

BrokerCheck Report

RICHARD DOUGLAS CHIARENZA

CRD# 2426633

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

RICHARD D. CHIARENZA

CRD# 2426633

Currently employed by and registered with the following Firm(s):

IA LPL FINANCIAL LLC
76 S LAURA ST
JACKSONVILLE, FL 32202
CRD# 6413
Registered with this firm since: 03/21/2014

B LPL FINANCIAL LLC
165 STATE ROAD 312 WEST
SAINT AUGUSTINE, FL 32086
CRD# 6413
Registered with this firm since: 03/18/2014

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 17 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

CUNA BROKERAGE SERVICES, INC. CRD# 13941

WAVERLY, IA 07/2012 - 03/2014

B CUNA BROKERAGE SERVICES, INC.

CRD# 13941 ORANGE PARK, FL 07/2012 - 03/2014

B CHARLES SCHWAB & CO., INC.

CRD# 5393 PORT ST. LUCIE, FL 11/2011 - 07/2012

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Туре	Count
Customer Dispute	3

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 17 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: LPL FINANCIAL LLC

Main Office Address: 1055 LPL WAY

FORT MILL, SC 29715

Firm CRD#: **6413**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	03/18/2014
	U.S. State/ Territory	Category	Status	Date
B	Connecticut	Agent	Approved	03/18/2014
B	Delaware	Agent	Approved	12/19/2016
B	Florida	Agent	Approved	03/20/2014
IA	Florida	Investment Adviser Representative	Approved	03/21/2014
B	Georgia	Agent	Approved	03/18/2014
B	Maine	Agent	Approved	08/27/2020
B	Maryland	Agent	Approved	05/28/2021
B	Missouri	Agent	Approved	04/22/2021
B	New York	Agent	Approved	08/29/2017
B	North Carolina	Agent	Approved	07/21/2021
B	Ohio	Agent	Approved	02/05/2021
B	Oregon	Agent	Approved	10/08/2021

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
В	South Carolina	Agent	Approved	03/18/2014
B	Tennessee	Agent	Approved	11/13/2017
B	Texas	Agent	Approved	09/25/2025
В	Virginia	Agent	Approved	02/15/2022
В	Washington	Agent	Approved	07/20/2023
B	Wisconsin	Agent	Approved	02/23/2021

Branch Office Locations

LPL FINANCIAL LLC 165 STATE ROAD 312 WEST SAINT AUGUSTINE, FL 32086

LPL FINANCIAL LLC 76 S LAURA ST JACKSONVILLE, FL 32202

LPL FINANCIAL LLC 3654 N PONCE DE LEON BLVD SAINT AUGUSTINE, FL 32084 www.finra.org/brokercheck

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam		Category	Date
	No information reported.		

General Industry/Product Exams

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
B	General Securities Representative Examination	Series 7	06/17/2000

State Securities Law Exams

Exam		Category	Date
IA	Uniform Investment Adviser Law Examination	Series 65	09/15/2005
B	Uniform Securities Agent State Law Examination	Series 63	07/31/2000

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
IA	07/2012 - 03/2014	CUNA BROKERAGE SERVICES, INC.	13941	ORANGE PARK, FL
B	07/2012 - 03/2014	CUNA BROKERAGE SERVICES, INC.	13941	ORANGE PARK, FL
B	11/2011 - 07/2012	CHARLES SCHWAB & CO., INC.	5393	PORT ST. LUCIE, FL
IA	11/2011 - 07/2012	CHARLES SCHWAB & CO., INC.	5393	PORT ST. LUCIE, FL
IA	01/2006 - 06/2010	WELLS FARGO INVESTMENTS, LLC	10582	LAS VEGAS, NV
В	01/2006 - 06/2010	WELLS FARGO INVESTMENTS, LLC	10582	LAS VEGAS, NV
IA	09/2005 - 01/2006	U.S. BANCORP INVESTMENTS, INC.	17868	LAS VEGAS, NV
В	06/2002 - 01/2006	U.S. BANCORP INVESTMENTS, INC.	17868	SAINT PAUL, MN
B	06/2000 - 06/2002	WM FINANCIAL SERVICES, INC.	599	IRVINE, CA
B	05/1994 - 07/1994	DICKINSON & CO.	689	
B	06/1994 - 06/1994	SPELMAN & CO., INC.	10232	

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
03/2014 - Present	LPL	REGISTERED REP	Υ	ST AUGUSTINE, FL, United States
07/2012 - Present	VYSTAR CREDIT UNION	CREDIT UNION EMPLOYEE	Υ	ORANGE PARK, FL, United States

www.finra.org/brokercheck

Registration and Employment History



Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

1. 03/18/2014-VYSTAR INVESTMENT SERVICES/DBA ONLY/ST AUGUSTINE,FL

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	3	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led

to the complaint:

Allegations:

WM FINANCIAL SERVICES, INC.

CLIENT ALLEGES REPRESENTATIVE DID NOT DISCUSS THE RISKS

ASSOCIATED WITH THEIR INVESTMENT. THE INVESTMENT WAS

PURCHASED ON 3/15/2002.

Product Type: Mutual Fund(s)

Alleged Damages: \$8,316.86

Customer Complaint Information

Date Complaint Received: 05/31/2002

Complaint Pending? No

Status: Settled

Status Date: 06/27/2002

Settlement Amount: \$0.00 Individual Contribution \$0.00

Amount:

Firm Statement ALTHOUGH IT APPEARS THE INVESTMENT PURCHASE WAS SUITABLE AND

> FULL AND FAIR DISCLOSER WAS PROVIDED, THE INVESTMENT PURCHASES WERE CANCELED AS A GOODWILL GESTURE.



Reporting Source: Broker

Employing firm when activities occurred which led

WM FINANCIAL SERVICES, INC.

to the complaint:

Allegations:

CLIENT ALLEGES REPRESENTATIVE DID NOT DISCUSS THE RISKS ASSOCIATED WITH THEIR INVESTMENT. THE INVESTMENT WAS

PURCHASED ON 3/15/2002.

Product Type: Mutual Fund(s)

Alleged Damages: \$8,316.86

Customer Complaint Information

Date Complaint Received: 05/31/2002

Complaint Pending? No

Status: Settled

Status Date: 06/27/2002

Settlement Amount: \$0.00

Individual Contribution

Amount:

\$0.00

Broker Statement

PER WM FINANCIAL SERVICES, INC. U5 AMENDMENT: "ALTHOUGH IT APPEARS THE INVESTMENT PURCHASE WAS SUITABLE AND FULL AND FAIR DISCLOSURE WAS PROVIDED, THE INVESTMENT PURCHASES WERE

CANCELLED AS A GOODWILL GESTURE".

NO DOLLAR AMOUNT (OF SETTLEMENT) WAS SPECIFIED ON U5

AMENDMENT FILED BY WM FINANCIAL SERVICES, INC.

THIS EVENT IS NO LONGER REPORTABLE.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

Allegations:

LPL FINANCIAL LLC

CUSTOMER ALLEGES ADVISOR MISREPRESENTED AND SOLD AN

UNSUITABLE ANNUITY.

Product Type: Annuity-Variable

Alleged Damages: \$10,733.18

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received: 05/02/2017

Complaint Pending? No

Status: Denied

Status Date: 08/03/2017

Settlement Amount:

Individual Contribution

Amount:

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led

U.S. BANCORP INVESTMENTS, INC.

to the complaint:

Allegations: CUSTOMER ALLEGES MISREPRESENTATION REGARDING LIQUIDITY OF



ANNUITY.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$5,775.26

Customer Complaint Information

Date Complaint Received: 09/14/2005

Complaint Pending? No

Status: Denied

Status Date: 09/29/2005

Settlement Amount:

Individual Contribution

Amount:

Broker Statement CUSTOMER PROPERLY NOTIFIED AND FILE DOCUMENTED AT TIME OF

SALE. CUSTOMER WAITED OVER TWO YEARS TO BRING CLAIM. ACCOUNT

HAS BEEN UP IN VALUE SINCE TIME OF SALE.

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End of Report



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