

BrokerCheck Report

ANGEL EDGARDO AQUINO-VELEZ

CRD# 2687333

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Broker Qualifications	2 - 3
Registration and Employment History	5 - 6
Disclosure Events	7



Please be aware that fraudsters may link to BrokerCheck from phishing and similar scam websites, trying to steal your personal information or your money. Make sure you know who you're dealing with when investing, and contact FINRA with any concerns.

For more information read our [investor alert](#) on imposters.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

ANGEL E. AQUINO-VELEZ

CRD# 2687333

This broker is not currently registered.

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is not currently registered.

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 0 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

- B MORGAN STANLEY**
CRD# 149777
MIAMI, FL
02/2010 - 07/2017
- B MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED**
CRD# 7691
GUAYNABO, PR
09/2006 - 09/2009
- B UBS FINANCIAL SERVICES INC.**
CRD# 8174
MANATI, PR
05/2000 - 09/2006

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	26

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 0 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	07/13/2017
B General Securities Representative Examination	Series 7	12/07/1996

State Securities Law Exams

Exam	Category	Date
No information reported.		

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 02/2010 - 07/2017	MORGAN STANLEY	149777	MIAMI, FL
B 09/2006 - 09/2009	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	GUAYNABO, PR
B 05/2000 - 09/2006	UBS FINANCIAL SERVICES INC.	8174	MANATI, PR
B 05/2000 - 09/2006	UBS FINANCIAL SERVICES INCORPORATED OF PUERTO RICO	13042	MANATI, PR
B 09/1997 - 05/2000	DORAL SECURITIES, INC.	40944	PUERTO NUEVO, PR
B 03/1997 - 08/1997	SANTANDER SECURITIES	41791	BOSTON, MA
B 12/1996 - 03/1997	CHUBB SECURITIES CORPORATION	3870	FORT WAYNE, IN

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
01/2015 - Present	MORGAN STANLEY PRIVATE BANK, NATIONAL ASSOCIATION	FINANCIAL ADVISOR	Y	NEW YORK, NY, United States
09/2006 - Present	MERRILL LYNCH, PIERCE, FENNER & SMITH	FINANCIAL ADVISOR	Y	SAN JUAN, PR, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

NAME: AQUINO-VILLALOBOS, URB. MONTE OLIMPO CALLE ACROPOLIS # C-1, GUAYNABO PUERTO RICO
 POSTAL CODE 00969
 REAL ESTATE, SOLE PROPRIETORSHIP, OWNER

Registration and Employment History



Other Business Activities, continued

START DATE:02-FEB-2004 HOW MANY HOURS PER MONTH WILL YOU DEVOTE TO THIS ACTIVITY (ESTIMATE IF NOT KNOWN)?* 0 - 20
HOW MANY OF THESE HOURS WILL BE DURING SECURITIES TRADING HOURS?* NONE

THIS IS A CORPORATION THAT I STARTED IN 2004 WITH MY OWN MONEY. I PURCHASE LAND, DEVELOP THE PROPERTY AND SELL IT OFF.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 -
4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	26	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Award / Judgment

This type of disclosure event involves a final, consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the broker that resulted in an arbitration award or civil judgment for the customer.

Disclosure 1 of 1

Reporting Source:	Regulator
Employing firm when activities occurred which led to the complaint:	Morgan Stanley Smith Barney, LLC d/b/a Morgan Stanley
Allegations:	Angel Edgardo Aquino-Velez was a subject of a customer's complaint against his member firm that asserted the following causes of action: breach of fiduciary duty; negligence; negligent supervision; fraud; breach of contract; breach of contract - third party beneficiary; violation of Sections 10(b) of the Securities Exchange Act and Rule 10b-5 of the Securities and Exchange Commission; violation of the Florida Securities and Investor Protection Act; and violation of the Puerto Rico Uniform Securities Act.
Product Type:	Debt-Government Other: closed-end bond funds, as well as the use of a securities-backed loan.
Alleged Damages:	\$2,739,792.00

Arbitration Information

Arbitration/Reparation Claim filed with and Docket/Case No.:	FINRA - CASE #17-01908
Date Notice/Process Served:	07/19/2017
Arbitration Pending?	No
Disposition:	Award
Disposition Date:	07/16/2019



Disposition Detail: Angel Edgardo Aquino-Velez was a Subject Of the customers' complaint alleging Angel Edgardo Aquino-Velez and his member firm caused sales practice violations. Aquino-Velez's member firm is liable for and shall pay to Claimant the sum of \$261,420.63 in compensatory damages, plus interest, and the sum of \$3,000,000.00 in monetary sanctions.

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney

Allegations: Claimants alleged sales practice violations with respect to municipal bond and closed end fund investments purchased or held between 2010 to 2017

Product Type: Debt-Municipal
Other: closed-end bond funds, securities-backed loan

Alleged Damages: \$2,739,792.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-01908

Filing date of arbitration/CFTC reparation or civil litigation: 07/19/2017

Customer Complaint Information

Date Complaint Received: 07/24/2017

Complaint Pending? No

Status: Arbitration Award/Monetary Judgment (for claimants/plaintiffs)

Status Date: 07/16/2019

Settlement Amount: \$261,420.63

Individual Contribution Amount: \$0.00

**Firm Statement**

The award was solely against the firm and included \$261,420.63 in compensatory damages and a \$3,000,000 discovery sanction. The compensatory damages award was a small portion of the damages sought. The registered representative was not a party to this action or the award and had nothing to with the discovery sanction. The Award was subject to a motion to vacate and an appeal which was denied.



Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 23

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	MSSB
Allegations:	Claimants allege, inter alia, unsuitability with respect to Puerto Rico municipal bonds- 2015 to 2017
Product Type:	Debt-Municipal
Alleged Damages:	\$140,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	19-02135
Filing date of arbitration/CFTC reparation or civil litigation:	07/31/2019

Customer Complaint Information

Date Complaint Received:	08/01/2019
Complaint Pending?	No
Status:	Settled
Status Date:	08/17/2020
Settlement Amount:	\$15,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$15,000.00 in full and final settlement of any and all claims asserted



by Claimants in this proceeding.

Disclosure 2 of 23

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	Merrill Lynch, Pierce, Fenner & Smith Incorporated
Allegations:	The customer alleges unsuitable investment recommendations
Product Type:	Debt-Municipal
Alleged Damages:	\$90,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	19-02058
Filing date of arbitration/CFTC reparation or civil litigation:	07/25/2019

Customer Complaint Information

Date Complaint Received:	07/29/2019
Complaint Pending?	No
Status:	Settled
Status Date:	07/07/2021
Settlement Amount:	\$14,750.00
Individual Contribution Amount:	\$0.00

Disclosure 3 of 23

Reporting Source:	Firm
--------------------------	------



Employing firm when activities occurred which led to the complaint:	MSSB
Allegations:	Claimants allege, inter alia, unsuitability with respect to Puerto Rico investments
Product Type:	Debt-Municipal Other: Closed-End Funds
Alleged Damages:	\$2,400,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	19-01420
Filing date of arbitration/CFTC reparation or civil litigation:	05/21/2019

Customer Complaint Information

Date Complaint Received:	05/22/2019
Complaint Pending?	No
Status:	Settled
Status Date:	05/18/2021
Settlement Amount:	\$450,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$450,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 4 of 23

Reporting Source:	Firm
--------------------------	------



Employing firm when activities occurred which led to the complaint:	MSSB
Allegations:	Claimant alleges unsuitable recommendations and over concentration in Puerto Rico bonds and closed end funds. Claimant also alleges unsuitable use of leverage.
Product Type:	Debt-Municipal Other: Closed-End Funds
Alleged Damages:	\$200,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	19-00230
Filing date of arbitration/CFTC reparation or civil litigation:	01/17/2019
Customer Complaint Information	
Date Complaint Received:	01/17/2019
Complaint Pending?	No
Status:	Settled
Status Date:	05/29/2020
Settlement Amount:	\$75,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$75,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 5 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	MSSB
Allegations:	Claimants allege, inter alia, unsuitability with respect to Puerto Rico bonds and closed end funds - 2010 to 2017
Product Type:	Debt-Municipal Other: Closed-End Funds
Alleged Damages:	\$25,000,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	18-03973
Filing date of arbitration/CFTC reparation or civil litigation:	11/19/2018
Customer Complaint Information	
Date Complaint Received:	11/21/2018
Complaint Pending?	No
Status:	Settled
Status Date:	01/29/2021
Settlement Amount:	\$4,400,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$4,400,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 6 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	MSSB
Allegations:	Claimant alleges overconcentration in unsuitable Puerto Rico municipal bonds.
Product Type:	Debt-Municipal Other: Closed-End Funds
Alleged Damages:	\$5,000,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	18-03805
Filing date of arbitration/CFTC reparation or civil litigation:	11/01/2018

Customer Complaint Information

Date Complaint Received:	11/05/2018
Complaint Pending?	No
Status:	Settled
Status Date:	07/02/2020
Settlement Amount:	\$150,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimant \$150,000.00 in full and final settlement of any and all claims asserted by Claimant in this proceeding.

Disclosure 7 of 23

Reporting Source:	Firm
--------------------------	------



Employing firm when activities occurred which led to the complaint:	MSSB
Allegations:	Claimants alleged, inter alia, unsuitability with respect to Puerto Rico Municipal Bonds and Closed-end funds - 2010 to 2017
Product Type:	Debt-Municipal
Alleged Damages:	\$500,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	18-02481
Filing date of arbitration/CFTC reparation or civil litigation:	07/09/2018

Customer Complaint Information

Date Complaint Received:	07/12/2018
Complaint Pending?	No
Status:	Settled
Status Date:	11/05/2019
Settlement Amount:	\$105,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$105,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 8 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	MSSB
Allegations:	Claimant alleges, inter alia, unsuitability with respect to Puerto Rico investments from July 2013 until May 2017
Product Type:	Debt-Municipal Other: CLOSED END FUNDS
Alleged Damages:	\$220,663.36
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	18-01760
Filing date of arbitration/CFTC reparation or civil litigation:	05/07/2018
Customer Complaint Information	
Date Complaint Received:	05/08/2018
Complaint Pending?	No
Status:	Settled
Status Date:	12/18/2019
Settlement Amount:	\$70,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimant \$70,000.00 in full and final settlement of any and all claims asserted by Claimant in this proceeding.

Disclosure 9 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney

Allegations: Claimants alleged inter alia, unsuitability with respect to Puerto Rico investments- from 2010 to 2017

Product Type: Debt-Municipal
Other: Closed End Funds

Alleged Damages: \$5,000,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-02590

Filing date of arbitration/CFTC reparation or civil litigation: 09/28/2017

Customer Complaint Information

Date Complaint Received: 10/13/2017

Complaint Pending? No

Status: Settled

Status Date: 09/10/2019

Settlement Amount: \$575,000.00

Individual Contribution Amount: \$0.00

Firm Statement 24.In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$575,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 10 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	Morgan Stanley Smith Barney
Allegations:	Claimant alleged, inter alia, unsuitability with respect to Puerto Rico investments - 2013 to 2017.
Product Type:	Debt-Corporate Debt-Municipal Other: Closed End Funds
Alleged Damages:	\$1,300,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	17-02765
Filing date of arbitration/CFTC reparation or civil litigation:	10/13/2017

Customer Complaint Information

Date Complaint Received:	10/16/2017
Complaint Pending?	No
Status:	Settled
Status Date:	06/24/2019
Settlement Amount:	\$350,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	24.In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimant \$350,000.00 in full and final settlement of any and all claims asserted by Claimant in this proceeding.

Disclosure 11 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint: MSSB

Allegations: Claimant alleges, inter alia, unsuitability with respect to Puerto Rico investments from January 2013 to July 2017.

Product Type: Debt-Municipal
Other: Closed-End Funds

Alleged Damages: \$5,000,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-02574

Filing date of arbitration/CFTC reparation or civil litigation: 09/27/2017

Customer Complaint Information

Date Complaint Received: 10/04/2017

Complaint Pending? No

Status: Settled

Status Date: 01/22/2020

Settlement Amount: \$931,000.00

Individual Contribution Amount: \$0.00

Firm Statement In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimant \$931,000.00 in full and final settlement of any and all claims asserted by Claimant in this proceeding.

Disclosure 12 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	Morgan Stanley Smith Barney
Allegations:	Claimants allege, inter alia, misrepresentation with respect to municipal bond investments - 2015 to 2016.
Product Type:	Debt-Municipal
Alleged Damages:	\$600,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	17-02575
Filing date of arbitration/CFTC reparation or civil litigation:	09/27/2017

Customer Complaint Information

Date Complaint Received:	10/03/2017
Complaint Pending?	No
Status:	Settled
Status Date:	11/29/2018
Settlement Amount:	\$40,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$40,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 13 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	Morgan Stanley Smith Barney
Allegations:	Claimants alleged inter alia, unsuitability with respect to Puerto Rico investments- from 2010 to 2017.
Product Type:	Debt-Municipal Other: Closed-End Funds
Alleged Damages:	\$5,500,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	17-01837
Filing date of arbitration/CFTC reparation or civil litigation:	07/12/2017

Customer Complaint Information

Date Complaint Received:	07/26/2017
Complaint Pending?	No
Status:	Settled
Status Date:	10/03/2019
Settlement Amount:	\$2,000,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$2,000,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 14 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	Morgan Stanley Smith Barney
Allegations:	Claimants alleged, inter alia, unsuitability with respect to Puerto Rico municipal bond investments -2013 to 2017.
Product Type:	Debt-Municipal
Alleged Damages:	\$4,500,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	17-01854
Filing date of arbitration/CFTC reparation or civil litigation:	07/13/2017

Customer Complaint Information

Date Complaint Received:	07/21/2017
Complaint Pending?	No
Status:	Settled
Status Date:	03/11/2019
Settlement Amount:	\$625,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	24.In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$625,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Disclosure 15 of 23

Reporting Source: Firm



Employing firm when activities occurred which led to the complaint:	Morgan Stanley Smith Barney
Allegations:	Claimants alleged, inter alia, misrepresentation with respect to purchase of municipal bonds in accounts - 2013 to 2014.
Product Type:	Debt-Municipal
Alleged Damages:	\$365,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	17-01191
Filing date of arbitration/CFTC reparation or civil litigation:	05/09/2017

Customer Complaint Information

Date Complaint Received:	05/11/2017
Complaint Pending?	No
Status:	Settled
Status Date:	08/08/2018
Settlement Amount:	\$69,000.00
Individual Contribution Amount:	\$0.00
Firm Statement	24.In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimant \$69,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Reporting Source: Broker



Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney

Allegations: Claimants alleged, inter alia, misrepresentation with respect to purchase of municipal bonds in accounts - 2013 to 2014.

Product Type: Debt-Municipal

Alleged Damages: \$365,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-01191

Filing date of arbitration/CFTC reparation or civil litigation: 05/09/2017

Customer Complaint Information

Date Complaint Received: 05/11/2017

Complaint Pending? Yes

Settlement Amount:

Individual Contribution Amount:

Disclosure 16 of 23

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney

Allegations: Claimants alleged, inter alia, unsuitability with respect to purchase of municipal bonds in accounts - 2013 to 2017.

Product Type: Debt-Municipal

Alleged Damages: \$594,000.00



Is this an oral complaint? No
Is this a written complaint? No
Is this an arbitration/CFTC reparation or civil litigation? Yes
Arbitration/Reparation forum or court name and location: FINRA
Docket/Case #: 17-01157
Filing date of arbitration/CFTC reparation or civil litigation: 05/05/2017

Customer Complaint Information

Date Complaint Received: 05/08/2017
Complaint Pending? No
Status: Settled
Status Date: 03/28/2018
Settlement Amount: \$399,000.00
Individual Contribution Amount: \$0.00
Firm Statement In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$399,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Reporting Source: Broker
Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney
Allegations: Claimants alleged, inter alia, unsuitability with respect to purchase of municipal bonds in accounts - 2013 to 2017.
Product Type: Debt-Municipal
Alleged Damages: \$594,000.00
Is this an oral complaint? No



Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 17-01157

Filing date of arbitration/CFTC reparation or civil litigation: 05/05/2017

Customer Complaint Information

Date Complaint Received: 05/08/2017

Complaint Pending? Yes

Settlement Amount:

Individual Contribution Amount:

Disclosure 17 of 23

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney

Allegations: Claimants alleged, inter alia, unsuitability with respect to municipal bond investments - 2012 to 2015.

Product Type: Debt-Municipal
Other: Closed-End Funds

Alleged Damages: \$6,992,048.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 16-03635



Filing date of arbitration/CFTC reparation or civil litigation: 12/15/2016

Customer Complaint Information

Date Complaint Received: 12/19/2016

Complaint Pending? No

Status: Settled

Status Date: 06/01/2018

Settlement Amount: \$2,690,000.00

Individual Contribution Amount: \$0.00

Firm Statement In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$2,690,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding.

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney

Allegations: Claimants alleged, inter alia, unsuitability with respect to municipal bond investments - 2012 to 2015.

Product Type: Debt-Municipal
Other: Closed-End Funds

Alleged Damages: \$6,000,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 16-03635



Filing date of arbitration/CFTC reparation or civil litigation: 12/15/2016

Customer Complaint Information

Date Complaint Received: 12/19/2016

Complaint Pending? Yes

Settlement Amount:

Individual Contribution Amount:

Disclosure 18 of 23

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: Morgan Stanley Smith Barney

Allegations: Claimants alleged, inter alia, unsuitability with respect to the Puerto Rico closed-end fund investment - 2012 to 2013.

Product Type: Other: Closed-End Fund

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact): Unspecified

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 16-01945

Filing date of arbitration/CFTC reparation or civil litigation: 07/07/2016

Customer Complaint Information



Date Complaint Received:	07/14/2016
Complaint Pending?	No
Status:	Settled
Status Date:	01/10/2017
Settlement Amount:	\$80,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$80,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding. Mr. Aquino denies the customer's allegations, and did not participate in the settlement of the matter.

Disclosure 19 of 23

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	Morgan Stanley Smith Barney
Allegations:	Claimant alleged, inter alia, unsuitability and misrepresentation with respect to purchases of municipal bonds in accounts - 2012 to 2015.
Product Type:	Debt-Municipal
Alleged Damages:	\$2,036,911.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	15-02874
Filing date of arbitration/CFTC reparation or civil litigation:	10/27/2015

Customer Complaint Information



Date Complaint Received:	11/02/2015
Complaint Pending?	No
Status:	Settled
Status Date:	04/25/2017
Settlement Amount:	\$1,875,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimant \$1,875,000.00 in full and final settlement of any and all claims asserted by Claimant in this proceeding.

Disclosure 20 of 23

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	MORGAN STANLEY SMITH BARNEY
Allegations:	CLAIMANTS ALLEGE, INTER ALIA, UNSUITABILITY WITH RESPECT TO THE RECOMMENDATION AND OVERCONCENTRATION OF MUNICIPAL BONDS IN TRUST ACCOUNTS - 2012 TO 2014.
Product Type:	Debt-Municipal
Alleged Damages:	\$500,000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	15-01923
Filing date of arbitration/CFTC reparation or civil litigation:	07/27/2015

Customer Complaint Information



Date Complaint Received:	07/30/2015
Complaint Pending?	No
Status:	Settled
Status Date:	03/03/2017
Settlement Amount:	\$400,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay claimants \$400,000.00 in full and final settlement of any and all claims asserted by claimants in this proceeding.

Disclosure 21 of 23

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	MORGAN STANLEY SMITH BARNEY
Allegations:	CLAIMANTS ALLEGE, INTER ALIA, MISREPRESENTATION WITH RESPECT TO THE PURCHASES OF PUERTO RICO MUNICIPAL BONDS IN THEIR ACCOUNTS - APRIL 2012 TO DECEMBER 2012.
Product Type:	Debt-Municipal
Alleged Damages:	\$200,000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	14-010920
Filing date of arbitration/CFTC reparation or civil litigation:	03/31/2014

Customer Complaint Information



Date Complaint Received:	04/17/2014
Complaint Pending?	No
Status:	Settled
Status Date:	12/15/2016
Settlement Amount:	\$65,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	In order to avoid the costs and uncertainties of litigation, Morgan Stanley agreed to pay Claimants \$65,000.00 in full and final settlement of any and all claims asserted by Claimants in this proceeding. Mr. Aquino denies the customer's allegations, and did not participate in the settlement of the matter

Disclosure 22 of 23

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	UBS FINANCIAL SERVICES INC
Allegations:	TIME FRAME: 2005-PRESENT CLAIMANT ALLEGES THT FAS RECOMMENDED A RECKLESS AND UNSUITABLE CONCENTRATION IN RISKY CLOSED-END FUNDS.
Product Type:	Other: CLOSED END FUNDS
Alleged Damages:	\$227,734.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	14-01065
Filing date of arbitration/CFTC reparation or civil litigation:	04/11/2014

Customer Complaint Information



Date Complaint Received: 04/11/2014

Complaint Pending? No

Status: Settled

Status Date: 12/29/2016

Settlement Amount: \$80,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC

Allegations: TIME FRAME: 2005-PRESENT CLAIMANT ALLEGES THT FAS RECOMMENDED A RECKLESS AND UNSUITABLE CONCENTRATION IN RISKY CLOSED-END FUNDS.

Product Type: Other: CLOSED END FUNDS

Alleged Damages: \$227,734.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 14-01065

Filing date of arbitration/CFTC reparation or civil litigation: 04/11/2014

Customer Complaint Information

Date Complaint Received: 04/11/2014

Complaint Pending? No

Status: Settled



Status Date:	12/29/2016
Settlement Amount:	\$80,000.00
Individual Contribution Amount:	\$0.00
Broker Statement	FA CATEGORICALLY DENIES ANY WRONGDOING AND THAT ALL RECOMMENDATIONS WERE IN THE BEST INTEREST OF THE CLIENT.

Disclosure 23 of 23

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
Allegations:	THE CUSTOMERS ALLEGE UNSUITABLE INVESTMENT RECOMMENDATIONS AND MISREPRESENTATION AND OMISSION OF MATERIAL FACTS FROM MARCH 2007 TO SEPTEMBER 2009.
Product Type:	Other: CLOSED END FUNDS
Alleged Damages:	\$4,940,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	14-01102
Filing date of arbitration/CFTC reparation or civil litigation:	04/07/2014

Customer Complaint Information

Date Complaint Received:	06/20/2014
Complaint Pending?	No
Status:	Settled
Status Date:	09/21/2015



Settlement Amount: \$363,000.00

Individual Contribution Amount: \$0.00

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC

Allegations: TIME FRAME: 2004-PRESENT
CLAIMANT ALLEGES THAT FAS RECOMMENDED OVERLY-CONCENTRATED HOLDINGS IN CLOSED-END FUNDS AND MISREPRESENTED THE RISKS OF THE INVESTMENTS.

Product Type: Other: CLOSED END FUNDS

Alleged Damages: \$4,940,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 14-01102

Filing date of arbitration/CFTC reparation or civil litigation: 06/20/2014

Customer Complaint Information

Date Complaint Received: 06/20/2014

Complaint Pending? No

Status: Settled

Status Date: 08/02/2015

Settlement Amount: \$23,250.00

Individual Contribution Amount: \$0.00



Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED

Allegations: THE CUSTOMERS ALLEGE UNSUITABLE INVESTMENT RECOMMENDATIONS AND MISREPRESENTATION AND OMISSION OF MATERIAL FACTS FROM MARCH 2007 TO SEPTEMBER 2009.

Product Type: Other: CLOSED END FUNDS

Alleged Damages: \$4,940,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 14-01102

Filing date of arbitration/CFTC reparation or civil litigation: 04/07/2014

Customer Complaint Information

Date Complaint Received: 06/20/2014

Complaint Pending? No

Status: Settled

Status Date: 09/21/2015

Settlement Amount: \$363,000.00

Individual Contribution Amount: \$0.00

Broker Statement FA CATEGORICALLY DENIES ANY WRONGDOING AND THAT ALL RECOMMENDATIONS WERE IN THE BEST INTEREST OF THE CLIENT. The settlement was made by Merrill Lynch without my involvement or input.

Merrill Lynch settled arbitration #14-01102 on 09/21/2015 for \$363,000.00.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	UBS FINANCIAL SERVICES INC.
Allegations:	Claimant alleges unsuitable overconcentration and misrepresentations concerning closed-end funds. Time frame: unspecified.
Product Type:	Other: Closed End Funds
Alleged Damages:	\$300,000.00
Is this an oral complaint?	No
Is this a written complaint?	No
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	FINRA
Docket/Case #:	15-02915
Filing date of arbitration/CFTC reparation or civil litigation:	11/04/2015

Customer Complaint Information

Date Complaint Received:	11/04/2015
Complaint Pending?	No
Status:	Withdrawn
Status Date:	02/22/2016
Settlement Amount:	
Individual Contribution Amount:	



Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: UBS FINANCIAL SERVICES INC.

Allegations: Claimant alleges unsuitable overconcentration and misrepresentations concerning closed-end funds. Time frame: unspecified.

Product Type: Other: Closed End Funds

Alleged Damages: \$300,000.00

Is this an oral complaint? No

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location: FINRA

Docket/Case #: 15-02915

Filing date of arbitration/CFTC reparation or civil litigation: 11/04/2015

Customer Complaint Information

Date Complaint Received: 11/04/2015

Complaint Pending? No

Status: Withdrawn

Status Date: 02/22/2016

Settlement Amount:

Individual Contribution Amount:

Disclosure 2 of 2

Reporting Source: Broker



Employing firm when activities occurred which led to the complaint: UBS PAINEWEBBER INC.

Allegations: CLIENTS, THROUGH THEIR ATTORNEY, ALLEGE TRANSACTIONS WERE MADE IN THEIR ACCOUNT WITHOUT THEIR AUTHORIZATION. TIME PERIOD UNSPECIFIED. DAMAGES CLAIMED: \$33,905-\$35,000

Product Type: Equity - OTC

Alleged Damages: \$35,000.00

Customer Complaint Information

Date Complaint Received: 02/05/2001

Complaint Pending? No

Status: Denied

Status Date: 04/02/2001

Settlement Amount:

Individual Contribution Amount:

End of Report



This page is intentionally left blank.