

BrokerCheck Report

MARK WAYNE BAILEY

CRD# 1345299

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**MARK W. BAILEY**

CRD# 1345299

Currently employed by and registered with the following Firm(s):

IA RBC CAPITAL MARKETS, LLC
 401 Union Street
 SUITE 3600
 SEATTLE, WA 98101
 CRD# 31194
 Registered with this firm since: 01/23/1996

B RBC CAPITAL MARKETS, LLC
 401 Union Street
 SUITE 3600
 SEATTLE, WA 98101
 CRD# 31194
 Registered with this firm since: 03/02/1998

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 22 Self-Regulatory Organizations
- 43 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

- B DAIN RAUSCHER INCORPORATED**
 CRD# 7600
 11/1994 - 03/1998
- B KIDDER, PEABODY & CO. INCORPORATED**
 CRD# 7613
 NEW YORK, NY
 12/1988 - 11/1994
- B SHEARSON LEHMAN HUTTON INC.**
 CRD# 7506
 03/1985 - 01/1989

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	8



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 22 SROs and is licensed in 43 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **RBC CAPITAL MARKETS, LLC**

Main Office Address: **200 VESEY ST.
NEW YORK, NY 10281**

Firm CRD#: **31194**

	SRO	Category	Status	Date
B	BOX Exchange LLC	General Securities Representative	Approved	05/11/2012
B	Cboe BYX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe BZX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe C2 Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe EDGA Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe EDGX Exchange, Inc.	General Securities Representative	Approved	11/18/2020
B	Cboe Exchange, Inc.	General Securities Representative	Approved	03/02/1998
B	FINRA	General Securities Representative	Approved	03/02/1998
B	Investors' Exchange LLC	General Securities Representative	Approved	11/18/2020
B	Long-Term Stock Exchange, Inc.	General Securities Representative	Approved	11/01/2020
B	MEMX LLC	General Securities Representative	Approved	11/01/2020
B	MIAX PEARL, LLC	General Securities Representative	Approved	11/02/2020
B	NYSE American LLC	General Securities Representative	Approved	11/24/2003
B	NYSE Arca, Inc.	General Securities Representative	Approved	03/02/1998
B	NYSE National, Inc.	General Securities Representative	Approved	11/18/2020



Broker Qualifications

Employment 1 of 1, continued

SRO	Category	Status	Date
B NYSE Texas, Inc.	General Securities Representative	Approved	11/18/2020
B Nasdaq BX, Inc.	General Securities Representative	Approved	01/13/2009
B Nasdaq GEMX, LLC	General Securities Representative	Approved	11/18/2020
B Nasdaq ISE, LLC	General Securities Representative	Approved	03/01/2008
B Nasdaq PHLX LLC	General Securities Representative	Approved	03/01/2008
B Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B New York Stock Exchange	General Securities Representative	Approved	03/02/1998

U.S. State/ Territory	Category	Status	Date
B Alaska	Agent	Approved	03/02/1998
B Arizona	Agent	Approved	03/02/1998
B Arkansas	Agent	Approved	09/19/2006
B California	Agent	Approved	03/02/1998
B Colorado	Agent	Approved	08/09/2000
B Connecticut	Agent	Approved	10/03/2006
B Delaware	Agent	Approved	10/03/2008
B District of Columbia	Agent	Approved	09/12/2001
B Florida	Agent	Approved	03/02/1998
B Georgia	Agent	Approved	08/25/2000
B Hawaii	Agent	Approved	09/23/1999
B Idaho	Agent	Approved	01/14/1999
B Illinois	Agent	Approved	03/02/1998

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Indiana	Agent	Approved	02/04/1999
B	Iowa	Agent	Approved	03/17/2016
B	Kansas	Agent	Approved	10/23/2014
B	Kentucky	Agent	Approved	01/10/2008
B	Maryland	Agent	Approved	06/05/2002
B	Massachusetts	Agent	Approved	04/24/2000
B	Michigan	Agent	Approved	03/02/1998
B	Minnesota	Agent	Approved	07/24/2001
B	Mississippi	Agent	Approved	08/26/2024
B	Montana	Agent	Approved	09/01/1999
B	Nebraska	Agent	Approved	02/12/2004
B	Nevada	Agent	Approved	07/16/2001
B	New Jersey	Agent	Approved	03/10/2011
B	New Mexico	Agent	Approved	01/21/2000
B	New York	Agent	Approved	03/02/1998
B	North Carolina	Agent	Approved	08/14/2001
B	North Dakota	Agent	Approved	11/20/1998
B	Ohio	Agent	Approved	03/11/2011
B	Oregon	Agent	Approved	03/02/1998
B	Pennsylvania	Agent	Approved	03/02/1998
B	Rhode Island	Agent	Approved	10/26/1999

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	South Carolina	Agent	Approved	02/29/2000
B	South Dakota	Agent	Approved	08/11/2009
B	Tennessee	Agent	Approved	11/14/2003
B	Texas	Agent	Approved	03/02/1998
IA	Texas	Investment Adviser Representative	Restricted Approval	02/08/2010
B	Utah	Agent	Approved	10/25/2016
B	Virginia	Agent	Approved	02/16/2000
IA	Washington	Investment Adviser Representative	Approved	01/23/1996
B	Washington	Agent	Approved	03/02/1998
B	Wisconsin	Agent	Approved	03/02/1998
B	Wyoming	Agent	Approved	07/06/2001

Branch Office Locations

RBC CAPITAL MARKETS, LLC

401 Union Street
SUITE 3600
SEATTLE, WA 98101

RBC CAPITAL MARKETS, LLC

SEATTLE, WA



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B National Commodity Futures Examination	Series 3	04/29/1985
B General Securities Representative Examination	Series 7	03/16/1985

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination	Series 65	01/20/1992
B Uniform Securities Agent State Law Examination	Series 63	03/28/1985

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 11/1994 - 03/1998	DAIN RAUSCHER INCORPORATED	7600	
B 12/1988 - 11/1994	KIDDER, PEABODY & CO. INCORPORATED	7613	NEW YORK, NY
B 03/1985 - 01/1989	SHEARSON LEHMAN HUTTON INC.	7506	

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
05/2020 - Present	CITY NATIONAL BANK	EMPLOYEE OF AN AFFILIATE	Y	SEATTLE, WA, United States
03/2008 - Present	RBC CAPITAL MARKETS, LLC	FINANCIAL ADVISOR	Y	SEATTLE, WA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

1. NATIVIS; 219 TERRY AVENUE NORTH SEATTLE WA 98109; ANTI-CANCER MEDICAL DEVICE COMPANY; 03/01/2014 START DATE; 03/31/2019 PROJECTED END DATE; OWNER-PASSIVE; NO DUTIES PERFORMED; 0 HOURS DEVOTED TO ACTIVITY

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
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4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	8	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Award / Judgment

This type of disclosure event involves a final, consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the broker that resulted in an arbitration award or civil judgment for the customer.

Disclosure 1 of 2

Reporting Source:	Regulator
Employing firm when activities occurred which led to the complaint:	RBC DAIN RAUSCHER INC.
Allegations:	BREACH OF FIDUCIARY DUTY, BREACH OF INDUSTRY RULES, NEGLIGENCE, NEGLIGENT MISREPRESENTATION AND/OR OMISSION
Product Type:	Other
Other Product Type(s):	UNSPECIFIED SECURITIES
Alleged Damages:	\$37,136,010.00
Arbitration Information	
Arbitration/Reparation Claim filed with and Docket/Case No.:	NASD - CASE #02-03772
Date Notice/Process Served:	06/24/2002
Arbitration Pending?	No
Disposition:	Award
Disposition Date:	03/19/2004
Disposition Detail:	RESPONDENTS ARE JOINTLY AND SEVERALLY LIABLE TO AND SHALL PAY CLAIMANT THE SUM OF \$2,903,630.00 IN COMPENSATORY DAMAGES, PLUS INTEREST.



Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: RBC DAIN RAUSCHER INC,

Allegations: CLIENT ALLEGES HE RECEIVED OVER 500,000 SHARES OF INFOSPACE WHEN INFOSPACE WCQUIRED HIS COMPANY. CLIENT ALLEGES BROKER ADVISED HIM TO HOLD THE STOCK, IGNORING THE CLIENT'S DESIRE FOR DIVERSIFICATION. STOCK WAS NOT HELD IN DISCRETIONARY OR MANAGED ACCOUNT AND CLIENT WAS EMPLOYED BY INFOSPACE THROUGHOUT RELVANT PERIOD (JANUARY 2000-MAY 2002)

Product Type: Equity - OTC

Alleged Damages: \$37,136,010.00

Customer Complaint Information

Date Complaint Received: 05/31/2002

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 07/08/2002

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [CUSTOMER V RBC DAIN, MARK BAILEY NASD 02-03772](#)

Date Notice/Process Served: 07/08/2002

Arbitration Pending? No

Disposition: Award to Customer

Disposition Date: 03/19/2004

Monetary Compensation Amount: \$3,043,630.00

Individual Contribution Amount: \$0.00

**Broker Statement**

RBC DAIN RAUSCHER HAS STATED THAT IT WENT TO CONSIDERABLE EXPENSE TO DEFEND ITSELF AND MARK BAILEY OVER THIS COMPLIANT BELIEVING THAT NEITHER THE FIRM OR MARK DID ANYTHING WRONG. RBC DAIN FURTHER STATED THAT IT STILL BELIEVES THAT TO BE TRUE EVEN IF THE PANEL DID NOT, THAT MARK BAILEY, AS NOTED BY THE PLAINTIFF'S ATTORNEY, IS A MAN OF STRONG CHARACTER AND THAT RBC DAIN INTENDS TO KEEP HIM IN ITS EMPLOY AS IT FEELS THAT HE DOES AS EXCELLENT JOB OF GIVING ADVICE TO HIS CLIENTS.

Disclosure 2 of 2

Reporting Source: Regulator

Employing firm when activities occurred which led to the complaint: SHEARSON LEHMAN HUTTON, INC.

Allegations: Not Provided

Product Type:

Alleged Damages: \$60,000.00

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [NASD - CASE #89-01589](#)

Date Notice/Process Served: 06/15/1989

Arbitration Pending? No

Disposition: Other

Disposition Date: 10/16/1990

Disposition Detail: AWARD AGAINST PARTY ACTUAL/COMPENSATORY DAMAGES, RELIEF HAS BEEN AWARDED (PARTIAL OR FULL), AWARD AMOUNT \$15,476.64 JOINTLY AND SEVERALLY; OTHER COSTS, RELIEF HAS BEEN AWARDED (PARTIAL OR FULL), AWARD AMOUNT \$500.00 JOINTLY AND SEVERALL

Reporting Source: Broker



Employing firm when activities occurred which led to the complaint: SHEARSON LEHMAN HUTTON, INC.

Allegations: CLIENT CLAIMED HE WAS UNSOPHISTICATED INVESTOR. FILED CLAIM FOR \$60,000.

Product Type: Other

Other Product Type(s): COMMON STOCK

Alleged Damages: \$60,000.00

Customer Complaint Information

Date Complaint Received: 06/15/1989

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 10/16/1990

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [NATIONAL ASSOCIATION OF SECURITIES DEALERS, INC.; 89-01589](#)

Date Notice/Process Served: 06/15/1989

Arbitration Pending? No

Disposition: Award to Customer

Disposition Date: 10/16/1990

Monetary Compensation Amount: \$15,900.00

Individual Contribution Amount: \$0.00

Broker Statement ARBITRATION RESULTED IN FINE OF \$15,900 TO SHEARSON LEHMAN HUTTON. NO OTHER PENALTIES, SETTLEMENTS, SUSPENSIONS OR RESTRICTIONS. BROKER DID NOT CONTRIBUTE TO SETTLEMENT.
AFTER REVIEWING SHEARSON'S EXHIBITS CUSTOMER CUT



CLAIM FROM \$60,000 TO \$47,500. SHEARSON INTRODUCED EVIDENCE THAT HIS ACTUAL LOSSES WERE NO MORE THAN \$34,000. THRU CROSS EXAMINATION, WE SHOWED THAT HAD CUSTOMER REASONABLY MITIGATED HIS DAMAGES BY USING MONEY INVESTED IN FUTURES CONTRACTS TO COVER HIS MARGIN CALLS HE WOULD NOT HAVE LOST MONEY AT ALL. SHEARSON IMPEACHED CUSTOMER REPEATEDLY REGARDING HIS STATED OBJECTIVE OF A 40% ANNUAL RATE OF RETURN. I TESTIFIED CREDIBLY THAT CUSTOMER WAS INFORMED ABOUT THE RISKS OF MARGIN AND HIS INVESTMENTS.



Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 3

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	RBC DAIN RAUSCHER
Allegations:	CLIENT ALLEGES BROKER DID NOT DIVERSIFY HER ACCOUNT OF AMAZON STOCK OPTIONS, IN PERIOD OF 1999-2004.
Product Type:	Equity - OTC
Alleged Damages:	\$250,000.00

Customer Complaint Information

Date Complaint Received:	02/25/2005
Complaint Pending?	No
Status:	Arbitration/Reparation
Status Date:	02/22/2005
Settlement Amount:	

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.:	NASD 05-00706
Date Notice/Process Served:	02/25/2005
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	02/09/2006
Monetary Compensation Amount:	\$50,000.00
Individual Contribution Amount:	\$0.00



Disclosure 2 of 3

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	RBC DAIN RAUSCHER INC.
Allegations:	CLIENTS ALLEGE MR. BAILEY FAILED TO MANAGE, DIVERSIFY AND PROPERLY INVEST THEIR STOCK PORTFOLIO DURING PERIOD COMMENCING IN 1999.
Product Type:	Equity - OTC
Alleged Damages:	\$1,000,000.00

Customer Complaint Information

Date Complaint Received:	08/30/2004
Complaint Pending?	No
Status:	Arbitration/Reparation
Status Date:	08/30/2004
Settlement Amount:	

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.:	NASD 04-05652
Date Notice/Process Served:	08/30/2004
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	12/22/2004
Monetary Compensation Amount:	\$150,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	CUSTOMER AND CUSTOMER OPENED AN ACCOUNT WITH ME IN JUNE OF 2000. CUSTOMER IS EXPERIENCED "DOT DOM" ENTREPRENEUR AND



CUSTOMER IS HIS WIFE, A RETIRED ATTORNEY. THEY DEPOSITED THEIR PREVIOUSLY ACQUIRED POSITIONS IN LUCENT AND INFOSPACE INTO THEIR ACCOUNT IN JANUARY OF 2001. IN JANUARY 2001, I RECOMMENDED THAT THEY SELL ALL OF THEIR INFOSPACE HOLDINGS, CUSTOMER DECLINED. LATER IN MARCH 2001, THE STOP I RECOMMENDED FOR THEIR LUCENT SHARES HIT AND WE SOLD A LARGE PERCENTAGE OF THAT CONCENTRATED HOLDING. WE COMMUNICATED MANY TIMES DURING THIS TIME PERIOD AND THEY EXPRESSED THEIR DESIRE TO HOLD THEIR REMAINING CONCENTRATED POSITIONS. THEY HAD FULL KNOWLEDGE OF THE RISK INVOLVED WITH KEEPING THESE CONCENTRATED POSITIONS, AND NOW HAVE CHOSED TO BLAME ME AND MY FIRM FOR THEIR INVESTMENT DECISIONS.

Disclosure 3 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: RBC DAIN RAUSCHER, INC.

Allegations: PARENTS OF HIGH-TECH STOCK ENTREPRENEUR RECEIVED A GIFT OF INFOSPACE STOCK AND TRANSFERRED IT TO DAIN RAUSCHER IN 2000. THEY ALLEGE THE FC SHOULD HAVE ADVISED THEM TO DIVERSIFY, AND SHOULD NOT HAVE PUT THEM ON MARGIN.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$1,700,000.00

Customer Complaint Information

Date Complaint Received: 07/09/2002

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 09/03/2002

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD 02-05039



Date Notice/Process Served:	09/10/2002
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	06/24/2004
Monetary Compensation Amount:	\$400,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	FIRM BELIEVES COMPLAINT IS WITHOUT MERIT AND INTENDS TO VIGOROUSLY DEFEND THE ACTION.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: RBC DAIN RAUSCHER INC.

Allegations: CLIENT QUESTIONS SUITABILITY OF HER INVESTMENTS IN TECHNOLOGY STOCKS. REQUESTS REMUNERATION OF UNSPECIFIED LOSSES PLUS INTEREST.

Product Type: Equity - OTC

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 12/15/2005

Complaint Pending? No

Status: Denied

Status Date: 06/09/2006

Settlement Amount:

Individual Contribution Amount:

Disclosure 2 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: RBC DAIN RAUSCHER

Allegations: CUSTOMER REQUESTS REIMBURSEMENT OF FEES PAID TO MR. BAILEY ALONG WITH A PORTION OF HER \$23,000 LOSS.

Product Type: Equity - OTC

Other Product Type(s): OPTIONS



Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 06/15/2004

Complaint Pending? No

Status: Denied

Status Date: 01/24/2005

Settlement Amount:

Individual Contribution Amount:

Disclosure 3 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: RBC DAIN RAUSCHER, INC

Allegations: CLIENT ALLEGES FC RESPONSIBLE FOR FAILURE TO DIVERSIFY INFOSPACE HOLDINGS.

Product Type: Equity - OTC

Alleged Damages: \$22,700.00

Customer Complaint Information

Date Complaint Received: 01/07/2003

Complaint Pending? No

Status: Withdrawn

Status Date: 02/11/2003

Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

End of Report



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