

## **BrokerCheck Report**

## STEVE JOHN CHRISTENSEN

CRD# 1787459

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

#### About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

#### What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
  qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
  reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
  same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
  to work with them. Your state securities regulator can help you research brokers and investment adviser
  representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

#### STEVE J. CHRISTENSEN

CRD# 1787459

# Currently employed by and registered with the following Firm(s):



100 CRESCENT CT STE 1400 DALLAS, TX 75201 CRD# 19616

Registered with this firm since: 09/04/1990

# B WELLS FARGO CLEARING SERVICES, LLC

100 CRESCENT CT STE 1400 DALLAS, TX 75201 CRD# 19616

Registered with this firm since: 09/04/1990

## **Report Summary for this Broker**



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

#### **Broker Qualifications**

#### This broker is registered with:

- 6 Self-Regulatory Organizations
- 45 U.S. states and territories

#### This broker has passed:

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

#### **Registration History**

This broker was previously registered with the following securities firm(s):

B LOVETT UNDERWOOD NEUHAUS & WEBB, INC.

CRD# 22540 11/1989 - 09/1990

B UNDERWOOD, NEUHAUS & CO., INCORPORATED

CRD# 839 HOUSTON, TX 06/1988 - 11/1989

J. T. MORAN & CO., INC. CRD# 15655 05/1988 - 06/1988

#### **Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type Count Customer Dispute 2



## Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 6 SROs and is licensed in 45 U.S. states and territories through his or her employer.

## **Employment 1 of 1**

Firm Name: WELLS FARGO CLEARING SERVICES, LLC

Main Office Address: ONE NORTH JEFFERSON AVENUE

MAIL CODE: H0004-05E ST. LOUIS, MO 63103

Firm CRD#: **19616** 

	SRO	Category	Status	Date
B	Cboe Exchange, Inc.	General Securities Representative	Approved	10/18/2021
B	FINRA	General Securities Representative	Approved	09/04/1990
B	NYSE American LLC	General Securities Representative	Approved	07/29/2011
B	Nasdaq PHLX LLC	General Securities Representative	Approved	09/30/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	09/04/1990
	U.S. State/ Territory	Category	Status	Date
	<b>,</b>		- 10.11.0	
B	Alabama	Agent	Approved	01/22/2008
B B	Alabama Arizona	Agent Agent	Approved Approved	01/22/2008 07/20/1994
		-	· ·	
В	Arizona	Agent	Approved	07/20/1994
B B	Arizona Arkansas	Agent Agent	Approved Approved	07/20/1994 01/25/2011
B B	Arizona Arkansas California	Agent Agent Agent	Approved Approved	07/20/1994 01/25/2011 11/06/1996
B B B	Arizona Arkansas California Colorado	Agent Agent Agent Agent	Approved Approved Approved	07/20/1994 01/25/2011 11/06/1996 09/01/1999



## **Employment 1 of 1, continued**

	U.S. State/ Territory	Category	Status	Date
В	District of Columbia	Agent	Approved	10/27/2021
B	Florida	Agent	Approved	09/04/1990
B	Georgia	Agent	Approved	11/25/2002
B	Hawaii	Agent	Approved	10/06/2021
B	Idaho	Agent	Approved	11/03/2020
B	Illinois	Agent	Approved	07/05/2001
B	Indiana	Agent	Approved	07/20/2020
B	lowa	Agent	Approved	07/11/2019
B	Kentucky	Agent	Approved	10/07/2021
B	Louisiana	Agent	Approved	01/15/2010
B	Maine	Agent	Approved	08/08/2003
B	Maryland	Agent	Approved	01/16/2007
B	Massachusetts	Agent	Approved	10/22/2015
B	Michigan	Agent	Approved	10/07/2021
B	Minnesota	Agent	Approved	02/08/2010
B	Mississippi	Agent	Approved	09/04/1990
B	Missouri	Agent	Approved	06/02/1993
B	Nebraska	Agent	Approved	08/08/2025
B	Nevada	Agent	Approved	06/06/2002
B	New Hampshire	Agent	Approved	10/19/2021
B	New Jersey	Agent	Approved	11/14/2011



## **Employment 1 of 1, continued**

	U.S. State/ Territory	Category	Status	Date
B	New Mexico	Agent	Approved	04/15/2022
B	New York	Agent	Approved	10/30/2021
B	North Carolina	Agent	Approved	09/13/2000
B	Ohio	Agent	Approved	01/11/2002
B	Oklahoma	Agent	Approved	06/16/2006
B	Oregon	Agent	Approved	10/20/2021
B	Pennsylvania	Agent	Approved	12/07/2007
B	Rhode Island	Agent	Approved	10/15/2021
B	South Carolina	Agent	Approved	03/16/2004
B	South Dakota	Agent	Approved	02/18/2025
В	Tennessee	Agent	Approved	07/22/2015
B	Texas	Agent	Approved	09/04/1990
IA	Texas	Investment Adviser Representative	Approved	09/04/1990
В	Utah	Agent	Approved	09/18/2019
B	Virginia	Agent	Approved	06/19/1997
В	Washington	Agent	Approved	11/21/2002
B	West Virginia	Agent	Approved	10/19/2021
B	Wisconsin	Agent	Approved	10/06/2021

## **Branch Office Locations**

**WELLS FARGO CLEARING SERVICES, LLC** 100 CRESCENT CT

## **Broker Qualifications**



Employment 1 of 1, continued

STE 1400 DALLAS, TX 75201

WELLS FARGO CLEARING SERVICES, LLC

Dallas, TX



#### **Industry Exams this Broker has Passed**

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

## **Principal/Supervisory Exams**

Exam		Category	Date
	No information reported.		

## **General Industry/Product Exams**

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
В	Futures Managed Funds Examination	Series 31	07/16/2010
В	General Securities Representative Examination	Series 7	01/16/1988

### **State Securities Law Exams**

Exam		Category	Date
IA	Uniform Investment Adviser Law Examination	Series 65	10/03/1997
В	Uniform Securities Agent State Law Examination	Series 63	01/21/1988

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

## **Broker Qualifications**



## **Professional Designations**

This section details that the representative has reported **0** professional designation(s).

No information reported.

## **Registration and Employment History**



#### **Registration History**

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
В	11/1989 - 09/1990	LOVETT UNDERWOOD NEUHAUS & WEBB, INC.	22540	
B	06/1988 - 11/1989	UNDERWOOD, NEUHAUS & CO., INCORPORATED	839	HOUSTON, TX
B	05/1988 - 06/1988	J. T. MORAN & CO., INC.	15655	
B	01/1988 - 05/1988	SHERWOOD CAPITAL, INC.	10474	

#### **Employment History**

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

<b>Employment</b>	Employer Name	Position	Investment Related	<b>Employer Location</b>
11/2016 - Present	WELLS FARGO CLEARING SERVICES, LLC	REGISTERED REP	Υ	DALLAS, TX, United States
05/2009 - 11/2016	WELLS FARGO ADVISORS LLC	REGISTERED REP	Υ	DALLAS, TX, United States

#### **Other Business Activities**

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

POWER OF ATTORNEY FOR FATHER; INVESTMENT RELATED; DALLAS, TX; START DATE 4/26/2013; 1 HR PER MONTH; 2 HRS DURING TRADING.

TRUSTEE FOR CHRISTENSEN FAMILY TRUST, INV RELATED, DALLAS, TX, START: 9/2013, 5 HOURS PER MONTH/0 DURING TRADING. CHRISTENSEN FAMILY FOUNDATION, INV RELATED, DALLAS, TX, TREASURER, START 1/1/2006, 10 HOURS PER MONTH, ZERO DURING TRADING, FAMILY FOUNDATION.:

TRUSTEE FOR FAMILY TRUST, INV RELATED, DALLAS, TX, START: 1/4/1999, 1 HR/MONTH, 1 HR DURING TRADING.

#### **Disclosure Events**



#### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

#### 2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
  - A "pending" event involves allegations that have not been proven or formally adjudicated.
  - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	2	N/A



#### **Disclosure Event Details**

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

#### **Customer Dispute - Settled**

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

**Reporting Source:** Broker

**Employing firm when** activities occurred which led

to the complaint:

Allegations:

WACHOVIA SECURITIES INC.

CLIENT 1035 EXCHANGED OWNER DRIVEN AMERICAN SKANDIA ANNUITY

TO GE CAPITAL THINKING GE WAS ALSO OWNER DRIVEN. BUT, TURNS OUT, DEATH BENEFIT IS ON ANNUITANT, NOT OWNER. ON THE DEATH OF

THE OWNER(NOT THE ANNUITANT), GE FORCED PAYOUT LESS REDEMPTION FEES AND PROVIDED NO DEATH BENEFIT ALTHOUGH

CLIENT HAD BEEN CHARGED M&E FEES. BROKER IMMEDIATELY ALERTED HIS CLIENT AS WELL AS HIS FIRM OF THIS DISCREPANCY. CLIENT FELT GE OWED THEM THE DIFFERENCE BETWEEN MARKET VALUE AND PREMIUM

PAYMENTS LESS WITHDRAWALS(\$230K).

**Product Type:** Annuity(ies) - Variable

**Alleged Damages:** \$210,000.00

**Customer Complaint Information** 

**Date Complaint Received:** 11/07/2001

**Complaint Pending?** No

Status: Settled

Status Date: 12/16/2002

**Settlement Amount:** \$137,500.00

Individual Contribution \$17.500.00



Amount:

**Broker Statement** 

SETTLED, IN THE INTEREST OF CLIENT RELATIONS AND TO AVOID FORMAL PROCEEDINGS, IN THE AMOUNT OF \$137,500.



#### Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

WACHOVIA SECURITIES, LLC

Allegations:

POWER OF ATTORNEY OF TEXAS RESIDENTS ALLEGES IN WRITING TO THE SEC THAT HER PARENTS FORMER FINANCIAL ADVISOR ALLOCATED

THE SUBACCOUNTS IN THE CLIENT'S THREE VARIABLE ANNUITY

CONTRACTS IN FUNDS THAT WERE AGGRESSIVE GROWTH AND CAUSED LOSSES, WHEN IN FACT THE LOSSES IN HER PARENTS' ACCOUNT WERE CAUSED BY WITHDRAWALS REQUESTED BY CLIENTS, AND ALL PROPER FORMS WERE SIGNED. POA FURTHER STATES THAT FA SURRENDERED ANNUITIES PREMATURELY TO GENERATE SURRENDER CHARGES, WHEN IN FACT ONLY ONE ANNUITY WAS SURRENDERED PURSUANT TO A 1035

EXCHANGE IN OCTOBER OF 2000. THE EXCHANGE GENERATED A SURRENDER CHARGE AND WAS CONDUCTED DUE TO THE POOR

PERFORMANCE OF THE EXISTING ANNUITY. ALL MATERIAL FACTS WERE DISCLOSED TO THE CLIENTS. THERE IS NO EVIDENCE OF WRONGDOING.

**Product Type:** Annuity(ies) - Variable

Alleged Damages: \$188,000.00

**Customer Complaint Information** 

Date Complaint Received: 12/13/2005

Complaint Pending? No

Status: Denied

**Status Date:** 01/11/2006

Settlement Amount:

**Individual Contribution** 

Amount:

Broker Statement THE LOSSES IN THE ACCOUNT WERE CAUSED BY WITHDRAWALS

REQUESTED BY CLIENTS. THE SUB ACCOUNT ALLOCATION WAS NOT CONTRARY TO CLIENTS' RISK OBJECTIVES. FA CONDUCTED SUITABILITY



ASSESSMENT ON 1035 EXHANGE. POA HAS BEEN RECEIVING STATEMENTS SINCE 2002, DELAY OF OVER TWO YEARS UNREASONABLE SINCE ANNUITIES PURCHAGED IN LATE 1990S. CLAIM DENIED. FA COMMENTS: "THE ALLEGED TRANSACTIONS WERE SUITABLE AND AUTHORIZED, AS WELL AS FULLY DOCUMENTED, BY ALL NECESSARY PARTIES. THE POA'S HAS FAILED TO ACCOUNT FOR WITHDRAWALS AND THE TIMING OF THOSE WITHDRAWALS. A RECENT CLIENT SURVEY CLEARLY INDICATES THAT CUSTOMER'S WERE MORE THAN SATISFIED WITH OUR SERVICES BY GIVING US THE HIGHEST POSSIBLE RATING OF "HIGHLY SATISFIED" FOR BOTH "HOW WELL DO I UNDERSTAND YOUR FINANCIAL GOALS" AND "HOW WELL DO I COMMUNICATE WITH YOU."

## **End of Report**



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