

BrokerCheck Report

ROBERT KELLY SHANKS

CRD# 2201495

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at

brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources.

For more information about FINRA, visit www.finra.org.

**ROBERT K. SHANKS**

CRD# 2201495

Currently employed by and registered with the following Firm(s):

IA AMERIPRISE FINANCIAL SERVICES, LLC
 5925 Phelan Blvd Ste I
 Beaumont, TX 77706
 CRD# 6363
 Registered with this firm since: 01/27/2015

B AMERIPRISE FINANCIAL SERVICES, LLC
 5925 Phelan Blvd Ste I
 Beaumont, TX 77706
 CRD# 6363
 Registered with this firm since: 01/27/2015

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 11 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

IA EDWARD JONES
 CRD# 250
 ST. LOUIS, MO
 01/2008 - 02/2015

B EDWARD JONES
 CRD# 250
 PORT NECHES, TX
 01/1992 - 02/2015

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	1
Termination	1



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 11 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **AMERIPRISE FINANCIAL SERVICES, LLC**

Main Office Address: **9013RD AVENUE SOUTH
MINNEAPOLIS, MN 55402**

Firm CRD#: **6363**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	01/27/2015

	U.S. State/ Territory	Category	Status	Date
B	Arkansas	Agent	Approved	08/08/2024
B	California	Agent	Approved	02/10/2025
B	Florida	Agent	Approved	01/27/2015
B	Louisiana	Agent	Approved	01/27/2015
B	Mississippi	Agent	Approved	01/27/2015
B	Nevada	Agent	Approved	05/01/2017
B	New Mexico	Agent	Approved	01/10/2025
B	Ohio	Agent	Approved	01/29/2025
B	Texas	Agent	Approved	01/27/2015
IA	Texas	Investment Adviser Representative	Approved	01/27/2015
B	Utah	Agent	Approved	11/09/2020
B	Virginia	Agent	Approved	01/28/2021

Broker Qualifications



Employment 1 of 1, continued

Branch Office Locations

AMERIPRISE FINANCIAL SERVICES, LLC

5925 Phelan Blvd Ste I
Beaumont, TX 77706

AMERIPRISE FINANCIAL SERVICES, LLC

Beaumont, TX



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	01/28/1992

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	01/24/2008
B Uniform Securities Agent State Law Examination	Series 63	02/03/1992

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
IA 01/2008 - 02/2015	EDWARD JONES	250	PORT NECHES, TX
B 01/1992 - 02/2015	EDWARD JONES	250	PORT NECHES, TX

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
02/2015 - Present	Ameriprise Financial Service, LLC	Registered Rep	Y	Beaumont, TX, United States
01/2015 - 03/2020	Ameriprise Financial Services, Inc.	Registered Rep	Y	Nederland, TX, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Real Estate Ownership; Single Family; 14599 cr 3164d Laneville TX 75667, , Laneville , TX, 75667; Not Investment-Related; 03/01/2013.
 Business Ownership; Shanks Financial Services LLC; Financial Advisor; Ameriprise FA; 5925 Phelan Blvd Suite i, , Beaumont, TX, 77706;
 Investment-Related; 01/25/2015; 40 to 59 hours per month; 40 to 59 during trading hours / Seaview McHugh LLC; Ownership of a 43 foot boat;
 Boat Ownership and charter; 6655 Woodridge St, , Beaumont, TX, 77706; Not Investment-Related; 05/01/2022; 1 to 9 hours per month; 0 during trading hours. Outside Employment; Certainty of the Uncertainty, LLC; FA ; Manage advisory business; 1174 verterans memorial hwy, , hauppauge, NY, 11788; Investment-Related; 07/01/2025; 60 hours per month; 60 during trading hours.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A
Termination	N/A	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: 6/08-10/08; CLIENT STATES FA CONTACTED HIM A FEW MONTHS AGO AND TOLD HIM HE WAS SELLING HIS PUTNAM FUNDS AND INVESTING THE PROCEEDS IN HARTFORD FUNDS. CLIENT STATES HE ASKED THE FA NOT TO PLACE THE TRADES AND STATES FA TOLD HIM EDWARD JONES WANTED HIM TO GET RID OF HIS PUTNAM FUNDS. CLIENT STATES FA TOLD HIM HE WOULD CALL THE CLIENT BACK TO DISCUSS THE SITUATION. CLIENT STATES HE RECEIVED NO CALL, BUT 3 DAYS LATER HE RECEIVED CONFIRMATION OF THE SELL AND BUYS. CLIENT STATES THE PURCHASES WERE IN THE AMOUNT OF \$104,000 WITH A LARGE FEE FOR HARTFORD AND FA. CLIENT STATES HE CONTACTED THE FA AT THAT TIME AND STATES THE FA TOLD HIM HE HAD TO DO IT. CLIENT STATES HIS NEW FUNDS HAVE GONE DOWN HILL EVER SINCE.

Product Type: Mutual Fund(s)

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 10/29/2008

Complaint Pending? No



Status: Denied

Status Date: 12/04/2008

Settlement Amount:

**Individual Contribution
Amount:**

Broker Statement

FA HAS INDICATED HE DID RECOMMEND THE SELL OF THE CLIENT'S PUTNAM FUNDS DUE TO THE PERFORMANCE OF THE FUNDS SINCE 2000 AND THAT EDWARD JONES HAD REMOVED THEM FROM OUR PREFERRED FUND FAMILY. ACCORDING TO THE FA, HE HAS STATED THE CLIENT AGREED WITH HIS RECOMMENDATIONS AND HE PROCEEDED WITH THE SELLS AND PURCHASES. AT THE TIME OF THE TRANSACTIONS IN JUNE, THE CLIENT WOULD HAVE RECEIVED TRADE CONFIRMATION WHICH WOULD HAVE REFLECTED THE TRANSACTIONS AND FROM THAT TIME HAVE BEEN SENT MONTHLY STATEMENTS WHICH REFLECT THE OWNERSHIP OF THE HARTFORD FUNDS. BASED ON THIS, IT IS OUR BELIEF IF THE CLIENT WAS NOT SATISFIED WITH THE TRADES THE CLIENT WOULD HAVE CONTACTED OUR FIRM AT THE TIME THE TRADES WERE PLACED, THEREFORE, WE DENIED THE REQUEST FOR COMPENSATION.



Employment Separation After Allegations

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 1

Reporting Source:	Broker
Employer Name:	EDWARD JONES
Termination Type:	Discharged
Termination Date:	01/16/2015
Allegations:	VIOLATION OF COMPANY POLICY RELATED TO OUTSIDE BUSINESS ACTIVITY.
Product Type:	No Product
Broker Statement	RENT CHECKS FOR ONE TENANT I MANAGE WAS RECEIVED IN MY OFFICE BY MAIL. THE CHECKS WERE THEN DEPOSITED IN TO AN EDWARD JONES ACCOUNT TITLED MAGNOLIA STREET ENTERPRISE, WHICH IS THE BUSINESS ACCOUNT FOR THE OUTSIDE BUSINESS PRACTICE. IT WAS AGAINST COMPANY POLICY FOR THE ADMINISTRATOR EMPLOYED BY EDWARD JONES TO RECEIVE THE CHECK AND DEPOSIT IN TO THE ACCOUNT. I SHOULD HAVE TAKEN THE CHECKS PERSONALLY AND THEN HANDED THEM TO THE ADMINISTRATOR TO DEPOSIT.

End of Report



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