

BrokerCheck Report

Mark Thomas Harrison

CRD# 2226387

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

Mark T. Harrison

CRD# 2226387

Currently employed by and registered with the following Firm(s):



437 Locust Street
CHILLICOTHE, MO 64601
CRD# 250
Registered with this firm since: 02/11/1999

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B EDWARD JONES 437 Locust Street

CHILLICOTHE, MO 64601-0828 CRD# 250

Registered with this firm since: 04/13/1993

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 30 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

B EDWARD D. JONES & CO., L.P. CRD# 250 ST. LOUIS, MO 04/1992 - 02/1993

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

| Туре | Count |
|------------------|-------|
| Customer Dispute | 4 |

Broker Qualifications



Date

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

Status

This individual is currently registered with 4 SROs and is licensed in 30 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: 12555 MANCHESTER ROAD

ST. LOUIS, MO 63131-3710

Category

Firm CRD#: **250**

SRO

| | SRU | Category | Status | Date |
|---|-------------------------|-----------------------------------|----------|------------|
| B | FINRA | General Securities Representative | Approved | 04/13/1993 |
| B | NYSE American LLC | General Securities Representative | Approved | 09/13/2011 |
| B | Nasdaq Stock Market | General Securities Representative | Approved | 07/12/2006 |
| B | New York Stock Exchange | General Securities Representative | Approved | 04/13/1993 |
| | U.S. State/ Territory | Category | Status | Date |
| B | Alabama | Agent | Approved | 03/25/2019 |
| B | Arizona | Agent | Approved | 08/16/2000 |
| B | Arkansas | Agent | Approved | 02/17/2005 |
| B | California | Agent | Approved | 07/05/2000 |
| B | Colorado | Agent | Approved | 04/06/2018 |
| B | District of Columbia | Agent | Approved | 05/10/2017 |
| B | Florida | Agent | Approved | 11/14/2005 |
| B | Georgia | Agent | Approved | 04/27/2005 |
| В | Illinois | Agent | Approved | 04/23/1993 |

Broker Qualifications



Employment 1 of 1, continued

| B lowa Agent Approved 05/13/20 B Kansas Agent Approved 09/19/20 B Kentucky Agent Approved 06/27/20 B Louisiana Agent Approved 07/14/20 B Maryland Agent Approved 04/12/20 B Michigan Agent Approved 07/24/20 B Minnesota Agent Approved 07/24/20 B Mississippi Agent Approved 02/18/20 B Missouri Agent Approved 01/13/20 C Approved 02/18/20 C Approved 02/18/20 C Approved 02/18/20 C Approved 02/18/20 C Approved 04/20/19 C Approved 04/20/19 C Approved 04/20/19 C Approved 04/20/19 C Approved 02/11/19 C Approved 02/11/19 C Approved 02/11/19 C Approved 02/11/19 C Approved 08/29/20 |
|---|
| B Kentucky Agent Approved 06/27/20 B Louisiana Agent Approved 07/14/20 B Maryland Agent Approved 04/12/20 B Michigan Agent Approved 07/24/20 B Minnesota Agent Approved 07/24/20 B Mississippi Agent Approved 02/18/20 B Mississippi Agent Approved 11/13/20 B Missouri Agent Approved 04/20/19 Agent Approved 04/20/19 |
| B Louisiana Agent Approved 07/14/20 B Maryland Agent Approved 04/12/20 B Michigan Agent Approved 07/24/20 B Minnesota Agent Approved 02/18/20 B Mississippi Agent Approved 11/13/20 B Missouri Agent Approved 04/20/19 Approved 04/20/19 Approved 04/20/19 |
| B Maryland Agent Approved 04/12/20 B Michigan Agent Approved 07/24/20 B Minnesota Agent Approved 02/18/20 B Mississippi Agent Approved 11/13/20 B Missouri Agent Approved 04/20/19 Approved 04/20/19 Approved 04/20/19 |
| B Michigan Agent Approved 07/24/200 B Minnesota Agent Approved 02/18/200 B Mississippi Agent Approved 11/13/200 B Missouri Agent Approved 04/20/190 Approved 04/20/190 Approved 02/11/190 Approved 02/11/190 Approved 02/11/190 |
| B Minnesota Agent Approved 02/18/20 B Mississippi Agent Approved 11/13/20 B Missouri Agent Approved 04/20/19 Approved 04/20/19 Approved 02/11/19 |
| B Mississippi Agent Approved 11/13/202 B Missouri Agent Approved 04/20/192 IA Missouri Investment Adviser Representative Approved 02/11/192 |
| B Missouri Agent Approved 04/20/1990 Approved 04/20/1990 Approved 02/11/1990 Approved 02/11/1990 |
| Missouri Investment Adviser Representative Approved 02/11/19 |
| |
| B Nebraska Agent Approved 08/29/20 |
| |
| B New Mexico Agent Approved 01/06/20 |
| B New York Agent Approved 03/23/20 |
| B North Carolina Agent Approved 04/01/20 |
| B Ohio Agent Approved 02/28/20 |
| B Oklahoma Agent Approved 03/23/20 |
| B South Dakota Agent Approved 10/08/20 |
| B Texas Agent Approved 06/03/20 |
| Texas Investment Adviser Representative Restricted Approval 02/20/20 |
| B Utah Agent Approved 12/26/20 |
| B Virginia Agent Approved 04/13/20 |

Broker Qualifications



Employment 1 of 1, continued

| | U.S. State/ Territory | Category | Status | Date |
|---|-----------------------|----------|----------|------------|
| B | Washington | Agent | Approved | 10/23/1997 |
| В | Wisconsin | Agent | Approved | 01/31/2025 |

Branch Office Locations

EDWARD JONES

437 Locust Street CHILLICOTHE, MO 64601-0828 www.finra.org/brokercheck

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

| Exam | Category | Date |
|--------------------------|----------|------|
| No information reported. | | |
| | | |

General Industry/Product Exams

| Exam | | Category | Date |
|------|---|----------|------------|
| В | Securities Industry Essentials Examination | SIE | 10/01/2018 |
| В | General Securities Representative Examination | Series 7 | 04/15/1992 |

State Securities Law Exams

| Exam | | Category | Date |
|------|--|-----------|------------|
| В | Uniform Securities Agent State Law Examination | Series 63 | 04/23/1992 |

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

www.finra.org/brokercheck

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

| Registration Dates | Firm Name | CRD# | Branch Location |
|---------------------|-----------------------------|------|-----------------|
| B 04/1992 - 02/1993 | EDWARD D. JONES & CO., L.P. | 250 | ST. LOUIS, MO |

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

| Employment | Employer Name | Position | Investment Related | Employer Location |
|-------------------|-----------------------------|--------------|--------------------|---------------------------|
| 03/1993 - Present | EDWARD D. JONES & CO., L.P. | NOT PROVIDED | Υ | ARNOLD, MO, United States |

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

- 4. There are different statuses and dispositions for disclosure events:
 - o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

| | Pending | Final | On Appeal |
|------------------|---------|-------|-----------|
| Customer Dispute | 0 | 4 | N/A |



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 4

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

EDWARD JONES

Allegations: 01/2009-07/2009; CLIENT STATES THE FA DID NOT DO MUCH "ADVISING"

FOR HER FATHER'S ACCOUNT. CLIENT STATES APPROXIMATELY 1 1/2 YEARS AGO, HER FATHER'S INVESTMENTS WERE VALUED AT \$1,000,000.00 AND AT THE TIME OF HIS DEATH HE HAD LOST OVER \$300,000.00. CLIENT QUESTIONS WHY THE FA HAD HER FATHER INVESTED IN HIGH YIELD/HIGH LOSS ACCOUNTS AND WHY THE FA DID NOT ADVISE HER FATHER TO MAKE CHANGES TO THE PORTFOLIO ALLOCATION. CLIENT ALSO INDICATES SEVERAL ISSUES RELATED TO THE PROCESSING OF HER FATHER'S ACCOUNT AND STATES SHE WOULD THINK THAT THE FA WOULD KNOW HOW TO HANDLE DISTRIBUTIONS TO BENEFICIARIES. CLIENT DOES NOT MAKE A SPECIFIC CLAIM; HOWEVER, SHE ALLEGES DAMAGED IN EXCESS OF \$300,000.00 - FILING REQUIRED.

Product Type: Mutual Fund

Alleged Damages: \$5,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No



Customer Complaint Information

Date Complaint Received: 07/13/2009

Complaint Pending? No

Status: Denied

Status Date: 08/06/2009

Settlement Amount:

Individual Contribution

Amount:

Broker Statement ACCORDING TO OUR RECORDS, THE FATHER'S ACCOUNT WAS

ESTABLISHED IN 2005. THE FA HAS INDICATED IN REVIEWING THE ACCOUNT THE FATHER ALWAYS SEEMED TO BE SATISFIED WITH THE

PERFORMANCE OF THE INVESTMENTS AS WELL AS THE INCOME

PRODUCED. SINCE THE ACCOUNT WAS ESTABLISHED, THE CLIENT HAS RECEIVED ACCOUNT STATEMENTS WHICH PROVIDED INFORMATION REGARDING THE INVESTMENTS HELD IN THE ACCOUNT AS WELL AS REFLECTING ACCOUNT ACTIVITY. THE INVESTMENTS PURCHASED AND/OR HELD IN THE ACCOUNT DO NOT SEEM TO BE OUTSIDE THE

SCOPE OF THE INVESTMENT OBJECTIVES. WHILE WE UNDERSTAND THE DAUGHTER'S DISAPPOINTMENT WITH THE DECLINE IN THE VALUE OF THE

ACCOUNT, THE DECLINE APPEARS TO BE ATTRIBUTED TO MARKET FLUCTUATION AS WELL AS WITHDRAWALS. UNFORTUNATELY, WE HAVE ALSO EXPERIENCED UNPRECEDENTED MARKET CONDITIONS WHICH HAVE HAD A SIGNIFICANT IMPACT ON ACCOUNT VALUATIONS. THE FA HAS INDICATED. WHEN HE INITIALLY DISCUSSED THE DISTRIBUTION OF THE

CLIENT'S ACCOUNT WITH HIS DAUGHTER, HE WAS SPEAKING IN

GENERALITIES AND, AT THAT TIME, DID NOT REALIZE THE ACCOUNT IN QUESTION HAD A TRANSFER ON DEATH AGREEMENT ON FILE. OUR RECORDS REFLECT THE PAPERWORK TO PROCESS THE ACCOUNT WAS SIGNED ON JULY 2, 2009 AND THE DISTRIBUTION TO THE DAUGHTER'S SINGLE REGISTRATION ACCOUNT WAS COMPLETED ON THE JULY 6, 2009. BASED ON OUR REVIEW, IT IS OUR OPINION; THE DISTRIBUTION OF THE ACCOUNT WAS HANDLED IN AN APPROPRIATE AND TIMELY MANNER.

Disclosure 2 of 4

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

EDWARD JONES



Allegations: CLIENT CLAIMS THE IR PLACED HER FUNDS IN A VARIABLE ANNUITY

INSTEAD OF A FIXED ANNUITY AS INSTRUCTED. CLIENT CLAIMS SHE NEEDED TO KEEP THESE FUNDS LIQUID DUE TO HUSBAND'S HEALTH PROBLEMS. CLIENT IS REQUESTING HELP TO RESOLVE THIS MATTER.

CLAIM EXCEEDS \$5,000.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 05/15/2003

Complaint Pending? No

Status: Denied

Status Date: 06/10/2003

Settlement Amount:

Individual Contribution

Amount:

Broker Statement IR STATED HE DISCUSSED A NUMBER OF OPTIONS REGARDING THE

REINVESTMENT OF PRINCIPAL AND INTEREST FROM A MATURING CD.

ACCORDING TO IR CLIENT WAS INTERESTED IN THE ANNUITY

INVESTMENT AND HE COVERED BOTH FIXED AND VARIABLE ANNUITIES. IR

STATED HE ULTIMATELY RECOMMENDED THE POLARIS II VARIABLE ANNUITY. HE FURTHER STATED HE DISCUSSED THE FEATURES OF THE ANNUITY TO INCLUDE THE SURRENDER CHARGE, DEATH BENEFIT AND WITHDRAWALS ELIGIBLE WITHOUT PENALTY. HE INDICATED HE ALSO

DISCUSSED THE SUBACCOUNTS THAT HE RECOMMENDED AND

EXPLAINED HOW THE PRINCIPAL INVESTED WOULD BE DOLLAR COST AVERAGED (DCA) INTO THE SUBACCOUNTS OVER A PERIOD OF TIME. ACCORDING TO IR, HE EXPLAINED THE MONIES IN THE DCA POOL WOULD EARN A SET INTEREST RATE UNTIL MOVED (OVER A SIX MONTH PERIOD) INTO THE SUBACCOUNTS SELECTED. IR STATED HE INFORMED CLIENT THAT ONCE THE FUNDS WERE INVESTED IN THE SUBACCOUNTS, THEY WOULD BECOME SUSCEPTIBLE TO MARKET FLUCTUATION. IR STATED HE HAD NO REASON TO BELIEVE THERE WAS ANY CONFUSION ON CLIENT'S

PART AS TO THE INVESTMENT BEING A VARIABLE ANNUITY. OUR RECORDS INDICATE THE ANNUITY WAS ISSUED ON MAY 31, 2000, AND CLIENT WOULD HAVE RECEIVED CUSTOMER STATEMENTS FROM THE DATE OF PURCHASE FROM BOTH THE ANNUITY COMPANY AND EDWARD JONES REFLECTING THE PERFORMANCE OF THE ANNUITY CONTRACT. THE EDWARD JONES STATEMENTS SPECIFICALLY REFER TO THE ANNUITY

INVESTMENT AS A VARIABLE ANNUITY. CLAIM DENIED.



Disclosure 3 of 4

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

EDWARD JONES

Allegations:

THE CLIENT STATES SHE LETS HARRISON MAKE RECOMMENDATIONS FOR

HER ACCOUNT, HER

DAUGHTERS ACCOUNT AND FOR EDUCATIONAL IRAS FOR HER

GRANDCHILDREN. THE CLIENT STATES

HARRISON RECOMMENDED THE THREE GRANDKIDS INVEST IN PUTNAM

OTC EMERGING GROWTH

FUNDS AND RECOMMENED VARIOUS MUTUAL FUNDS IN HER ROTH IRA.

THE CLIENT IS UNHAPPY

WITH THE PERFORMANCE OF THE FUNDS HARRISON RECOMMENDED.

THE VALUE OF THE FOUR

ACCOUNTS HAD DECLINED APPROXIMATELY \$6,300.

Product Type: Mutual Fund(s)

Alleged Damages: \$6,300.00

Customer Complaint Information

Date Complaint Received: 03/28/2001

Complaint Pending? No

Status: Denied

Status Date: 05/22/2001

Settlement Amount:

Individual Contribution

Amount:

Broker Statement IR STATED HE MADE HIS RECOMMENDATIONS BASED ON INFORMATION

HE RECEIVED FROM

THE CUSTOMER AND ACKNOWLEDGED HE HAD RECOMMENDED THE

AGGRESSIVE GROWTH

FUNDS FOR THE GRANDCHILDREN'S ACCOUNTS. MR. HARRISON CLAIMS

HE EXPLAINED THE RISKS

INVOLVED WITH THE INVESTMENTS AND ALSO PROVIDED INFORMATION

CONCERNING ALTERNATIVE

INVESTMENTS TO THE CUSTOMER AND HER DAUGHTER. MR. HARRISON



INDICATED HE PROVIDED

INFORMATION CONCERNING A VARIETY OF MUTUAL FUNDS TO THE

CUSTOMER AND THE INVESTMENTS

MADE WERE AUTHORIZED BY THE GRANDMOTHER AND HER DAUGHTER

WHO WAS THE NAMED

CUSTODIAN. PROSPECTUSES WERE ALSO PROVIDED TO THE

CUSTOMERS FOR THE FUNDS. OUR

POSITION IS THAT IT IS UNFORTUNATE MARKET FLUCTUATION HAS

RESULTED IN THE INVESTMENTS

DROPPING IN VALUE, BUT MR. HARRISON MADE HIS RECOMMENDATIONS

IN GOOD FAITH.

EXPLAINED THE RISKS INVOLVED WITH THE INVESTMENTS AND THE

CUSTOMER AND HER

DAUGHTER AUTHORIZED THE TRADES. CLAIM DENIED.

Disclosure 4 of 4

Reporting Source: Broker

Employing firm when

activities occurred which led

to the complaint:

EDWARD JONES

Allegations: IN JUNE 1999 THE CLIENT REINVESTED PROCEEDS FROM UTILITY BONDS

THAT WERE CALLED INTO A FORTIS ANNUITY BASED ON

HARRISONS RECOMMENDATION. THE CLIENT FEELS AN ANNUITY IS NOT A

SUTIABLE INVESTMENT FOR AN INDIVIDUAL HIS AGE.

THE CLIENT FURTHER STATES HARRISON DID NOT EXPLAIN THE INVESTMENT PROPERLY. AT THE TIME OF THE LETTER THE ANNUITY

SURRENDER VALUE WOULD EXCEED \$30,000.

Product Type: Annuity-Fixed

\$30,000.00 **Alleged Damages:**

Is this an oral complaint?

No

Is this a written complaint? Yes

Is this an arbitration/CFTC

reparation or civil litigation?

Nο

Customer Complaint Information

Date Complaint Received: 02/05/2001

Complaint Pending? Nο

Status: Denied



Status Date: 04/04/2001

Settlement Amount:

Individual Contribution

Amount:

Broker Statement

HARRISON INDICATES HE VISITED WITH THE CLIENT FOR A NUMBER OF YEARS REGARDING GROWTH INVESTING AND ADDRESSED QUESTIONS ON THE ANNUITY PRIOR TO THE INVESTMENT BEING MADE. HARRISON STATES HE RECOMMENDED THE ANNUITY BECAUSE OF THE CLIENTS CONCERN OVER THE INTEREST RATES AT THE TIME AND THE LACK OF GROWTH OF HIS PRINCIPAL. HARRISON STATES THE DETAILS OF THE ANNUITY, INCLUDING CDSC CHARGES, WERE DISCUSSED AS WELL AS THE POSSIBLITY OF VALUE CHANGING WITH THE FLUCTUATING MARKET. IT APPEARS THE ANNUITY WAS PURCHASED BASED ON CONVERSATIONS WITH THE CLIENT AND WITH THE CLIENTS AUTHORIZATION. CLAIM DENIED.

www.finra.org/brokercheck

End of Report



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