

BrokerCheck Report

DENIZ TUNCAY FRANKE

CRD# 1597507

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**DENIZ T. FRANKE**

CRD# 1597507

Currently employed by and registered with the following Firm(s):

A AMERIPRISE FINANCIAL SERVICES, LLC
 2600 WESTOWN PKWY STE 210
 WEST DES MOINES, IA 50266
 CRD# 6363
 Registered with this firm since: 01/01/1999

B AMERIPRISE FINANCIAL SERVICES, LLC
 2600 WESTOWN PKWY STE 210
 WEST DES MOINES, IA 50266
 CRD# 6363
 Registered with this firm since: 01/23/1987

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 39 U.S. states and territories

This broker has passed:

- 3 Principal/Supervisory Exams
- 4 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

B IDS LIFE INSURANCE COMPANY
 CRD# 6321
 MINNEAPOLIS, MN
 01/1987 - 07/2006

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	4



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 39 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **AMERIPRISE FINANCIAL SERVICES, LLC**

Main Office Address: **9013RD AVENUE SOUTH
MINNEAPOLIS, MN 55402**

Firm CRD#: **6363**

	SRO	Category	Status	Date
B	FINRA	Invest. Co and Variable Contracts	Approved	01/23/1987
B	FINRA	General Securities Representative	Approved	12/19/1989
B	FINRA	General Securities Principal	Approved	01/26/2000
B	FINRA	Municipal Securities Principal	Approved	07/10/2002
B	FINRA	Municipal Securities Representative	Approved	07/10/2002
B	FINRA	Registered Options Principal	Approved	02/27/2004

	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	09/17/2020
B	Arizona	Agent	Approved	01/26/1994
B	Arkansas	Agent	Approved	03/04/2021
B	California	Agent	Approved	09/10/2007
B	Colorado	Agent	Approved	01/29/2014
B	Connecticut	Agent	Approved	02/02/2012
B	Florida	Agent	Approved	08/31/1993

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Georgia	Agent	Approved	11/04/2015
B	Idaho	Agent	Approved	12/14/2022
B	Illinois	Agent	Approved	01/22/1998
B	Indiana	Agent	Approved	07/26/2005
B	Iowa	Agent	Approved	05/12/1988
IA	Iowa	Investment Adviser Representative	Approved	01/01/1999
B	Kansas	Agent	Approved	08/26/2015
B	Maine	Agent	Approved	10/12/2023
B	Maryland	Agent	Approved	01/03/2023
B	Massachusetts	Agent	Approved	03/29/2021
B	Michigan	Agent	Approved	09/01/1999
B	Minnesota	Agent	Approved	08/27/1993
B	Missouri	Agent	Approved	10/11/1994
B	Montana	Agent	Approved	01/04/2023
IA	Nebraska	Investment Adviser Representative	Approved	11/25/2015
B	Nebraska	Agent	Approved	12/08/2016
B	Nevada	Agent	Approved	01/18/2023
B	New Hampshire	Agent	Approved	11/04/2025
B	New Jersey	Agent	Approved	01/26/2012
B	New Mexico	Agent	Approved	06/07/2013
B	New York	Agent	Approved	06/02/2009

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	North Carolina	Agent	Approved	01/24/2007
B	Ohio	Agent	Approved	09/05/2018
B	Oklahoma	Agent	Approved	10/10/2013
B	Oregon	Agent	Approved	11/05/2019
B	Pennsylvania	Agent	Approved	06/27/2016
B	South Carolina	Agent	Approved	07/12/2011
B	South Dakota	Agent	Approved	01/03/2023
B	Tennessee	Agent	Approved	01/27/2011
B	Texas	Agent	Approved	08/26/1993
IA	Texas	Investment Adviser Representative	Restricted Approval	09/29/2006
B	Utah	Agent	Approved	08/10/2016
B	Virginia	Agent	Approved	01/03/2023
B	Washington	Agent	Approved	01/28/2013
B	Wisconsin	Agent	Approved	06/30/2006

Branch Office Locations

AMERIPRISE FINANCIAL SERVICES, LLC
 2600 WESTOWN PKWY STE 210
 WEST DES MOINES, IA 50266

AMERIPRISE FINANCIAL SERVICES, LLC
 2600 WESTOWN PKWY STE 210
 WEST DES MOINES, IA 50266

AMERIPRISE FINANCIAL SERVICES, LLC
 Waukee, IA

Broker Qualifications



Employment 1 of 1, continued



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 3 principal/supervisory exams, 4 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
B Registered Options Principal Examination	Series 4	02/26/2004
B Municipal Securities Principal Examination	Series 53	07/09/2002
B General Securities Principal Examination	Series 24	01/25/2000

General Industry/Product Exams

Exam	Category	Date
B Municipal Securities Representative Examination	Series 52TO	09/25/2025
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	12/16/1989
B Investment Company Products/Variable Contracts Representative Examination	Series 6	01/21/1987

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination	Series 63	02/02/1987

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **1** professional designation(s).

Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at <http://www.nasaa.org>



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 01/1987 - 07/2006	IDS LIFE INSURANCE COMPANY	6321	MINNEAPOLIS, MN

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
03/2020 - Present	Ameriprise Financial Services, LLC	Registered Rep	Y	West Des Moines, IA, United States
09/2005 - 03/2020	Ameriprise Financial Services, Inc.	Registered Rep	Y	West Des Moines, IA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Real Estate Ownership; Lot/Land; Grant Woods Lot 1, Waukee, IA, ;; Not Investment-Related; 09/05/2016 / Lot/Land; Grant Woods Lot 20, ;; Not Investment-Related; 10/03/2016 / Lot/Land; 15705 University Avenue, , Waukee, IA, 50263; Not Investment-Related; 03/02/2020 / Lot/Land; Greenway Crossing Plat 1 Lot 16, W. Des Moines IA, ;; Investment-Related; 06/01/2014 / Lot/Land; Grant Woods Lot 2 and 3, ;; Not Investment-Related; 09/25/2015. Business Ownership; MDBB1,LLC; Owner; This is an LLC to build a property in the future; 1181 SE Grant Woods Ct, , Waukee, IA, 50263; Investment-Related; 08/01/2014; 1 to 9 hours per month; 0 during trading hours / FMA LLC; Co-owner; Expense account for the financial planning practice; 2600 Westown Pkwy, Ste 210 West Des Moines, Iowa 50266, ;; Not Investment-Related; 09/01/2017; 1 to 9 hours per month; 0 during trading hours / DTF, LLC; Management; Payroll, business expenses; 2600 Westown Pkwy Ste 210, , West Des Moines, IA, 50266; Not Investment-Related; 11/01/2014; 1 to 9 hours per month; 0 during trading hours / Planners Tax and Accounting; Partial owner only; Tax Preparation; 2600 Westown Pkwy Ste 230, , West Des moines, IA, 50266; Not Investment-Related; 01/05/2020; 1 to 9 hours per month; 0 during trading hours. Board of Directors; Boys and Girls Club of Iowa; Board of Trustee; 1350 E Washington Des Moines Ia 50314, ;; Not Investment-Related; 01/01/2014; 1 to 9 hours per month; 1 to 9 during trading hours.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	4	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	AMERICAN EXPRESS FINANCIAL ADVISORS
Allegations:	CLIENTS ALLEGE THAT BEGINNING IN DECEMBER 2000 CLIENTS' INVESTMENTS WITH AEFA DECLINED IN VALUE DUE TO MARKET LOSSES. CLIENTS ARE CLAIMING THEY SUFFERED LOSSES BECAUSE OF UNSUITABLE INVESTMENT RECOMMENDATIONS MADE BY FRANKE AND AEFA'S FAILURE TO SUPERVISE. CLIENTS ARE SEEKING ALLEGED DAMAGES IN THE AMOUNT OF \$500000.00
Product Type:	Mutual Fund(s)
Alleged Damages:	\$500,000.00

Customer Complaint Information

Date Complaint Received:	01/21/2003
Complaint Pending?	No
Status:	Arbitration/Reparation
Status Date:	01/21/2003

Settlement Amount:

Individual Contribution Amount:

Arbitration Information



Arbitration/Reparation Claim filed with and Docket/Case No.:	NASD-DR CASE NO.:02-06929
Date Notice/Process Served:	01/21/2003
Arbitration Pending?	No
Disposition:	Settled
Disposition Date:	03/16/2004
Monetary Compensation Amount:	\$75,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	IN ORDER TO AVOID COSTS ASSOCIATED WITH ARBITRATION AEFA SETTLED WITH [CUSTOMERS] AND PAID \$75,000.00 FRANKE DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE [CUSTOMERS] FULLY RELEASED AEFA AND FRANKE FROM FURTHER CLAIMS IN THIS MATTER.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: AMERICAN EXPRESS FINANCIAL ADVISORS

Allegations: CLIENT ALLEGES I MISLED HER ABOUT THE PURCHASE OF HER QUALIFIED ANNUITY AND I PLACED HER IN AN UNSUITABLE INVESTMENT FOR AN IRA. THE CLIENT IS REQUESTING A FULL SURRENDER OF THE ANNUITY WITHOUT INCURRING \$34,623.00 IN SURRENDER CHARGES.

Product Type: Annuity(ies) - Fixed

Alleged Damages: \$34,623.00

Customer Complaint Information

Date Complaint Received: 09/22/2004

Complaint Pending? No

Status: Denied

Status Date: 11/09/2004

Settlement Amount:

Individual Contribution Amount:

Broker Statement THE FIRM FOUND THE ANNUITY INVESTMENT ALIGNED WITH THE CLIENT'S OBJECTIVES, GOALS AND RISK TOLERANCE. THE CLIENT RECEIVED FULL AND FAIR DISCLOSURE ABOUT THE INVESTMENT INCLUDING FEES OR CHARGES ASSOCIATED WITH THE PURCHASE.

Disclosure 2 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: AMERICAN EXPRESS FINANCIAL ADVISORS



Allegations: THE CLIENTS ALLEGE THAT I ADVISED THEM TO PURCHASE INVESTMENTS THAT ARE UNSUITABLE FOR THEIR RISK TOLERANCE AND AS A RESULT THEY HAVE LOSSES ON THIER INVESTMENTS. THE CLIENTS HAVE REQUESTED THE FIRM TO REVIEW THEIR ACCOUNTS.

Product Type: Other

Other Product Type(s): STRATEGIC PORTFOLIO SERVICE, INVESTMENT MANAGEMENT ACCOUNT, MUTUAL FUNDS, ANNUITIES AND LIMITED PARTNERSHIP

Alleged Damages: \$200,000.00

Customer Complaint Information

Date Complaint Received: 07/30/2002

Complaint Pending? No

Status: Denied

Status Date: 01/29/2003

Settlement Amount:

Individual Contribution Amount:

Broker Statement THE FIRM FOUND THE ADVISOR PROVIDED SUITABLE RECOMMENDATIONS AND DISCLOSURE ON THE INVESTMENTS THE CLIENTS PURCHASED. WHEN THE CLIENTS BECAME DISSATISFIED WITH THEIR INVESTMENTS, THE ADVISOR OFFERED DIFFERENT INVESTMENT OPTIONS. THE CLIENT DECIDED TO MAINTAIN THEIR CURRENT PORTFOLIO INSTEAD OF MAKE CHANGES.

Disclosure 3 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: AMERICAN EXPRESS FINANCIAL ADVISORS

Allegations: THE CLIENT'S ATTORNEY STATED THAT THE INVESTMENTS THE CLIENTS PURCHASED, SUBSEQUENT TO MY RECOMMENDATIONS, WERE NOT IN LINE WITH THEIR RISK TOLERANCE. IN ADDITION, HE STATED THAT I PLACED THE CLIENTS' FUNDS IN INVESTMENTS THAT HAD HIGHER OPERATING EXPENSES AND MORE ADVANTAGEOUS TO ME AS A RELATED TO MY COMMISSIONS. FINALLY, THE ATTORNEY STATED THAT I DID NOT DIVERSIFY THE CLIENTS' PORTFOLIO UPON THEIR REQUESTS.



Product Type: Annuity(ies) - Variable
Other Product Type(s): AXP MUTUAL FUNDS, BROKERAGE ACCOUNT
Alleged Damages: \$308,000.00

Customer Complaint Information

Date Complaint Received: 02/06/2002
Complaint Pending? No
Status: Closed/No Action
Status Date: 09/18/2002
Settlement Amount:

Individual Contribution Amount:

Broker Statement

THE CLIENTS DECLINED OR FINAL OFFER OF \$19333.97. THIS AMOUNT REPRESENTED THE ADDITIONAL DOLLARS THE CLIENT WOULD HAVE RECEIVED AT REDEMPTION OF THE FUNDS HAD BEEN INVESTED IN A SHARE MUTUAL FUNDS, RATHER THAN B SHARE FUNDS PLUS \$10000.00. THE REVIEW FOUND THE INVESTMENTS WERE IN LINE WITH THE CLIENTS STATED GOALS AND RISK TOLERANCE. FINALLY, THE REVIEW FOUND NO EVIDENCE THE ADVISOR DID NOT DIVERSIFY THE PORTFOLIO ACCORDING TO THE CLIENTS' REQUESTS.

End of Report



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