

BrokerCheck Report

RANDALL ROBERT PEPMEIER

CRD# 1549859

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

RANDALL R. PEPMEIER

CRD# 1549859

This broker is not currently registered.

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is not currently registered.

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

B EDWARD JONES
CRD# 250
SALEM, IN
08/1986 - 11/2016

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	2

Investment Adviser Representative Information

The information below represents the individual's record as a broker. For details on this individual's record as an investment adviser representative, visit the SEC's Investment Adviser Public Disclosure website at

<https://www.adviserinfo.sec.gov>

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	11/01/2016
B General Securities Representative Examination	Series 7	08/16/1986

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	01/23/2007
B Uniform Securities Agent State Law Examination	Series 63	09/12/1986

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 08/1986 - 11/2016	EDWARD JONES	250	SALEM, IN

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
04/1986 - Present	EDWARD D. JONES & CO., L.P.	NOT PROVIDED	Y	SALEM, IN, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

EDDIE GILSTRAP MOTORS
 AUTO DEALERSHIP
 SALEM, IN
 START DATE: 11/15/2005
 PART OWNER
 HOURS PER MONTH: 0
 HOURS DURING TRADING: 0
 PARTNER IN DEALERSHIP

COMMERCIAL RENTAL PROPERTY
 SALEM, IN
 START DATE: 10/1/1988
 OWNER
 HOURS PER MONTH: 0
 HOURS DURING TRADING: 0
 Maintain property

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	2	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: JOHN INDICATES INVESTMENT SOLD WERE MARKED UNSOLICITED, BUT PEPMEIER HAD CALLED CUSTOMER TO SUGGEST THE TRADES. JOHN WANTS TO KNOW WHY CUSTOMER WAS CONTACTED TO SELL LIBERTY MUTUAL FUND AND PURCHASE LORD ABBETT AND WASHINGTON MUTUAL FUNDS. IN ADDITION, JOHN WANTS TO KNOW WHY A 90 YEAR OLD WOULD BE INVESTED IN JUNK BOND FUNDS AND A JUNK ANNUITY.

Product Type: Other

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 07/19/2002

Complaint Pending? No

Status: Denied

Status Date: 09/12/2002

Settlement Amount:

Individual Contribution Amount:

**Broker Statement**

ACCORDING TO MR. PEPMEIER, HE CONTACTED CUSTOMER TO DISCUSS THE CALLED BONDS IN THE ABOVE REFERENCED ACCOUNT AND THE REINVESTMENT OF THESE PROCEEDS. MR. PEPMEIER INDICATED HE ALSO DISCUSSED HIS RECOMMENDATION TO SELL LIBERTY STRATEGIC INCOME FUND DUE TO THE CONTINUED DECREASING NET ASSET VALUE AND TO TAKE ADVANTAGE OF THE LOSS TO OFFSET THE GAIN FROM THE PREMIUM BOND CALL. MR. PEPMEIER STATED HE HAD CONTACTED CUSTOMER REGARDING THE TRANSACTIONS AND MISTAKENLY MARKED THE TRADES UNSOLICITED. WE APOLOGIZED FOR ANY INCONVENIENCE THIS MAY HAVE CAUSED THE CLIENT. IN REGARDS TO THE AGGRESSIVE INCOME INVESTMENTS, MR. PEPMEIER INDICATED OTHER CUSTOMER ORIGINALLY PURCHASED THESE INVESTMENTS IN 1993 BECAUSE HE WANTED MAXIMUM INCOME FROM THE MONEY. MR. PEPMEIER STATED HE WAS UNAWARE OF ANY CONCERNS REGARDING THE INVESTMENTS HELD IN THE ACCOUNT AND THE CLIENT HAS BEEN RECEIVING ACCOUNT STATEMENTS. IT IS MY UNDERSTANDING MR. PEPMEIER CONTACTED MR. ROBINSON AFTER RECEIPT OF THE LETTER AND MR. PEPMEIER WAS INFORMED THE ACCOUNT WOULD BE TRANSFERRING TO RELATIVES IN THE FINANCIAL INDUSTRY. OUR RECORDS INDICATE THE ACCOUNT WAS TRANSFERRED AUGUST 2002.

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: CLIENT STATES HE ASSUMED "VARIABLE" MEANT THE INTEREST RATE COULD VARY UP AND DOWN. CLIENT STATES HE HAS LEARNED THE PROCEEDS WERE INVESTED IN EQUITY PRODUCTS WITH NO INTEREST RATE GUARANTEE. CLIENT BELIEVES HE WAS MISLEAD ON THE PURCHASE OF THE ANNUITY CLIENT IS REQUESTING RETURN OF ORIGINAL INVESTMENT PLUS INTEREST.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 05/01/2002

Complaint Pending? No

Status: Denied



Status Date: 08/06/2002

Settlement Amount:

**Individual Contribution
Amount:**

Broker Statement

ACCORDING TO OUR RECORDS, THE ANNUITY IN QUESTION WAS PURCHASED IN FEBRUARY 1999. PEPMEIER HAS INDICATED HE INFORMED THE CLIENT OF THE RISKS OF MARKET FLUCTUATION AS WELL AS THE DEATH BENEFIT WHICH WOULD BE PAID TO THE CLIENT'S SON AS BENEFICIARY OF THE ANNUITY. HE HAS FURTHER INDICATED THE HE BELIEVES THE CLIENT'S REFERENCE TO 7% WAS THE RATE FOR THE DOLLAR COST AVERAGING SUB-ACCOUNT AT THE TIME OF PURCHASE. BASED ON OUR REVIEW, IT IS OUR OPINION PEPMEIER MADE THE APPROPRIATE DISCLOSURES REGARDING THE ANNUITY AND THE ANNUITY WAS PURCHASED WITH THE CLIENT'S AUTHORIZATION. IN ADDITION TO INFORMATION PROVIDED BY PEPMEIER, THE CLIENT ALSO RECEIVED A PROSPECTUS. CLAIM DENIED.

End of Report



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