

## **BrokerCheck Report**

# **David W. Renshaw**

CRD# 2936768

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

#### **About BrokerCheck®**



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

#### What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
  qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
  reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
  same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
  to work with them. Your state securities regulator can help you research brokers and investment adviser
  representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck

## David W. Renshaw

CRD# 2936768

# Currently employed by and registered with the following Firm(s):

EDWARD JONES
1115 TAMARACK
SUITE 900

OWENSBORO, KY 42301 CRD# 250

Registered with this firm since: 01/26/2007

B EDWARD JONES
1115 TAMARACK
SUITE 900
OWENSBORO, KY 42301
CRD# 250
Registered with this firm since: 09/30/1997

## **Report Summary for this Broker**



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

#### **Broker Qualifications**

#### This broker is registered with:

- 4 Self-Regulatory Organizations
- 19 U.S. states and territories

#### This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

## **Registration History**

This broker was previously registered with the following securities firm(s):

No information reported.

#### **Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type Count
Customer Dispute 1

## **Broker Qualifications**



**Date** 

## Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

**Status** 

This individual is currently registered with 4 SROs and is licensed in 19 U.S. states and territories through his or her employer.

## **Employment 1 of 1**

Firm Name: **EDWARD JONES** 

Main Office Address: 12555 MANCHESTER ROAD

ST. LOUIS, MO 63131-3710

Category

Firm CRD#: **250** 

SRO

	- u.ogo. y	J.u.u.	2410
FINRA	General Securities Representative	Approved	09/30/1997
NYSE American LLC	General Securities Representative	Approved	09/13/2011
Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
New York Stock Exchange	General Securities Representative	Approved	11/13/1997
U.S. State/ Territory	Category	Status	Date
Arizona	Agent	Approved	11/13/2019
California	Agent	Approved	11/05/2019
Colorado	Agent	Approved	01/06/1998
District of Columbia	Agent	Approved	01/20/2012
Florida	Agent	Approved	02/12/1998
Georgia	Agent	Approved	01/06/1998
Illinois	Agent	Approved	10/25/2005
Indiana	Agent	Approved	11/21/1997
Kentucky	Agent	Approved	11/06/1997
	NYSE American LLC  Nasdaq Stock Market  New York Stock Exchange  U.S. State/ Territory  Arizona  California  Colorado  District of Columbia  Florida  Georgia  Illinois  Indiana	FINRA General Securities Representative  NYSE American LLC General Securities Representative  Nasdaq Stock Market General Securities Representative  New York Stock Exchange General Securities Representative  U.S. State/ Territory Category  Arizona Agent  California Agent  Colorado Agent  District of Columbia Agent  Florida Agent  Georgia Agent  Illinois Agent  Indiana Agent  Agent	FINRA General Securities Representative Approved  NYSE American LLC General Securities Representative Approved  Nasdaq Stock Market General Securities Representative Approved  New York Stock Exchange General Securities Representative Approved  U.S. State/ Territory Category Status  Arizona Agent Approved  California Agent Approved  Colorado Agent Approved  District of Columbia Agent Approved  Florida Agent Approved  Georgia Agent Approved  Illinois Agent Approved  Indiana Agent Approved  Approved

## **Broker Qualifications**



## **Employment 1 of 1, continued**

	U.S. State/ Territory	Category	Status	Date
IA	Kentucky	Investment Adviser Representative	Approved	01/26/2007
B	Maryland	Agent	Approved	04/18/2024
B	Massachusetts	Agent	Approved	02/24/2015
B	New York	Agent	Approved	04/19/2011
B	North Carolina	Agent	Approved	09/22/2006
B	Ohio	Agent	Approved	01/28/2000
B	Pennsylvania	Agent	Approved	09/17/2008
B	South Carolina	Agent	Approved	08/04/2017
B	Tennessee	Agent	Approved	11/24/1997
B	Texas	Agent	Approved	08/10/2007
IA	Texas	Investment Adviser Representative	Restricted Approval	01/09/2019
B	Wisconsin	Agent	Approved	09/23/2005

## **Branch Office Locations**

## **EDWARD JONES**

1115 TAMARACK SUITE 900 OWENSBORO, KY 42301

## **Broker Qualifications**



## **Industry Exams this Broker has Passed**

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

## **Principal/Supervisory Exams**

Exam	Category	Date
No information reported.		

## **General Industry/Product Exams**

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
B	General Securities Representative Examination	Series 7	09/29/1997

## **State Securities Law Exams**

Exam	Category	Date
B (A) Uniform Combined State Law Examination	Series 66	01/19/2007
B Uniform Securities Agent State Law Examination	Series 63	10/01/1997

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

## **Broker Qualifications**



# **Professional Designations**

This section details that the representative has reported **0** professional designation(s).

No information reported.

www.finra.org/brokercheck

## **Registration and Employment History**



## **Registration History**

The broker previously was registered with the following firms:

Registration Dates Firm Name CRD# Branch Location

No information reported.

## **Employment History**

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
07/1997 - Present	EDWARD D. JONES & CO., L.P.	NOT PROVIDED	Υ	OWENSBORO, KY, United States

#### **Other Business Activities**

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

#### **Disclosure Events**



#### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

#### 2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

- As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
- 4. There are different statuses and dispositions for disclosure events:
  - o A disclosure event may have a status of pending, on appeal, or final.
    - A "pending" event involves allegations that have not been proven or formally adjudicated.
    - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
    - A "final" event has been concluded and its resolution is not subject to change.
  - o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
    - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
    - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
    - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



#### **Disclosure Event Details**

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

#### **Customer Dispute - Settled**

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

**Reporting Source:** Broker

**Employing firm when** activities occurred which led

to the complaint:

**EDWARD JONES** 

Allegations: CLIENT STATES FA RECOMMENDED SHE SWITCH FROM HER OLD

HARTFORD ANNUITY TO A NEW LINCOLN LIFE ANNUITY. CLIENT INDICATES FA INFORMED HER HE WOULD KEEP \$2,000 IN THE HARTFORD POLICY TO KEEP THE \$17,000 DEATH BENEFIT. CLIENT STATES SEVERAL DAYS LATER SHE GOT A LETTER FROM HARTFORD SAYING THE ANNUITY WAS ONLY WORTH \$449.00 AND THE POLICY WAS BEING CANCELLED. CLIENT FREE LOOKED THE LINCOLN CONTRACT BUT HARTFORD WILL NOT REINSTATE THE POLICY. CLIENT WANTS THIS MONEY TO STAY TAX DEFERRED. CLIENT MAY NOW SUFFER NEGATIVE TAX CONSEQUENCES AND SHE HAS LOST THE DEATH BENEFIT. CLIENT IS REQUESTING REIMBURSEMENT OF BOTH. FILING REQUIRED, DEATH BENEFIT ALONE EXCEEDS \$5,000.

**Product Type:** Annuity-Variable

**Alleged Damages:** \$17,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

## **Customer Complaint Information**

**Date Complaint Received:** 11/07/2011



Complaint Pending?

Status: Settled

**Status Date:** 01/30/2012

Settlement Amount: \$6,500.00

**Individual Contribution** 

**Amount:** 

\$0.00

No

Broker Statement BASED ON OUR REVIEW, WE ARE OFFERING A SETTLEMENT OF \$6,500.00

TO RESOLVE THIS MATTER. THE SETTLEMENT OFFER WAS CALCULATED BY TAKING THE PRESENT VALUE OF THE APPROXIMATE \$17,000.00 DEATH

BENEFIT LOST, WHICH WOULD HAVE BEEN RECEIVED BY THE

BENEFICIARY AT THE TIME OF THE CLIENT'S DEATH. IT DOES APPEAR THE INTENT WAS TO MAINTAIN A SMALL BALANCE IN THE HARTFORD LIFE ANNUITY TO KEEP THE CONTRACT IN FORCE. UNFORTUNATELY, AT THE

TIME THE 1035 WAS PROCESSED THE VALUE OF THE ANNUITY HAD DECLINED BELOW THE MINIMUM BALANCE NEEDED TO KEEP THE POLICY

AND THE ANNUITY WAS LIQUIDATED BY HARTFORD LIFE. THE MINIMUM BALANCE REQUIREMENT WOULD HAVE BEEN DISCLOSED BY HARTFORD

LIFE AT THE TIME OF PURCHASE AND CLIENT ALSO SIGNED AN ACKNOWLEDGMENT LETTER ON SEPTEMBER 15, 2011, STATING SHE

UNDERSTOOD THIS IMPLICATION EXISTED FOR HER ANNUITY CONTRACT.

1/30/12 RECEIVED SIGNED SETTLEMENT OF CLAIM FROM CLIENT.

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# **End of Report**



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