

BrokerCheck Report

CHRISTOPHER THOMAS SPIRES

CRD# 2994653

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

CHRISTOPHER T. SPIRES

CRD# 2994653

Currently employed by and registered with the following Firm(s):

RAYMOND JAMES & ASSOCIATES, INC. 28 Promenade St.

Bluffton, SC 29910 CRD# 705

Registered with this firm since: 11/26/2008

B RAYMOND JAMES & ASSOCIATES, INC. 28 Promenade St.

Bluffton, SC 29910 CRD# 705

Registered with this firm since: 11/21/2008

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 5 Self-Regulatory Organizations
- 37 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

MACHOVIA SECURITIES, LLC

CRD# 19616 ST. LOUIS, MO 12/2004 - 11/2008

B WACHOVIA SECURITIES, LLC CRD# 19616

HILTON HEAD, SC 12/2004 - 11/2008

(A) CITIGROUP GLOBAL MARKETS INC.

CRD# 7059 NEW YORK, NY 08/2000 - 12/2004

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

| Туре | Count |
|------------------|-------|
| Customer Dispute | 3 |



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 5 SROs and is licensed in 37 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **RAYMOND JAMES & ASSOCIATES, INC.**

Main Office Address: 880 CARILLON PARKWAY

ST. PETERSBURG, FL 33716

Firm CRD#: 705

| | SRO | Category | Status | Date |
|---|-------------------------|-----------------------------------|----------|------------|
| B | FINRA | General Securities Representative | Approved | 11/21/2008 |
| B | NYSE American LLC | General Securities Representative | Approved | 11/21/2008 |
| B | Nasdaq PHLX LLC | General Securities Representative | Approved | 11/21/2008 |
| B | Nasdaq Stock Market | General Securities Representative | Approved | 11/21/2008 |
| B | New York Stock Exchange | General Securities Representative | Approved | 11/21/2008 |
| | U.S. State/ Territory | Category | Status | Date |
| B | Alabama | Agent | Approved | 02/09/2018 |
| B | Arizona | Agent | Approved | 11/27/2013 |
| B | California | Agent | Approved | 02/01/2018 |
| B | Colorado | Agent | Approved | 08/14/2014 |
| B | Connecticut | Agent | Approved | 05/28/2009 |
| B | Delaware | Agent | Approved | 02/02/2011 |
| B | Florida | Agent | Approved | 11/21/2008 |
| B | Georgia | Agent | Approved | 11/21/2008 |



Employment 1 of 1, continued

| | U.S. State/ Territory | Category | Status | Date |
|---|-----------------------|----------|----------|------------|
| В | Illinois | Agent | Approved | 01/03/2011 |
| В | Indiana | Agent | Approved | 01/04/2016 |
| B | lowa | Agent | Approved | 07/22/2014 |
| В | Kentucky | Agent | Approved | 04/09/2020 |
| B | Maine | Agent | Approved | 10/27/2017 |
| B | Maryland | Agent | Approved | 09/14/2015 |
| B | Massachusetts | Agent | Approved | 10/21/2015 |
| B | Michigan | Agent | Approved | 02/24/2016 |
| B | Minnesota | Agent | Approved | 02/26/2025 |
| B | Mississippi | Agent | Approved | 02/25/2025 |
| B | Missouri | Agent | Approved | 02/27/2024 |
| B | Nevada | Agent | Approved | 11/21/2008 |
| B | New Hampshire | Agent | Approved | 01/06/2016 |
| B | New Jersey | Agent | Approved | 08/26/2011 |
| B | New Mexico | Agent | Approved | 08/11/2016 |
| В | New York | Agent | Approved | 11/21/2008 |
| B | North Carolina | Agent | Approved | 11/21/2008 |
| B | Ohio | Agent | Approved | 11/21/2008 |
| В | Oklahoma | Agent | Approved | 04/24/2023 |
| В | Oregon | Agent | Approved | 03/06/2018 |
| В | Pennsylvania | Agent | Approved | 11/21/2008 |



Employment 1 of 1, continued

| | U.S. State/ Territory | Category | Status | Date |
|----|-----------------------|-----------------------------------|---------------------|------------|
| В | Rhode Island | Agent | Approved | 12/07/2020 |
| В | South Carolina | Agent | Approved | 11/21/2008 |
| IA | South Carolina | Investment Adviser Representative | Approved | 11/26/2008 |
| B | Tennessee | Agent | Approved | 06/11/2020 |
| B | Texas | Agent | Approved | 10/04/2017 |
| IA | Texas | Investment Adviser Representative | Restricted Approval | 09/14/2017 |
| B | Virginia | Agent | Approved | 11/21/2008 |
| B | Washington | Agent | Approved | 02/12/2016 |
| B | Wisconsin | Agent | Approved | 11/21/2008 |
| B | Wyoming | Agent | Approved | 12/07/2023 |

Branch Office Locations

RAYMOND JAMES & ASSOCIATES, INC.

28 Promenade St. Bluffton, SC 29910



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

| Exam | Category | Date |
|--------------------------|----------|------|
| No information reported. | | |
| | | |

General Industry/Product Exams

| Exam | | Category | Date |
|------|---|----------|------------|
| B | Securities Industry Essentials Examination | SIE | 10/01/2018 |
| В | General Securities Representative Examination | Series 7 | 03/23/1998 |

State Securities Law Exams

| Exam | | Category | Date |
|------|--|-----------|------------|
| IA | Uniform Investment Adviser Law Examination | Series 65 | 10/25/1999 |
| B | Uniform Securities Agent State Law Examination | Series 63 | 03/27/1998 |

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

| Regi | istration Dates | Firm Name | CRD# | Branch Location |
|------|-------------------|-------------------------------|-------|-----------------|
| IA | 12/2004 - 11/2008 | WACHOVIA SECURITIES, LLC | 19616 | HILTON HEAD, SC |
| B | 12/2004 - 11/2008 | WACHOVIA SECURITIES, LLC | 19616 | HILTON HEAD, SC |
| IA | 08/2000 - 12/2004 | CITIGROUP GLOBAL MARKETS INC. | 7059 | COLUMBUS, OH |
| B | 06/2000 - 12/2004 | CITIGROUP GLOBAL MARKETS INC. | 7059 | NEW YORK, NY |
| B | 03/1998 - 06/2000 | J.C. BRADFORD & CO. | 1287 | NEW YORK, NY |

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

| Employment | Employer Name | Position | Investment Related | Employer Location |
|-------------------|----------------------------------|-------------------|--------------------|--------------------------------|
| 11/2008 - Present | Raymond James & Associates, Inc. | Financial Advisor | Υ | HILTON HEAD, SC, United States |

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

- (1)Name of Business: Address: 64 Boat House St. Unit A, Bluffton, SC, 29910, United States Activity Type: Rental Real Estate Position/Title: Investment Related: Yes Start Date: 06/01/2025 Hours per month devoted to this business: 0-1 Hours per month devoted to this business during trading hours: 0-1 Description of duties:
- (2)Name of Business: Coastal Carolina Hospital Address: 1000 Medical Center Dr., Hardeeville, SC, 29927, United States Activity Type: Board Member, Board Subcommittee Member, Officer, or Director Position/Title: Advisory Board, Other Investment Related: No Start Date: 01/01/2019 Hours per month devoted to this business: 2-10 Hours per month devoted to this business during trading hours: 2-10 Description of duties: Governing Board
- (3)Name of Business: Raymond James Advisor Select Address: 28 Promenade St., Bluffton, SC, 29910, United States Activity Type: Rental Real Estate Position/Title: Partner Investment Related: Yes Start Date: 12/20/2019 Hours per month devoted to this business: 2-10 Hours per month devoted to this business during trading hours: 0-1 Description of duties: We moved our practice to RJAS. My partner Dustin Wilder and I bought a

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Registration and Employment History



Other Business Activities, continued

building, created CSWAG, LLC to own the real estate, and we rent the building back to our practice at RJAS. This rental will not have other tenants than our team.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

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3. Disclosure events in BrokerCheck reports come from different sources:

As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and
regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will
appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

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4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

| | Pending | Final | On Appeal |
|------------------|---------|-------|-----------|
| Customer Dispute | 0 | 3 | N/A |



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint:

Wells Fargo Advisors, LLC

Allegations:

Litigation: Plaintiffs allege in April 2008, the financial advisor made unspecified misrepresentations regarding his investment plan.; Complaint: Client alleged that "Wachovia Advisors put me in high interest over collateralized loan, with an inflated appraisal" and that "[t]he loan structure allowed for zero risk to the bank, high interest rates being paid, and tens of thousands of dollars in Advisory Fees being paid to the banks financial advisors." (03/31/2016)

Litigation: The plaintiffs are seeking damages in excess of \$25,000.00.Complaint;

Product Type: Other: Pledged Asset

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not

\$621,000

exact):

Is this an oral complaint? No Is this a written complaint?

Is this an arbitration/CFTC reparation or civil litigation? No

Yes

Arbitration/Reparation forum or court name and location:

Superior Court of State of North Carolina Union County

Docket/Case #: 14CVS03008



Filing date of

11/14/2014

arbitration/CFTC reparation

or civil litigation:

Customer Complaint Information

Date Complaint Received: 11/20/2014

Complaint Pending? No

Settled Status:

Status Date: 11/11/2016

Settlement Amount: \$0.00

Individual Contribution

Amount:

\$0.00

Firm Statement In the interest of avoiding protracted and expensive litigation, the parties decided

> to settle the matter. Pursuant to the terms of the settlement \$308,000 of Plaintiff's frozen brokerage account was released to him with the balance being paid to

Wells Fargo Bank. WFA is not responsible for any payment to the Plaintiff.

Reporting Source: Broker

Employing firm when

activities occurred which led

to the complaint:

WELLS FARGO ADVISORS, LLC

Allegations: Client alleges that "Wachovia Advisors put me in high interest over collateralized

loan, with an inflated appraisal" and that "[T]he loan structure allowed for zero risk to the bank, high interest rates being paid, and tens of thousands of dollars in

advisory fees being paid to the banks financial advisors." (03/31/2016)

Product Type: Other: PLEDGED ASSET

Alleged Damages: \$0.00

Is this an oral complaint? Nο

Is this a written complaint? No

Is this an arbitration/CFTC reparation or civil litigation? Yes

Arbitration/Reparation forum or court name and location:

Superior Court of State of North Carolina Union County

Docket/Case #: 14CVS03008



Filing date of

11/14/2014

arbitration/CFTC reparation

or civil litigation:

Customer Complaint Information

Date Complaint Received: 11/20/2014

Complaint Pending? No

Status: Settled

Status Date: 11/11/2016

Settlement Amount: \$0.00

Individual Contribution

Amount:

\$0.00

Broker Statement

UPDATE U5 from Wells Fargo reads "In the interest of avoiding protracted and expensive litigation, the parties decided to settle the matter. Pursuant to the terms of the settlement, \$308,000 of Plaintiff's frozen brokerage account was released to him with the balance being paid to Wells Fargo Bank. WFA is not responsible for any payment to the Plaintiff.***** FA comments: I was named in this matter as I referred my client to the Wachovia Mortgage team in order to assist in the purchase of a home. I was not involved in the loan structure, interest rate, appraisal, or any aspect of the loan. Wells Fargo bank, who purchased Wachovia in 2008, unilaterally decided to settle with the client to avoid additional legal expenses and the uncertainty of litigation. Since I was clearly not involved with the loan in question, I was not asked to, nor did I, contribute to the settlement between Wells Fargo and the client. These allegations are preposterous, and we were named as the clients advisors in what is apparently a settlement attempt with Wachovia bank. Client whom we worked with for years was determined to purchase a new home. We referred the client to the Wachovia Securities Mortgage division, and due to the clients previous credit issues the only way to obtain financing was to use his investment portfolio as collateral. Five months later the housing market collapsed, and any mortgage interest rate prior to 2008 would seem "high interest" in comparison to mortgage rates today. After foreclosing on the property the bank retained the clients' collateral assets as explained to the client prior to accepting the mortgage offer. The client is now trying to sue Wells Fargo/Wachovia in an attempt to regain the funds used to secure the mortgage. We never had anything to do with the loan structure, the interest rate, or the appraisal as we referred the client to Wachovia Mortgage who handled everything via their guidelines. We worked with the clients for 6 years prior and charged the client a discounted annual wrap fee to manage his investments, nothing more.



Disclosure 2 of 2

Reporting Source: Firm

Employing firm when activities occurred which led to the complaint:

WACHOVIA SECURITIES, LLC

Allegations:

(VERBAL COMPLAINT) SOUTH CAROLINA RESIDENT INQUIRED ABOUT EXERCISING THEIR FREE LOOK OF TWO TRANSAMERICA ANNUITIES PURCHASED 10/31/08. OPERATIONS MANAGER CALLED TRANSAMERICA AND WAS TOLD, INACCURATELY, THAT CLIENTS WERE STILL WITHIN FREE LOOK PERIOD. CLIENT'S SIGNED WITHDRAWAL PAPERWORK, BUT WHEN PROCEEDS CHECKS ARRIVE, CLIENTS WERE CHARGED CDSC TOTALING

APPROPROXIMATELY \$12,800.

Product Type: Annuity(ies) - Variable

Alleged Damages: \$12,800.00

Customer Complaint Information

Date Complaint Received: 12/18/2008

Complaint Pending? No

Status: Settled

Status Date: 01/23/2009

Settlement Amount: \$12,320.00

Individual Contribution

\$0.00

Amount:

Firm Statement CLAIM SETTLED FOR \$12,320 IN THE INTERESTS OF CLIENT RELATIONS,

WITHOUT ADMITTING ANY LIABILITY WHATSOEVER.

Reporting Source: Broker

Employing firm when activities occurred which led

ch led

WACHOVIA SECURITIES, LLC

Allegations:

to the complaint:

(VERBAL COMPLAINT) SOUTH CAROLINA RESIDENT INQUIRED ABOUT EXERCISING THEIR FREE LOOK OF TWO TRANSAMERICA AND WAS TOLD, INACCURATELY, THAT CLIENTS WERE STILL WITHIN FREE LOOK PERIOD. CLIENT'S SIGNED WITHDRAWAL PAPERWORK, BUT WHEN PROCEEDS CHECKS ARRIVED, CLIENTS WERE CHARGED CDSC TOTALLING APPROX.

\$12,800.



Product Type: Annuity(ies) - Variable

Alleged Damages: \$12,800.00

Customer Complaint Information

Date Complaint Received: 12/18/2008

Complaint Pending? No

Status: Settled

Status Date: 01/23/2009

Settlement Amount: \$12,320.00

Individual Contribution

Amount:

\$0.00

Broker Statement OUR TEAM ATTEMPTED TO CONTACT THE CLIENT FOUR TIMES

DOCUMENTED BY PHONE RECORDS, AND SENT OVER-NIGHT THE

ANNUITY CONTRACTS AND FREE-LOOK PAPERWORK WHICH THE CLIENT

ACCEPTED DELIVERY. PER TRANS AMERICA RECORDED PHONE

TRANSCRIPTS; WACHOVIA SECURITIES LOCAL OPERATIONS MANAGER SURRENDERED BOTH POLICIES IN ERROR. AFTER APPLYING FOR FREE-LOOK, THE LOCAL OPERATIONS MANAGER DID NOT WAIT FOR APPROVAL

TO FREE THE LOOK CONTRACTS AND INSTEAD SURRENDERED THE

POLICIES WHICH TRIGGERED A \$12,800 CDSC. CLEARLY THIS WAS A CASE OF NEGLIGENCE BY WACHOVIA'S LOCAL OPERATIONS MANAGER. SINCE I WAS LISTED AS THE FIRST REPRESENTATIVE ON THE POLICIES DESPITE THE OPERATIONAL ERRORS, I WAS INACCURATELY NAMED IN THE VERBAL

COMPLAINT.

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Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

Raymond James & Associates, Inc

Allegations: Client alleged FA mismanaged account.

Product Type: Other: Managed -Wrap Accounts

Alleged Damages: \$0.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received: 04/08/2022

Complaint Pending? No

Status: Denied

Status Date: 07/08/2022

Settlement Amount:

Individual Contribution

Amount:

Broker Statement Client alleged that my partner mishandled her investments. Based upon the

factual review of the relationship details of the accounts (performance audit, fee audit, trading only handled by the firms managed account team) and extensive documentation of all meetings and correspondence the account was handled appropriately. I was named in the complaint as a principal of our team while my

partner handled and serviced the account from the beginning.

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End of Report



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