024

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Tennessee	Agent	Approved	04/14/2022
B	Utah	Agent	Approved	10/22/2025
B	Virginia	Agent	Approved	04/14/2022
B	Wisconsin	Agent	Approved	04/14/2022

Branch Office Locations

AMERIPRISE FINANCIAL SERVICES, LLC
2398 E Camelback Rd Ste 550
Phoenix, AZ 85016

AMERIPRISE FINANCIAL SERVICES, LLC
Paradise Valley, AZ



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B Futures Managed Funds Examination	Series 31	04/27/2004
B General Securities Representative Examination	Series 7	09/15/1984

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination	Series 65	05/13/1993
B Uniform Securities Agent State Law Examination	Series 63	09/19/1984

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
IA 03/2009 - 04/2022	UBS FINANCIAL SERVICES INC.	8174	PHOENIX, AZ
B 04/2007 - 04/2022	UBS FINANCIAL SERVICES INC.	8174	PHOENIX, AZ
B 04/2007 - 05/2007	MORGAN STANLEY & CO., INCORPORATED	8209	SCOTTSDALE, AZ
B 06/1994 - 04/2007	MORGAN STANLEY DW INC.	7556	SCOTTSDALE, AZ
B 04/1988 - 06/1994	PRUDENTIAL SECURITIES INCORPORATED	7471	NEW YORK, NY
B 09/1984 - 05/1988	PAINWEBBER INCORPORATED	8174	

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
04/2022 - Present	AMERIPRISE FINANCIAL SERVICES, LLC	REGISTERED REP	Y	PHOENIX, AZ, United States
04/2007 - 04/2022	UBS FINANCIAL SERVICES INC.	FINANCIAL ADVISOR	Y	PHOENIX, AZ, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Board of Directors; Arizona Women's Board; Board Member; 5921 E. Indian Bend Road, , Paradise Valley, AZ, 85253; Not Investment-Related; 03/01/2004; 1 to 9 hours per month; 1 to 9 during trading hours / American Heart Association; Investment Committee Member; 7272 Greenville Ave, , Dallas, TX, 75231; Investment-Related; 07/01/2009; 1 to 9 hours per month; 1 to 9 during trading hours / TGen Ambassador Board; Translational Genomics Research Institute Ambassador; 445 5th Street, , Phoenix, AZ, 85004; Not Investment-Related; 09/01/2017; 1 to 9 hours per month; 1 to 9 during trading hours / American Heart Association- Corporate Operations Combined Committee; Board-Corporate Operations Combined Committee; 7272 Greenville Ave, , Dallas, TX, 75231; Not Investment-Related; 10/25/2023; 1 to 9 hours per month; 1 to 9 during trading hours. Other Business Activities; Charter 100; Charter 100 is a 501(C)3 organization of prominent business women in AZ. The group exists to foster relationships and education among female business leaders in AZ. There is no investment activity. ; 4727 E. Bell Road, Suite 45-449,

Registration and Employment History



Other Business Activities, continued

Phoenix, AZ, 85032; Not Investment-Related; 08/01/2016; 1 to 9 hours per month; 0 during trading hours.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	4	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	UBS FINANCIAL SERVICES INC
Allegations:	TIME FRAME: 2005/05/05 TO 2009/07/23 CLAIMANT ALLEGES UNSUITABILITY, NEGLIGENCE, BREACH OF FIDUCIARY DUTY, MISREPRESENTATION, OVERCONCENTRATION, AND VIOLATION OF THE ARIZONA SECURITIES STATUTES AND REGULATIONS. CLAIMANT ALSO ALLEGES FAILURE TO SUPERVISE.
Product Type:	No Product
Alleged Damages:	\$225,000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	10-01281
Filing date of arbitration/CFTC reparation or civil litigation:	03/30/2010



Customer Complaint Information

Date Complaint Received: 03/30/2010

Complaint Pending? No

Status: Settled

Status Date: 04/11/2011

Settlement Amount: \$75,000.00

Individual Contribution Amount: \$0.00

Broker Statement THIS CASE WAS SETTLED BY UBS SOLELY FOR FINANCIAL REASONS: TO MINIMIZE THE COST OF ARBITRATION.

I WAS NOT NAMED AS A PARTY, I WAS NOT ASKED TO CONTRIBUTE TO THE SETTLEMENT AND I HAD NO SAY IN THE DECISION TO SETTLE THIS CASE. CLIENT'S COMPLAINT WAS FOCUSED ON ONE OF HER PREVIOUS ADVISORS. WHEN HER PREVIOUS ADVISORS LEFT UBS, I WAS ASKED BY MANAGEMENT TO HANDLE HER ACCOUNTS AS AN ACCOMMODATION AFTER SHE COMPLAINED ABOUT ALL HER PRIOR ADVISORS. I QUICKLY DETERMINED THAT SHE WAS NOT A SUITABLE CLIENT AND DECLINED TO WORK WITH HER. CLIENT WAS DIFFICULT TO REACH AND OFTEN GAVE CONFLICTING INSTRUCTIONS WITH RESPECT TO HER DESIRE TO HOLD OR SELL POSITIONS, CHANGING HER MIND AFTER TRANSACTIONS HAD BEEN COMPLETED. IN FACT, CLIENT, WHO IS A LAWYER, SEEMS TO HAVE COMPLAINED ABOUT MOST EVERY TRANSACTION WE EXECUTED FOR HER AND INFORMED US THAT HER PREVIOUS BROKER HAD PROMISED TO DO ALL HER TRADES "FOR FREE" AND REBATE HER FEES. WE HAD DOUBTS ABOUT HER VERACITY AND HER MOTIVES AND CHOSE TO TERMINATE OUR RELATIONSHIP WITH HER FORTHWITH. DURING OUR SHORT TENURE, SHE CLOSELY MONITORED HER ACCOUNTS ONLINE AND APPEARED TO BE SEEKING CONFRONTATION. SHE WAS VERY UNHAPPY WITH MY DECISION TO FIRE HER AND HENCEFORTH FILED A COMPLAINT AGAINST ME.

I PROVIDED CLIENT WITH EXCELLENT SERVICE GOING ABOVE AND BEYOND IN AN EFFORT TO WORK WITH AN UNBALANCED INDIVIDUAL WHOSE MOTIVES SEEMED BENT ON CREATING A LITIGIOUS OPPORTUNITY FOR HERSELF. I DENY EACH AND EVERY ALLEGATION OF WRONGDOING DIRECTED AT ME IN THE STATEMENT OF CLAIM.



Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: PRUDENTIAL SECURITIES INC.

Allegations: ALLEGED LOSSES IN PRUDENTIAL ENERGY INCOME LIMITED PARTNERSHIP IN EXCESS OF \$20,000.

Product Type:

Alleged Damages:

Customer Complaint Information

Date Complaint Received: 03/31/1992

Complaint Pending? No

Status: Settled

Status Date:

Settlement Amount: \$18,000.00

Individual Contribution Amount: \$0.00

Firm Statement FIRM ELECTED TO SETTLE FOR BUSINESS REASONS FOR \$18,000. NO CONTRIBUTION SOUGHT FROM BROKER.
Not Provided

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: PRUDENTIAL SECURITIES INC.

Allegations: ALLEGED LOSSES IN PRUDENTIAL ENERGY INCOME LIMITED PARTNERSHIPS WITH LOSSES IN EXCESS OF \$20,000.00.

Product Type:

Alleged Damages:

Customer Complaint Information

Date Complaint Received: 03/31/1992

Complaint Pending? No



Status: Settled

Status Date:

Settlement Amount: \$18,000.00

Individual Contribution Amount: \$0.00

Broker Statement

FIRM ELECTED TO SETTLE FOR BUSINESS REASONS FOR \$18,000.00. NO CONTRIBUTION SOUGHT FROM BROKER. BROKER WAS NOT CONSULTED BY FIRM BEFORE DECIDING TO SETTLE WITH CLIENT. CLIENT WAS AN EXPERIENCED OIL INVESTOR WHO WANTED INCOME FROM THIS PROGRAM. SHE WAS UNHAPPY WITH THE PERFORMANCE OF THE PRUDENTIAL ENERGY INCOME PARTNERSHIP AND WAS SOLICITED BY A LOCAL ATTORNEY TO FILE A CLAIM. PRUDENTIAL CHOSE TO SETTLE THE CLAIM FOR BUSINESS REASONS WITHOUT CONSULTING THE BROKER AS CLIENT CLAIM WAS PRODUCT PERFORMANCE RELATED NOT A CLAIM AGAINST THE BROKER PER SE.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: MORGAN STANLEY DW INC.

Allegations: CLIENT ALLEGED THAT MS. GUSTAFSON MADE AN UNSUITABLE RECOMMENDATION FOR THE PURCHASE OF A UNIT INVESTMENT TRUST IN NOVEMBER 2000.

Product Type: Unit Investment Trust(s)

Alleged Damages: \$26,000.00

Customer Complaint Information

Date Complaint Received: 02/28/2002

Complaint Pending? No

Status: Denied

Status Date: 08/16/2002

Settlement Amount:

Individual Contribution Amount:

Broker Statement MS. GUSTAFSON STRONGLY DENIES ALL ALLEGATIONS AND ASSERTS THAT THE RECOMMENDATION WAS MADE AT THE CLIENT'S REQUEST AND IN ACCORDANCE WITH THE CLIENT'S EXPRESSED INVESTMENT OBJECTIVES.

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: DEAN WITTER REYNOLDS INC.

Allegations: CUSTOMER ALLEGES THAT HIS VVR HOLDINGS WERE "SPECIFICALLY



SOLD TO HIM AS A SAFE HARBOR FOR MONEY AND PRESENTED AS AN APPROPRIATE ALTERNATIVE TO THE MONEY MARKET FUND HE WANTED TO LEAVE IT IN. RESULTING IN DAMAGES GREATER THAN \$5,000.

Product Type: Other
Other Product Type(s): VVR HOLDINGS
Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 12/28/1998
Complaint Pending? No
Status: Denied
Status Date: 04/05/1999

Settlement Amount:

Individual Contribution Amount:

Broker Statement CLAIM WAS DENIED.

End of Report



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