

## BrokerCheck Report

**Jeffrey John O Brien**

CRD# 2582620

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Broker Qualifications	2 - 3
Registration and Employment History	5 - 6
Disclosure Events	7



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

## About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

**Thank you for using FINRA BrokerCheck.**



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at [brokercheck.finra.org](http://brokercheck.finra.org)



For additional information about the contents of this report, please refer to the User Guidance or [www.finra.org/brokercheck](http://www.finra.org/brokercheck). It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit [www.finra.org](http://www.finra.org).

**Jeffrey J. O Brien**

CRD# 2582620

**Currently employed by and registered with the following Firm(s):**

- B NORTHWESTERN MUTUAL INVESTMENT SERVICES, LLC**  
 12939 E Pinecroft Way  
 Suite 200  
 Spokane Valley, WA 99216  
 CRD# 2881  
 Registered with this firm since: 10/07/2022

**Report Summary for this Broker**

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

**Broker Qualifications****This broker is registered with:**

- 1 Self-Regulatory Organization
- 7 U.S. states and territories

**This broker has passed:**

- 2 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

**Registration History****This broker was previously registered with the following securities firm(s):**

- B AXA ADVISORS, LLC**  
 CRD# 6627  
 OKLAHOMA CITY, OK  
 07/2000 - 04/2008
- B INVEST FINANCIAL CORPORATION**  
 CRD# 12984  
 APPLETON, WI  
 02/1999 - 02/2000

**Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes****The following types of disclosures have been reported:**

Type	Count
Customer Dispute	43



## Broker Qualifications

### Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

**This individual is currently registered with 1 SRO and is licensed in 7 U.S. states and territories through his or her employer.**

### Employment 1 of 1

Firm Name: **NORTHWESTERN MUTUAL INVESTMENT SERVICES, LLC**

Main Office Address: **720 EAST WISCONSIN AVENUE  
MILWAUKEE, WI 53202-4797**

Firm CRD#: **2881**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	10/07/2022

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	07/26/2024
B	Florida	Agent	Approved	08/06/2024
B	Idaho	Agent	Approved	12/19/2022
B	Montana	Agent	Approved	01/13/2025
B	Oregon	Agent	Approved	12/17/2022
B	Texas	Agent	Approved	03/07/2024
B	Washington	Agent	Approved	11/23/2022

### Branch Office Locations

**NORTHWESTERN MUTUAL INVESTMENT SERVICES, LLC**

12939 E Pinecroft Way  
Suite 200  
Spokane Valley, WA 99216



## Broker Qualifications

### Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

**This individual has passed 2 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**

### Principal/Supervisory Exams

Exam	Category	Date
<b>B</b> Municipal Securities Principal Examination	Series 53	02/27/2003
<b>B</b> General Securities Principal Examination	Series 24	08/09/2000

### General Industry/Product Exams

Exam	Category	Date
<b>B</b> General Securities Representative Examination	Series 7TO	10/07/2022
<b>B</b> Securities Industry Essentials Examination	SIE	08/27/2021
<b>B</b> General Securities Representative Examination	Series 7	02/23/1999

### State Securities Law Exams

Exam	Category	Date
<b>B</b> Uniform Securities Agent State Law Examination	Series 63	11/19/2022
<b>IA</b> Uniform Investment Adviser Law Examination	Series 65	02/02/2001

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at [www.finra.org/brokerqualifications/registeredrep/](http://www.finra.org/brokerqualifications/registeredrep/).

## Broker Qualifications



## Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



## Registration and Employment History

### Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
<b>B</b> 07/2000 - 04/2008	AXA ADVISORS, LLC	6627	OKLAHOMA CITY, OK
<b>B</b> 02/1999 - 02/2000	INVEST FINANCIAL CORPORATION	12984	APPLETON, WI

### Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

**Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.**

Employment	Employer Name	Position	Investment Related	Employer Location
06/2024 - Present	Northwestern Mutual Investment Insurance co	Agent	Y	Milwaukee, WI, United States
06/2022 - Present	Northwestern Mutual Investment Services LLC	Registered Representative	Y	Spokane Valley, WA, United States
02/2022 - 06/2024	Brett Wheeler	Associate Agent	Y	Spokane Valley, WA, United States
01/2022 - 02/2022	Paul Hanson	Associate Agent	Y	Spokane Valley, WA, United States
07/2021 - 02/2022	Paul Hanson	Agent Assistant	Y	Spokane Valley, WA, United States
04/2021 - 07/2021	Unemployed	Unemployed	N	Spokane, WA, United States
12/2020 - 04/2021	Mt Spokane Ski and Snowboard Park	Snow Sports	N	Mead, WA, United States
08/2020 - 12/2020	Unemployed	Unemployed	N	Spokane, WA, United States
04/2008 - 08/2020	Funds for Learning	Sr Compliance Analyst	Y	Edmond, WA, United States

### Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

**Registration and Employment History**



**Other Business Activities, continued**

No information reported.

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## Disclosure Events



### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
  - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
  - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
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3. **Disclosure events in BrokerCheck reports come from different sources:**
  - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
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4. **There are different statuses and dispositions for disclosure events:**
  - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
    - A "pending" event involves allegations that have not been proven or formally adjudicated.
    - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
    - A "final" event has been concluded and its resolution is not subject to change.
  - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
    - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
    - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
    - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	43	N/A



## Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

### Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

#### Disclosure 1 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$60,018.28

### Customer Complaint Information

**Date Complaint Received:** 02/13/2007

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 02/13/2007

**Settlement Amount:**



**Individual Contribution  
Amount:**

### Arbitration Information

**Arbitration/Reparation Claim  
filed with and Docket/Case  
No.:** NASDR #07-00019

**Date Notice/Process Served:** 02/13/2007

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation  
Amount:** \$15,974.53

**Individual Contribution  
Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$15,974.53. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 2 of 43

**Reporting Source:** Broker

**Employing firm when  
activities occurred which led  
to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$847,203.40



## Customer Complaint Information

**Date Complaint Received:** 12/12/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 12/12/2006

### Settlement Amount:

**Individual Contribution Amount:**

## Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04548

**Date Notice/Process Served:** 12/12/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$287,181.69

**Individual Contribution Amount:** \$47,863.60

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$287,181.69. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

## Disclosure 3 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS



FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other  
**Other Product Type(s):** BROKERAGE ACCOUNT  
**Alleged Damages:** \$528,398.04

### Customer Complaint Information

**Date Complaint Received:** 11/17/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 11/17/2006  
**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04566

**Date Notice/Process Served:** 11/17/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$120,961.85

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$120,961.85. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



#### Disclosure 4 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$1,542,576.53

#### Customer Complaint Information

**Date Complaint Received:** 11/20/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 11/20/2006

**Settlement Amount:**

**Individual Contribution Amount:**

#### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04588

**Date Notice/Process Served:** 11/20/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008



<b>Monetary Compensation Amount:</b>	\$180,940.30
<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$180,940.30. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 5 of 43

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	AXA ADVISORS
<b>Allegations:</b>	CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.
<b>Product Type:</b>	No Product
<b>Alleged Damages:</b>	\$57,000.00

#### Customer Complaint Information

<b>Date Complaint Received:</b>	11/17/2006
<b>Complaint Pending?</b>	No
<b>Status:</b>	Arbitration/Reparation
<b>Status Date:</b>	11/17/2006
<b>Settlement Amount:</b>	

**Individual Contribution Amount:**

#### Arbitration Information



**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04546

**Date Notice/Process Served:** 11/17/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$14,143.22

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$14,143.22. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 6 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$155,683.04

#### Customer Complaint Information

**Date Complaint Received:** 11/21/2006





**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 11/21/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04551

**Date Notice/Process Served:** 11/21/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$41,041.38

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$41,041.38. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 7 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND



FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other  
**Other Product Type(s):** BROKERAGE ACCOUNT  
**Alleged Damages:** \$181,523.04

### Customer Complaint Information

**Date Complaint Received:** 11/29/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 11/29/2006  
**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04545

**Date Notice/Process Served:** 11/29/2006  
**Arbitration Pending?** No  
**Disposition:** Settled  
**Disposition Date:** 02/27/2008  
**Monetary Compensation Amount:** \$40,388.16  
**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$40,388.16. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$1,627,284.39

### Customer Complaint Information

**Date Complaint Received:** 11/29/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 11/29/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04571

**Date Notice/Process Served:** 11/29/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$78,126.27



**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$78,126.27. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 9 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$1,084,443.24

#### Customer Complaint Information

**Date Complaint Received:** 12/06/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 12/06/2006

**Settlement Amount:**

**Individual Contribution Amount:**

#### Arbitration Information



**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04547

**Date Notice/Process Served:** 12/06/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$254,255.95

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$254,255.95. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 10 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** No Product

**Alleged Damages:** \$90,000.00

#### Customer Complaint Information

**Date Complaint Received:** 11/14/2006

**Complaint Pending?** No



**Status:** Arbitration/Reparation

**Status Date:** 11/14/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04583

**Date Notice/Process Served:** 11/14/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$33,749.68

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$33,749.68. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 11 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.



**Product Type:** Annuity(ies) - Variable

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$1,464,528.92

### Customer Complaint Information

**Date Complaint Received:** 11/14/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 11/14/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04846

**Date Notice/Process Served:** 11/14/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$45,933.90

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$45,933.90. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 12 of 43

**Reporting Source:** Broker



**Employing firm when activities occurred which led to the complaint:**

AXA ADVISORS

**Allegations:**

CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:**

Insurance

**Other Product Type(s):**

BROKERAGE ACCOUNT

**Alleged Damages:**

\$283,161.88

### **Customer Complaint Information**

**Date Complaint Received:**

10/27/2006

**Complaint Pending?**

No

**Status:**

Arbitration/Reparation

**Status Date:**

10/27/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### **Arbitration Information**

**Arbitration/Reparation Claim filed with and Docket/Case No.:**

NASDR #06-04585

**Date Notice/Process Served:**

10/27/2006

**Arbitration Pending?**

No

**Disposition:**

Settled

**Disposition Date:**

02/27/2008

**Monetary Compensation Amount:**

\$63,703.41

**Individual Contribution Amount:**

\$0.00



**Broker Statement**

WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$63,703.41. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

**Disclosure 13 of 43**

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$1,510,924.32

**Customer Complaint Information**

**Date Complaint Received:** 10/27/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/27/2006

**Settlement Amount:**

**Individual Contribution Amount:**

**Arbitration Information**

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04579

**Date Notice/Process Served:** 10/27/2006



<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled
<b>Disposition Date:</b>	02/27/2008
<b>Monetary Compensation Amount:</b>	\$210,882.30
<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$210,882.30. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN

#### Disclosure 14 of 43

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	AXA ADVISORS
<b>Allegations:</b>	CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.
<b>Product Type:</b>	Other
<b>Other Product Type(s):</b>	BROKERAGE ACCOUNT
<b>Alleged Damages:</b>	\$99,285.00

#### Customer Complaint Information

<b>Date Complaint Received:</b>	10/27/2006
<b>Complaint Pending?</b>	No
<b>Status:</b>	Arbitration/Reparation
<b>Status Date:</b>	10/27/2006

**Settlement Amount:****Individual Contribution Amount:****Arbitration Information**

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04578

**Date Notice/Process Served:** 10/27/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$77,825.19

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$77,825.19. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

**Disclosure 15 of 43**

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Annuity(ies) - Fixed

**Other Product Type(s):** BROKERAGE ACCOUNT



**Alleged Damages:** \$30,000.00

### Customer Complaint Information

**Date Complaint Received:** 10/27/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/27/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04582

**Date Notice/Process Served:** 10/27/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$11,247.31

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$11,247.31. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 16 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS



**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other  
**Other Product Type(s):** BROKERAGE ACCOUNT  
**Alleged Damages:** \$748,063.92

### Customer Complaint Information

**Date Complaint Received:** 10/27/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 10/27/2006  
**Settlement Amount:**  
**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04570  
**Date Notice/Process Served:** 10/27/2006  
**Arbitration Pending?** No  
**Disposition:** Settled  
**Disposition Date:** 02/27/2008  
**Monetary Compensation Amount:** \$141,613.67  
**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$141,613.67. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM



THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 17 of 43

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	AXA ADVISORS
<b>Allegations:</b>	CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.
<b>Product Type:</b>	Insurance
<b>Other Product Type(s):</b>	BROKERAGE ACCOUNT
<b>Alleged Damages:</b>	\$3,396,656.00

#### Customer Complaint Information

<b>Date Complaint Received:</b>	10/27/2006
<b>Complaint Pending?</b>	No
<b>Status:</b>	Arbitration/Reparation
<b>Status Date:</b>	10/27/2006
<b>Settlement Amount:</b>	
<b>Individual Contribution Amount:</b>	

#### Arbitration Information

<b>Arbitration/Reparation Claim filed with and Docket/Case No.:</b>	NASDR #06-04577
<b>Date Notice/Process Served:</b>	10/27/2006
<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled



**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$240,646.38

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$240,646.38. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 18 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$1,370,854.08

#### Customer Complaint Information

**Date Complaint Received:** 10/27/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/27/2006

**Settlement Amount:**

**Individual Contribution Amount:**



## Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04584

**Date Notice/Process Served:** 10/27/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$210,887.62

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$210,887.62. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

## Disclosure 19 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Options

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$149,032.00

## Customer Complaint Information





**Date Complaint Received:** 10/25/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/25/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04550

**Date Notice/Process Served:** 10/25/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$46,817.72

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$46,817.72. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN

### Disclosure 20 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-



PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Insurance  
**Other Product Type(s):** VARIABLE ANNUITIES, MUTUAL FUNDS  
**Alleged Damages:** \$531,936.24

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 10/23/2006  
**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04555

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$144,147.12

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$144,147.12. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



## Disclosure 21 of 43

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	AXA ADVISORS
<b>Allegations:</b>	CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.
<b>Product Type:</b>	Mutual Fund(s)
<b>Other Product Type(s):</b>	BROKERAGE ACCOUNT
<b>Alleged Damages:</b>	\$768,289.16

## Customer Complaint Information

<b>Date Complaint Received:</b>	10/23/2006
<b>Complaint Pending?</b>	No
<b>Status:</b>	Arbitration/Reparation
<b>Status Date:</b>	10/23/2006
<b>Settlement Amount:</b>	
<b>Individual Contribution Amount:</b>	

## Arbitration Information

<b>Arbitration/Reparation Claim filed with and Docket/Case No.:</b>	NASDR #06-04574
<b>Date Notice/Process Served:</b>	10/23/2006
<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled
<b>Disposition Date:</b>	02/27/2008
<b>Monetary Compensation Amount:</b>	\$130,352.32



**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$130,352.32. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 22 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$135,000.00

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

#### Arbitration Information



**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04569

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$45,897.65

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$45,897.65. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 23 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$618,641.08

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006



**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR#06-04554

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$34,309.97

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$34,309.97. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 24 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND



FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Insurance  
**Other Product Type(s):** BROKERAGE ACCOUNT  
**Alleged Damages:** \$100,000.00

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 10/23/2006  
**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04559

**Date Notice/Process Served:** 10/23/2006  
**Arbitration Pending?** No  
**Disposition:** Settled  
**Disposition Date:** 02/27/2008  
**Monetary Compensation Amount:** \$71,151.51  
**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$71,151.51. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Annuity(ies) - Variable

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$748,000.00

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04560

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$28,510.01





**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$28,510.01 REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 26 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Insurance

**Other Product Type(s):** MUTUAL FUNDS, BROKERAGE ACCOUNT

**Alleged Damages:** \$344,864.36

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

#### Arbitration Information



**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04564

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$92,754.12

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$92,754.12. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 27 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Insurance

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$282,358.48

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006



**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04561

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$49,254.90

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$49,254.90. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 28 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND



FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Annuity(ies) - Variable

**Other Product Type(s):** MUTUAL FUNDS

**Alleged Damages:** \$197,000.00

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04573

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$62,000.07

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$62,000.07. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Insurance

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$321,255.12

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04558

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$133,747.85



**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$133,747.85. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 30 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Mutual Fund(s)

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$997,136.00

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

#### Arbitration Information



**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04587

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$163,956.12

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$163,956.12 REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 31 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$1,855,109.70

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006



**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04586

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$374,102.28

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$374,102.28. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN

### Disclosure 32 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND





FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other  
**Other Product Type(s):** BROKERAGE ACCOUNT  
**Alleged Damages:** \$933,276.00

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 10/23/2006  
**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04552

**Date Notice/Process Served:** 10/23/2006  
**Arbitration Pending?** No  
**Disposition:** Settled  
**Disposition Date:** 02/27/2008  
**Monetary Compensation Amount:** \$144,325.68  
**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$144,325.68. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Mutual Fund(s)

**Other Product Type(s):** BROKERAGE ACCOUNT, INSURANCE

**Alleged Damages:** \$677,439.72

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04563

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$101,246.76



**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$101,246.76. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 34 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Mutual Fund(s)

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$797,175.52

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

#### Arbitration Information



**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04562

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$216,324.06

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$216,324.06. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN

#### Disclosure 35 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$654,559.00

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006



**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04549

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$136,197.83

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$136,197.83. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 36 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND



FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other  
**Other Product Type(s):** BROKERAGE ACCOUNT  
**Alleged Damages:** \$127,689.00

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 10/23/2006  
**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04556

**Date Notice/Process Served:** 10/23/2006  
**Arbitration Pending?** No  
**Disposition:** Settled  
**Disposition Date:** 02/27/2008  
**Monetary Compensation Amount:** \$40,454.87  
**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$40,454.87. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$266,544.76

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04565

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$55,892.79



**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$55,892.79. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 38 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Annuity(ies) - Variable

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$500,000.00

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

#### Arbitration Information





**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04572

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$80,895.66

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$80,895.66. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

#### Disclosure 39 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FAILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other

**Other Product Type(s):** BROKERAGE ACCOUNT

**Alleged Damages:** \$472,521.04

#### Customer Complaint Information

**Date Complaint Received:** 10/23/2006



**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04567

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$55,923.47

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$55923.47. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

### Disclosure 40 of 43

**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND



FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** Other  
**Other Product Type(s):** BROKERAGE ACCOUNT  
**Alleged Damages:** \$406,069.28

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006  
**Complaint Pending?** No  
**Status:** Arbitration/Reparation  
**Status Date:** 10/23/2006

**Settlement Amount:**

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04575

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$60,962.91

**Individual Contribution Amount:** \$0.00

**Broker Statement** WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$60,962.91. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** AXA ADVISORS

**Allegations:** CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:** No Product

**Alleged Damages:** \$71,666.50

### Customer Complaint Information

**Date Complaint Received:** 10/23/2006

**Complaint Pending?** No

**Status:** Arbitration/Reparation

**Status Date:** 10/23/2006

### Settlement Amount:

**Individual Contribution Amount:**

### Arbitration Information

**Arbitration/Reparation Claim filed with and Docket/Case No.:** NASDR #06-04568

**Date Notice/Process Served:** 10/23/2006

**Arbitration Pending?** No

**Disposition:** Settled

**Disposition Date:** 02/27/2008

**Monetary Compensation Amount:** \$26,148.06

**Individual Contribution Amount:** \$0.00

**Broker Statement**

WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$26,148.06. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

**Disclosure 42 of 43****Reporting Source:**

Broker

**Employing firm when activities occurred which led to the complaint:**

AXA ADVISORS, LLC

**Allegations:**

CLAIMANT ALLEGES THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANT'S ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.

**Product Type:**

Insurance

**Other Product Type(s):**

BROKERAGE ACCOUNT

**Alleged Damages:**

\$955,560.00

**Customer Complaint Information****Date Complaint Received:**

10/31/2006

**Complaint Pending?**

No

**Status:**

Arbitration/Reparation

**Status Date:**

10/31/2006

**Settlement Amount:****Individual Contribution Amount:****Arbitration Information****Arbitration/Reparation Claim filed with and Docket/Case No.:**

NASDR #06-04648

**Date Notice/Process Served:**

10/31/2006



<b>Arbitration Pending?</b>	No
<b>Disposition:</b>	Settled
<b>Disposition Date:</b>	02/27/2008
<b>Monetary Compensation Amount:</b>	\$90,968.23
<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$90,968.23. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN

#### Disclosure 43 of 43

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	AXA ADVISORS
<b>Allegations:</b>	CLAIMANTS ALLEGE THAT RESPONDENTS FAILED TO ADOPT AND/OR IMPLEMENT A SUFFICIENT SUPERVISORY SYSTEM SINCE RESPONDENTS FAILED TO DETECT UNAUTHORIZED AND UNSUITABLE TRANSACTIONS FOR CLAIMANTS ACCOUNTS, FILED TO DETECT TRANSACTIONS IN LOW-PRICED SECURITIES WITHOUT THE REQUIRED DOCUMENTATION AND FAILED TO PREVENT FRAUD COMMITTED BY A FORMER REPRESENTATIVE OF THE FIRM.
<b>Product Type:</b>	Annuity(ies) - Variable
<b>Other Product Type(s):</b>	BROKERAGE ACCOUNT
<b>Alleged Damages:</b>	\$100,000.00

#### Customer Complaint Information

<b>Date Complaint Received:</b>	10/31/2006
<b>Complaint Pending?</b>	No
<b>Status:</b>	Arbitration/Reparation
<b>Status Date:</b>	10/31/2006

**Settlement Amount:****Individual Contribution  
Amount:****Arbitration Information****Arbitration/Reparation Claim  
filed with and Docket/Case  
No.:** NASDR #06-04646**Date Notice/Process Served:** 10/31/2006**Arbitration Pending?** No**Disposition:** Settled**Disposition Date:** 02/27/2008**Monetary Compensation  
Amount:** \$44,155.23**Individual Contribution  
Amount:** \$0.00**Broker Statement**

WITHOUT ADMITTING FAULT OR LIABILITY, ALL PARTIES AGREED TO SETTLE THE MATTER FOR \$44,155.23. REGISTERED PRINCIPAL JEFF O'BRIEN WAS NOT ASKED TO INDIVIDUALLY CONTRIBUTE TOWARD THE SETTLEMENT. CLAIMANT FURTHER AGREED TO EXPUNGEMENT FROM THE CENTRAL RECORDS DEPOSITORY OF THE CLAIMS AGAINST JEFF O'BRIEN.

## End of Report



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