

BrokerCheck Report

John Rodney Van Selow

CRD# 1662371

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



John R. Van Selow
CRD# 1662371

Currently employed by and registered with the following Firm(s):

- IA

EDWARD JONES
200 GOLDEN OAK COURT
SUITE 160
VIRGINIA BEACH, VA 23452
CRD# 250
Registered with this firm since: 06/27/2008
- B

EDWARD JONES
200 GOLDEN OAK COURT
SUITE 160
VIRGINIA BEACH, VA 23452
CRD# 250
Registered with this firm since: 06/23/1987

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 27 U.S. states and territories



This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

- B

JOHN HANCOCK DISTRIBUTORS, INC.
CRD# 468
06/1987 - 07/1987

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	3



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 4 SROs and is licensed in 27 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: **12555 MANCHESTER ROAD
ST. LOUIS, MO 63131-3710**

Firm CRD#: **250**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	06/23/1987
B	NYSE American LLC	General Securities Representative	Approved	09/13/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	06/23/1987

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	05/05/2004
B	California	Agent	Approved	05/23/2006
B	District of Columbia	Agent	Approved	12/19/2017
B	Florida	Agent	Approved	08/18/1987
B	Georgia	Agent	Approved	01/04/1995
B	Hawaii	Agent	Approved	11/18/2021
B	Idaho	Agent	Approved	09/21/2023
B	Illinois	Agent	Approved	09/21/1987
B	Indiana	Agent	Approved	02/23/2006

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Louisiana	Agent	Approved	03/05/2004
B	Maryland	Agent	Approved	07/25/1989
B	Minnesota	Agent	Approved	10/09/2015
B	Montana	Agent	Approved	02/26/2025
B	Nevada	Agent	Approved	10/27/1992
B	New Hampshire	Agent	Approved	03/21/2019
B	New Jersey	Agent	Approved	04/19/2004
B	New York	Agent	Approved	12/04/2019
B	North Carolina	Agent	Approved	01/29/1990
B	Ohio	Agent	Approved	02/04/2000
B	Oregon	Agent	Approved	06/27/2007
B	Pennsylvania	Agent	Approved	02/23/2023
B	South Carolina	Agent	Approved	10/12/2005
B	Tennessee	Agent	Approved	03/03/2010
B	Texas	Agent	Approved	12/04/2006
IA	Texas	Investment Adviser Representative	Restricted Approval	03/04/2015
B	Virginia	Agent	Approved	08/28/1987
IA	Virginia	Investment Adviser Representative	Approved	06/27/2008
B	Washington	Agent	Approved	06/26/1998
B	Wisconsin	Agent	Approved	11/23/2010

Broker Qualifications



Employment 1 of 1, continued Branch Office Locations

EDWARD JONES
200 GOLDEN OAK COURT
SUITE 160
VIRGINIA BEACH, VA 23452



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	06/20/1987

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	06/26/2008
B Uniform Securities Agent State Law Examination	Series 63	08/17/1987

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 06/1987 - 07/1987	JOHN HANCOCK DISTRIBUTORS, INC.	468	

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
02/1987 - Present	EDWARD D. JONES & CO., L.P.	NOT PROVIDED	Y	VIRGINIA BEACH, VA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 -
4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	3	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: ALLEGATIONS OF VIOLATIONS OF 10B-5, INTENTIONAL NEGLIGENT AND FRAUDULENT MISREPRESENTATION, UNSUITABILITY, VIOLATION OF STATE SECURITIES LAWS AND RESPONDEAT SUPERIOR IN THE ADVISE GIVEN TO CLAIMANT BY VAN SELOW BETWEEN '93 AND '95 WHICH RESULTED IN A DROP IN VALUE IN THE SECURITIES OF CLAIMANT'S ACCOUNT. (AMOUNT CLAIMED: \$150,000 PLUS \$50,000 IN INTEREST AND ATTORNEY'S FEES AND \$35,000 IN PUNITIVE DAMAGES).

Product Type: Other

Alleged Damages: \$150,000.00

Customer Complaint Information

Date Complaint Received:

Complaint Pending?

Status: Arbitration/Reparation

Status Date:

Settlement Amount:

Individual Contribution Amount:



Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: [NASD: CASE NO: 04-08133](#)

Date Notice/Process Served: 12/02/2004

Arbitration Pending? No

Disposition: Settled

Disposition Date: 03/16/2006

Monetary Compensation Amount: \$5,000.00

Individual Contribution Amount: \$0.00

Broker Statement SETTLED FOR \$5,000.00

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: CUSTOMER CLAIMS THAT IR EMPLOYED BY EDWARD JONES MISREPRESENTED THE INTEREST RATE BEING PAID ON THE FIXED ACCOUNT IN AN ANNUITY. SHE INDICATES IR SAID IT WAS 10% AND CLAIMS THE RATE WAS ACTUALLY 4%. SHE CLAIMS SHE WANTED TO TRANSFER HER FUNDS BACK INTO FOUR GROWTH ACCOUNTS BUT INDICATES SHE AGREED TO TRANSFER THE ASSETS INTO THE FIXED ACCOUNT BASED ON HIS STATEMENT. REQUESTS AN APPROPRIATE CORRECTION. NO AMOUNT MENTIONED BUT DAMAGES COULD EXCEED \$5,000.

ARBITRATION CASE DESCRIPTION: ALLEGATIONS OF NEGLIGENCE, MISREPRESENTATION AND VIOLATION OF FEDERAL AND STATE SECURITIES LAWS IN TRANSFERRING FUNDS FROM A MONEY MARKET TO A PUTNAM ANNUITY ACCOUNT. (AMOUNT CLAIMED: \$20,158.69 PLUS INTEREST, ATTORNEYS' FEES AND TREBLE DAMAGES)



Product Type: Money Market Fund(s)

Alleged Damages: \$20,158.69

Customer Complaint Information

Date Complaint Received: 12/16/1998

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 02/08/1999

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD
99-04553

Date Notice/Process Served: 12/07/1999

Arbitration Pending? No

Disposition: Settled

Disposition Date: 03/08/2001

Monetary Compensation Amount: \$12,000.00

Individual Contribution Amount: \$0.00

Broker Statement THE IR ACKNOWLEDGED THERE WAS A MISUNDERSTANDING ON THE INTEREST THAT WOULD BE PAID ON THE FIXED ACCOUNT AND HE DID ADVISE THE CUSTOMER IT WOULD BE 10% WHEN IT WAS ACTUALLY 4%. THE CUSTOMER WAS REIMBURSED \$1,464.23 FOR THE DIFFERENCE IN INTEREST SHE WOULD HAVE EARNED BETWEEN THE TWO RATES.

ARBITRATION CASE DISPOSITION: SETTLED FOR \$12,000.00



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: 07/2006-01/2009; THE CLIENT'S SON INDICATES THE ANNUITY THE FA RECOMMENDED WAS NOT SUITABLE DUE TO THE ASSETS WITHIN THE ANNUITY. HE STATES THE ANNUITY IS 50-60% IN STOCKS AND THE VALUE OF THE ACCOUNT IS DOWN BECAUSE IT WAS SO HEAVILY WEIGHTED IN STOCKS. HE IS ALSO NOT HAPPY WITH THE FA'S RESPONSE TO NOT LIQUIDATE WHEN THE MARKET WAS DECLINING. HE ALSO STATES THE MAIN OBJECTIVE OF THE INVESTMENT WAS TO PRESERVE THE PRINCIPAL WITH A MODEST RETURN.

Product Type: Annuity-Variable

Alleged Damages: \$5,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 03/15/2009

Complaint Pending? No

Status: Denied

Status Date: 05/15/2009

Settlement Amount:

Individual Contribution Amount:

Broker Statement OUR RECORDS INDICATE THE CLIENT TRANSFERRED HER ASSETS TO EDWARD JONES IN THE SUMMER OF 2006. IT IS OUR UNDERSTANDING



THE CLIENT WAS INTERESTED IN HAVING HER INVESTMENTS PROVIDE INCOME. THE FA RECOMMENDED THE LINCOLN AMERICAN LEGACY POLICY TO HELP PROVIDE INCOME; UNTIL THE INCOME WAS NEEDED, THE INCOME RECEIVED FOR THE ANNUITY WAS INVESTED IN FRANKLIN TEMPLETON FUNDS CLASS A. THE INCOME FROM LINCOLN AMERICAN LEGACY IS STILL BEING INVESTED INTO THIS FUND. OUR RECORDS INDICATE THE ANNUITY HAS THE I4LIFE ADVANTAGE RIDER; THIS RIDER ALLOWS THE CLIENT TO CREATE A LIFETIME PAYMENT STREAM THAT HAS POTENTIAL TO GROW. BASED ON OUR REVIEW, THE INVESTMENTS APPEAR TO BE WITHIN THE SCOPE OF THE CLIENT'S STATED ACCOUNT OBJECTIVE OF GROWTH AND INCOME. THE CLIENT WAS SATISFIED WITH PERFORMANCE OF THE ANNUITY WHILE THE VALUE INCREASED. WHILE WE UNDERSTAND THE FRUSTRATION WITH THE PERFORMANCE OF THE INVESTMENTS, THE PERFORMANCE IS ATTRIBUTED TO CIRCUMSTANCES BEYOND OUR CONTROL AND MARKET FLUCTUATION, WHICH IS A RISK ASSOCIATED WITH INVESTING.

End of Report



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