

BrokerCheck Report

WILLIAM EARL SHANK

CRD# 2439086

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Broker Qualifications	2 - 4
Registration and Employment History	6 - 7
Disclosure Events	8



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**WILLIAM E. SHANK**

CRD# 2439086

Currently employed by and registered with the following Firm(s):

IA SYMPHONY FINANCIAL, LTD. CO.
 2627 CHESTNUT RIDGE
 SUITE 260
 KINGWOOD, TX 77339
 CRD# 171816
 Registered with this firm since: 07/15/2014

B LPL FINANCIAL LLC
 2627 CHESTNUT RIDGE DR STE 260
 KINGWOOD, TX 77339
 CRD# 6413
 Registered with this firm since: 11/10/2006

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications**This broker is registered with:**

- 1 Self-Regulatory Organization
- 10 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History**This broker was previously registered with the following securities firm(s):**

- IA LPL FINANCIAL LLC**
 CRD# 6413
 FORT MILL, SC
 11/2006 - 10/2015
- B A. G. EDWARDS & SONS, INC.**
 CRD# 4
 SPRING, TX
 03/2003 - 11/2006
- IA A. G. EDWARDS & SONS, INC.**
 CRD# 4
 ST. LOUIS, MO
 03/2003 - 11/2006

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	1



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 10 U.S. states and territories through his or her employer.

Employment 1 of 2

Firm Name: **LPL FINANCIAL LLC**

Main Office Address: **1055 LPL WAY
FORT MILL, SC 29715**

Firm CRD#: **6413**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	11/10/2006

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	10/25/2022
B	Arkansas	Agent	Approved	02/25/2019
B	California	Agent	Approved	11/10/2006
B	Colorado	Agent	Approved	11/10/2006
B	Florida	Agent	Approved	05/10/2023
B	Kansas	Agent	Approved	09/24/2024
B	Louisiana	Agent	Approved	11/21/2006
B	Michigan	Agent	Approved	08/15/2012
B	Ohio	Agent	Approved	11/13/2013
B	Texas	Agent	Approved	11/10/2006

Branch Office Locations

LPL FINANCIAL LLC



Broker Qualifications

Employment 1 of 2, continued

2627 CHESTNUT RIDGE DR STE 260
KINGWOOD, TX 77339

Employment 2 of 2

Firm Name: SYMPHONY FINANCIAL, LTD. CO.
Main Office Address: 4295 SAN FELIPE
SUITE 300
HOUSTON, TX 77027
Firm CRD#: 171816

U.S. State/ Territory	Category	Status	Date
IA Texas	Investment Adviser Representative	Approved	07/15/2014

Branch Office Locations

4295 SAN FELIPE
SUITE 300
HOUSTON, TX 77027

2627 CHESTNUT RIDGE
SUITE 260
KINGWOOD, TX 77339



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	01/12/1994

State Securities Law Exams

Exam	Category	Date
B Uniform Securities Agent State Law Examination	Series 63	01/19/1994

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
IA 11/2006 - 10/2015	LPL FINANCIAL LLC	6413	KINGWOOD, TX
B 03/2003 - 11/2006	A. G. EDWARDS & SONS, INC.	4	SPRING, TX
IA 03/2003 - 11/2006	A. G. EDWARDS & SONS, INC.	4	SPRING, TX
B 02/1994 - 04/2003	EDWARD JONES	250	ST. LOUIS, MO

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
07/2014 - Present	SYMPHONY FINANCIAL, LTD. CO.	INVESTMENT ADVISER REPRESENTATIVE	Y	HOUSTON, TX, United States
11/2006 - Present	LPL FINANCIAL LLC	REGISTERED REPRESENTATIVE	Y	KINGWOOD, TX, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

- 10/26/2006 - Shank Wealth Management LLC - Investment Related - DBA for LPL Business (entity for LPL business).
- 08/27/2014 - Symphony Financial, Ltd. Co. - DBA: Shank Wealth Management - Investment Related - At Reported Business Location(s) - Registered Investment Advisor DBA - Start Date - 07/15/2014- 160 Hours Per Month/ 160 Hours During Securities Trading.
- 11/13/2018 - Symphony Financial, Ltd. Co. - Investment Related - At Reported Business Location(s) - Registered Investment Advisor Hybrid - IAR - Start Date - 07/15/2014- 160 Hours Per Month/ 160 Hours During Securities Trading - I provide investment advisory services through Symphony Financial Ltd, Co., an independent investment advisor firm. I started this business activity in 07/2014. I expect to spend approximately 160 hours per month on this activity. Please see the advisory firm's Form ADV for more information about its address, the nature of its business,

Registration and Employment History



Other Business Activities, continued

its owners, and its services at <http://www.adviserinfo.sec.gov/IAPD>. The firm is separate from and independent of LPL Financial.

4. 03/24/2022 - SMJG LLC - Investment Related - Kingwood, TX 77339 - Real Estate Rental - Start Date - 04/01/2022- 5 Hours Per Month/ 0 Hours During Securities Trading.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: CLIENT STATES SHE INSTRUCTED IR TO CHANGE THE SUB-ACCOUNT ALLOCATION IN HER SUNAMERICA ANNUITY TO A "FIXED RATE" ON OR ABOUT JULY 22, 2002. CLIENT STATES IR INFORMED HER THE ANNUITIES HAD NOT LOST ANY MONEY SINCE THE SUB-ACCOUNT ALLOCATION WAS CHANGED. CLIENT ALLEGES WHEN SHE RECEIVED HER QUARTERLY STATEMENT SHE DISCOVERED SHE HAD LOST \$16,363.83 AND QUESTIONED IR REGARDING THE LOSS. CLIENT FURTHER CLAIMS IR INDICATED THE SUB-ACCOUNT ALLOCATION CHANGE WAS MADE IN THE MIDDLE OF THE QUARTER AND THE LOSSES HAD OCCURRED PRIOR TO THE CHANGE. CLIENT QUESTIONS WHAT THE IR AND THE FIRM ARE WILLING TO DO ABOUT THE MONEY SHE LOST. ALLEGED LOSSES EXCEED \$5,000.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$16,363.83

Customer Complaint Information

Date Complaint Received: 04/30/2003

Complaint Pending? No



Status: Denied

Status Date: 06/10/2003

Settlement Amount:

Individual Contribution Amount:

Firm Statement

ACCORDING TO IR, THE CLIENT EXPRESSED CONCERN REGARDING THE PERFORMANCE OF THE ANNUITIES PREVIOUSLY LINKED TO THE ABOVE REFERENCED ACCOUNT. IR INDICATED HE WAS INSTRUCTED BY CLIENT ON OR ABOUT JULY 22, 2002, TO REMOVE ALL FUNDS INVESTED FROM EQUITY SUB-ACCOUNTS AND PLACE THEM IN MONEY MARKET AND/OR EQUIVALENTS. THE CHANGES TO THE SUB-ACCOUNTS DO APPEAR TO HAVE BEEN COMPLETED IN JULY 2002. THE STATEMENTS TO WHICH THE CLIENT HAS REFERRED IN HER CORRESPONDENCE ARE STATEMENTS THAT WERE APPARENTLY RECEIVED FROM THE ANNUITY COMPANY AND, AS SUCH, ARE QUARTERLY STATEMENTS. THEREFORE, IT WOULD APPEAR IR'S EXPLANATION OF THE MARKET DECLINE REFLECTED ON THE QUARTERLY STATEMENT IS CORRECT, IN THAT THE CHANGES WERE MADE IN THE MIDDLE OF A QUARTER AND THE VALUES DID DECLINE FROM THE DATE OF THE LAST STATEMENTS UNTIL THE DATE THE SUB-ACCOUNT CHANGES WERE MADE. BASED ON OUR REVIEW OF EDWARD JONES STATEMENTS, IT WOULD APPEAR (AFTER THE SUB-ACCOUNT CHANGES WERE MADE) THE VALUE OF THE ANNUITIES DID INCREASE. THE DECREASES (REFLECTED ON THE QUARTERLY STATEMENTS RECEIVED FROM THE ANNUITY COMPANY) COULD REFLECT THE CHARGES ASSOCIATED WITH THE ANNUITIES WHICH WOULD HAVE BEEN DETAILED IN THE PROSPECTUSES RECEIVED AT THE TIME OF THE PURCHASE. ACCORDING TO OUR RECORDS, THE ACCOUNT WAS TRANSFERRED TO ANOTHER FIRM IN OCTOBER 2002. BASED ON OUR REVIEW, IT APPEARS IR ACTED ON INSTRUCTIONS RECEIVED FROM THE CLIENT. CLAIM DENIED.

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

EDWARD JONES

Allegations:

CLIENT STATED SHE INSTRUCTED IR TO CHANGE THE SUB-ACCOUNT ALLOCATION IN HER SUNAMERICA ANNUITY TO A "FIXED RATE" ON OR ABOUT JULY 22, 2002. CLIENT STATED IR INFORMED HER THE ANNUITIES HAD NOT LOST ANY MONEY SINCE THE SUB-ACCOUNT ALLOCATION WAS CHANGED. CLIENT ALLEGED WHEN SHE RECEIVED HER QUARTERLY



STATEMENT SHE DISCOVERED SHE HAD LOST \$16,363.83 AND QUESTIONED IR REGARDING THE LOSS. CLIENT FURTHER CLAIMED IR INDICATED THE SUB-ACCOUNT ALLOCATION CHANGE WAS MADE IN THE MIDDLE OF THE QUARTER AND THE LOSSES HAD OCCURRED PRIOR TO THE CHANGE. CLIENT QUESTIONED WHAT THE IR AND THE FIRM ARE WILLING TO DO ABOUT THE MONEY SHE LOST. ALLEGED LOSSES EXCEED \$5,000

Product Type: Annuity(ies) - Variable

Alleged Damages: \$16,363.83

Customer Complaint Information

Date Complaint Received: 04/30/2003

Complaint Pending? No

Status: Denied

Status Date: 06/10/2003

Settlement Amount: \$0.00

Individual Contribution Amount: \$0.00

End of Report



This page is intentionally left blank.