

BrokerCheck Report

ZAK WILLIAM SHAPIRO

CRD# 2982878

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

**ZAK W. SHAPIRO**

CRD# 2982878

Currently employed by and registered with the following Firm(s):

IA AMERIPRISE FINANCIAL SERVICES, LLC
 2029 Century Park E Ste 2550
 Los Angeles, CA 90067
 CRD# 6363
 Registered with this firm since: 10/12/2017

B AMERIPRISE FINANCIAL SERVICES, LLC
 2029 Century Park E Ste 2550
 Los Angeles, CA 90067
 CRD# 6363
 Registered with this firm since: 10/11/2017

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 16 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

B OPPENHEIMER & CO. INC.
 CRD# 249
 LOS ANGELES, CA
 06/2013 - 10/2017

IA OPPENHEIMER & CO. INC.
 CRD# 249
 NEW YORK, NY
 06/2013 - 10/2017

IA WESTERN INTERNATIONAL SECURITIES
 CRD# 39262
 PASADENA, CA
 10/2010 - 06/2013

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	5
Termination	1



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 16 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **AMERIPRISE FINANCIAL SERVICES, LLC**

Main Office Address: **9013RD AVENUE SOUTH
MINNEAPOLIS, MN 55402**

Firm CRD#: **6363**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	10/11/2017

	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	04/05/2024
B	Arizona	Agent	Approved	10/11/2017
B	California	Agent	Approved	10/11/2017
IA	California	Investment Adviser Representative	Approved	10/12/2017
B	Connecticut	Agent	Approved	10/11/2017
B	Florida	Agent	Approved	10/11/2017
B	Georgia	Agent	Approved	02/19/2024
B	Hawaii	Agent	Approved	12/26/2017
B	Idaho	Agent	Approved	10/11/2017
B	Maryland	Agent	Approved	10/12/2017
B	Michigan	Agent	Approved	12/26/2017
B	Nevada	Agent	Approved	05/01/2019

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	New Jersey	Agent	Approved	10/11/2017
B	New York	Agent	Approved	10/11/2017
B	North Carolina	Agent	Approved	09/24/2021
B	Texas	Agent	Approved	01/25/2024
IA	Texas	Investment Adviser Representative	Restricted Approval	01/25/2024
B	Washington	Agent	Approved	02/19/2025

Branch Office Locations

AMERIPRISE FINANCIAL SERVICES, LLC

2029 Century Park E Ste 2550
Los Angeles, CA 90067

AMERIPRISE FINANCIAL SERVICES, LLC

Rancho Mirage, CA



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B Futures Managed Funds Examination	Series 31	08/27/2004
B General Securities Representative Examination	Series 7	01/05/1998

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination	Series 65	02/03/1998
B Uniform Securities Agent State Law Examination	Series 63	01/14/1998

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 06/2013 - 10/2017	OPPENHEIMER & CO. INC.	249	LOS ANGELES, CA
IA 06/2013 - 10/2017	OPPENHEIMER & CO. INC.	249	LOS ANGELES, CA
IA 10/2010 - 06/2013	WESTERN INTERNATIONAL SECURITIES	39262	LOS ANGELES, CA
B 10/2010 - 06/2013	WESTERN INTERNATIONAL SECURITIES, INC.	39262	LOS ANGELES, CA
B 12/2009 - 10/2010	WELLS FARGO ADVISORS, LLC	19616	LOS ANGELES, CA
IA 12/2009 - 10/2010	WELLS FARGO ADVISORS, LLC	19616	LOS ANGELES, CA
B 06/2009 - 12/2009	MORGAN STANLEY SMITH BARNEY	149777	LOS ANGELES, CA
IA 06/2009 - 12/2009	MORGAN STANLEY SMITH BARNEY LLC	149777	LOS ANGELES, CA
B 03/2007 - 06/2009	CITIGROUP GLOBAL MARKETS INC.	7059	LOS ANGELES, CA
IA 03/2007 - 06/2009	CITIGROUP GLOBAL MARKETS INC.	7059	LOS ANGELES, CA
B 04/2007 - 04/2007	MORGAN STANLEY & CO., INCORPORATED	8209	BEVERLY HILLS, CA
IA 04/2007 - 04/2007	MORGAN STANLEY & CO., INCORPORATED	8209	BEVERLY HILLS, CA
IA 08/1998 - 04/2007	MORGAN STANLEY	7556	BEVERLY HILLS, CA
B 01/1998 - 04/2007	MORGAN STANLEY DW INC.	7556	BEVERLY HILLS, CA

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
03/2020 - Present	Ameriprise Financial Services, LLC	Registered Rep	Y	Los Angeles, CA, United States



Registration and Employment History

Employment History, continued

Employment	Employer Name	Position	Investment Related	Employer Location
10/2017 - 03/2020	Ameriprise Financial Services Inc	REGISTERED REP	Y	Los Angeles, CA, United States
05/2013 - 10/2017	OPPENHEIMER & CO. INC.	FINANCIAL CONSULTANT	Y	LOS ANGELES, CA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	5	N/A
Termination	N/A	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	OPPENHEIMER & CO. INC.
Allegations:	CUSTOMERS ALLEGE EXCESSIVE UNAUTHORIZED TRADING ACTIVITY. CUSTOMERS CLAIM THAT FA WAS UNSUITABLY CHURNING THE ACCOUNT FREQUENTLY FOR THE PURPOSE OF GENERATING COMMISSIONS. FROM 2013 TO 2016.
Product Type:	Other: VXX
Alleged Damages:	\$287,074.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	Yes
Arbitration/Reparation forum or court name and location:	UNITED STATES DISTRICT COURT, NORTHERN DISTRICT OF CA
Docket/Case #:	4:17-CV-06031 DMR
Filing date of arbitration/CFTC reparation or civil litigation:	10/23/2017

Customer Complaint Information



Date Complaint Received: 11/28/2017

Complaint Pending? No

Status: Evolved into Arbitration/CFTC reparation (the individual is a named party)

Status Date: 07/30/2018

Settlement Amount:

Individual Contribution Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): FINRA

Docket/Case #: 19-02731

Date Notice/Process Served: 10/01/2019

Arbitration Pending? No

Disposition: Settled

Disposition Date: 03/18/2022

Monetary Compensation Amount: \$32,196.55

Individual Contribution Amount: \$0.00

Firm Statement Mr. Shapiro continues to deny any liability, and was not asked to contribute to the settlement, which he understands was done to avoid litigation costs

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: OPPENHEIMER & CO. INC.

Allegations: Customers allege excessive unauthorized trading activity. Customer claims that FA was unsuitably churning the account frequently for the purpose of generating commissions. From 4/1/2015 to 4/1/2016.

Product Type: Other: VXX

Alleged Damages: \$287,074.00



Is this an oral complaint? No
Is this a written complaint? Yes
Is this an arbitration/CFTC reparation or civil litigation? Yes
Arbitration/Reparation forum or court name and location: UNITED STATES DISTRICT COURT, NORTHERN DISTRICT OF CA
Docket/Case #: 4:17-CV-06031 DMR
Filing date of arbitration/CFTC reparation or civil litigation: 10/23/2017

Customer Complaint Information

Date Complaint Received: 11/28/2017
Complaint Pending? No
Status: Evolved into Arbitration/CFTC reparation (the individual is a named party)
Status Date: 07/30/2018
Settlement Amount:
Individual Contribution Amount:

Arbitration Information

Arbitration/CFTC reparation claim filed with (FINRA, AAA, CFTC, etc.): FINRA
Docket/Case #: 19-02731
Date Notice/Process Served: 10/01/2019
Arbitration Pending? No
Disposition: Settled
Disposition Date: 03/18/2022
Monetary Compensation Amount: \$32,196.55
Individual Contribution Amount: \$0.00
Broker Statement Mr. Shapiro continues to deny any liability, and was not asked to contribute to the



settlement, which he understands was done to avoid litigation costs. It was settled for the exact same amount Oppenheimer offered them 8 years ago



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 4

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	OPPENHEIMER & CO. INC.
Allegations:	CLIENT ALLEGES AN UNAUTHORIZED AND UNSUITABLE INVESTMENT WAS MADE IN HER ACCOUNTS ON SEPTEMBER 25, 2014.
Product Type:	Mutual Fund
Alleged Damages:	\$0.00
Alleged Damages Amount Explanation (if amount not exact):	NO DAMAGES SPECIFIED, BUT BELIEVED TO BE OVER \$5,000.
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	02/01/2016
Complaint Pending?	No
Status:	Denied
Status Date:	02/23/2016
Settlement Amount:	
Individual Contribution Amount:	

Disclosure 2 of 4

Reporting Source:	Broker
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Employing firm when activities occurred which led to the complaint: OPPENHEIMER & CO. INC.

Allegations: CLIENT ALLEGES UNSUITABLE INVESTMENTS WERE PURCHASE IN HIS ACCOUNT DURING SEPTEMBER 2014 AND OCTOBER 2014.

Product Type: Mutual Fund

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact): NO DAMAGES SPECIFIED, BUT BELIEVED TO BE OVER \$5,000.

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 01/22/2016

Complaint Pending? No

Status: Denied

Status Date: 02/23/2016

Settlement Amount:

Individual Contribution Amount:

Disclosure 3 of 4

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: OPPENHEIMER & CO. INC.

Allegations: CLIENT ALLEGES THAT UNAUTHORIZED AND UNSUITABLE PURCHASES WERE MADE IN HER ACCOUNT ON 9/25/14 AND 10/28/14.

Product Type: Mutual Fund

Alleged Damages: \$0.00



Alleged Damages Amount NO DAMAGES SPECIFIED, BUT BELIEVED TO BE OVER \$5,000.
Explanation (if amount not exact):

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 01/25/2016

Complaint Pending? No

Status: Denied

Status Date: 02/23/2016

Settlement Amount:

Individual Contribution Amount:

Disclosure 4 of 4

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint: MORGAN STANLEY & CO. INCORPORATED

Allegations: CUSTOMER ALLEGES THAT FINANCIAL ADVISOR PURCHASED BONDS AND OTHER SECURITIES ON HER BEHALF THAT WERE UNSUITABLE FOR THE CUSTOMERS INVESTMENT NEEDS.

Product Type: Other

Other Product Type(s): BONDS

Alleged Damages: \$212,017.00

Customer Complaint Information

Date Complaint Received: 12/15/2008

Complaint Pending? No

Status: Closed/No Action



Status Date: 03/26/2009

Settlement Amount:

**Individual Contribution
Amount:**

Reporting Source: Broker

**Employing firm when
activities occurred which led
to the complaint:** CITIGROUP GLOBAL MARKETS, INC.

Allegations: ATTORNEY FOR POA ON ACCOUNT ALLEGES THAT THE PREFERRED
STOCKS PURCHASED IN THE CLIENT'S TRUST ACCOUNT WERE
UNSUITABLE. 2007-2008

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$212,016.98

Customer Complaint Information

Date Complaint Received: 12/15/2008

Complaint Pending? No

Status: Closed/No Action

Status Date: 03/26/2009

Settlement Amount:

**Individual Contribution
Amount:**



Employment Separation After Allegations

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 1

Reporting Source: Firm

Employer Name: WELLS FARGO ADVISORS, LLC

Termination Type: Discharged

Termination Date: 09/15/2010

Allegations: DEPOSITED CASH ON CONSECUTIVE DAYS INTO PERSONAL BANK ACCOUNT IN AMOUNTS THAT, IF COMBINED, WOULD HAVE REQUIRED CTR REPORTING

Product Type: No Product

Reporting Source: Broker

Employer Name: WELLS FARGO ADVISORS

Termination Type: Discharged

Termination Date: 09/15/2010

Allegations: DEPOSITED CASH ON CONSECUTIVE DAYS INTO PERSONAL BANK ACCOUNT THAT, IF COMBINED, WOULD HAVE REQUIRED A CTR REPORTING.

Product Type: No Product

Broker Statement I DEPOSITED MONEY BACK INTO MY OWN PERSONAL CHECKING ACCOUNT THAT I TOOK OUT FROM MY OWN SAME ACCOUNT A WEEK PRIOR.

End of Report



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