

## BrokerCheck Report

**PATRICK GLENN DURDEN**

CRD# 2342040

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

## About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

**Thank you for using FINRA BrokerCheck.**



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at [brokercheck.finra.org](http://brokercheck.finra.org)



For additional information about the contents of this report, please refer to the User Guidance or [www.finra.org/brokercheck](http://www.finra.org/brokercheck). It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit [www.finra.org](http://www.finra.org).

**PATRICK G. DURDEN**

CRD# 2342040

**Currently employed by and registered with the following Firm(s):**

**IA LPL FINANCIAL LLC**  
 1005 QUINN DR STE 151  
 WAUNAKEE, WI 53597  
 CRD# 6413  
 Registered with this firm since: 06/05/2012

**B LPL FINANCIAL LLC**  
 1005 QUINN DR STE 151  
 WAUNAKEE, WI 53597  
 CRD# 6413  
 Registered with this firm since: 04/27/2007

**Report Summary for this Broker**

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

**Broker Qualifications****This broker is registered with:**

- 1 Self-Regulatory Organization
- 21 U.S. states and territories

**This broker has passed:**

- 1 Principal/Supervisory Exam
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

**Registration History****This broker was previously registered with the following securities firm(s):**

**B EDWARD JONES**  
 CRD# 250  
 WAUNAKEE, WI  
 05/1993 - 05/2007

**Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

**The following types of disclosures have been reported:**

Type	Count
Customer Dispute	2



## Broker Qualifications

### Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

**This individual is currently registered with 1 SRO and is licensed in 21 U.S. states and territories through his or her employer.**

### Employment 1 of 1

Firm Name: **LPL FINANCIAL LLC**

Main Office Address: **1055 LPL WAY  
FORT MILL, SC 29715**

Firm CRD#: **6413**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	04/27/2007
B	FINRA	General Securities Principal	Approved	07/26/2007

	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	07/25/2012
B	Arizona	Agent	Approved	01/23/2018
IA	California	Investment Adviser Representative	Approved	06/05/2012
B	California	Agent	Approved	06/06/2012
B	Colorado	Agent	Approved	02/12/2015
B	Florida	Agent	Approved	04/27/2007
B	Georgia	Agent	Approved	10/07/2016
B	Illinois	Agent	Approved	04/27/2007
B	Massachusetts	Agent	Approved	09/19/2013
B	Minnesota	Agent	Approved	10/07/2016
B	Montana	Agent	Approved	02/12/2015



## Broker Qualifications

### Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Nebraska	Agent	Approved	04/19/2012
B	Nevada	Agent	Approved	03/24/2020
B	New Jersey	Agent	Approved	08/21/2018
B	North Carolina	Agent	Approved	04/27/2007
B	Ohio	Agent	Approved	04/27/2007
B	Pennsylvania	Agent	Approved	03/08/2023
B	Texas	Agent	Approved	01/03/2022
IA	Texas	Investment Adviser Representative	Restricted Approval	01/06/2022
B	Utah	Agent	Approved	08/21/2018
IA	Virginia	Investment Adviser Representative	Approved	07/17/2018
B	Virginia	Agent	Approved	07/19/2018
B	Washington	Agent	Approved	02/12/2015
B	Wisconsin	Agent	Approved	04/27/2007
IA	Wisconsin	Investment Adviser Representative	Approved	06/06/2012

### Branch Office Locations

**LPL FINANCIAL LLC**  
1005 QUINN DR STE 151  
WAUNAKEE, WI 53597

**LPL FINANCIAL LLC**  
WAUNAKEE, WI



## Broker Qualifications

### Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

**This individual has passed 1 principal/supervisory exam, 2 general industry/product exams, and 2 state securities law exams.**

### Principal/Supervisory Exams

Exam	Category	Date
<b>B</b> General Securities Principal Examination	Series 24	07/25/2007

### General Industry/Product Exams

Exam	Category	Date
<b>B</b> Securities Industry Essentials Examination	SIE	10/01/2018
<b>B</b> General Securities Representative Examination	Series 7	05/14/1993

### State Securities Law Exams

Exam	Category	Date
<b>IA</b> Uniform Investment Adviser Law Examination	Series 65	04/09/2013
<b>B</b> Uniform Securities Agent State Law Examination	Series 63	05/21/1993

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at [www.finra.org/brokerqualifications/registeredrep/](http://www.finra.org/brokerqualifications/registeredrep/).

## Broker Qualifications



## Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration and Employment History

### Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
<b>B</b> 05/1993 - 05/2007	EDWARD JONES	250	WAUNAKEE, WI

### Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

**Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.**

Employment	Employer Name	Position	Investment Related	Employer Location
04/2007 - Present	LPL FINANCIAL LLC (FORMERLY: LINSICO/PRIVATE LEDGER CORP)	REGISTERED REPRESENTATIVE	Y	WAUNAKEE, WI, United States

### Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

(1) 03/09/2015: 1ST WISCONSIN WEALTH MANAGEMENT, LLC - DBA FOR LPL BUSINESS (ENTITY FOR LPL BUSINESS) - IVN REL - 1005 QUINN DRIVE, #151, WAUNAKEE, WI 53597-2502 - START 04/07/2007 - 1 HR/MO NONE DURING SECS TRDG HRS



## Disclosure Events



### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
  - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
  - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
  -
3. **Disclosure events in BrokerCheck reports come from different sources:**
  - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
  -
4. **There are different statuses and dispositions for disclosure events:**
  - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
    - A "pending" event involves allegations that have not been proven or formally adjudicated.
    - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
    - A "final" event has been concluded and its resolution is not subject to change.
  - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
    - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
    - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
    - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	2	N/A



## Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

### Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

#### Disclosure 1 of 2

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	LPL FINANCIAL LLC
<b>Allegations:</b>	The client alleges her advisor recommended unsuitable investments and negligently managed her Strategic Asset Management Account leading to losses.
<b>Product Type:</b>	Other: ETF = SIVR/ ABERDEEN PHYSICAL SILVER SHS ETF
<b>Alleged Damages:</b>	\$43,693.52
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

## Customer Complaint Information

<b>Date Complaint Received:</b>	02/16/2023
<b>Complaint Pending?</b>	No
<b>Status:</b>	Denied
<b>Status Date:</b>	02/22/2023
<b>Settlement Amount:</b>	



## Individual Contribution Amount:

### Broker Statement

The client initially wanted a Capital Preservation account but insisted on maintaining and increasing positions in Gold and Silver ETFs. Before account opening, the advisor explicitly cautioned the client that LPL's Strategic Asset Management ("SAM") advisory guidelines prohibited Capital Preservation accounts from holding the client's desired ETF positions. The client acknowledged understanding of the asset class limitations in a Capital Preservation account and agreed to open a fully discretionary SAM advisory account with an investment objective of Income & Growth. A review of the advisor's meeting notes, call notes, trade confirmations, and portfolio reviews show that the advisor managed the client's accounts with a professional standard of care and aligned with the client's directions and investment objectives. The advisor and LPL deny any allegations of wrongdoing.

## Disclosure 2 of 2

### Reporting Source:

Firm

### Employing firm when activities occurred which led to the complaint:

EDWARD JONES

### Allegations:

CLIENT IS UPSET WITH THE DECLINE IN VALUE OF THEIR BONDS. CLIENT CLAIMS THEY WERE MISLED REGARDING THE COMMISSIONS AND CLAIMS THE MATURITIES ARE NOT APPROPRIATE FOR THEM BASED ON THEIR AGES.

### Product Type:

Debt - Municipal

### Alleged Damages:

\$19,183.00

## Customer Complaint Information

### Date Complaint Received:

08/30/2007

### Complaint Pending?

No

### Status:

Denied

### Status Date:

10/08/2007

### Settlement Amount:

## Individual Contribution Amount:

### Firm Statement

FA STATED, AT THE TIME ACCOUNT WAS ESTABLISHED, CLIENT'S AGE, HEALTH, NEEDS AND OBJECTIVES WERE DISCUSSED. ACCORDING TO FA,



HE INDICATED HE DISCUSSED VARIOUS INVESTMENT OPTIONS. HE STATED CLIENTS INFORMED HIM THEY DID NOT NEED INCOME FROM THE INVESTMENT(S) AND WANTED TO REDUCE TAX EXPOSURE. FA INDICATED BONDS WERE DISCUSSED IN DETAIL AND WERE FULLY AWARE THE BONDS COULD FLUCTUATE IN VALUE. FA STATED CLIENTS WERE INFORMED THERE WAS A COMMISSION CHARGE ON THE BOND PURCHASES. ACCORDING TO FA, HE NEVER INFORMED CLIENTS THE BROKERAGE FEES WOULD BE PAID BY THE BOND ISSUER. FA STATED CLIENT WAS VERY INFORMED AND EXPERIENCED INVESTOR AND HE BELIEVED FULLY UNDERSTOOD THE INVESTMENTS PURCHASED AND THE ASSOCIATED RISKS DISCUSSED. FA INDICATED CLIENTS DID CONTACT HIM SOME TIME IN MAY OR JUNE (AFTER HE HAD LEFT EDWARD JONES) TO DISCUSS EDWARD JONES ACCOUNT. MR. DURDEN STATED, DURING BRIEF CONVERSATION, HE INVITED THEM TO VISIT WITH HIM, HOWEVER, CLIENTS DID NOT FOLLOW-UP WITH HIM ON HIS OFFER. BASED ON OUR REVIEW, IT DOES APPEAR THE BONDS IN QUESTION WERE PURCHASED AS A RESULT OF DISCUSSIONS WITH FA AND WERE PLACED WITH CLIENTS AUTHORIZATION. AT THE TIME OF THE PURCHASES (JANUARY 2007 AND MARCH 2007) CLIENTS WOULD HAVE BEEN PROVIDED WITH TRADE CONFIRMATIONS SETTING OUT THE DETAILS OF THE INVESTMENT(S) PURCHASED (TO INCLUDE MATURITY DATES). ADDITIONALLY, CLIENTS HAVE BEEN PROVIDED WITH CUSTOMER ACCOUNT STATEMENTS FROM THE TIME OF PURCHASE WHICH REFLECT THE HOLDINGS AND PROVIDE THE APPROXIMATE VALUE OF THE SECURITIES. THE BONDS PURCHASED APPEAR TO BE WITHIN THE SCOPE OF INVESTMENT OBJECTIVE AND REPRESENT A SMALL PERCENTAGE (JUST OVER 3%) OF THE STATED NET WORTH REFLECTED ON ACCOUNT. WHILE WE UNDERSTAND DISSATISFACTION WITH THE CURRENT VALUE OF THE BONDS, MARKET FLUCTUATION IS A RISK ASSOCIATED WITH INVESTING. CLAIM DENIED.

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	EDWARD JONES
<b>Allegations:</b>	CLIENT IS UPSET WITH THE DECLINE IN VALUE OF THEIR BONDS. CLIENT CLAIMS THEY WERE MISLED REGARDING THE COMMISSIONS AND CLAIMS THE MATURITIES ARE NOT APPROPRIATE FOR THEM BASED ON THEIR AGES.
<b>Product Type:</b>	Debt - Municipal
<b>Alleged Damages:</b>	\$19,183.00



## Customer Complaint Information

**Date Complaint Received:** 08/30/2007

**Complaint Pending?** No

**Status:** Denied

**Status Date:** 10/08/2007

**Settlement Amount:**

**Individual Contribution Amount:**

**Broker Statement**

FA STATED, AT THE TIME ACCOUNT WAS ESTABLISHED, CLIENT'S AGE, HEALTH, NEEDS AND OBJECTIVES WERE DISCUSSED. ACCORDING TO FA, HE INDICATED HE DISCUSSED VARIOUS INVESTMENT OPTIONS. HE STATED CLIENTS INFORMED HIM THEY DID NOT NEED INCOME FROM THE INVESTMENT(S) AND WANTED TO REDUCE TAX EXPOSURE. FA INDICATED BONDS WERE DISCUSSED IN DETAIL AND WERE FULLY AWARE THE BONDS COULD FLUCTUATE IN VALUE. FA STATE CLIENTS WERE INFORMED THERE WAS A COMMISSION CHARGE ON THE BOND PURCHASES. ACCORDING TO FA, HE NEVER INFORMED CLIENTS THE BROKERAGE FEES WOULD BE PAID BY THE BOND ISSUER. FA STATED CLIENT WAS VERY INFORMED AND EXPERIENCED INVESTOR AND HE BELIEVED FULLY UNDERSTOOD THE INVESTMENTS PURCHASED AND THE ASSOCIATED RISKS DISCUSSED. FA INDICATED CLIENTS DID CONTACT HIM SOME TIME IN MAY OR JUNE (AFTER HE HAD LEFT EDWARD JONES) TO DISCUSS EDWARD JONES ACCOUNT. MR. DURDEN STATED, DURING BRIEF CONVERSATION, HE INVITED THEM TO VISIT WITH HIM, HOWEVER, CLIENTS DID NOT FOLLOW-UP WITH HIM ON HIS OFFER. BASED ON OUR REVIEW, IT DOES APPEAR THE BONDS IN QUESTION WERE PURCHASED AS A RESULT OF DISCUSSIONS WITH FA AND WERE PLACED WITH CLIENTS AUTHORIZATION. AT THE TIME OF THE PURCHASE (JANUARY 2007 AND MARCH 2007) CLIENTS WOULD HAVE BEEN PROVIDED WITH TRADE CONFIRMATIONS SETTING OUT THE DETAILS OF THE INVESTMENT(S) PURCHASED (TO INCLUDE MATURITY DATES). ADDITIONALLY, CLIENTS HAVE BEEN PROVIDED WITH CUSTOMER ACCOUNT STATEMENTS FROM THE TIME OF PURCHASE WHICH REFLECT THE HOLDINGS AND PROVIDE THE APPROXIMATE VALUE OF THE SECURITIES. THE BONDS PURCHASED APPEAR TO BE WITHIN THE SCOPE OF INVESTMENT OBJECTIVE AND REPRESENT A SMALL PERCENTAGE (JUST OVER 3%) OF THE STATED NET WORTH REFLECTED ON ACCOUNT. WHILE WE UNDERSTAND DISSATISFACTION WITH THE CURRENT VALUE OF THE BONDS, MARKET FLUCTUATION IS A RISK ASSOCIATED WITH INVESTING. CLAIM DENIED.

## End of Report



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