

BrokerCheck Report

GARY WILLIAM SHERWOLD

CRD# 1353782

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



GARY W. SHERWOLD

CRD# 1353782

Currently employed by and registered with the following Firm(s):

IA G.W. SHERWOLD ASSOCIATES, INC.
22994 EL TORO ROAD
LAKE FOREST, CA 92630
CRD# 42186
Registered with this firm since: 07/26/1994

B G.W. SHERWOLD ASSOCIATES, INC
22994 EL TORO ROAD
LAKE FOREST, CA 92630
CRD# 42186
Registered with this firm since: 05/30/1997

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 10 U.S. states and territories

This broker has passed:

- 3 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

- B CAMDEN FINANCIAL SERVICES**
CRD# 19925
KELLER, TX
10/1996 - 11/1997
- B SECURITIES AMERICA, INC.**
CRD# 10205
LAVISTA, NE
06/1994 - 10/1996
- B ROYAL ALLIANCE ASSOCIATES, INC.**
CRD# 23131
SCOTTSDALE, AZ
11/1989 - 06/1994

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	6



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 10 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **G.W. SHERWOLD ASSOCIATES, INC**

Main Office Address: **22994 EL TORO ROAD
LAKE FOREST, CA 92630**

Firm CRD#: **42186**

	SRO	Category	Status	Date
B	FINRA	Financial and Operations Principal	Approved	05/30/1997
B	FINRA	General Securities Principal	Approved	05/30/1997
B	FINRA	General Securities Representative	Approved	05/30/1997
B	FINRA	Operations Professional	Approved	12/15/2011
B	FINRA	Compliance Officer	Approved	10/01/2018

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	04/14/2014
IA	California	Investment Adviser Representative	Approved	07/26/1994
B	California	Agent	Approved	06/23/1997
B	Colorado	Agent	Approved	02/14/2001
IA	Colorado	Investment Adviser Representative	Approved	06/24/2020
B	Florida	Agent	Approved	09/15/2016
B	Michigan	Agent	Approved	07/27/2020
B	New Jersey	Agent	Approved	02/08/2016

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	New Mexico	Agent	Approved	07/24/2025
B	Oregon	Agent	Approved	07/16/2020
B	South Carolina	Agent	Approved	07/08/2020
B	Texas	Agent	Approved	04/23/2014
IA	Texas	Investment Adviser Representative	Restricted Approval	04/25/2014

Branch Office Locations

G.W. SHERWOLD ASSOCIATES, INC
 22994 EL TORO ROAD
 LAKE FOREST, CA 92630

G.W. SHERWOLD ASSOCIATES, INC
 22994 EL TORO ROAD
 LAKE FOREST, CA 92630



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 3 principal/supervisory exams, 3 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
B Compliance Officer Examination	Series 14	01/02/2023
B Financial and Operations Principal Examination	Series 27	01/03/1997
B General Securities Principal Examination	Series 24	08/12/1994

General Industry/Product Exams

Exam	Category	Date
B Operations Professional Examination	Series 99TO	01/02/2023
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	04/20/1985

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination	Series 63	05/02/1991

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 10/1996 - 11/1997	CAMDEN FINANCIAL SERVICES	19925	KELLER, TX
B 06/1994 - 10/1996	SECURITIES AMERICA, INC.	10205	LAVISTA, NE
B 11/1989 - 06/1994	ROYAL ALLIANCE ASSOCIATES, INC.	23131	SCOTTSDALE, AZ
B 01/1989 - 11/1989	INTEGRATED RESOURCES EQUITY CORPORATION	6403	
B 04/1985 - 01/1989	DIVERSIFIED SECURITIES, INCORPORATED	222	

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
10/1996 - Present	G.W. SHERWOLD ASSOCIATES, INC	NOT PROVIDED	Y	LAKE FOREST, CA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

G.W. SHERWOLD ASSOCIATES, INC. - RIA,
100% OWNER

ASSOCIATED SUITES, LTD
NON-INVESTMENT RELATED
22994 EL TORO ROAD
LAKE FOREST, CA 92630
EXECUTIVE SUITE LEASING
100% OWNER

Registration and Employment History



Other Business Activities, continued

10 HOURS PER MONTH
LEASING OFFICES

NOTARY PUBLIC
5 HOURS PER MONTH

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 -
4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	6	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 4

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	G.W. Sherwold Associates, Inc.
Allegations:	Customer alleges unsuitable transactions, failure to supervise in the sale of two variable annuity contracts in October and December of 2005, respectively.
Product Type:	Annuity-Variable
Alleged Damages:	\$100,000.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.):	FINRA
Docket/Case #:	16-02215
Date Notice/Process Served:	08/10/2016
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	06/16/2017
Monetary Compensation Amount:	\$67,477.05
Individual Contribution Amount:	\$12,500.00



Broker Statement Both the firm and Mr. Sherwold vehemently deny these claims. All transactions made in the customer's account were appropriately suited based upon the customer's stated investment objectives and financial situation.

Disclosure 2 of 4

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: G.W. SHERWOLD

Allegations: CLAIMANTS ALLEGE RESPONDENTS: DID NOT FOLLOW CLAIMANTS' DIRECTIONS; IGNORED CLAIMANTS' RISK TOLERANCE AND LIQUIDITY NEEDS; AND, CHARGED EXCESSIVE FEES.

Product Type: No Product

Alleged Damages: \$500,000.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): AMERICAN ARBITRATION ASSOCIATION

Docket/Case #: 72-516-001134-12

Date Notice/Process Served: 11/12/2012

Arbitration Pending? No

Disposition: Settled

Disposition Date: 06/02/2014

Monetary Compensation Amount: \$94,000.00

Individual Contribution Amount: \$0.00

Broker Statement CLAIMANT BEGAN RELATIONSHIP WITH OUR FIRM IN MID-2007, AND DESIGNATED LONG-TERM GROWTH AS THEIR INVESTMENT OBJECTIVE AND MODERATE RISK AS THEIR RISK TOLERANCE. THEIR ACCOUNT WAS MANAGED IN ACCORDANCE WITH THIS STATED INVESTMENT OBJECTIVE AND RISK TOLERANCE.

WE DISCUSSED THE NEED TO PREPARE FOR A FUTURE INCOME TAX LIABILITY DUE TO A LONG-TERM GAIN THE CLAIMANT RECEIVED FROM



THE SALE OF HIS EMPLOYER'S STOCK EARLIER IN THE YEAR. THE ANTICIPATED AMOUNT NEEDED TO PAY THIS TAX LIABILITY WAS HELD WITHIN A MONEY-MARKET ACCOUNT, AND ADVISORY FEES WERE NOT CHARGED ON THIS SEGREGATED AMOUNT.

WE ALSO DISCUSSED HOW MUCH OF THE CLAIMANTS INVESTMENT PROCEEDS COULD BE INVESTED FOR RETIREMENT PREPARATION. THE AMOUNT STATED BY THE CLAIMANT WAS INVESTED FOR LONG-TERM RETIREMENT PREPARATION AND PERFORMED VERY WELL, WITH AN APPROXIMATE 40% GAIN IN VALUE (DURING A VERY VOLATILE PERIOD WITHIN OUR NATION'S ECONOMY) PRIOR TO THE CLAIMANT TRANSFERRING THE ACCOUNT TO ANOTHER FIRM. THE CLAIMANT STATED HE FELT THE GAIN SHOULD HAVE BEEN MUCH GREATER.

THE CLAIMANT WAS CHARGED THE ADVISORY FEE AS SPECIFIED WITHIN OUR FIRM'S "INVESTMENT ADVISORY AGREEMENT", WHICH WAS SIGNED BY THE CLAIMANT. I EXPLAINED THE ADVISORY FEE PERCENTAGE AND HOW THIS FEE WAS CALCULATED TO THE CLAIMANT MANY TIMES VERBALLY AND IN WRITING.

EVEN THOUGH IT WAS DEEMED TO HAVE NO MERIT, THE INSURANCE CARRIER ELECTED TO SETTLE THIS CLAIM, DUE TO THE ANTICIPATED LEGAL COST OF AN ARBITRATION BEING MUCH HIGHER THAN THE SETTLEMENT AMOUNT.

Disclosure 3 of 4

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: G.W. SHERWOLD ASSOCIATES, INC.

Allegations: CLIENT ORIGINALLY CAME TO REPRESENTATIVE WITH AN INHERITED PORTFOLIO OF INDIVIDUAL NASDAQ STOCKS AND MUNI BONDS. REPRESENTATIVE RECOMMENDED SHE LOWER THE POTENTIAL VOLATILITY OF THE NASDAQ STOCKS BY REPOSITIONING THOSE ASSETS INTO AN ALLOCATION OF EQUITY AND FIXED INCOME INDEX FUNDS. TO PROVIDE FOR HER MONTHLY EXPENSES, CLIENT AGREED THAT SHE WOULD TAKE A 5% ANNUAL DISTRIBUTION FROM HER ACCOUNT. INSTEAD, CLIENT MADE MULTIPLE WITHDRAWALS AGAINST REPRESENTATIVE'S ADVICE AND IS NOW SEEKING TO RECOVER THE FUNDS SHE WITHDREW. CUSTOMER ACCUSES REPRESENTATIVE OF GENERATING UNNECESSARY, EXCESSIVE AND UNDISCLOSED FEES AND COMMISSIONS, CONCEALMENT OF MATERIAL FACTS, AND UNAUTHORIZED TRADING.



Product Type: Annuity-Variable

Alleged Damages: \$1,000,000.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): AMERICAN ARBITRATION ASSOCIATION

Docket/Case #: 73148Y0325909

Date Notice/Process Served: 10/07/2009

Arbitration Pending? No

Disposition: Settled

Disposition Date: 03/02/2011

Monetary Compensation Amount: \$300,000.00

Individual Contribution Amount: \$0.00

Broker Statement

CLIENT ORIGINALLY CAME TO ME WITH AN INHERITED PORTFOLIO OF INDIVIDUAL NASDAQ STOCKS AND MUNI BONDS. I RECOMMENDED SHE LOWER THE POTENTIAL VOLATILITY OF THE NASDAQ STOCKS BY REPOSITIONING THESE ASSETS INTO AN ALLOCATION OF EQUITY AND FIXED INCOME INDEX FUNDS. TO PROVIDED FOR HER MONTHLY EXPENSES, WE AGREED THAT SHE WOULD TAKE A 5% ANNUAL DISTRIBUTION FROM HER ACCOUNT.

WITHIN MONTHS IT BECAME APPARENTLY SHE HAD A SERIOUS SPENDING PROBLEM. MANY TIMES PER MONTH, SHE WOULD CALL TO REQUEST LUMP-SUM WITHDRAWALS FROM HER ACCOUNT. I SUGGESTED THAT SHE PROTECT A PORTION OF HER ASSETS FOR HER FUTURE BY INVESTING INTO AN ANNUITY THAT PROVIDED A MINIMUM GUARANTEED INCOME BENEFIT. A PORTION OF HER INDEX FUND ASSETS WITHIN HER BROKERAGE ACCOUNT WERE THAN SOLD WITH A LARGE CAPITAL GAIN, AND THE ANNUITY WAS PURCHASED WITH THE PROCEEDS.

UNFORTUNATELY, HER SPENDING PROBLEM CONTINUED, AND BY NOVEMBER 2008 SHE HAD WITHDRAWN OVER \$600,000 FROM HER MANAGED ASSETS, PART OF WHICH WAS FROM THE ANNUITY. I AGAIN HAD AN APPOINTMENT WITH HER TO DISCUSS HER SPENDING. I AGAIN SUGGESTED THE NEED TO PROVIDE FOR HER FUTURE. I WAS VERY CONCERNED THAT SHE WOULD SPEND THE ENTIRE VALUE OF HER



PORTFOLIO WITHIN THE NEXT FEW YEARS. I SUGGESTED SHE ALLOCATE A PORTION OF HER ASSETS TO ANOTHER ANNUITY ACCOUNT (WHICH SHE COULD NOT TOUCH) THAT WOULD GUARANTEED THE RETURN OF HER PRINCIPLE AS A MINIMUM IN TEN YEARS, REGARDLESS OF INVESTMENT PERFORMANCE. THIS WAS AN ATTEMPT TO ASSURE SHE WOULD HAVE AT LEAST THIS PORTION OF HER ASSETS, EVEN IF SHE SPENT EVERYTHING ELSE. SHE AGREED TO TRANSFER A PORTION OF HER ASSETS INTO THIS ACCOUNT, AND THE ACCOUNT HAS INCREASED IN VALUE OVER 20% SINCE INCEPTION. SINCE I AM NO LONGER THE REPRESENTATIVE ON THIS ACCOUNT, I DON'T KNOW IF SHE HAS WITHDRAWN FUNDS FROM IT OR CLOSED IT COMPLETELY.

SINCE RECEIVING THIS COMPLAINT, I HAVE ANALYZED HOW THE STOCKS WITHIN HER ORIGINAL INHERITED PORTFOLIO PERFORMED FROM THE DATE OF SALE THROUGH THE DATE THE ARBITRATION WAS FILED. SHE WOULD HAVE SUFFERED VERY SEVERE LOSSES FAR IN EXCESS THAT SHE EXPERIENCED WITHIN THE INDEX FUND ALLOCATION I RECOMMENDED, IF SHE HAD KEPT THE ORIGINAL INHERITED PORTFOLIO. MATTER WAS SETTLED, SUBJECT TO A CONFIDENTIALITY AGREEMENT FOR AN AMOUNT IN EXCESS OF \$15,000.

Disclosure 4 of 4

Reporting Source:	Regulator
Employing firm when activities occurred which led to the complaint:	ROYAL ALLIANCE ASSOCIATES, INC.
Allegations:	BRCH OF FIDUCIARY DT; ACCOUNT RELATED-NEGLIGENCE; ACCOUNT RELATED - FAILURE TO SUPERVISE; ACCOUNT RELATED-BREACH OF CONTRACT
Product Type:	
Alleged Damages:	\$37,500.00
Arbitration Information	
Arbitration/Reparation Claim filed with and Docket/Case No.:	NASD - CASE #94-03130
Date Notice/Process Served:	12/07/1994
Arbitration Pending?	No
Disposition:	Settled



Disposition Date: 11/06/1995

Disposition Detail: CASE IS CLOSED, SETTLED
 ACTUAL/COMPENSATORY DAMAGES, RELIEF
 REQUEST IS OVER FOR OTHER REASONS, AWARD AMOUNT JOINTLY AND
 SEVERALLY; ACTUAL/COMPENSATORY DAMAGES, RELIEF REQUEST IS
 WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY;
 INTEREST, RELIEF REQUEST IS WITHDRAWN/SETTLED/ETC, AWARD
 AMOUNT
 JOINTLY AND SEVERALLY; OTHER COSTS, RELIEF REQUEST IS
 WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY;
 PUNITIVE/EXEMPLARY DAMAGES, RELIEF REQUEST IS
 WITHDRAWN/SETTLED/ETC, AWARD AMOUNT JOINTLY AND SEVERALLY;
 OTHER MONETARY RELIEF, RELIEF REQUEST IS
 WITHDRAWN/SETTLED/ETC,
 AWARD AMOUNT JOINTLY AND SEVERALLY

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: ROYAL ALLIANCE ASSOCIATES, INC.

Allegations: UNSUITABLE PURCHASES OF LIMITED PARTNERSHIPS.
 DAMAGES ALLEGED ARE \$37,500.

Product Type:

Alleged Damages: \$37,500.00

Customer Complaint Information

Date Complaint Received:

Complaint Pending? No

Status: Arbitration/Reparation

Status Date:

Settlement Amount:

Individual Contribution Amount:

Arbitration Information



Arbitration/Reparation Claim filed with and Docket/Case No.: National Association of Securities Dealers, Inc.; 94-03130

Date Notice/Process Served: 12/07/1994

Arbitration Pending? No

Disposition: Settled

Disposition Date: 11/06/1995

Monetary Compensation Amount: \$15,000.00

Individual Contribution Amount: \$4,999.00

Firm Statement CASE SETTLED FOR \$15,000
Not Provided

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: ROYAL ALLIANCE ASSOCIATES, INC.

Allegations: NOT PROVIDED

Product Type: Direct Investment(s) - DPP & LP Interest(s)

Alleged Damages: \$37,117.00

Customer Complaint Information

Date Complaint Received: 12/07/1994

Complaint Pending? No

Status: Settled

Status Date: 12/03/1995

Settlement Amount: \$15,000.00

Individual Contribution Amount: \$4,999.00

Arbitration Information



Arbitration/Reparation Claim filed with and Docket/Case No.:	NATIONAL ASSOCIATION OF SECURITIES DEALERS, INC.; 94-03130
Date Notice/Process Served:	12/07/1994
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	11/06/1995
Monetary Compensation Amount:	\$15,000.00
Individual Contribution Amount:	\$4,999.00
Broker Statement	<p>I WAS RELEASED FROM THE CLAIM. I PAID A MINOR AMOUNT OF THE INSURANCE DEDUCTIBLE. I WAS RELEASED FROM ANY CHARGES OF LIABILITY OR WRONGDOING BY THE COMPLAINING CUSTOMER. MY SHARE OF THE INSURANCE DEDUCTIBLE TOTALED \$4999.00. [CUSTOMER] PURCHASED AN OWNERSHIP INTEREST IN AN INTEGRATED RESOURCES PARTNERSHIP WITH A SMALL PERCENTAGE OF HER ESTATE. INTEGRATED RESOURCES, INC., THE GENERAL PARTNER YEARS LATER DECLARED BANKRUPTCY. THIS BANKRUPTCY FILING ENDED A LIQUIDITY PROVISION THAT WAS PART OF THE INVESTMENT. [CUSTOMER] SETTLED HER CLAIM WITH THE INSURANCE COMPANY AND ROYAL ALLIANCE ASSOCIATES, INC. I WAS RELEASED FROM ANY LIABILITY OR WRONGDOING CHARGE. ROYAL ALLIANCE ELECTED TO PAY THE INSURANCE DEDUCTIBLE ON THIS CLAIM, SINCE THEY WOULD INCUR A MUCH HIGHER LEGAL EXPENSE TO DEFEND IT. I WAS ADVISED TO PAY MY SHARE OF THE INSURANCE DEDUCTIBLE AMOUNT OR LOSE INSURANCE COVERAGE IN THIS CLAIM.</p>



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	G.W. SHERWOLD ASSOCIATES, INC
Allegations:	[CUSTOMER] CLAIMS THAT HE WAS PLACED IN AN UNSUITABLE INVESTMENT AND THEREFORE WANTS OUT OF THE CURRENT CONTRACT. FURTHERMORE, [CUSTOMER] EXPECTS TO BE 'MADE WHOLE' (08/12/2015), I.E. CLIENT NOT BEING SUBJECT TO THE SURRENDER CHARGE PENALTY, UPON THE CANCELLATION OF THE CONTRACT.
Product Type:	Annuity-Variable
Alleged Damages:	\$434,353.00
Alleged Damages Amount Explanation (if amount not exact):	THE CLIENT CLAIMS THAT HE WANTS TO BE MADE WHOLE, I.E. NOT BE SUBJECT TO SURRENDER CHARGE PENALTIES. THEREFORE THE AMOUNT LISTED IS THE SURRENDER CHARGE BASED ON THE CONTRACT TOTAL AT CLOSE AS OF 08/25/2015.
Is this an oral complaint?	Yes
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	08/12/2015
Complaint Pending?	No
Status:	Closed/No Action
Status Date:	06/26/2017
Settlement Amount:	
Individual Contribution Amount:	
Broker Statement	BASED ON THE CONVERSATIONS THAT I HAD WITH THE CLIENT AND



BASED ON HIS INVESTMENT PROFILE, INVESTMENT OBJECTIVES AND OVERALL FINANCIAL GOALS, WE BOTH AGREED ON THE SUITABLE INVESTMENT SELECTION. IT WASN'T UNTIL THE CLIENT MET WITH OTHER ADVISORS THAT HE CHANGED HIS MIND ON HOW HE WANTED HIS MONEY INVESTED. AS DOCUMENTED BY CLIENT SIGNATURE, I MADE THE CLIENT WELL AWARE THAT THE ANNUITY WAS NOT A SHORT TERM INVESTMENT AND HE WOULD INCUR SURRENDER CHARGES FOR EARLY WITHDRAWALS.

Disclosure 2 of 2

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	G.W. SHERWOLD ASSOCIATES
Allegations:	CUSTOMER ALLEGES THAT WE AGREED TO KEEP A \$500,000 INVESTMENT LIQUID IN ORDER TO MEET A FUTURE TAX LIABILITY. HOWEVER, IN OUR MEETING WE AGREED TO LIQUIDATE CUSTOMERS OTHER STOCK HOLDINGS TO MEET THE TAX LIABILITY.
Product Type:	Annuity-Variable
Alleged Damages:	\$15,992.00
Is this an oral complaint?	Yes
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	07/02/2002
Complaint Pending?	No
Status:	Closed/No Action
Status Date:	08/13/2010
Settlement Amount:	\$0.00
Individual Contribution Amount:	

Arbitration Information

Disposition:	No Action
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Disposition Date: 08/13/2010

Civil Litigation Information

Disposition: No Action

Disposition Date: 08/13/2010

End of Report



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