

## **BrokerCheck Report**

# **FOUAD HUSSEIN ZEAITER**

CRD# 1620749

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

#### About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

#### What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
  qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
  reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
  same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
  to work with them. Your state securities regulator can help you research brokers and investment adviser
  representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

### **FOUAD H. ZEAITER**

CRD# 1620749

# Currently employed by and registered with the following Firm(s):



7950 Moorsbridge Rd Ste 300 PORTAGE, MI 49024 CRD# 6363

Registered with this firm since: 10/05/2010

# B AMERIPRISE FINANCIAL SERVICES, LLC

7950 Moorsbridge Rd Ste 300 PORTAGE, MI 49024 CRD# 6363

Registered with this firm since: 07/31/2009

## **Report Summary for this Broker**



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

#### **Broker Qualifications**

#### This broker is registered with:

- 1 Self-Regulatory Organization
- 14 U.S. states and territories

#### This broker has passed:

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

## **Registration History**

This broker was previously registered with the following securities firm(s):

- B COMMONWEALTH FINANCIAL NETWORK CRD# 8032 PORTAGE, MI 07/2005 - 07/2009
- AMERICAN EXPRESS FINANCIAL ADVISORS INC. CRD# 6363

MINNEAPOLIS, MN 02/1992 - 07/2005

B IDS LIFE INSURANCE COMPANY CRD# 6321 MINNEAPOLIS, MN 02/1992 - 07/2005

#### **Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

| Туре             | Count |  |
|------------------|-------|--|
| Customer Dispute | 5     |  |

## **Broker Qualifications**



Date

## Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

Status

This individual is currently registered with 1 SRO and is licensed in 14 U.S. states and territories through his or her employer.

## **Employment 1 of 1**

Firm Name: AMERIPRISE FINANCIAL SERVICES, LLC

Main Office Address: 9013RD AVENUE SOUTH

MINNEAPOLIS, MN 55402

Category

Firm CRD#: **6363** 

SRO

|    | SRU                   | Category                          | Status   | Date       |
|----|-----------------------|-----------------------------------|----------|------------|
| B  | FINRA                 | General Securities Representative | Approved | 07/31/2009 |
|    | U.S. State/ Territory | Category                          | Status   | Date       |
| B  | Alabama               | Agent                             | Approved | 09/25/2019 |
| В  | Arizona               | Agent                             | Approved | 09/19/2022 |
| B  | California            | Agent                             | Approved | 03/26/2013 |
| В  | Florida               | Agent                             | Approved | 11/24/2009 |
| B  | Georgia               | Agent                             | Approved | 11/20/2009 |
| B  | Illinois              | Agent                             | Approved | 07/31/2009 |
| B  | Indiana               | Agent                             | Approved | 01/27/2011 |
| B  | Michigan              | Agent                             | Approved | 07/31/2009 |
| IA | Michigan              | Investment Adviser Representative | Approved | 10/05/2010 |
| В  | New Mexico            | Agent                             | Approved | 01/30/2024 |
| B  | North Carolina        | Agent                             | Approved | 01/22/2015 |
| B  | Ohio                  | Agent                             | Approved | 07/12/2011 |
|    |                       |                                   |          |            |

## **Broker Qualifications**



## **Employment 1 of 1, continued**

|    | U.S. State/ Territory | Category                          | Status              | Date       |
|----|-----------------------|-----------------------------------|---------------------|------------|
| B  | Oklahoma              | Agent                             | Approved            | 05/10/2018 |
| B  | Texas                 | Agent                             | Approved            | 08/20/2013 |
| IA | Texas                 | Investment Adviser Representative | Restricted Approval | 06/19/2013 |
| B  | Virginia              | Agent                             | Approved            | 07/16/2019 |

## **Branch Office Locations**

AMERIPRISE FINANCIAL SERVICES, LLC 7950 Moorsbridge Rd Ste 300 PORTAGE, MI 49024

## AMERIPRISE FINANCIAL SERVICES, LLC

Battle Creek, MI

## **Broker Qualifications**



## **Industry Exams this Broker has Passed**

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

## **Principal/Supervisory Exams**

| Exam                     | Category | Date |
|--------------------------|----------|------|
| No information reported. |          |      |

## **General Industry/Product Exams**

| Exam |   | Category | Date       |
|------|---|----------|------------|
| В    | Securities Industry Essentials Examination                                | SIE      | 10/01/2018 |
| В    | General Securities Representative Examination                             | Series 7 | 06/19/1996 |
| В    | Investment Company Products/Variable Contracts Representative Examination | Series 6 | 02/19/1987 |

### **State Securities Law Exams**

| Exam |  | Category  | Date       |
|------|--|-----------|------------|
| IA   | Uniform Investment Adviser Law Examination     | Series 65 | 09/01/2010 |
| В    | Uniform Securities Agent State Law Examination | Series 63 | 03/11/1987 |

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

## **Broker Qualifications**



## **Professional Designations**

This section details that the representative has reported **0** professional designation(s).

No information reported.

## **Registration and Employment History**



## **Registration History**

The broker previously was registered with the following firms:

| Reg | istration Dates   | Firm Name                                | CRD# | Branch Location |
|-----|-------------------|--|------|-----------------|
| B   | 07/2005 - 07/2009 | COMMONWEALTH FINANCIAL NETWORK           | 8032 | PORTAGE, MI     |
| В   | 02/1992 - 07/2005 | AMERICAN EXPRESS FINANCIAL ADVISORS INC. | 6363 | MINNEAPOLIS, MN |
| B   | 02/1992 - 07/2005 | IDS LIFE INSURANCE COMPANY               | 6321 | MINNEAPOLIS, MN |
| B   | 08/1989 - 06/1992 | MARINER FINANCIAL SERVICES, INC.         | 8292 | LARGO, FL       |
| B   | 02/1987 - 06/1989 | JOHN HANCOCK DISTRIBUTORS, INC.          | 468  | BOSTON, MA      |

## **Employment History**

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

| Employment        | Employer Name                       | Position       | Investment Related | <b>Employer Location</b>   |
|-------------------|-------------------------------------|----------------|--------------------|----------------------------|
| 03/2020 - Present | Ameriprise Financial Services, LLC  | Registered Rep | Υ                  | Portage, MI, United States |
| 07/2009 - 03/2020 | Ameriprise Financial Services, Inc. | Registered Rep | Υ                  | Portage, MI, United States |

## **Other Business Activities**

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

#### **Disclosure Events**



#### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

#### 2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

0

#### 3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

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#### 4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
  - A "pending" event involves allegations that have not been proven or formally adjudicated.
  - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

|                  | Pending | Final | On Appeal |
|------------------|---------|-------|-----------|
| Customer Dispute | 0       | 5     | N/A       |



#### **Disclosure Event Details**

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

#### Customer Dispute - Award / Judgment

This type of disclosure event involves a final, consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the broker that resulted in an arbitration award or civil judgment for the customer.

Disclosure 1 of 1

**Reporting Source:** Regulator

**Employing firm when** activities occurred which led

to the complaint:

Ameriprise Financial Services, Inc. and Commonwealth Financial Network

Allegations: fraud; unsuitability; gross negligence; breach of contract; breach of fiduciary duty;

> churning; pervasive misrepresentations, misleading and mishandling of accounts and non-disclosures; violations of state and federal securities laws; and violation of

FINRA rules.

**Product Type:** Other: unspecified variable annuities and variable universal life insurance policies

**Alleged Damages:** \$61,125.00

Arbitration Information

**Arbitration/Reparation Claim** filed with and Docket/Case

No.:

FINRA - CASE #12-00812

**Date Notice/Process Served:** 02/24/2012

**Arbitration Pending?** No

Disposition: Award

**Disposition Date:** 09/30/2013

Respondent is liable for and shall pay to Claimants compensatory damages in the **Disposition Detail:** 

sum of \$10,000, plus interest.



Reporting Source: Firm

Employing firm when activities occurred which led to the complaint:

COMMONWEALTH FINANCIAL NETWORK/AMERIPRISE

Allegations:

CLAIMANTS ALLEGE REP FRAUDULENTLY INDUCED THEM TO PURCHASE SEVERAL LIFE INSURANCE POLICIES AND PLACED THEM IN EQUITIES

WHICH BECAME UNSUITABLE AS THEY AGED.

**Product Type:** Equity Listed (Common & Preferred Stock)

Insurance

**Alleged Damages:** \$159,025.45

Is this an oral complaint? No

**Is this a written complaint?** Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

## **Customer Complaint Information**

**Date Complaint Received:** 03/15/2012

Complaint Pending? No

**Status:** Evolved into Arbitration/CFTC reparation (the individual is a named party)

**Status Date:** 03/15/2012

**Settlement Amount:** 

**Individual Contribution** 

Amount:

**Arbitration Information** 

Arbitration/CFTC reparation claim filed with (FINRA, AAA,

**Date Notice/Process Served:** 

CFTC, etc.):

**FINRA** 

03/15/2012

Docket/Case #: <u>12-00812</u>

Arbitration Pending? No

**Disposition:** Award to Customer

**Disposition Date:** 09/30/2013 **Monetary Compensation** \$20,000.00



**Amount:** 

**Individual Contribution** 

\$10,000.00

Amount:

Firm Statement ALL CLAIMS AGAINST COMMONWEALTH FINANCIAL DENIED AND

DISMISSED WITH PREJUDICE.

**Reporting Source:** Broker

Employing firm when activities occurred which led

AMERIPRISE FINANCIAL SERVICES, INC.

to the complaint:

Allegations: CLAIMANTS ALLEGE THAT THEY WERE SOLD UNSUITABLE ANNUITIES AND

VARIABLE UNIVERSAL LIFE POLICIES AND THAT THEIR ACCOUNTS WERE

CHURNED. CLAIMANTS CAUSE OF ACTION INCLUDE FRAUD, GROSS

NEGLIGENCE, AND FAILURE TO SUPERVISE.

**Product Type:** Annuity-Variable

Insurance

Alleged Damages: \$159,025.45

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

## **Customer Complaint Information**

**Date Complaint Received:** 04/05/2010

Complaint Pending? No

**Status:** Evolved into Arbitration/CFTC reparation (the individual is a named party)

**Status Date:** 03/14/2012

**Settlement Amount:** 

**Individual Contribution** 

Amount:

**Arbitration Information** 

Arbitration/CFTC reparation claim filed with (FINRA, AAA,

FINRA - MI

CFTC, etc.):



Docket/Case #: <u>12-00812</u>

**Date Notice/Process Served:** 03/14/2012

**Arbitration Pending?** No

**Disposition:** Award to Customer

**Disposition Date:** 10/02/2013

**Monetary Compensation** 

Amount:

\$21,248.00

**Individual Contribution** 

Amount:

\$0.00

Broker Statement THE FINRA PANEL ISSUED AN AWARD IN FAVOR OF CLAIMANTS IN THE

AMOUNT OF \$20,000 PLUS INTEREST, PLUS \$600 FOR REIMBURSEMENT OF

THE FINRA FILING FEE, FOR A TOTAL AWARD OF \$21,248.



#### **Customer Dispute - Settled**

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led

AMERIPRISE FINANCIAL SERVICES, INC

to the complaint:

Allegations: THE CLIENT ALLEGED THE ADVISOR GAVE HIM INCORRECT INFORMATION

IN JULY 2004 DURING THE SETTLEMENT OF HIS MOTHER'S ANNUITY

WHICH RESULTED IN ADVERSE TAX CONSEQUENCES.

**Product Type:** Annuity(ies) - Variable

Alleged Damages: \$24,825.00

**Customer Complaint Information** 

**Date Complaint Received:** 06/15/2006

**Complaint Pending?** No

Status: Settled

**Status Date:** 02/26/2007

Settlement Amount: \$15,071.00

**Individual Contribution** 

\$0.00

Amount:

Firm Statement WE SETTLED WITH THE CLIENT FOR \$15,071.00 DUE TO ERRORS ON THE

PART OF THE ADVISOR IN PROCESSING THE MOTHER'S DEATH

SETTLEMENT

Reporting Source: Broker

Employing firm when activities occurred which led

AMERIPRISE FINANCIAL SERVICES,INC

to the complaint:

Allegations: THE CLIENT ALLEGED THE ADVISOR GAVE HIM INCORRECT INFORMATION

IN JULY 2004 DURING THE SETTLEMENT OF HIS MOTHER'S ANNUITY

WHICH RESULTED IN ADVERSE TAX CONSEQUENCES.

**Product Type:** Annuity(ies) - Variable



Alleged Damages: \$24,825.00

**Customer Complaint Information** 

**Date Complaint Received:** 06/15/2006

**Complaint Pending?** No

Status: Settled

**Status Date:** 02/26/2007

Settlement Amount: \$15,071.00

**Individual Contribution** 

Amount:

\$0.00

Broker Statement REGISTERED REPRESENTATIVE'S FORMER FIRM SETTLED MATTER WITH

CUSTOMER IN LIEU OF COST OF DEFENDING IT. REGISTERED

REPRESENTATIVE DID NOT CONTRIBUTE TO THE SETTLEMENT AND STATES THAT THE LOSS WAS CAUSED BY THE CUSTOMER'S CPA WHO

GAVE IMPROPER TAX ADVICE.

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## Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 3

Reporting Source: Firm

Employing firm when activities occurred which led

to the complaint:

AMERIPRISE FINANCIAL SERVICES,INC.

Allegations: CLIENT'S ATTORNEY ALLEGING INVESTMENTS PURCHASED, JUNE 199-

PRESENT WERE UNSUITABLE.

**Product Type:** Money Market Fund(s)

Alleged Damages: \$0.00

**Customer Complaint Information** 

**Date Complaint Received:** 08/30/2007

Complaint Pending? No

Status: Denied

**Status Date:** 05/19/2008

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Firm Statement OUR REVIEW FOUND THE RECOMMENDATIONS AND INVESTMENTS

PURCHASED WERE IN ALIGNMENT WITH THE FINANCIAL GOALS AND CIRCUMSTANCES DOCUMENTED IN THE CLIENT'S FINANCIAL PLAN.

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

AMERIPRISE FINANCIAL SERVICES, INC.

Allegations: CLIENT'S ATTORNEY ALLEGING INVESTMENTS PURCHASED, JUNE 1999 -

PRESENT WERE UNSUITABLE.

**Product Type:** Money Market Fund(s)



Alleged Damages: \$0.00

**Customer Complaint Information** 

**Date Complaint Received:** 08/30/2007

**Complaint Pending?** No

Status: Denied

**Status Date:** 05/19/2008

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Disclosure 2 of 3

Reporting Source: Firm

Employing firm when

activities occurred which led

to the complaint:

AMERIPRISE FINANCIAL SERVICES

Allegations: THE CLIENT QUESTIONS THE SUITABILITY OF HER INVESTMENTS

PURCHASED BETWEEN 1996-2004 AND ALLEGES INVESTMENT LOSSES.

Product Type: Insurance

Other Product Type(s): VARIABLE UNIVERSAL LIFE INSURANCE

LONG TERM CARE INSURANCE AND MUTUAL FUND

Alleged Damages: \$5,000.00

**Customer Complaint Information** 

Date Complaint Received: 09/27/2005

Complaint Pending? No

Status: Denied

**Status Date:** 03/27/2006

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Firm Statement THE FIRM FOUND THE PRODUCTS WERE SUITABLE AT THE TIME OF THE

SALE. THE CLIENT'S CHILDREN WERE INVOLVED IN THE DECISION

MAKING PROCESS FOR THE PRODUCTS AT THE TIME OF THE SALE AND AT



LATER DATES. THE VUL POLICY WAS SUBJECT TO THE TERMS OF THE

CLASS ACTION.

**Reporting Source:** Broker

**Employing firm when** 

activities occurred which led

to the complaint:

Allegations:

AMERIPRISE FINANCIAL SERVICES

THE CLIENT QUESTIONS THE SUITABILITY OF HER INVESTMENTS

PURCHASED BETWEEN 1996-2004 AND ALLEGES INVESTMENT LOSS

**Product Type:** Insurance

Other Product Type(s): VARIABLE UNIVERSAL LIFE INSURANCE LONG TERM CARE INSURANCE

AND MUTUAL FUND

**Alleged Damages:** \$5,000.00

**Customer Complaint Information** 

**Date Complaint Received:** 09/27/2005

**Complaint Pending?** No

Status: Denied

Status Date: 03/27/2006

**Settlement Amount:** 

**Individual Contribution** 

Amount:

**Broker Statement** THE FIRM FOUND THE PRODUCTS WERE SUITABLE AT THE TIME OF THE

> SALE. THE CLIENTS CHILDREN WERE INVOLVED IN THE DECISION MAKING PROCESS FOR THE PRODUCTS AT THE TIME OF THE SALE AND AT LATER DATES. THE VUL POLICY WAS SUBJECT TO THE TERMS OF THE CLASS

ACTION.

Disclosure 3 of 3

**Reporting Source:** Broker

**Employing firm when** 

activities occurred which led

to the complaint:

AMERICAN EXPRESS FINANCIAL ADVISORS

Allegations: CLIENT ALLEGES I FAILED TO EXECUTE A STOCK PURCHASE



INSTRUCTION FOR 100 SHARES ON PNRA AS REQUESTED AND PLACED

HIM IN A UNSUITABLE ANNUITY INVESTMENT

Product Type: Other

Other Product Type(s): BROKERAGE

**ANNUITY** 

Alleged Damages: \$5,000.00

**Customer Complaint Information** 

Date Complaint Received: 09/22/2004

**Complaint Pending?** No

Status: Closed/No Action

**Status Date:** 11/11/2004

**Settlement Amount:** 

**Individual Contribution** 

**Amount:** 

Broker Statement THE INSTRUCTION TO PURCHASE 100 SHARES OF PNRA COULD NOT BE

PLACED BECAUSE THE MARKETS WERE CLOSED DUE TO 9/11/01. THE MARKETS RE-OPENED AND I FORGOT TO PLACE THE TRADE. I OFFERED TO PLACE TRADE WHEN NOTIFIED OF THIS BUT THE CLIENT DID NOT WISH TO PROCEED. THE ANNUITY WAS A SUITABLE INVESTMENT BASED ON

CLIENT OBJECTIVES AND GOALS.

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## **End of Report**



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