

BrokerCheck Report

ROBIN CHRISTOPHER MARSHALL

CRD# 2092133

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**ROBIN C. MARSHALL**

CRD# 2092133

Currently employed by and registered with the following Firm(s):

A AMERIPRISE FINANCIAL SERVICES, LLC
 1080 Jordan Creek Pkwy Ste 140N
 West Des Moines, IA 50266
 CRD# 6363
 Registered with this firm since: 01/01/1999

B AMERIPRISE FINANCIAL SERVICES, LLC
 1080 Jordan Creek Pkwy Ste 140N
 West Des Moines, IA 50266
 CRD# 6363
 Registered with this firm since: 10/04/1990

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 24 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

B IDS LIFE INSURANCE COMPANY
 CRD# 6321
 MINNEAPOLIS, MN
 10/1990 - 07/2006

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	4

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 24 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **AMERIPRISE FINANCIAL SERVICES, LLC**

Main Office Address: **9013RD AVENUE SOUTH
MINNEAPOLIS, MN 55402**

Firm CRD#: **6363**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	10/04/1990

	U.S. State/ Territory	Category	Status	Date
B	Alaska	Agent	Approved	09/25/2024
B	Arizona	Agent	Approved	02/19/2002
B	Arkansas	Agent	Approved	01/31/2008
B	California	Agent	Approved	09/15/2023
B	Colorado	Agent	Approved	03/22/1991
B	Florida	Agent	Approved	07/07/2005
B	Georgia	Agent	Approved	08/28/2013
B	Illinois	Agent	Approved	09/06/2013
B	Indiana	Agent	Approved	09/03/2008
B	Iowa	Agent	Approved	10/04/1990
IA	Iowa	Investment Adviser Representative	Approved	01/01/1999
B	Kansas	Agent	Approved	05/12/2000

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Massachusetts	Agent	Approved	10/04/2022
B	Minnesota	Agent	Approved	10/03/2002
B	Missouri	Agent	Approved	02/13/2017
B	Nebraska	Agent	Approved	10/04/2002
B	Nevada	Agent	Approved	04/14/2014
B	Ohio	Agent	Approved	12/03/2015
B	Oregon	Agent	Approved	05/15/2002
B	South Carolina	Agent	Approved	03/09/2022
B	South Dakota	Agent	Approved	09/02/2021
B	Texas	Agent	Approved	01/25/2013
IA	Texas	Investment Adviser Representative	Restricted Approval	01/24/2013
B	Utah	Agent	Approved	12/23/2024
B	Virginia	Agent	Approved	07/13/2022
B	Wisconsin	Agent	Approved	07/26/2006

Branch Office Locations

AMERIPRISE FINANCIAL SERVICES, LLC

1080 Jordan Creek Pkwy Ste 140N
West Des Moines, IA 50266

AMERIPRISE FINANCIAL SERVICES, LLC

West Des Moines, IA



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	10/01/1990

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination	Series 63	09/11/1990

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 10/1990 - 07/2006	IDS LIFE INSURANCE COMPANY	6321	MINNEAPOLIS, MN

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
03/2020 - Present	Ameriprise Financial Services, LLC	Registered Rep	Y	West Des Moines, IA, United States
09/2005 - 03/2020	Ameriprise Financial Services, Inc.	Registered Rep	Y	Clive, IA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Business Ownership; Stratford Properties One, L.L.C.; ; Rental Real Estate; 12247 Stratford Drive Clive, IA 50325, ; Not Investment-Related; 01/26/2001; 0 hours per month; 1 to 9 during trading hours / The FISH20 GROUP LLC; I will participate as a voting member in a managed/manager capacity with oversight for the President and the operations personnel in regards to major business decisions; As mentioned previously the entity will be established for purposes of shared operational infrastructure, expense management, and continuity planning among team members and will not be promoted.; 1400 Central Ave, , Fort Dodge, IA, 50595; Not Investment-Related; 01/01/2023; 40 to 59 hours per month; 20 to 39 during trading hours / Robinson Ruhnke, PC; Co-owner; Tax Preparation; 903 US-30, , Carroll, IA, 51401; Not Investment-Related; 02/01/2024; 0 hours per month; 0 during trading hours / 74th & Ashworth LLC; I have no roles or responsibilities. ; Commercial Real Estate Ownership; 5745 Racoon River Drive, #190, West Des Moines, IA, 50266; Investment-Related; 08/12/2013; 0 hours per month; 0 during trading hours. Outside Employment; THE FISH20 GROUP LLC; Treasurer - Help maintain the books of the company along with meeting with clients and giving advice to help them reach their financial planning goals.; ; 1400 Central Ave, , Ft. Dodge, IA, 50501; Investment-Related; 01/01/2023; 60 hours per month; 60 during trading hours.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	4	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: AMERICAN EXPRESS FINANCIAL ADVISORS

Allegations: THE CLIENT ALLEGED I DID NOT DISCLOSE THE ANNUITY PURCHASED ON MARCH 20, 2000 WAS A VARIABLE ANNUITY AND WOULD BE SUBJECT TO THE STOCK MARKET'S VOLATILITY. CLAIMANT ALLEGES THAT AEFA AND I WRONGFULLY RECOMMENDED THE SURRENDER OF HER FIXED ANNUITY FOR AN IDS LIFE ANNUITY. SHE ALSO CLAIMS SHE WAS RECOMMENDED UNSUITABLE MUTUAL FUNDS WITHIN THE IDS LIFE ANNUITY. SHE ALLEGES THE SIGNATURE ON THE ANNUITY PAPERWORK IS FORGED. SHE REQUESTS \$60,000.00 IN COMPENSATORY DAMAGES PLUS UNSPECIFIED PUNITIVE DAMAGES. AEFA AND I ADAMANTLY DENY THE ALLEGATIONS AND INTEND TO VIGOROUSLY DENY THIS MATTER

Product Type: Annuity(ies) - Variable

Alleged Damages: \$60,000.00

Customer Complaint Information

Date Complaint Received: 07/09/2003

Complaint Pending? No

Status: Arbitration/Reparation

Status Date: 04/05/2004

**Settlement Amount:**

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD 04-02197

Date Notice/Process Served: 04/05/2004

Arbitration Pending? No

Disposition: Settled

Disposition Date: 10/12/2004

Monetary Compensation Amount: \$35,000.00

Individual Contribution Amount: \$0.00

Broker Statement AEFA SETTLED THIS MATTER FOR \$35,000 IN ORDER TO AVOID THE COSTS ASSOCIATED WITH ABITRATION . I WAS DISMISSED FROM THE CASE AS PART OF THE SETTLEMENT AND I CONTRIBUTED NOTHING TO THE SETTLEMENT AMOUNT

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: AMERICAN EXPRESS FINANCIAL ADVISORS

Allegations: CLAIMANT ALLEGES THAT SOMETIME IN 1997 REGISTERED REPRESENTATIVE, MARSHALL, MADE UNSUITABLE INVESTMENT RECOMMENDATIONS, CHARGED EXCESSIVE COMMISSIONS AND MADE MATERIAL MISREPRESENTATIONS, AND THAT AEFA BREACHED ITS FIDUCIARY DUTY AND WAS NEGLIGENT IN SUPERVISING MARSHALL, RESULTING IN FINANCIAL LOSS OF \$130000.00.

Product Type: Mutual Fund(s)

Other Product Type(s): BROKERAGE ACCOUNTS
ANNUITY CONTRACTS

Alleged Damages: \$130,000.00



Customer Complaint Information

Date Complaint Received: 02/14/2003
Complaint Pending? No
Status: Arbitration/Reparation
Status Date: 02/11/2003

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.: NASD DISPUTE RESOLUTION CASE NO.:03-00483

Date Notice/Process Served: 02/11/2003

Arbitration Pending? No

Disposition: Settled

Disposition Date: 07/22/2003

Monetary Compensation Amount: \$85,722.00

Individual Contribution Amount: \$0.00

Broker Statement AEFA PAID \$85722.00 SETTLEMENT AMOUNT TO [TRUSTEE], TRUSTEE FOR THE [CUSTOMER] TRUST ("CLAIMANT"). CLAIMANT RELEASED AEFA AND MARSHALL FROM ANY AND ALL CLAIMS.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	AMERIPRISE FINANCIAL SERVICES.INC.
Allegations:	CLIENTS ALLEGE THEIR ADVISOR RECOMMENDED INVESTMENTS WITH HIGHER FEES THAN OTHER SUITABLE INVESTMENTS FOR ACCOUNTS OPENED 2005 THROUGH 2008.
Product Type:	Annuity-Variable Insurance Mutual Fund
Alleged Damages:	\$10,861.07
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	04/05/2010
Complaint Pending?	No
Status:	Denied
Status Date:	07/27/2010
Settlement Amount:	
Individual Contribution Amount:	
Broker Statement	THE FIRM FOUND THE ADVISOR RECOMMENDED APPROPRIATE INVESTMENTS FOR THE CLIENTS' STATED GOALS AND DISCLOSED THE PRODUCT FEES, INCLUDING HOW THEY COMPARED IWTH OTHER INVESTMENT OPTIONS.



Disclosure 2 of 2

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	AMERIPRISE FINANCIAL SERVICES INC
Allegations:	THE CLIENTS ALLEGE THEY WERE GIVEN INVESTMENT ADVICE FROM 2000 THROUGH 2005 THAT RESULTED IN LOSSES OF \$30,000.00 IN THEIR MUTUAL FUNDS. THEY HAVE ALSO REQUESTED WAVIERS FOR THE \$750 IN ACCOUNT TERMINATION FEES.
Product Type:	Mutual Fund(s)
Alleged Damages:	\$30,750.00

Customer Complaint Information

Date Complaint Received:	11/09/2006
Complaint Pending?	No
Status:	Denied
Status Date:	12/20/2006
Settlement Amount:	

Individual Contribution Amount:

Broker Statement	THE INVESTMENTS WERE FOUND TO BE SUITABLE FOR THE CLIENT BASED ON CLIENT'S GOALS, OBJECTIVES AND RISK TOLERANCE FOR THIS BLOCK OF FUNDS AS THEIR RETIREMENT WAS BEING FUNDED BY OTHER MONIES. THE TERMINATION FEES WERE REFUNDED IN THE INTEREST OF GOOD CLIENT RELATIONS AS THE CLIENTS WERE EXPERIENCING PROBLEMS WITH A CUSTODIAL TRANSFER WHICH APPEARED TO BE DRIVEN BY ERRORS ON THE OTHER COMPANIES TRANSFER FORMS.
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End of Report



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