

BrokerCheck Report

CHRISTINE LUKMAN HERMOSILLO

CRD# 4082547

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

CHRISTINE L. HERMOSILLO

CRD# 4082547

Currently employed by and registered with the following Firm(s):

WELLS FARGO ADVISORS

17799 E COLIMA RD

HACIENDA HEIGHTS, CA 91748

CRD# 19616

Registered with this firm since: 01/03/2011

B WELLS FARGO CLEARING SERVICES, LLC

17799 E COLIMA RD HACIENDA HEIGHTS, CA 91748 CRD# 19616 Registered with this firm since: 01/03/2011

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 6 Self-Regulatory Organizations
- 13 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

- WELLS FARGO INVESTMENTS, LLC CRD# 10582 SAN FRANCISCO, CA 03/2006 - 01/2011
- B WELLS FARGO INVESTMENTS, LLC CRD# 10582 PASADENA, CA 03/2006 - 01/2011
- BANC OF AMERICA INVESTMENT SERVICES, INC. CRD# 16361 PASADENA, CA 01/2002 - 04/2006

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Туре	Count
Customer Dispute	3

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 6 SROs and is licensed in 13 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: WELLS FARGO CLEARING SERVICES, LLC

Main Office Address: ONE NORTH JEFFERSON AVENUE

MAIL CODE: H0004-05E ST. LOUIS, MO 63103

Firm CRD#: **19616**

	SRO	Category	Status	Date
B	Cboe Exchange, Inc.	General Securities Representative	Approved	12/01/2021
B	FINRA	General Securities Representative	Approved	01/03/2011
B	NYSE American LLC	General Securities Representative	Approved	07/29/2011
B	Nasdaq PHLX LLC	General Securities Representative	Approved	09/30/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	01/03/2011
B	New York Stock Exchange	General Securities Representative	Approved	01/24/2011
	U.S. State/ Territory	Category	Status	Date
	0.0.0			
B	Arizona	Agent	Approved	03/22/2024
B B	Arizona California	Agent Agent	Approved Approved	03/22/2024 01/03/2011
			• •	
В	California	Agent	Approved	01/03/2011
B	California California	Agent Investment Adviser Representative	Approved Approved	01/03/2011
B A B	California California Florida	Agent Investment Adviser Representative Agent	Approved Approved	01/03/2011 01/03/2011 01/31/2020
B A B	California California Florida Idaho	Agent Investment Adviser Representative Agent Agent	Approved Approved Approved Approved	01/03/2011 01/03/2011 01/31/2020 07/26/2018

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Nevada	Agent	Approved	01/03/2011
B	New Jersey	Agent	Approved	02/24/2016
B	New York	Agent	Approved	01/23/2018
B	South Dakota	Agent	Approved	11/25/2020
B	Texas	Agent	Approved	07/17/2014
IA	Texas	Investment Adviser Representative	Approved	07/17/2014
B	Virginia	Agent	Approved	10/14/2020
B	Washington	Agent	Approved	06/04/2015

Branch Office Locations

WELLS FARGO CLEARING SERVICES, LLC 17799 E COLIMA RD HACIENDA HEIGHTS, CA 91748

WELLS FARGO CLEARING SERVICES, LLC LAKE FOREST, CA

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
B	General Securities Representative Examination	Series 7	04/25/2000

State Securities Law Exams

Exam		Category	Date
B A Uniform	n Combined State Law Examination	Series 66	01/19/2001
B Uniform	n Securities Agent State Law Examination	Series 63	05/25/2000

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported 1 professional designation(s).

Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at http://www.nasaa.org

Registration and Employment History



User Guidance

Registration History

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
IA	03/2006 - 01/2011	WELLS FARGO INVESTMENTS, LLC	10582	PASADENA, CA
B	03/2006 - 01/2011	WELLS FARGO INVESTMENTS, LLC	10582	PASADENA, CA
В	01/2002 - 04/2006	BANC OF AMERICA INVESTMENT SERVICES, INC.	16361	PASADENA, CA
IA	09/2001 - 04/2006	BANC OF AMERICA INVESTMENT SERVICES, INC.	16361	PASADENA, CA
В	09/2001 - 01/2002	BANC OF AMERICA INVESTMENT SERVICES, INC.	16361	BOSTON, MA
B	09/2000 - 08/2001	CHARLES SCHWAB & CO., INC.	5393	WESTLAKE, TX
B	04/2000 - 08/2000	DEAN WITTER REYNOLDS INC.	7556	PURCHASE, NY

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
11/2016 - Present	WELLS FARGO CLEARING SERVICES, LLC	REGISTERED REP	Υ	WALNUT, CA, United States
01/2011 - 11/2016	WELLS FARGO ADVISORS LLC	REGISTERED REP	Υ	WALNUT, CA, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

RENTAL PROPERTY, INV-RELATED, RANCHO CUCAMONGA, CA, 100% OWNERSHIP, START 7/1/15, 5 HRS/MO, 0 DURING TRADING. RENTAL PROPERTY; INV RELATED; TUSTIN, CA; 100% OWNERSHIP; START 4/1/2016; 1 HOUR PER MONTH, 0 DURING TRADING; LANDLORD.

Registration and Employment History



Other Business Activities, continued

RENTAL PROPERTY; INV RELATED; LOS ANGELES, CA; 34% OWNER; START 10/1/2016; 2 HRS/MO; 0 DURING TRADING. TRIGON LLC, INV RELATED, LOS ANGELES, CA 34% OWNER, START 10/15/2016, 2 HOURS PER MONTH/0 DURING TRADING, DUTIES: LANDLORD.

RENTAL PROPERTY; INV. RELATED LAS VEGAS, NV; 25% OWNERSHIP THROUGH TRIGON LLC; START 10/15/2018; 1 HR PER MONTH; 0 HRS DURING TRADING; DUTIES: LANDLORD.

RENTAL PROPERTY; INVESTMENT RELATED; GLENDORA,CA; 100% OWNERSHIP; START 01/15/2020; NUMBER OF HOURS PER MONTH 1: NUMBER OF HOURS DURING TRADING 0: LANDLORD.

DELOGON LLC, INV RELATED, IRVINE, CA, 100% OWNERSHIP, START 7/15/2020, 1 HOUR PER MONTH, ZERO DURING TRADING, HOLDS RENTAL PROPERTY.

RENTAL PROPERTY; INVESTMENT RELATED; HENDERSON,NV; 34% OWNERSHIP; START DATE 08/02/2021; NUMBER OF HOURS PER MONTH 1; NUMBER OF HOURS DURING TRADING 0; OWNER.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

- As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
- 4. There are different statuses and dispositions for disclosure events:
 - o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	3	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when

activities occurred which led

to the complaint:

Wells Fargo Advisors

Allegations: Client verbally alleged unsuitable investments. (7/30/2014-10/8/2016)

Product Type: Other: Wrap Accounts

Alleged Damages: \$0.00

Is this an oral complaint? Yes

Is this a written complaint? No

Is this an arbitration/CFTC

reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received: 10/08/2016

Complaint Pending? No

Settled Status:

Status Date: 03/14/2017

\$54,694.25 **Settlement Amount:**

Individual Contribution

Amount:

\$0.00



Broker Statement

I made the appropriate presentation and disclosed all terms of the investment. I believe the recommendation was suitable and the client was disappointed with the short term investment results.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

UNSTATED BUT FIRM MADE A GOOD FAITH DETERMINATION THAT THE

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

WELLS FARGO INVESTMENTS. LLC

AMOUNT WOULD EXCEED \$5,000.00.

Allegations: SUITABILITY, DATE OF ALLEGED ACTIVITIES: 2/27/07-08/12/08.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not

exact):

Is this an oral complaint?

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

No

Customer Complaint Information

Date Complaint Received: 05/27/2009

Complaint Pending? No

Status: Denied

Status Date: 09/10/2009

Settlement Amount: \$0.00 **Individual Contribution**

Amount:

\$0.00

Broker Statement THE PREFERRED STOCKS IN [CUSTOMER] ACCOUNT WERE

> RECOMMENDED BASED ON HER RISK TOLERANCE, INVESTMENT OBJECTIVES AND TIME HORIZON THAT SHE PROVIDED TO ME AT THAT TIME. THEY WERE NOT PURCHASED IN LUMP SUM RATHER OVER THE COURSE OF 18 MONTHS. EVERY TIME WE MET TO REVIEW THE ACCOUNT



AND MADE ADDITIONAL PURCHASE, HER INVESTMENT OBJECTIVE, TIME HORIZON AND RISK TOLERANCE WERE CONFIRMED. IN ADDITION, WE WOULD ALSO DISCUSS THE PROS AND CONS OF SELLING OR KEEPING HER PREFERRED STOCKS, SHE SEEMED TO ALWAYS AGREE ON KEEPING IT FOR THE LONG TERM. CERTAINLY, I COULD NOT HAVE FORSEEN THE RECESSION WE ARE CURRENTLY IN, I DID WHAT I COULD TO KEEP CLIENT INFORMED AND ASSURED HER THAT I WAS ALWAYS HERE FOR HER BY EMAIL, PHONE OR IN PERSON. I TRULY DID NOT EXPECT [CUSTOMER] TO ACCUSE ME OF NOT CARING FOR HER FINANCIAL WELL BEING.

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

WELLS FARGO INVESTMENTS, LLC.

Allegations: COMPLAINT ALLEGED MISREPRESENTATION IN CONNECTION WITH A

VARIABLE ANNUITY PURCHASED ON MARCH 14, 2007 AND A MUTUAL FUND PURCHASED ON MARCH 21, 2007. THE FIRM HAS MADE A GOOD FAITH DETERMINATION THAT THE DAMAGES FROM THE ALLEGED CONDUCT

WOULD NOT BE LESS THAN \$5,000.

Product Type: Annuity(ies) - Variable

Other Product Type(s): MUTUAL FUND

Alleged Damages: \$0.00

Customer Complaint Information

Date Complaint Received: 08/28/2007

Complaint Pending? No

Status: Denied

Status Date: 10/03/2007

Settlement Amount:

Individual Contribution

Amount:

Broker Statement I FIRST MET WITH THE CLIENT IN JANUARY 2006 AND OVER A COURSE OF

SEVERAL MEETINGS, THE CLIENT'S FINANCIAL SITUATION, INVESTMENT OBJECTIVES AND RISK TOLERANCE WERE DOCUMENTED. BASED UPON THESE OBJECTIVES, SEVERAL INVESTMENTS WERE RECOMMENDED AND DISCUSSED, INCLUDING TAX-EXEMPT MUNICIPAL BOND FUNDS. BASED



UPON THE CLIENT'S INTEREST. THE PROS AND CONS OF ANNUITIES WERE DISCUSSED. OF PARTICULAR INTEREST WAS THE LIFE-TIME INCOME RIDER WITH THE ABILITY TO PARTICIPATE IN THE UNDERLYING EQUITY SUB ACCOUNTS FOR GROWTH POTENTIAL. AN ANNUITY WAS RECOMMENDED WHICH INCLUDED A GUARANTEED LIFETIME INCOME RIDER. IN ADDITION, THE RIDER ALLOWS THE CLIENT THE OPTION TO IMMEDIATELY START RECEIVING THE INCOME BASED ON THE ORIGINAL AMOUNT INVESTED OR TO WAIT 3 YEARS BEFORE TAKING THE INCOME WITH THE POTENTIAL TO HAVE THE INCOME BE BASED ON THE HIGHEST ANNIVERSARY VALUE WITHIN THE WAITING PERIOD. THE CLIENT WAS ADVISED TO ONLY INVEST A PORTION OF RETIREMENT ASSETS IN THE ANNUITY WITH THE REST IN A REGULAR DIVERSIFIED PORTFOLIO THAT ALLOWS FOR WITHDRAWAL ANYTIME AS NEEDED. THE CLIENT'S ALLEGATIONS WERE MADE 6 MONTHS AFTER THE ACCOUNT WAS OPENED. THE BOND MUTUAL FUND YIELD WAS LOWER BECAUSE THE CLIENT CHOSE TO INVEST IN C SHARES TO AVOID PAYING THE UP-FRONT SALES CHARGE (C SHARES HAVE A HIGHER EXPENSIVE RATIO. WHICH LOWERS THE YIELD). WITH REGARD TO THE ANNUITY, THE CLIENT MISUNDERSTOOD THE 3-YEAR WAITING PERIOD; FEATURE IS AN OPTION, NOT A REQUIREMENT, AS THE CLIENT HAS THE ABILITY TO START THE INCOME WITHDRAWAL IMMEDIATELY. NO INFORMATION WAS EVER MISREPRESENTED. ALL INFORMATION PERTAINING TO THE RECOMMENDED INVESTMENTS. INCLUDING BENEFITS AND LIMITATIONS. WERE PROPERLY DISCLOSED, AND EXPLAINED IN GREAT DETAIL TO ENSURE THE CLIENT'S UNDERSTANDING OF THE RISK. POTENTIAL RETURNS AND THE FEES ASSOCIATED WITH THE INVESTMENTS. THE INVESTMENTS WERE MADE WITH THE CLIENT'S BEST INTEREST IN MIND AND WERE IN LINE WITH HIS STATED GOALS AND OBJECTIVES.

End of Report



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