

BrokerCheck Report

TERESA L. TURNER

CRD# 2833550

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

TERESA L. TURNER

CRD# 2833550

Currently employed by and registered with the following Firm(s):

AMERIPRISE FINANCIAL SERVICES, LLC

210 S Pine St Florence, AL 35630 CRD# 6363

Registered with this firm since: 01/10/2020

B AMERIPRISE FINANCIAL SERVICES, LLC

210 S Pine St Florence, AL 35630 CRD# 6363

Registered with this firm since: 01/10/2020

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 5 U.S. states and territories

This broker has passed:

- 1 Principal/Supervisory Exam
- 3 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

BBVA SECURITIES INC.

CRD# 27060 ATHENS, AL 05/2013 - 01/2020

BBVA WEALTH SOLUTIONS INC.

CRD# 110476 HOUSTON, TX 08/2012 - 01/2020

BBVA COMPASS INVESTMENT SOLUTIONS, INC

CRD# 17086 DECATUR, AL 08/2012 - 05/2013

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type Count
Customer Dispute 1

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 5 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: AMERIPRISE FINANCIAL SERVICES, LLC

Main Office Address: 9013RD AVENUE SOUTH

MINNEAPOLIS, MN 55402

Firm CRD#: **6363**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	01/10/2020
B	FINRA	Invest. Co and Variable Contracts	Approved	01/10/2020
B	FINRA	Investment Co./Variable Contracts Prin	Approved	01/10/2020
	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	01/10/2020
IA	Alabama	Investment Adviser Representative	Approved	01/10/2020
B	Georgia	Agent	Approved	01/10/2020
B	Mississippi	Agent	Approved	01/10/2020
B	Tennessee	Agent	Approved	01/10/2020
B	Virginia	Agent	Approved	02/13/2025

Branch Office Locations

AMERIPRISE FINANCIAL SERVICES, LLC

210 S Pine St

Florence, AL 35630

AMERIPRISE FINANCIAL SERVICES, LLC

www.finra.org/brokercheck

Broker Qualifications



Employment 1 of 1, continued

1109 E Avalon Ave Muscle Shoals, AL 35661

AMERIPRISE FINANCIAL SERVICES, LLC 101 S Clinton St Athens, AL 35611

AMERIPRISE FINANCIAL SERVICES, LLC 22015 US Highway 72 Athens, AL 35613

AMERIPRISE FINANCIAL SERVICES, LLC Florence, AL

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Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 1 principal/supervisory exam, 3 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam		Category	Date
В	Investment Company Products/Variable Contracts Principal Examination	Series 26	09/04/2007

General Industry/Product Exams

Exam		Category	Date
В	Securities Industry Essentials Examination	SIE	10/01/2018
В	General Securities Representative Examination	Series 7	12/16/2003
В	Investment Company Products/Variable Contracts Representative Examination	Series 6	01/27/1997

State Securities Law Exams

Exam	1	Category	Date
B	Uniform Securities Agent State Law Examination	Series 63	03/08/1997

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications

FINCA

Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

www.finra.org/brokercheck
User Guidance

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
B	05/2013 - 01/2020	BBVA SECURITIES INC.	27060	ATHENS, AL
IA	08/2012 - 01/2020	BBVA WEALTH SOLUTIONS INC.	110476	Athens, AL
В	08/2012 - 05/2013	BBVA COMPASS INVESTMENT SOLUTIONS, INC	17086	DECATUR, AL
B	03/2012 - 08/2012	PNC INVESTMENTS	129052	ATHENS, AL
IA	03/2012 - 08/2012	PNC INVESTMENTS	129052	ATHENS, AL
IA	10/2010 - 03/2012	BBVA WEALTH SOLUTIONS INC.	110476	HOUSTON, TX
В	01/2008 - 03/2012	BBVA COMPASS INVESTMENT SOLUTIONS, INC	17086	ATHENS, AL
IA	04/2010 - 10/2010	ST JOHNS WEALTH MANAGEMENT	105564	ATHENS, AL
IA	08/2009 - 03/2010	BBVA COMPASS INVESTMENT SOLUTIONS, INC.	17086	ATHENS, AL
B	06/2006 - 01/2008	SUNTRUST INVESTMENT SERVICES, INC.	17499	FLORENCE, AL
B	10/2005 - 06/2006	CITIGROUP GLOBAL MARKETS INC.	7059	FLORENCE, AL
B	01/2002 - 10/2005	COLONIAL BROKERAGE, INC.	111668	MONTGOMERY, AL
B	05/2001 - 01/2002	FISERV INVESTOR SERVICES, INC.	34637	HOUSTON, TX
B	01/1997 - 05/2001	COMPASS BROKERAGE, INC.	17086	BIRMINGHAM, AL

Employment History

Registration and Employment History



Employment History, continued

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
03/2020 - Present	Ameriprise Financial Services, LLC	Registered Rep	Υ	Florence, AL, United States
01/2020 - 03/2020	Ameriprise Financial Services, Inc.	Registered Representative	Υ	Florence, AL, United States
05/2013 - 01/2020	BBVA SECURITIES INC.	MASS TRANSFER	Υ	DECATUR, AL, United States
08/2012 - 01/2020	BBVA COMPASS INSURANCE AGENCY, INC.	AGENT	Υ	AUSTIN, TX, United States
08/2012 - 01/2020	BBVA WEALTH SOLUTIONS INC.	FINANCIAL ADVISOR	Υ	DECATUR, AL, United States
08/2012 - 01/2020	COMPASS BANK	EMPLOYEE	Υ	BIRMINGHAM, AL, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Outside Employment; Bank Independent; Financial Advisor - Offer investment solutions to bank clients; ; 210 S Pine Street, , Florence, AL, 35630; Investment-Related; 01/10/2020; 60 hours per month; 60 during trading hours.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

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3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

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4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Firm

Employing firm when activities occurred which led

activities occurred which led

to the complaint:

Allegations: CUSTOMER STATED REP LED HIM TO BELIEVE THAT THE BROKERED CDS

COLONIAL BROKERGAE, INC.

PURCHASED WERE CALLED EVERY 6 MONTHS. CUSTOMER BOUGHT 4 CD'S AT DIFFERENT TIMES IN 2005 IN WHICH 2 WERE CALLED. CUSTOMER DECIDED TO RE-PURCHASE AGAIN WHEN 2 CD'S WERE CALLED. ALL

DISCLOSURE DOCUMENTS WERE SIGNED BY CUSTOMER.

Product Type: CD(s)

Alleged Damages: \$400,000.00

Customer Complaint Information

Date Complaint Received: 07/17/2006

Complaint Pending? No

Status: Denied

Status Date: 07/28/2006

Settlement Amount:

Individual Contribution

Amount:



Reporting Source: Broker

Employing firm when activities occurred which led

Allegations:

to the complaint:

SMITH BARNEY/SUN TRUST

I LEFT SMITH BARNEY 6/06 TO JOIN SUN TRUST. COMPLAINT WAS

RECEIVED AT SMITH BARNEY JULY/06, BUT WAS FORWARDED TO

COLONIAL FOR RESPONSE BECAUSE TRADES TOOK PLACE THERE. NO ACTION WAS TAKEN, NO WRONG DOING ON ANY PARTY AND CUSTOMER

WAS SATISFIED.

Product Type: CD(s)

Other Product Type(s): CUSTOMER WROTE LETTER, I RESPONDED TO COLONIAL COMPLIANCE

(COPIED SUN TRUST)

COLONIAL WROTE CUSTOMER A LETTER AND THAT WAS THE END.

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 07/17/2006

Complaint Pending? No

Status: Closed/No Action

Status Date: 07/28/2006

Settlement Amount:

Individual Contribution

Amount:

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End of Report



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