

## **BrokerCheck Report**

## **Cindy Speigner Cornette**

CRD# 3163387

Section Title	Page(s)
Report Summary	1
Broker Qualifications	2 - 4
Registration and Employment History	6 - 7
Disclosure Events	8



When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

#### About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

#### What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
  qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
  reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
  same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
  to work with them. Your state securities regulator can help you research brokers and investment adviser
  representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

## **Cindy S. Cornette**

CRD# 3163387

# Currently employed by and registered with the following Firm(s):

AMERIPRISE FINANCIAL SERVICES, LLC

2835 Zelda Rd Ste 7 & 8 Montgomery, AL 36106 CRD# 6363

Registered with this firm since: 11/01/2019

# B AMERIPRISE FINANCIAL SERVICES, LLC

2835 Zelda Rd Ste 7 & 8 Montgomery, AL 36106 CRD# 6363

Registered with this firm since: 10/31/2019

## **Report Summary for this Broker**



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

#### **Broker Qualifications**

#### This broker is registered with:

- 1 Self-Regulatory Organization
- 12 U.S. states and territories

#### This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

#### **Registration History**

This broker was previously registered with the following securities firm(s):

B WELLS FARGO ADVISORS FINANCIAL NETWORK, LLC

CRD# 11025 CHATTANOOGA, TN 04/2012 - 06/2019

WELLS FARGO ADVISORS FINANCIAL NETWORK, LLC

CRD# 11025 ST. LOUIS, MO 04/2012 - 06/2019

05/2009 - 05/2012

B MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED
CRD# 7691
CHATTANOOGA, TN

#### **Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Туре	Count
Customer Dispute	6

#### **Broker Qualifications**



## Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 12 U.S. states and territories through his or her employer.

### **Employment 1 of 1**

Firm Name: AMERIPRISE FINANCIAL SERVICES, LLC

Main Office Address: 9013RD AVENUE SOUTH

MINNEAPOLIS, MN 55402

Firm CRD#: **6363** 

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	10/31/2019
	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	10/31/2019
IA	Alabama	Investment Adviser Representative	Approved	11/01/2019
B	Arizona	Agent	Approved	04/18/2025
B	District of Columbia	Agent	Approved	10/04/2024
B	Florida	Agent	Approved	03/11/2020
B	Georgia	Agent	Approved	10/20/2020
B	Kentucky	Agent	Approved	07/16/2025
B	North Carolina	Agent	Approved	04/08/2024
B	Pennsylvania	Agent	Approved	10/31/2024
B	South Carolina	Agent	Approved	02/05/2024
B	Tennessee	Agent	Approved	09/09/2020
B	Texas	Agent	Approved	01/09/2023

## **Broker Qualifications**



## **Employment 1 of 1, continued**

	U.S. State/ Territory	Category	Status	Date
IA	Texas	Investment Adviser Representative	Restricted Approval	01/09/2023
В	Virginia	Agent	Approved	04/16/2025

### **Branch Office Locations**

AMERIPRISE FINANCIAL SERVICES, LLC 2835 Zelda Rd Ste 7 & 8 Montgomery, AL 36106

**AMERIPRISE FINANCIAL SERVICES, LLC** Montgomery, AL

#### **Broker Qualifications**



### **Industry Exams this Broker has Passed**

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

#### **Principal/Supervisory Exams**

Exam	Category	Date
No information reported.		

## **General Industry/Product Exams**

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
B	General Securities Representative Examination	Series 7	03/08/1999

## **State Securities Law Exams**

Exam		Category	Date
BIA	Uniform Combined State Law Examination	Series 66	02/25/2011
В	Uniform Securities Agent State Law Examination	Series 63	01/07/1999

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

#### **Broker Qualifications**



## **Professional Designations**

This section details that the representative has reported 1 professional designation(s).

#### Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at http://www.nasaa.org

## **Registration and Employment History**



### **Registration History**

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
В	04/2012 - 06/2019	WELLS FARGO ADVISORS FINANCIAL NETWORK, LLC	11025	CHATTANOOGA, TN
IA	04/2012 - 06/2019	WELLS FARGO ADVISORS FINANCIAL NETWORK, LLC	11025	CHATTANOOGA, TN
B	05/2009 - 05/2012	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	CHATTANOOGA, TN
IA	05/2009 - 05/2012	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	CHATTANOOGA, TN
IA	03/2004 - 06/2009	AMERIPRISE FINANCIAL SERVICES, INC.	6363	CHATTANOOGA, TN
B	03/1999 - 06/2009	AMERIPRISE FINANCIAL SERVICES, INC.	6363	CHATTANOOGA, TN
B	03/1999 - 07/2006	IDS LIFE INSURANCE COMPANY	6321	MINNEAPOLIS, MN

## **Employment History**

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

<b>Employment</b>	Employer Name	Position	Investment Related	<b>Employer Location</b>
10/2019 - Present	Ameriprise Financial Services, LLC	Registered Rep	Υ	Montgomery, AL, United States
10/2019 - 03/2020	Ameriprise Financial Services, LLC	Registered Representative	Υ	Birmingham, AL, United States
04/2012 - 09/2019	WELLS FARGO ADVISORS FINANCIAL NETWORK, LLC	REGISTERED REP	Υ	CHATTANOOGA, TN, United States

## **Registration and Employment History**



#### **Other Business Activities**

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Board of Directors; Arrowhead Country Club Ladies Association; Treasurer; 50 ocala Dr, , Montgomery, AL, 36117; Not Investment-Related; 04/14/2021; 1 to 9 hours per month; 1 to 9 during trading hours / Arrowhead Ladies Golf Association; Treasurer; 50 Ocala Drive, , Montgomery, AL, 36117; Not Investment-Related; 01/01/2023; 1 to 9 hours per month; 1 to 9 during trading hours / Arrowhead Country Club Board of Governors; Board member; 50 Ocala Drive, , Montogmery, AL, 36117; Not Investment-Related; 01/10/2024; 1 to 9 hours per month; 1 to 9 during trading hours. Other Business Activities; Wynlakes Womens Association; Vice President for the ladies association. Responsible for planning the speakers at the events and luncheons.; WYnlakes Country Club, Wynlakes Drive, Montgomery, AL, 36117; Not Investment-Related; 07/01/2025; 1 to 9 hours per month; 1 to 9 during trading hours.

#### **Disclosure Events**



#### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

#### 2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
  - A "pending" event involves allegations that have not been proven or formally adjudicated.
  - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	6	N/A



#### **Disclosure Event Details**

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

#### **Customer Dispute - Settled**

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source: Firm

**Employing firm when** AMERIPRISE FINANCIAL SERVICES, INC.

activities occurred which led

to the complaint:

Allegations:

THE CLIENTS ALLEGE THEIR INLAND AMERICAN REIT PURCHASED IN MAY

OF 2007 WAS UNSUITABLE.

Product Type: Real Estate Security

Alleged Damages: \$59,300.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

## **Customer Complaint Information**

**Date Complaint Received:** 06/03/2010

Complaint Pending? No

Status: Settled

**Status Date:** 12/14/2010

Settlement Amount: \$95,870.00

Individual Contribution

Amount:

\$0.00



**Reporting Source: Broker** 

**Employing firm when** activities occurred which led to the complaint:

AMERIPRISE FINANCIAL SERVICES, INC.

Allegations:

THE CLIENTS ALLEGE THEIR INLAND AMERICAN REIT PURCHASED IN MAY

OF 2007 WAS UNSUITABLE

**Product Type:** 

Real Estate Security

**Alleged Damages:** 

\$59,300.00

Is this an oral complaint?

No

Is this a written complaint?

Yes

Is this an arbitration/CFTC reparation or civil litigation? No

#### **Customer Complaint Information**

**Date Complaint Received:** 06/03/2010

**Complaint Pending?** No

Status: Settled

Status Date: 12/14/2010

**Settlement Amount:** \$95,870.00

**Individual Contribution** 

\$0.00

Amount:

Disclosure 2 of 2

**Reporting Source:** Firm

**Employing firm when** 

activities occurred which led

to the complaint:

Allegations:

AMERIPRISE FINANCIAL SERVICES INC

CLIENT ALLEGED THE ADVISOR DID NOT FOLLOW HER INSTRUCTIONS TO

MONITORHER ACCOUNTS WHICH RESULTED IN LOSSES.

**Product Type:** Annuity-Variable

Mutual Fund

**Alleged Damages:** \$7,000.00



Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

#### **Customer Complaint Information**

Date Complaint Received: 11/19/2009

**Complaint Pending?** No

Status: Settled

**Status Date:** 04/07/2010

Settlement Amount: \$5,736.28

**Individual Contribution** 

Amount:

**Firm Statement** 

\$0.00

THE FIRM FOUND THE AUTOMATIC ASSET REBALANCE FEATURE WAS NOT

REMOVED UPON THE CLIENT'S REQUEST TO MOVE ALL OF HER POSITIONS WITHIN HER ANNUITY INTO CASH, THUS RESULTING IN AUTOMATED ADDITIONAL TRADES INTO MUTUAL FUND SUBACCOUNTS.

AS A RESULT, THE FIRM REVERSED THE AUTOMATED TRADES.

Reporting Source: Broker

Employing firm when

activities occurred which led

to the complaint:

AMERIPRISE FINANCIAL SERVICES INC

Allegations: CLIENT ALLEGED THE ADVISOR DID NOT FOLLOW HER INSTRUCTIONS TO

MONITORHER ACCOUNTS WHICH RESULTED IN LOSSES.

**Product Type:** Annuity-Variable

Mutual Fund

Alleged Damages: \$7,000.00

Is this an oral complaint? No

Yes

Is this a written complaint?

Is this an arbitration/CFTC

No

reparation or civil litigation?

## **Customer Complaint Information**



**Date Complaint Received:** 11/19/2009

Complaint Pending? No

Status: Settled

**Status Date:** 04/07/2010

Settlement Amount: \$5,736.28

\$0.00

**Individual Contribution** 

Amount:



#### Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 4

Reporting Source: Firm

Employing firm when activities occurred which led

to the complaint:

AMERIPRISE FINANCIAL SERVICES, INC.

Allegations: THE CLIENT ALLEGED IN DECEMBER 2007 THE ADVISOR RECOMMENDED

HE NOT SELL HIS INVESTMENTS AND THAT THIS WAS UNSUITABLE ADVICE.

Product Type: Mutual Fund

Alleged Damages: \$90,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC No

reparation or civil litigation?

**Customer Complaint Information** 

**Date Complaint Received:** 04/16/2013

Complaint Pending? No

Status: Denied

**Status Date:** 06/05/2013

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

AMERIPRISE FINANCIAL SERVICES, INC.

Allegations: THE CLIENT ALLEGED IN DECEMBER 2007 THE ADVISOR RECOMMENDED

HE NOT SELL HIS INVESTMENTS AND THAT THIS WAS UNSUITABLE ADVICE.



Product Type: Mutual Fund

Alleged Damages: \$90,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC

reparation or civil litigation?

No

#### **Customer Complaint Information**

**Date Complaint Received:** 04/16/2013

Complaint Pending? No

Status: Denied

**Status Date:** 06/05/2013

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Disclosure 2 of 4

Reporting Source: Firm

**Employing firm when** 

activities occurred which led

to the complaint:

Allegations:

AMERIPRISE FINANCIAL SERVICES INC

CLIENTS ALLEGED THEIR MAY 2007 REIT INVESTMENT WAS UNSUITABLE

AND MISREPRESENTED TO THEM BY THEIR ADVISOR.

**Product Type:** Real Estate Security

Alleged Damages: \$110,847.94

**Is this an oral complaint?** No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

#### **Customer Complaint Information**

**Date Complaint Received:** 10/22/2010



**Complaint Pending?** No

Status: Denied

**Status Date:** 03/18/2011

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Reporting Source: Broker

Employing firm when

activities occurred which led

to the complaint:

AMERIPRISE FINANCIAL SERVICES, INC.

Allegations: CLIENTS ALLEGED THEIR MAY 2007 REIT INVESTMENT WAS UNSUITABLE

AND MISREPRESENTED TO THEM BY THEIR ADVISOR

**Product Type:** Real Estate Security

Alleged Damages: \$110,847.94

Is this an oral complaint? No

**Is this a written complaint?** Yes

Is this an arbitration/CFTC

reparation or civil litigation?

No

#### **Customer Complaint Information**

**Date Complaint Received:** 10/22/2010

**Complaint Pending?** No

Status: Denied

**Status Date:** 03/18/2011

**Settlement Amount:** 

**Individual Contribution** 

Amount:

Disclosure 3 of 4

Reporting Source: Broker



Employing firm when activities occurred which led to the complaint:

AMERIPRISE FINANCIAL SERVICES, INC.

Allegations:

CLIENT ALLEGED ADVISOR SOLD INAPPROPRIATE VARIABLE LIFE

INSURANCE POLICY. POLICY SOLD MAY 13,2008.

Product Type:

Insurance

Other Product Type(s):

VARIABLE LIFE INSURANCE

Alleged Damages:

\$10,340.56

**Customer Complaint Information** 

**Date Complaint Received:** 

06/02/2008

**Complaint Pending?** 

No

Status:

Denied

**Status Date:** 

10/27/2008

**Settlement Amount:** 

**Individual Contribution** 

Amount:

**Broker Statement** 

THE FIRM FOUND THE VARIABLE LIFE POLICY APPEARED APPROPRIATE FOR THE CLIENT'S STATED GOALS AND OBJECTIVES, AND THE ADVISOR PROPERLY INFORMED THE CLIENT OF POLICY PROVISIONS.

Disclosure 4 of 4

**Reporting Source:** 

Broker

**Employing firm when** 

activities occurred which led

to the complaint:

Allegations:

AMERIPRISE FINANCIAL SERVICES INC

THE CLIENT QUESTIONS THE SUITABILITY OF VARIABLY ANNUITY

CONTRACTS PURCHASED IN DECEMBER 2004 AND FEBRUARY 2005 AND HAS REQUESTED TO CANCEL THE POLICIES WITHOUT SURRENDER

PENALTY.

**Product Type:** Annuity(ies) - Variable

Alleged Damages: \$26,503.84

**Customer Complaint Information** 

Date Complaint Received: 11/23/2005



**Complaint Pending?** No

Status: Denied

**Status Date:** 02/24/2006

**Settlement Amount:** 

**Individual Contribution** 

**Amount:** 

Broker Statement THE FIRM FOUND THAT THE ANNUITY PRODUCSTS WERE CONSISTENT

WITH THE CLIENT'S GOALS AND OBJECTIVES AT THE TIME OF SALE AND THAT THE CLIENTS WERE PROVIDED FULL DISCLOSURE REGARDING THE

ANNUITY PRODUCT FEATURES AND COSTS

## **End of Report**



This page is intentionally left blank.