

BrokerCheck Report

Francine Christine Eaves-Ranft

CRD# 1806805

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at

brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources.

For more information about FINRA, visit www.finra.org.



Francine C. Eaves-Ranft

CRD# 1806805

Currently employed by and registered with the following Firm(s):

IA MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
 224 VALLEY CREEK BLVD
 EXTON, PA 19341
 CRD# 7691
 Registered with this firm since: 09/28/2016

B MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
 224 VALLEY CREEK BLVD
 EXTON, PA 19341
 CRD# 7691
 Registered with this firm since: 09/28/2016

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 6 Self-Regulatory Organizations
- 53 U.S. states and territories

This broker has passed:

- 3 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

IA HORNOR, TOWNSEND & KENT, INC.
 CRD# 4031
 CONSHOHOCKEN, PA
 10/2015 - 07/2016

B HORNOR, TOWNSEND & KENT, INC.
 CRD# 4031
 HORSHAM, PA
 10/2015 - 07/2016

B SUMMIT BROKERAGE SERVICES, INC.
 CRD# 34643
 Denver, CO
 09/2015 - 09/2015

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	1



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 6 SROs and is licensed in 53 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED**

Main Office Address: **ONE BRYANT PARK
NEW YORK, NY 10036**

Firm CRD#: **7691**

	SRO	Category	Status	Date
B	Cboe BYX Exchange, Inc.	General Securities Principal	Approved	09/28/2016
B	Cboe BYX Exchange, Inc.	General Securities Representative	Approved	09/28/2016
B	Cboe BZX Exchange, Inc.	General Securities Principal	Approved	09/28/2016
B	Cboe BZX Exchange, Inc.	General Securities Representative	Approved	09/28/2016
B	Cboe Exchange, Inc.	General Securities Representative	Approved	09/28/2016
B	Cboe Exchange, Inc.	General Securities Sales Supervisor	Approved	09/28/2016
B	Cboe Exchange, Inc.	General Securities Principal	Approved	07/06/2021
B	FINRA	General Securities Principal	Approved	09/28/2016
B	FINRA	General Securities Representative	Approved	09/28/2016
B	FINRA	General Securities Sales Supervisor	Approved	09/28/2016
B	Nasdaq Stock Market	General Securities Principal	Approved	09/28/2016
B	Nasdaq Stock Market	General Securities Representative	Approved	09/28/2016
B	Nasdaq Stock Market	General Securities Sales Supervisor	Approved	09/28/2016
B	New York Stock Exchange	General Securities Principal	Approved	09/28/2016
B	New York Stock Exchange	General Securities Representative	Approved	09/28/2016



Broker Qualifications

Employment 1 of 1, continued

SRO	Category	Status	Date
B New York Stock Exchange	Securities Manager	Approved	09/28/2016
B New York Stock Exchange	General Securities Sales Supervisor	Approved	10/01/2018

U.S. State/ Territory	Category	Status	Date
B Alabama	Agent	Approved	10/03/2016
B Alaska	Agent	Approved	10/03/2016
B Arizona	Agent	Approved	10/03/2016
B Arkansas	Agent	Approved	10/03/2016
B California	Agent	Approved	10/03/2016
B Colorado	Agent	Approved	10/03/2016
B Connecticut	Agent	Approved	10/03/2016
B Delaware	Agent	Approved	10/03/2016
B District of Columbia	Agent	Approved	10/03/2016
B Florida	Agent	Approved	10/03/2016
B Georgia	Agent	Approved	10/03/2016
B Hawaii	Agent	Approved	10/03/2016
B Idaho	Agent	Approved	10/03/2016
B Illinois	Agent	Approved	10/03/2016
B Indiana	Agent	Approved	10/03/2016
B Iowa	Agent	Approved	10/03/2016
B Kansas	Agent	Approved	10/03/2016
B Kentucky	Agent	Approved	10/03/2016

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Louisiana	Agent	Approved	10/03/2016
B	Maine	Agent	Approved	10/03/2016
B	Maryland	Agent	Approved	10/03/2016
B	Massachusetts	Agent	Approved	10/03/2016
B	Michigan	Agent	Approved	10/03/2016
B	Minnesota	Agent	Approved	10/03/2016
B	Mississippi	Agent	Approved	10/03/2016
B	Missouri	Agent	Approved	10/03/2016
B	Montana	Agent	Approved	10/03/2016
B	Nebraska	Agent	Approved	10/03/2016
B	Nevada	Agent	Approved	10/03/2016
B	New Hampshire	Agent	Approved	10/03/2016
B	New Jersey	Agent	Approved	10/03/2016
B	New Mexico	Agent	Approved	10/03/2016
B	New York	Agent	Approved	10/03/2016
B	North Carolina	Agent	Approved	10/04/2016
B	North Dakota	Agent	Approved	10/03/2016
B	Ohio	Agent	Approved	10/03/2016
B	Oklahoma	Agent	Approved	10/03/2016
B	Oregon	Agent	Approved	10/03/2016
B	Pennsylvania	Agent	Approved	09/28/2016

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
IA	Pennsylvania	Investment Adviser Representative	Approved	09/28/2016
B	Puerto Rico	Agent	Approved	10/03/2016
B	Rhode Island	Agent	Approved	10/03/2016
B	South Carolina	Agent	Approved	10/03/2016
B	South Dakota	Agent	Approved	10/03/2016
B	Tennessee	Agent	Approved	10/03/2016
B	Texas	Agent	Approved	10/03/2016
IA	Texas	Investment Adviser Representative	Restricted Approval	10/14/2016
B	Utah	Agent	Approved	10/03/2016
B	Vermont	Agent	Approved	10/03/2016
B	Virgin Islands	Agent	Approved	10/03/2016
B	Virginia	Agent	Approved	10/03/2016
B	Washington	Agent	Approved	10/03/2016
B	West Virginia	Agent	Approved	10/03/2016
B	Wisconsin	Agent	Approved	10/03/2016
B	Wyoming	Agent	Approved	10/03/2016

Branch Office Locations

MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
 224 VALLEY CREEK BLVD
 EXTON, PA 19341

MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
 West Chester, PA

Broker Qualifications



Employment 1 of 1, continued



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 3 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
B General Securities Sales Supervisor - Options Module Examination	Series 9	04/06/2009
B General Securities Sales Supervisor - General Module Examination	Series 10	01/22/2008
B General Securities Principal Examination	Series 24	07/08/2003

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B Futures Managed Funds Examination	Series 31	02/21/2006
B General Securities Representative Examination	Series 7	08/23/1991

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	02/17/2009
B Uniform Securities Agent State Law Examination	Series 63	09/03/1992

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
IA 10/2015 - 07/2016	HORNOR, TOWNSEND & KENT, INC.	4031	HORSHAM, PA
B 10/2015 - 07/2016	HORNOR, TOWNSEND & KENT, INC.	4031	HORSHAM, PA
B 09/2015 - 09/2015	SUMMIT BROKERAGE SERVICES, INC.	34643	Denver, CO
IA 07/2012 - 09/2015	CETERA ADVISOR NETWORKS LLC	13572	DENVER, CO
IA 07/2012 - 09/2015	CETERA INVESTMENT ADVISERS LLC	105644	DENVER, CO
B 07/2012 - 09/2015	CETERA ADVISOR NETWORKS LLC	13572	DENVER, CO
B 07/2012 - 09/2015	CETERA FINANCIAL SPECIALISTS LLC	10358	DENVER, CO
B 07/2012 - 09/2015	CETERA INVESTMENT SERVICES LLC	15340	DENVER, CO
IA 05/2010 - 09/2015	CETERA ADVISORS LLC	10299	DENVER, CO
B 05/2010 - 09/2015	CETERA ADVISORS LLC	10299	DENVER, CO
IA 07/2012 - 02/2014	CETERA INVESTMENT SERVICES LLC	15340	DENVER, CO
B 04/2008 - 05/2010	SECURITIES AMERICA, INC.	10205	DENVER, CO
B 05/2003 - 02/2008	H&R BLOCK FINANCIAL ADVISORS, INC.	5979	DENVER, CO
B 11/2001 - 08/2002	NATIONAL PLANNING CORPORATION	29604	LOS ANGELES, CA
B 03/2001 - 08/2001	E*TRADE SECURITIES, INCORPORATED	29106	JERSEY CITY, NJ
B 11/1993 - 02/2001	FIRST UNION SECURITIES, INC.	19616	ST. LOUIS, MO
B 08/1991 - 10/1993	KEMPER CLEARING CORP.	15879	MILWAUKEE, WI

Employment History



Registration and Employment History

Employment History, continued

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
09/2016 - Present	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	ADMINISTRATIVE MANAGER	Y	WAYNE, PA, United States
09/2015 - 07/2016	HORNOR TOWNSEND & KENT INC	HOME OFFICE ASSOCIATE	Y	HORSHAM, PA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

I* 1307260

Entity Type: For Profit, Publicly Traded

Name of outside business organization: Club Pilates Brandywine

Investment related: No

Address of business: Wilmington, RI, 19803

Position, title, association: Employee

Start date of relationship: 05/20/2023

Number of hours devoted: 6 hrs wkly

Number of hours devoted during trading hours: 0

Duties: Pilates Instructor, lead group and private Pilates Reformer Classes

I*: 2743289

Entity Type: For Profit

Name of OBA: Club Pilates Newtown Square

Address: Newtown Square, PA 19073

Investment Related: No

Position, Title, Association: Teacher

Employee Start Date: 08/24/2025

Number of Hours: 6 hrs wkly

Number of Hours during trading: 0

Duties: Teacher of group and private Pilates classes

I*: 2742298

Registration and Employment History



Other Business Activities, continued

Entity Type: For Profit

Name of OBA: Fluid Pilates Studio LLC

Address: West Chester, PA 19382

Investment Related: No

Position, Title, Association: Part Time Pilates teacher

Employee Start Date: 09/06/2025

Number of Hours: 2 hrs wkly

Number of Hours during trading: 0

Duties: Teach group and private one on one Pilates classes

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	H&R BLOCK FINANCIAL ADVISORS, INC.
Allegations:	FAILURE TO SUPERVISE IN CONNECTION WITH ANNUITY PURCHASE IN AUGUST 2005.
Product Type:	Annuity-Variable
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	A DAMAGE AMOUNT IS UNSPECIFIED; SEEKING RESCISSION OF CONTRACT.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA - CALIFORNIA
Docket/Case #:	09 - 05743
Filing date of arbitration/CFTC reparation or civil litigation:	10/19/2009



Customer Complaint Information

Date Complaint Received: 10/19/2009
Complaint Pending? No
Status: Settled
Status Date: 07/12/2010
Settlement Amount: \$4,000.00
Individual Contribution Amount: \$0.00
Firm Statement I WAS NOT PART OF THE SETTLEMENT PROCESS, NOR WAS I REQUIRED TO SIGN ANY DOCUMENTS TOWARDS THE SETTLEMENT. I DID NOT CONTRIBUTE MONETARILY TO THIS SETTLEMENT IN ANY WAY. SETTLEMENT WAS BETWEEN CLIENT AND FIRM.

Reporting Source: Broker
Employing firm when activities occurred which led to the complaint: H&R BLOCK FINANCIAL ADVISORS, INC.
Allegations: FAILURE TO SUPERVISE IN CONNECTION WITH ANNUITY PURCHASE IN AUGUST 2005. A DAMAGE AMOUNT IS UNSPECIFIED. SEEKING RESCISSION OF CONTRACT.
Product Type: Annuity-Variable
Alleged Damages: \$0.00
Alleged Damages Amount Explanation (if amount not exact): A DAMAGE AMOUNT IS UNSPECIFIED; SEEKING RESCISSION OF CONTRACT.
Is this an oral complaint? No
Is this a written complaint? Yes
Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 08/14/2009
Complaint Pending? No



Status: Settled

Status Date: 07/12/2010

Settlement Amount: \$4,000.00

Individual Contribution Amount: \$0.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): FINRA ARBITRATION

Docket/Case #: 09-05743

Date Notice/Process Served: 10/19/2009

Arbitration Pending? No

Disposition: Settled

Disposition Date: 07/12/2010

Monetary Compensation Amount: \$4,000.00

Individual Contribution Amount: \$0.00

Broker Statement

THIS MATTER HAS BEEN IMPROPERLY REPORTED ON MY U5 (AND SUBSEQUENTLY ON MY U4). I AM NOT NAMED IN THIS MATTER, NOR AM I A SUBJECT OF THIS MATTER. MY ONLY INVOLVEMENT WITH THIS MATTER WAS IN MY ROLE AS REGIONAL SALES SUPPORT, WHEREIN I WAS RESPONSIBLE FOR REVIEWING THE ANNUITY SUITABILITY REVIEW FORM TO ENSURE THAT IT MATCHED THE STATED INFORMATION ON THE CLIENTS' ACCOUNT INCLUDING CLIENTS INVESTMENT OBJECTIVE, RISK TOLERANCE, FINANCIALS AND PRODUCT SELECTED. THE REVIEW OF THE PROPOSED ANNUITY FOR SUITABILITY BASED ON CLIENT NEEDS AND FINANCIAL OBJECTIVES, REVIEW OF THE APPLICATION, RIDERS, ETC. WAS THE RESPONSIBILITY OF THE BRANCH MANAGER.

End of Report



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