

BrokerCheck Report
Carol Lee Mawhorr
 CRD# 2126195

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.
 Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



Carol L. Mawhorr

CRD# 2126195

Currently employed by and registered with the following Firm(s):

IA EDWARD JONES
1396 BRANDYWINE BLVD
ZANESVILLE, OH 43701
CRD# 250
Registered with this firm since: 01/25/2007

B EDWARD JONES
1396 BRANDYWINE BLVD
ZANESVILLE, OH 43701-1088
CRD# 250
Registered with this firm since: 02/22/1991

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 16 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

No information reported.

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	3



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 4 SROs and is licensed in 16 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: **12555 MANCHESTER ROAD
ST. LOUIS, MO 63131-3710**

Firm CRD#: **250**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	02/22/1991
B	NYSE American LLC	General Securities Representative	Approved	09/13/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	02/22/1991

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	06/21/2013
B	California	Agent	Approved	01/20/2022
B	Connecticut	Agent	Approved	06/02/2014
B	Florida	Agent	Approved	05/07/1991
B	Illinois	Agent	Approved	07/24/2006
B	Iowa	Agent	Approved	11/30/2022
B	Kentucky	Agent	Approved	01/24/2023
B	Maryland	Agent	Approved	08/12/2024
B	Michigan	Agent	Approved	02/17/2012

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	New Mexico	Agent	Approved	02/10/2022
B	North Carolina	Agent	Approved	10/07/2010
B	Ohio	Agent	Approved	03/27/1991
IA	Ohio	Investment Adviser Representative	Approved	01/25/2007
B	Pennsylvania	Agent	Approved	12/04/2006
B	South Dakota	Agent	Approved	01/17/2023
B	Virginia	Agent	Approved	06/12/1995
B	Wisconsin	Agent	Approved	03/20/2007

Branch Office Locations

EDWARD JONES
 1396 BRANDYWINE BLVD
 ZANESVILLE, OH 43701-1088



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	02/20/1991

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination	Series 63	02/22/1991

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
No information reported.			

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
10/1990 - Present	EDWARD D. JONES & CO., L.P.	NOT PROVIDED	Y	ZANESVILLE, OH, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Genesis Healthcare system
 Zanesville, OH
 Start date: 2/7/2017
 advisory committee member
 Hours per week: 0
 Hours during trading: 0
 community representation for the healthcare organization and growth

Michael Properties
 Type of business: Real Estate
 Zanesville, OH
 Start date: 6/27/2017
 partner
 Hours per week: 0
 Hours during trading: 0
 No Responsibilities

Registration and Employment History



Other Business Activities, continued

Real Estate
Tiro, OH
Start date: 6/27/2017
Part-owner
Hours per week: 0
Hours during trading: 0
No Responsibilities

Real Estate
Tiro, OH
Start date: 6/27/2017
Part-owner
Hours per week: 0
Hours during trading: 0
gifted and inherited from father - 1/7 interest

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	3	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 3

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	EDWARD JONES
Allegations:	CLIENT CLAIMS IN 1995 THEY WERE GIVEN ASSURANCE THAT UPON THEIR DEATH THE CONTRACT VALUE WOULD BE WORTH THEIR INITIAL INVESTMENT. FILING REQUIRED LOSSES EXCEED \$5000.00
Product Type:	Annuity-Variable
Alleged Damages:	\$5,000.00
Alleged Damages Amount Explanation (if amount not exact):	ALLEGATIONS CLAIM DAMAGES THAT APPEAR TO BE IN EXCESS OF \$5000.00.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	10/07/2014
Complaint Pending?	No



Status:	Denied
Status Date:	12/18/2014
Settlement Amount:	\$0.00
Individual Contribution Amount:	\$0.00
Broker Statement	AFTER COMPLETION OF THE FIRM'S INVESTIGATION INTO CLIENT'S ALLEGATIONS, CLAIM WAS DENIED.

Disclosure 2 of 3

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	EDWARD JONES
Allegations:	CLIENT STATES IR DOES NOT RETURN HIS PHONE CALLS AND IS CONFUSED AS TO THE IR'S ROLE. CLIENT INDICATES IT IS APPEARS OBVIOUS THE IR WOULD REVIEW ACCOUNTS PERIODICALLY AND INITIATE CHANGES. CLIENT SUSPECTS THAT THE LOSSES IN THE PUTNAM FUNDS, IN EXCESS OF \$5,000, WOULD HAVE BEEN LESS IF SOME OF THE GROWTH INVESTMENTS WERE REDISTRIBUTED. CLIENT STATES SUGGESTIONS FROM IR WERE NOT FORTHCOMING. LOSSES EXCEED \$5,000.
Product Type:	Mutual Fund(s)
Alleged Damages:	\$5,000.00

Customer Complaint Information

Date Complaint Received:	09/17/2002
Complaint Pending?	No
Status:	Denied
Status Date:	12/12/2002
Settlement Amount:	
Individual Contribution Amount:	
Broker Statement	THE FIRST ISSUE RAISED CONCERNED THE IR'S LACK OF RETURNING PHONE CALLS. THE IR'S LONG DISTANCE PHONE LOG INDICATED CALLS WERE PLACED FROM HER OFFICE TO THE CLIENT'S HOME ON 8/6 AND



AGAIN ON 8/8. THE IR'S STATEMENT INDICATED THAT ON BOTH OF THOSE OCCASIONS SHE LEFT A MESSAGE ON THE CLIENT'S ANSWERING MACHINE. THE SECOND ISSUE RAISED CONCERNED THE DOWNWARD FLUCTUATIONS IN THE ACCOUNT. THE INVESTMENT OBJECTIVES LISTED ON THIS ACCOUNT ARE CASH, INCOME, GROWTH AND INCOME AND AGGRESSIVE. I HAVE REVIEWED THE HOLDINGS IN THE PORTFOLIO AND THEY APPEAR TO FALL WITHIN THESE OBJECTIVES. THE BALANCE OF THE PORTFOLIO WAS HELD IN VARIOUS MUTUAL FUNDS. THESE INCLUDED TWO FUNDS THAT ARE CLASSIFIED AS GROWTH AND INCOME, TWO GROWTH FUNDS AND ONE MONEY MARKET. WHILE IT IS DISCONCERTING TO OBSERVE A DECLINE IN THE VALUE OF ONES INVESTMENTS, THE DECLINE IN THE ACCOUNT APPEARS TO BE THE RESULT OF MARKET FLUCTUATIONS.

Disclosure 3 of 3

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: THE CLIENTS PURCHASED \$152,000 ANNUITY IN 12/98. THE CLIENTS QUESTION THE SUITABILITY OF THE ANNUITY PURCHASE AND STATE THEY RECENTLY LEARNED THAT THE MONEY IS NOT AVAILABLE WITHOUT SUFFERING PENALTIES. THE CLIENTS ALSO QUESTION THE PURCHASE OF 1/99 PURCHASE OF FEDERATED BOND FUND CLASS B AND STATE THEY WERE NOT INFORMED THE FUND CONSISTED OF CLASS B BONDS AND THEY MAY NOT SELL THE FUND FOR SEVEN YEARS WITHOUT PENALTY. THE CLIENTS STATE THE INVESTMENTS CHOSEN BY MAWHORR HAVE ERODED THEIR NET WORTH AND MINIMIZED THEIR INCOME STREAM.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 04/20/2000

Complaint Pending? No

Status: Denied

Status Date: 06/12/2000

Settlement Amount:



**Individual Contribution
Amount:**

Broker Statement

THE CUSTOMERS WERE ADVISED THAT MS. MAWOHR CLAIMS SHE RECOMMENDED THE ANNUITY AND THE MUTUAL FUND BASED ON HER DISCUSSIONS WITH THE CUSTOMER AND THE INVESTMENTS WERE SUITABLE BASED ON THEIR STATED INVESTMENT OBJECTIVES. THE CUSTOMER HAD SIGNED A POLICY RECEIPT FORM FOR THE ANNUITY ON JANUARY 1, 1999. THE DOCUMENTS WHICH WERE DELIVERED TO THE CUSTOMER AT THE TIME DID INCLUDE INFORMATION CONCERNING THE FEATURES OF THE INVESTMENT. MS. MAWOHRR ALSO CLAIMED SHE DISCUSSED THE CONTINGENT DEFERRED SALES CHARGES ASSOCIATED WITH THE MUTUAL FUND PURCHASE WITH THE CUSTOMER. OUR POSITION IS THE INVESTMENTS WERE SUITABLE AND THAT MS. MAWOHRR DID EXPLAIN THE FEATURES OF THE INVESTMENTS TO THE CUSTOMERS. THE CUSTOMERS WERE INFORMED THEY SHOULD CONTACT THEIR CURRENT INVESTMENT REPRESENTATIVE TO DISCUSS THE OPTIONS AVAILABLE TO MAKE SYSTEMATIC OR OTHER WITHDRAWALS FROM THE INVESTMENTS IN A MANNER THAT MAY RESULT IN NO WITHDRAWAL PENALTIES.

End of Report



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