

BrokerCheck Report
Steven Craig Norman
 CRD# 1419840

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Broker Qualifications	2 - 5
Registration and Employment History	7 - 8
Disclosure Events	9



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money. Please contact FINRA with any concerns.

About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



Steven C. Norman

CRD# 1419840

Currently employed by and registered with the following Firm(s):

IA EDWARD JONES
424 S. LEWIS
STILLWATER, OK 74074
CRD# 250
Registered with this firm since: 01/23/2007

B EDWARD JONES
424 S. LEWIS
STILLWATER, OK 74074
CRD# 250
Registered with this firm since: 06/25/1986

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 36 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

No information reported.

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	1



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 4 SROs and is licensed in 36 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: **12555 MANCHESTER ROAD
ST. LOUIS, MO 63131-3710**

Firm CRD#: **250**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	06/25/1986
B	NYSE American LLC	General Securities Representative	Approved	09/13/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	06/25/1986

	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	04/05/1997
B	Arizona	Agent	Approved	05/04/2001
IA	Arizona	Investment Adviser Representative	Approved	03/28/2025
B	Arkansas	Agent	Approved	05/28/2002
B	California	Agent	Approved	04/13/1989
B	Colorado	Agent	Approved	04/03/1997
B	Delaware	Agent	Approved	03/02/2010
B	District of Columbia	Agent	Approved	04/06/2017
B	Florida	Agent	Approved	01/14/2000

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Georgia	Agent	Approved	11/24/1999
B	Illinois	Agent	Approved	12/09/2003
B	Indiana	Agent	Approved	09/17/1998
B	Kansas	Agent	Approved	04/03/1997
B	Kentucky	Agent	Approved	11/29/2022
B	Louisiana	Agent	Approved	12/19/2003
B	Maryland	Agent	Approved	03/15/2000
B	Michigan	Agent	Approved	08/21/2023
B	Minnesota	Agent	Approved	09/08/2005
B	Mississippi	Agent	Approved	03/23/1998
B	Missouri	Agent	Approved	05/16/1995
B	Montana	Agent	Approved	07/30/2013
B	Nebraska	Agent	Approved	07/25/2016
B	Nevada	Agent	Approved	10/26/2022
B	New Jersey	Agent	Approved	06/27/2022
B	New Mexico	Agent	Approved	12/17/1996
B	New York	Agent	Approved	06/29/2005
B	North Carolina	Agent	Approved	01/22/2002
B	Ohio	Agent	Approved	01/25/2000
B	Oklahoma	Agent	Approved	08/28/1986
IA	Oklahoma	Investment Adviser Representative	Approved	01/23/2007



Broker Qualifications

Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Pennsylvania	Agent	Approved	07/02/2008
B	South Carolina	Agent	Approved	03/20/2015
B	Tennessee	Agent	Approved	10/17/2011
B	Texas	Agent	Approved	10/10/1989
IA	Texas	Investment Adviser Representative	Restricted Approval	12/12/2018
B	Utah	Agent	Approved	08/11/2023
B	Virginia	Agent	Approved	07/14/1994
B	Washington	Agent	Approved	03/28/2008
B	West Virginia	Agent	Approved	04/18/1997

Branch Office Locations

EDWARD JONES

424 S. LEWIS
STILLWATER, OK 74074

EDWARD JONES

Scottsdale, AZ



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	06/21/1986

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	12/20/2006
B Uniform Securities Agent State Law Examination	Series 63	07/24/1986

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
No information reported.			

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
09/1985 - Present	EDWARD D. JONES & CO., L.P.	FINANCIAL ADVISOR	Y	STILLWATER, OK, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Rental Property
Seminole, OK
start date:10/01/1990
Manager
Hours per week: 0
Hours during trading: 0
Maintain property

Stillwater Venture Partners
Type of business: Angel/venture capital
Stillwater, OK
Start date: 1/1/2006
LPT
Hours per week: 0
Hours during trading: 0
No responsibilities.

Registration and Employment History



Other Business Activities, continued

Rental Property -- 2024 LLC

Type of business: Rental property

Stillwater, OK

Start date: 4/10/2015

Partner

Hours per week: 1

Hours during trading: 0

Partner in a rental property -- No responsibilities.

Bulldog Holdings LLC

Type of business: Rental property and Property

Stillwater, OK

Start date: 4/23/2015

Managing Partner

Hours per week: 1

Hours during trading: 0

Manage properties

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 -
4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: THE CLIENT STATES IN FEBRUARY 2000 SHE TRANSFERRED 16,200 SHARES OF AGENCY.COM, WHICH SHE OBTAINED THROUGH EMPLOYEE STOCK OPTIONS, INTO HER EDWARD JONES ACCOUNT. THE CLIENT STATES IN FEBRUARY SHE GAVE NORMAN THE NUMBER TO THE GENERAL COUNSEL OF AGENCY.COM SO HE COULD DISCUSS THE RESTRICTION STATUS OF THE SHARES. THE CLIENT CLAIMS NORMAN DID NOT CONTACT THE ATTORNEY FOR SIX WEEKS AFTER SHE INSTRUCTED HIM TO DO SO. DURING THAT SIX WEEK TIME PERIOD THE CLIENT HAD INSTUCTED NORMAN TO SELL 9,300 SHARES, WHICH HE INDICATED HE WOULD DO AS SOON AS THE RESTRICTION WAS LIFTED. THE CLIENT STATES ON APRIL 13, 2000 EDWARD JONES MADE AN "EXCEPTION" AND ALLOWED HER TO SELL 300 SHARES. THE CLIENT STATES SHE HAS SUFFERED LOSSES AS A RESULT OF EDWARD JONES FAILURE TO SELL HER STOCK. IN ADDITION, THE CLIENT STATES THAT NORMAN ALLOWED HER TO MAINTAIN AN OVER-CONCENTRATED POSTION IN THIS SPECULATIVE STOCK.



Product Type: Equity-OTC

Alleged Damages: \$5,000.00

Alleged Damages Amount Explanation (if amount not exact): ALLEGATIONS CLAIM DAMAGES THA APPEAR TO BE IN EXCESS OF \$5000.

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 06/12/2001

Complaint Pending? No

Status: Denied

Status Date: 07/25/2001

Settlement Amount:

Individual Contribution Amount:

Broker Statement

IR HAS INDICATED HE INFORMED THE CLIENT THE SHARES COULD NOT BE SOLD UNTIL THE RESTRICTION WAS LIFTED. HE HAS FURTHER INDICATED HE INFORMED THE CLIENT HE WOULD CONTACT HER REGARDING SELLING THE SHARES AS SOON A CLEAR FOR SALE WAS RECEIVED FROM THE HOME OFFICE. IT APPEARS THE COMPANY'S COUNSEL ISSUED A LEGAL OPINION ON APRIL 7, 2000. AFTER THE LEGAL OPINION WAS RECEIVED, SEVERAL SELL ORDERS WERE ENTERED AT SPECIFIC PRICES; SOME ORDERS WERE EXECUTED, SOME WERE NOT. NORMAN HAS STATED HE VISITED WITH THE CLIENT ON SEVERAL OCCASIONS REGARDING THE RISK OF MAINTAINING A LARGE POSITION IN THE STOCK AND THE ADVANTAGES OF DIVERSIFICATION; HOWEVER, THE CLIENT CHOSE TO CONTINUE HOLDING THE SHARES OF STOCK. FURTHERMORE, THE CLIENT INFORMED MR. NORMAN SHE BELIEVED THE STOCK PRICE WOULD REBOUND AND DID NOT WANT TO PROCEED WITH SELLING THE SHARES. EVENTUALLY, THE CLIENT DID MAKE THE DECISION TO TRANSFER HER ACCOUNT TO ANOTHER FIRM. UNFORTUNATELY, DUE TO THE RESTRICTION ON THE STOCK, THE TRANSFER PROCESS WAS MORE LENGTHY THAN USUAL. BASED ON OUR REVIEW, IT WOULD APPEAR NORMAN ACTED ON INSTRUCTIONS RECEIVED FROM THE CLIENT. IN



ADDITION TO RECEIVING TRADE CONFIRMATIONS, THE CLIENT HAS ALSO RECEIVED CUSTOMER STATEMENTS. CUSTOMER STATEMENTS PROVIDE INFORMATION REGARDING THE INVESTMENTS HELD IN THE ACCOUNT AND ALSO REFLECT ACCOUNT ACTIVITY. WHILE WE UNDERSTAND THE CLIENT'S DISAPPOINTMENT IN THE PERFORMANCE OF THE STOCK, IT DOES APPEAR THE DECLINE IN VALUE CAN BE ATTRIBUTED TO MARKET FLUCTUATION WHICH IS ONE THE RISKS OF OWNING ANY INVESTMENT. IN ADDITION, IT WOULD APPEAR THE CLIENT HAD AN OPPORTUNITY TO LIMIT HER LOSSES AND INSTEAD MADE THE DECISION TO CONTINUE HOLDING THE SHARES. CLAIM DENIED.

End of Report



This page is intentionally left blank.