

BrokerCheck Report

MARK CHRISTOPHER HUGHES

CRD# 2308753

Section Title	Page(s)
Report Summary	1
Broker Qualifications	2 - 4
Registration and Employment History	6 - 7
Disclosure Events	8



When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck User Guidance

MARK C. HUGHES

CRD# 2308753

Currently employed by and registered with the following Firm(s):

OSAIC WEALTH, INC.
8219 LEESBURG PIKE
SUITE 200
VIENNA, VA 22182
CRD# 23131

Registered with this firm since: 01/24/2025

B OSAIC WEALTH, INC.
8219 LEESBURG PIKE
SUITE 200
VIENNA, VA 22182
CRD# 23131
Registered with this firm since: 01/24/2025

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 12 U.S. states and territories

This broker has passed:

- 1 Principal/Supervisory Exam
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

B OSAIC FA, INC. CRD# 3978 VIENNA, VA 09/2017 - 01/2025

OSAIC FA, INC. CRD# 3978 FORT WAYNE, IN 09/2017 - 01/2025

OPPENHEIMER & CO. INC. CRD# 249 NEW YORK, NY 11/2014 - 09/2017

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Туре	Count	
Regulatory Event	1	
Customer Dispute	7	

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 12 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **OSAIC WEALTH, INC.**

Main Office Address: 18700 N. HAYDEN ROAD

SUITE 255

SCOTTSDALE, AZ 85255

Firm CRD#: 23131

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	01/24/2025
B	FINRA	Investment Co./Variable Contracts Prin	Approved	01/24/2025
	U.S. State/ Territory	Category	Status	Date
B	California	Agent	Approved	01/24/2025
B	Delaware	Agent	Approved	01/24/2025
B	District of Columbia	Agent	Approved	01/24/2025
B	Florida	Agent	Approved	01/24/2025
B	Maryland	Agent	Approved	01/24/2025
B	Minnesota	Agent	Approved	01/24/2025
B	New Jersey	Agent	Approved	01/24/2025
B	New York	Agent	Approved	01/24/2025
B	North Carolina	Agent	Approved	01/24/2025
B	Pennsylvania	Agent	Approved	01/24/2025
B	South Carolina	Agent	Approved	01/24/2025

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Virginia	Agent	Approved	01/24/2025
IA	Virginia	Investment Adviser Representative	Approved	01/24/2025

Branch Office Locations

OSAIC WEALTH, INC. 8219 LEESBURG PIKE SUITE 200 VIENNA, VA 22182 www.finra.org/brokercheck

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	1	Category	Date
B	Investment Company Products/Variable Contracts Principal Examination	Series 26	04/20/2006

General Industry/Product Exams

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
B	General Securities Representative Examination	Series 7	02/10/1993

State Securities Law Exams

Exam		Category	Date
IA	Uniform Investment Adviser Law Examination	Series 65	03/24/1993
B	Uniform Securities Agent State Law Examination	Series 63	02/22/1993

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
B	09/2017 - 01/2025	OSAIC FA, INC.	3978	VIENNA, VA
IA	09/2017 - 01/2025	OSAIC FA, INC.	3978	VIENNA, VA
IA	11/2014 - 09/2017	OPPENHEIMER & CO. INC.	249	Vienna, VA
B	10/2014 - 09/2017	OPPENHEIMER & CO. INC.	249	Vienna, VA
IA	10/2007 - 02/2015	UBS FINANCIAL SERVICES INC.	8174	WASHINGTON, DC
B	10/2007 - 11/2014	UBS FINANCIAL SERVICES INC.	8174	WASHINGTON, DC
B	06/2004 - 11/2007	SUNTRUST INVESTMENT SERVICES, INC.	17499	SPRINGFIELD, VA
IA	06/2004 - 11/2007	SUNTRUST INVESTMENT SERVICES, INC.	17499	SPRINGFIELD, VA
B	01/2002 - 06/2004	WACHOVIA SECURITIES, LLC	19616	ST. LOUIS, MO
IA	02/2000 - 06/2004	WACHOVIA SECURITIES, LLC	19616	ARLINGTON, VA
B	03/1999 - 01/2002	CIBC WORLD MARKETS CORP.	630	NEW YORK, NY
B	05/1995 - 04/1999	SALOMON SMITH BARNEY INC.	7059	NEW YORK, NY
B	02/1993 - 05/1995	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	NEW YORK, NY

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
01/2025 - Present	OSAIC WEALTH, INC.	Mass Transfer	Υ	VIENNA, VA, United States
08/2017 - 01/2025	Lincoln Financial Advisors	Registered Representative	Υ	Vienna, VA, United States

www.finra.org/brokercheck

Registration and Employment History



Employment History, continued

Employment	Employer Name	Position	Investment Related	Employer Location
10/2014 - 08/2017	OPPENHEIMER & CO.INC.	FINANCIAL CONSULTANT	Υ	VIENNA, VA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Name and Address: Mark Hughes, 8219 Leesburg Pike, STE 200, Vienna VA

Category: Insurance Investment Related: Yes

Title: Agent

Duties: offers fixed annuities, indexed annuities, long-term care insurance, traditional life insurance

Start Date: 08/2017 Hours per Month: 1

Hours per Month during trading hours: 1

Update Form BR: Yes

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Regulatory Event	0	1	0
Customer Dispute	1	6	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Regulatory - Final

This type of disclosure event may involve (1) a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, self-regulatory organization, federal regulatory such as the Securities and Exchange Commission, foreign financial regulatory body) for a violation of investment-related rules or regulations; or (2) a revocation or suspension of a broker's authority to act as an attorney, accountant, or federal contractor.

Disclosure 1 of 1

Bv:

Reporting Source: Regulator

Regulatory Action Initiated

VIRGINIA - DIVISION OF SECURITIES

Sanction(s) Sought:

Restitution

Other: HEIGHTENED SUPERVISION

Date Initiated:

10/29/2010

Docket/Case Number:

SEC-2010-00073

URL for Regulatory Action:

Employing firm when activity occurred which led to the regulatory action:

UBS FINANCIAL SERVICES, INC.

Product Type:

Other: LEVERAGED EXCHANGE TRADED FUNDS

Allegations:

BASED ON EVIDENCE IN THE INVESTIGATION, MR. HUGHES IS ALLEGED TO HAVE VIOLATED RULE 21 VAC 5-20-280 B(6), PER RULE 21 VAC 5-20-280 A(3) FOR OFFERING AND SELLING LEVERAGED EXCHANGED TRADED FUND SECURITIES TO TWO VIRGINIA INVESTORS WHEN THE INVESTMENTS WERE NOT SUITABLE FOR THE INVESTORS, GIVEN THEIR OBJECTIVES, FINANCIAL SITUATION, RISK TOLERANCES, EXPERIENCE, AND NEEDS.

Current Status:

Final

Resolution:

Settled



Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?

No

Resolution Date: 10/29/2010

Sanctions Ordered: Rescission Restitution

Other: HEIGHTENED SUPERVISION

If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise? No

(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?

No



(2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the **Securities Exchange Act of** 1934, the Investment Advisers Act of 1940, the **Investment Company Act of** 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or

Nο

(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the **Securities Exchange Act of** 1934, the Investment Advisers Act of 1940, the **Investment Company Act of** 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities Rulemaking Board?

Nο

Monetary Sanction 1 of 2

Monetary Related Sanction: Monetary Penalty other than Fines

Total Amount: \$5,000.00

Portion Levied against

individual:

\$5,000.00

Payment Plan: NONE



Is Payment Plan Current: Yes

Date Paid by individual:

Was any portion of penalty

waived?

No

Amount Waived:

Monetary Sanction 2 of 2

Monetary Related Sanction: Restitution

Total Amount: \$620,000.00

Portion Levied against

individual:

\$620,000.00

Payment Plan: NONE

Is Payment Plan Current:

Yes

Date Paid by individual:

Was any portion of penalty

waived?

No

Amount Waived:

Regulator Statement IN RESPONSE TO THE ALLEGED VIOLATIONS, MR. HUGHES'S EMPLOYER,

UBS FINANCIAL SERVICES, INC. FULLY COOPERATED WITH THE

INVESTIGATION AND SETTLEMENT AGREEMENT TO OFFER RESCISSION

AND PAY RESTITUTION TO THE TWO VIRGINIA INVESTORS. THE

RESTITUTION AMOUNTS WERE \$500,000 AND \$120,000 RESPECTIVELY. AS PART OF THE SETTLEMENT ORDER UBS FINANCIAL SERVICES, ALSO AGREED TO PLACE MR. HUGHES UNDER HEIGHTENED SUPERVISION FOR A PERIOD OF ONE YEAR FROM DATE OF ORDER. THE CASE IS CLOSED ON THE DOCKET BUT SHALL BE REOPENED SHOULD EITHER PARTY FAIL TO COMPLY WITH THE TERMS AND LINDERTAKINGS OUTLINED IN THE

COMPLY WITH THE TERMS AND UNDERTAKINGS OUTLINED IN THE SETTLEMENT ORDER. CONTACT KEVIN FURR AT 804-371-9051 FOR

FURTHER INFORMATION.

Reporting Source: Broker

Regulatory Action Initiated

VIRGINIA-DIVISION OF SECURITIES

Sanction(s) Sought:

By:

War HEIGHTENED OHDED

Restitution

Other: HEIGHTENED SUPERVISION



Date Initiated: 10/29/2010

Docket/Case Number: SEC-2010-00073

Employing firm when activity occurred which led to the regulatory action:

UBS FINANCIAL SERVICES INC.

Product Type: Other: LEVERAGED EXCHANGE TRADED FUNDS

Allegations: IT WAS ALLEGED THAT MARK HUGHES SOLD SHARES OF LEVERAGED,

> EXCHANGE TRADED FUND SECURITIES TO TWO VIRGINIA INVESTORS WHEN THE PRODUCTS WERE NOT SUITABLE GIVEN THE INVESTORS'

INVESTMENT OBJECTIVES AND RISK TOLERANCE.

Current Status: Final

Resolution: Settled

Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?

Nο

Resolution Date: 10/29/2010

Sanctions Ordered: Rescission

Restitution

Other: HEIGHTENED SUPERVISION

Monetary Sanction 1 of 2

Monetary Related Sanction: Monetary Penalty other than Fines

Total Amount: \$5,000.00

Portion Levied against

\$5,000.00 individual:

Payment Plan: NONE

Is Payment Plan Current: Yes

Date Paid by individual:

Was any portion of penalty

waived?

Nο

Amount Waived:



Monetary Sanction 2 of 2

Monetary Related Sanction: Restitution

Total Amount: \$620.000.00

Portion Levied against

individual:

\$620,000.00

Payment Plan: NONE

Is Payment Plan Current: Yes

Date Paid by individual:

Was any portion of penalty

waived?

No

Amount Waived:

Broker Statement

IN RESPONSE TO THE ALLEGED VIOLATIONS, MR. HUGHES'S EMPLOYER, UBS FINANCIAL SERVICES, INC. FULLY COOPERATED WITH THE INVESTIGATION AND SETTLEMENT AGREEMENT TO OFFER RESCISSION AND PAY RESTITUTION TO THE TWO VIRGINIA INVESTORS. THE RESTITUTION AMOUNTS WERE \$500,000 AND \$120,000 RESPECTIVELY. AS PART OF THE SETTLEMENT ORDER UBS FINANCIAL SERVICES, ALSO AGREED TO PLACE MR. HUGHES UNDER HEIGHTENED SUPERVISION FOR A PERIOD OF ONE YEAR FROM DATE OF ORDER. THE CASE IS CLOSED ON THE DOCKET BUT SHALL BE REOPENED SHOULD EITHER PARTY FAIL TO COMPLY WITH THE TERMS AND UNDERTAKINGS OUTLINED IN THE SETTLEMENT ORDER. CONTACT KEVIN FURR AT 804-371-9051 FOR

FURTHER INFORMATION.

IN RESPONSE TO THE ALLEGED VIOLATIONS, MR. HUGHES'S EMPLOYER,

UBS FINANCIAL SERVICES, INC. FULLY COOPERATED WITH THE

INVESTIGATION AND SETTLEMENT AGREEMENT TO OFFER RESCISSION

AND PAY RESTITUTION TO THE TWO VIRGINIA INVESTORS. THE

RESTITUTION AMOUNTS WERE \$500,000 AND \$120,000 RESPECTIVELY. AS PART OF THE SETTLEMENT ORDER UBS FINANCIAL SERVICES, ALSO

AGREED TO PLACE MR. HUGHES UNDER HEIGHTENED SUPERVISION FOR A PERIOD OF ONE YEAR FROM DATE OF ORDER. THE CASE IS CLOSED ON THE DOCKET BUT SHALL BE REOPENED SHOULD EITHER PARTY FAIL TO

COMPLY WITH THE TERMS AND UNDERTAKINGS OUTLINED IN THE SETTLEMENT ORDER. CONTACT KEVIN FURR AT 804-371-9051 FOR

FURTHER INFORMATION.



Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 5

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

Allegations:

CLAIMANT ALLEGES UNSUITABLE VARIABLE ANNUITIES WITHOUT PROTECTION OR HEDGING TO STOP LOSS. TIME FRAME 10/19/2007-

7/30/2010

UBS FINANCIAL SERVICES INC.

Product Type: Annuity-Variable

Alleged Damages: \$500,000.00

Is this an oral complaint? No

Is this a written complaint? Nο

Is this an arbitration/CFTC

reparation or civil litigation?

Arbitration/Reparation forum

FINRA

11/01/2011

Yes

or court name and location:

Docket/Case #: 11-03583

Filing date of arbitration/CFTC reparation

or civil litigation:

Customer Complaint Information

Date Complaint Received: 11/01/2011

Complaint Pending? No

Status: Settled

Status Date: 06/04/2013

Settlement Amount: \$300,000.00

Individual Contribution \$0.00

Amount:



Disclosure 2 of 5

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

UBS FINANCIAL SERVICES INC

Allegations:

TIME FRAME: AUGUST 2008 TO AUGUST 2009

CLAIMANT ALLEGES UNSUTHORIZED AND UNSUITABLE INVESTMENTS

STARTING IN AUGUST 2008.

Product Type: Other: EQUITIES

Alleged Damages: \$58,903.96

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received: 10/05/2009

Complaint Pending? No

Status: Evolved into Arbitration/CFTC reparation (the individual is a named party)

Status Date: 02/10/2010

Settlement Amount:

Individual Contribution

Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA,

FINRA

CFTC, etc.):

Docket/Case #: 10-00097

Date Notice/Process Served: 02/10/2010

Arbitration Pending? No

Disposition: Settled

Disposition Date: 01/06/2011



Monetary Compensation

Amount:

\$45,000.00

Individual Contribution

Amount:

\$0.00

Broker Statement

UBS MADE A BUSINESS DECISION TO SETTLE THIS MATTER FOR COST OF LITIGATION. THE FINANCIAL ADVISOR WAS NOT ASKED TO CONTRIBUTE

TO THE SETTLEMENT.

Disclosure 3 of 5

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

UBS FINANCIAL SERVICES INC.

Allegations: CLAIMANT ALLEGES THAT MR. HUGHES MADE UNSUITABLE

RECOMMENDATIONS AND MISREPRESENTATIONS IN LATE 2007 AND IN

2008.

Product Type: Mutual Fund

Other: ETF'S

Alleged Damages: \$162,595.00

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA,

CFTC, etc.):

FINRA

Docket/Case #: 09-03334

Date Notice/Process Served: 06/12/2009

Arbitration Pending? No

Disposition: Settled

Disposition Date: 08/18/2010

Monetary Compensation

Amount:

\$120,000.00

Individual Contribution

Amount:

\$0.00

Disclosure 4 of 5



Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

UBS FINANCIAL SERVICES INC.

Allegations:

CLAIMANT ALLEGES UNSUITABLE RECOMMENDATIONS AND EXCESSIVE

TRADING DURING 2008.

Product Type:

Other: EQUITIES AND ANNUITIES

Alleged Damages:

\$1,700,000.00

Customer Complaint Information

Date Complaint Received: 02/23/2009

Complaint Pending?

No

Status:

Evolved into Arbitration/CFTC reparation (the individual is a named party)

Status Date:

02/23/2009

Settlement Amount:

Individual Contribution

Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA,

CFTC, etc.):

FINRA

Docket/Case #:

09-00734

Date Notice/Process Served:

02/23/2009

Arbitration Pending?

No

Disposition:

Settled

Disposition Date:

03/11/2010

Dioposition Date.

\$500,000.00

Monetary Compensation

Amount:

\$0.00

Amount:

Broker Statement

Individual Contribution

**WAS NEVER A CUSTOMER COMPLAINT. FILED INITIALLY AS A PENDING ARBITRATION. NO WAS CHECKED OFF AUTOMATICALLY ON #8 AND THEN

HAD TO DO #9 AND #10 IN ORDER TO BE ABLE TO FILE.



Disclosure 5 of 5

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint:

CIBC WORLD MARKETS CORP.

Allegations:

ON FEBRUARY 21, 2002, CUSTOMER [CUSTOMER] FILED AN ORAL COMPLAINT AGAINST BROKER MARK HUGHES. IN HER COMPLAINT, MS. [CUSTOMER]ALLEGED THAT MR. HUGHES PURCHASED SECURITIES THAT SHE DID NOT UNDERSTAND AND PLACED HER ON MARGIN WITHOUT HER PERMISSION. ON MAY 24, 2002, CIBC SETTLED THIS COMPLAINT FOR

\$19,500.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 02/21/2002

Complaint Pending? No

Status: Settled

Status Date: 05/24/2002

Settlement Amount: \$19,500.00

Individual Contribution

\$0.00

Amount:

Broker

Employing firm when

activities occurred which led

to the complaint:

Reporting Source:

CIBC WORLD MARKETS CORP.

Allegations: ON FEBRUARY 21, 2002 CUSTOMER FILED AN ORAL COMPLAINT AGAINST

BROKER MARK HUGHES. IN HER COMPLAINT, CUSTOMER ALLEGED THAT MR. HUGHES PIRCHASED SECURITIES THAT SHE DID NOT UNDERSTAND AND PLACED HER ON MARGIN WITHOUT HER PERMISSION. ON MAY 24,

2004, CIBIC SETTLED THIS COMPLAINT FOR \$19,500.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$0.00



Customer Complaint Information

Date Complaint Received: 02/21/2002

Complaint Pending? No

Status: Settled

Status Date: 05/24/2002

Settlement Amount: \$19,500.00

Individual Contribution

Amount:

\$0.00

Broker Statement CIBC SETTLED THIS COMPLAINT



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led

to the complaint:

Allegations:

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POA FOR WASHINGTON, DC RESIDENT WRITES THAT TRADES DONE ON MARGIN WERE UNAUTHORIZED (\$40,000 OF PIMCO REAL RETURN B ON 1/29/04; \$40,000 OF PIMCO ALL ASSET B ON 4/29/04; AND \$7,473 OF DAVIS

NY VENTURE A ON 5/28/04). REQUESTS REFUND OF COMMISSION, CANCELLATION OF TRADES, AND COMPENSATION FOR INCIDENTAL

EXPENSES TOTALING \$10,000.

WACHOVIA SECURITIES, LLC

Product Type: Mutual Fund(s)

Alleged Damages: \$10,000.00

Customer Complaint Information

Date Complaint Received: 10/04/2004

Complaint Pending? No

Status: Denied

Status Date: 11/15/2004

Settlement Amount:

Individual Contribution

Amount:

Firm Statement IN THE INTERESTS OF CLIENT RELATIONS, AND TO AVOID COSTLY AND

TIME-CONSUMING ARBITRATION, SETTLED IN THE AMOUNT OF \$9,492.87,

WITHOUT ADMITTING LIABILITY.

Reporting Source: Broker

Employing firm when activities occurred which led

WACHOVIA SECURITIES, LLC

to the complaint:



Allegations: POA FOR WASHINGTON DC RESIDENT WRITES THAT TRADES DONE ON

MARGIN WERE UNAUTHORIZED (\$40,000 OF PIMCO REAL RETURN B ON 1/29/04; \$40,000 OF PIMCO ALL ASSET B ON 4/29/04; AND \$7,473 OF DAVIS

NY VENTURE A ON 5/28/04). REQUESTS REFUND OF COMMISSION, CANCELLATION OF TRADES. AND COMPENSATION FOR INCIDENTAL

EXPENSES TOTALING \$10,000.

Product Type: Mutual Fund(s)

Alleged Damages: \$10,000.00

Customer Complaint Information

Date Complaint Received: 10/04/2004

Complaint Pending? No

Status: Denied

Status Date: 11/15/2004

Settlement Amount:

Individual Contribution

Amount:

Broker Statement FIRM OFFERED TO COMPENSATE CLIENT FOR MARGIN ACTIVITY, BUT

CLIENT'S POA WANTED ADDITIONAL COMPENSATION. AGREEMENT COULD NOT BE REACHED AND FIRM WITHDREW OFFER.IN THE INTEREST OF CLIENT RELATIONS, AND TO AVOID COSTLY AND TIME-CONSUMING

ARBITRATION SETTLED IN THE AMOUNT OF \$9,492.87 WITHOUT ADMITTING

LIABILITY.

www.finra.org/brokercheck



Customer Dispute - Pending

This type of disclosure event involves (1) a pending consumer-initiated, investment-related arbitration or civil suit that contains allegations of sales practice violations against the broker; or (2) a pending, consumer-initiated, investment-related written complaint containing allegations that the broker engaged in, sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

Allegations:

CIBC WORLD MARKETS CORP.

CUSTOMER ALLEGES THAT MR. HUGHES SOLD PUTS TO COVER THREE

SHORT POSITIONS WITHOUT HIS AUTHORIZATION, REFUSED TO REVERSE ONE OF THOSE TRADES, AND CHARGED HIM THE WRONG COMMISSION ON ONE OF THE TRADES. DAMAGES ARE NOT SPECIFIED, BUT ARE

BELIEVED TO EXCEED \$5,000.00.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$5,000.00

Customer Complaint Information

Date Complaint Received: 02/22/2001

Complaint Pending? Yes

Settlement Amount:

Individual Contribution

Amount:

www.finra.org/brokercheck
User Guidance

End of Report



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