

BrokerCheck Report

MARY ANN SILVERS

CRD# 3227407

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

MARY A. SILVERS

CRD# 3227407

Currently employed by and registered with the following Firm(s):

B CETERA ADVISORS LLC
7125 ORCHARD LAKE ROAD
SUITE 304
WEST BLOOMFIELD, MI 48322
CRD# 10299
Registered with this firm since: 05/09/2022

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 9 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

B SIGMA FINANCIAL CORPORATION CRD# 14303 Farmington Hills, MI

Farmington Hills, MI 10/2020 - 05/2022

- B AMERIPRISE FINANCIAL SERVICES, LLC CRD# 6363 FARMINGTON HILLS, MI 09/2011 - 10/2020
- B EDWARD JONES CRD# 250 LIVONIA, MI 09/2002 - 10/2011

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type Count
Customer Dispute 1

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 9 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: CETERA ADVISORS LLC

Main Office Address: 5299 DTC BLVD #800

GREENWOOD VILLAGE, CO 80111

Firm CRD#: **10299**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	05/09/2022
	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	01/25/2024
B	California	Agent	Approved	02/27/2023
В	Florida	Agent	Approved	05/09/2022
B	Illinois	Agent	Approved	05/09/2022
В	Maryland	Agent	Approved	05/09/2022
В	Michigan	Agent	Approved	05/09/2022
B	North Carolina	Agent	Approved	05/10/2022
В	Ohio	Agent	Approved	05/10/2022
В	Tennessee	Agent	Approved	05/09/2022

Branch Office Locations

CETERA ADVISORS LLC 7125 ORCHARD LAKE ROAD

Broker Qualifications



Employment 1 of 1, continued

SUITE 304 WEST BLOOMFIELD, MI 48322

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam		Category	Date
В	Securities Industry Essentials Examination	SIE	10/01/2018
В	General Securities Representative Examination	Series 7	09/11/2002

State Securities Law Exams

Exam	1	Category	Date
B	Uniform Securities Agent State Law Examination	Series 63	10/15/2002

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
B	10/2020 - 05/2022	SIGMA FINANCIAL CORPORATION	14303	Farmington Hills, MI
B	09/2011 - 10/2020	AMERIPRISE FINANCIAL SERVICES, LLC	6363	FARMINGTON HILLS, MI
B	09/2002 - 10/2011	EDWARD JONES	250	LIVONIA, MI

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
05/2022 - Present	CETERA ADVISORS	REGISTERED REPRESENTATIVE	Υ	ST CLOUD, MN, United States
01/2021 - Present	N/A	OWNER/LANDLORD	N	FARMINGTON HILLS, MI, United States
06/2002 - Present	JACC LLC	OWNER	N	WEST BLOOMFIELD, MI, United States
10/2020 - 02/2022	Sigma Financial	Registered Representative	Υ	Ann Arbor, MI, United States
09/2011 - 10/2020	Ameriprise Financial Services, Inc.	Registered Rep	Υ	Livonia, MI, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

1) NAME OF OTHER BUSINESS: FIXED INSURANCE WITH VARIOUS COMPANIES,

INVESTMENT RELATED: YES.

ADDRESS: SAME AS REGISTERED LOCATION, NATURE OF BUSINESS: FIXED INSURANCE,

START DATE: 10/2002,

Registration and Employment History



Other Business Activities, continued

APX NUMBER OF HOURS PER WEEK: VARIES,

APX NUMBER OF HOURS DURING TRADING HOURS: VARIES,

POSITION/TITLE/RELATIONSHIP: INSURANCE AGENT,

BRIEF DESCRIPTION OF DUTIES: SELLS LIFE, HEALTH, FIXED ANNUITIES AND LONG-TERM CARE

2) NAME OF OTHER BUSINESS: N/A,

INVESTMENT RELATED: NO.

ADDRESS: GILL RD, FARMINGTON HILLS, MI, 48335,

NATURE OF BUSINESS: REAL ESTATE,

START DATE: 01/2012,

POSITION/TITLE/RELATIONSHIP: OWNER/LANDLORD,

APX NUMBER OF HOURS PER WEEK: 2, NOT DURING TRADING HOURS,

BRIEF DESCRIPTION OF DUTIES: RENTAL PROPERTIES OWNED WITH SPOUSE

3) NAME OF OTHER BUSINESS: JACC LLC

INVESTMENT RELATED: NO,

ADDRESS: SAME AS RESIDENTIAL LOCATION,

NATURE OF BUSINESS: REAL ESTATE,

START DATE: 06/2002,

POSITION/TITLE/RELATIONSHIP: OWNER,

APX NUMBER OF HOURS PER WEEK: 2, NOT DURING TRADING HOURS,

BRIEF DESCRIPTION OF DUTIES: LLC FOR INVESTMENT IN REAL ESTATE, RECEIVES INCOME FROM RENTAL PROPERTIES;

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

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3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

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4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	1	0	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Pending

This type of disclosure event involves (1) a pending consumer-initiated, investment-related arbitration or civil suit that contains allegations of sales practice violations against the broker; or (2) a pending, consumer-initiated, investment-related written complaint containing allegations that the broker engaged in, sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

ectivities occurred which led

Allegations: The client alleges unsuitable investment, representatives failed to invest all monies

into the market.

CETERA ADVISORS LLC

Product Type: Annuity-Variable

Alleged Damages: \$33,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC No

reparation or civil litigation?

Customer Complaint Information

Date Complaint Received: 05/22/2024

Complaint Pending? Yes

Settlement Amount:

Individual Contribution

Amount:



Broker Statement

Client engaged in a professional relationship of 10+ years and a personal friendship since high school of 40 years. Our personal relationship deteriorated because of her personal family difficulties. I met with her to do an overall review, both her current holdings and her inherited assets. Jackson annuity presented as option to her existing disappointing annuity contract. Overall fees lower, lifetime income 3x higher. Invested in low-cost index - which grew substantially over 6 months. Allegations of loss & suitability is baffling. Interactions were weekly over many months and she never questioned or expressed any concerns. Her investment return was strong along with the 10-13 small 1035 contracts inherited. All showing positive financial benefit. She further alleges missed investment opportunity for cash positions completely ignoring the continued review requests, one account at a time, put forth on a regular basis.

End of Report



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