

BrokerCheck Report

John Paul Ritter

CRD# 4224189

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



John P. Ritter

CRD# 4224189

Currently employed by and registered with the following Firm(s):

IA EDWARD JONES
148 Highway 105 Ext Suite 201
BOONE, NC 28607
CRD# 250
Registered with this firm since: 03/13/2008

B EDWARD JONES
148 Highway 105 Ext Suite 201
BOONE, NC 28607
CRD# 250
Registered with this firm since: 09/26/2000

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 22 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

No information reported.

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	3



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 4 SROs and is licensed in 22 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: **12555 MANCHESTER ROAD
ST. LOUIS, MO 63131-3710**

Firm CRD#: **250**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	09/26/2000
B	NYSE American LLC	General Securities Representative	Approved	09/14/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	10/23/2000

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	03/15/2013
B	Arkansas	Agent	Approved	11/16/2009
B	California	Agent	Approved	09/10/2009
B	Colorado	Agent	Approved	03/27/2017
B	Florida	Agent	Approved	11/14/2001
B	Georgia	Agent	Approved	03/19/2015
B	Illinois	Agent	Approved	01/11/2022
B	Indiana	Agent	Approved	09/26/2022
B	Iowa	Agent	Approved	09/30/2020



Broker Qualifications

Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Montana	Agent	Approved	06/14/2021
B	New Hampshire	Agent	Approved	10/11/2021
B	New York	Agent	Approved	09/16/2004
B	North Carolina	Agent	Approved	10/17/2000
IA	North Carolina	Investment Adviser Representative	Approved	03/13/2008
B	Oregon	Agent	Approved	07/25/2014
B	Pennsylvania	Agent	Approved	12/18/2007
B	South Carolina	Agent	Approved	12/08/2000
B	Tennessee	Agent	Approved	12/11/2000
B	Texas	Agent	Approved	10/19/2010
IA	Texas	Investment Adviser Representative	Restricted Approval	08/26/2014
B	Utah	Agent	Approved	04/25/2019
B	Virginia	Agent	Approved	07/10/2002
B	Washington	Agent	Approved	11/06/2024
B	Wyoming	Agent	Approved	09/18/2023

Branch Office Locations

EDWARD JONES
 148 Highway 105 Ext Suite 201
 BOONE, NC 28607



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	09/25/2000

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	03/11/2008
B Uniform Securities Agent State Law Examination	Series 63	09/28/2000

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
No information reported.			

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
06/2000 - Present	EDWARD JONES	INVESTMENT REP	Y	ST LOUIS, MO, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Streamkeeper LLC

Type of business: Real estate holding company

Boone, NC

Start date: 8/18/2013

Manager

Hours per week: 0

Hours during trading: 0

Maintain property

Wild Mountain Honey

Type of business: Industrial design firm

Boone, NC

Start date: 1/11/1996

President

Hours per week: 0

Hours during trading: 0

Responsibilities only involve collecting and distributing royalty checks on a quarterly basis from design projects.

Registration and Employment History



Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	3	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	Edward Jones
Allegations:	The client alleges in 2013 she was not advised of options which would allow her to obtain NAV pricing due to her relationship to an employee of the firm.
Product Type:	Mutual Fund
Alleged Damages:	\$5,000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	03/09/2016
Complaint Pending?	No
Status:	Settled
Status Date:	04/04/2016
Settlement Amount:	\$5,741.34
Individual Contribution Amount:	\$0.00



Broker Statement

Following the firm's investigation, the client accepted a settlement for mutual fund commissions of \$5,741.34. The financial advisor was not required to contribute to the settlement.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: FROM 1/1/10 TO 12/31/10 CLIENTS HAVE BEEN TAKING MONTHLY INCOME IN THE AMOUNT OF \$2,640.00 FROM THEIR ACCOUNTS SINCE 2006. THE CLIENTS REQUESTED AN IRS TAX FILING EXTENSION IN 2011 FOR 2010 TAX YEAR FOR PERSONAL REASONS. THEY WERE SURPRISED WHEN THEY WERE INFORMED BY THEIR TAX ADVISOR THAT THEIR TOTAL TAX AND PENALTIES DUE WERE \$12,490.09. THEY WERE THEN INFORMED OF THE TOTAL IRA WITHDRAWAL AMOUNT OF \$57,788.00. THEY INCLUDE THE 2007 IRA WITHDRAWAL OF \$1,282, 2008 WAS \$11,000, 2009 WAS \$18,995 AND INDICATE THE \$2,640 PER MONTH EQUATES TO \$31,680, FAR LESS THAN THE \$57,788 WITHDRAWN. THE CLIENTS ALLEGE THAT THIS IS THE RESULT OF WITHDRAWALS MADE BY THE FA, AND REQUEST THAT THEY BE FULLY REIMBURSED FOR THE FEDERAL AND STATE OF NC TAXES AND PENALTIES DUE FOR THEIR 2010 FILING.

Product Type: Mutual Fund

Alleged Damages: \$12,490.09

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 02/03/2012

Complaint Pending? No

Status: Denied

Status Date: 02/16/2012

Settlement Amount:



**Individual Contribution
Amount:**

Broker Statement

THE CLIENT STATES IRA WITHDRAWALS ARE DICTATED BY INCOME NEEDS. ANNUAL APPOINTMENTS ARE DOCUMENTED TO REVIEW ALL INCOME SOURCES TO DETERMINE A LUMP SUM IRA WITHDRAWAL TO COVER THE SHORTAGE FOR THE FOLLOWING YEAR. HOWEVER IN LATE 2009, HEALTH ISSUES AND OBLIGATIONS FORCED THEM TO MAKE DECISIONS BY PHONE. THE CLIENT DECIDED TO WITHDRAW ENOUGH FOR THE NEXT THREE MONTHS, AND TO MEET IN EARLY 2010 TO DETERMINE FUNDS NEEDED FOR THE REMAINDER OF THE YEAR.

THE DECISION IN NOVEMBER 2009 TO POSTPONE THE ANNUAL WITHDRAWAL UNTIL MARCH 2010, CHANGED THE PATTERN THAT HAD DEVELOPED OVER THE PRIOR YEARS. IN NOVEMBER 2010, THE MEETINGS RETURNED TO TREND. THE OBJECTIVE OF THE MEETING WAS TO DETERMINE A LUMP SUM IRA WITHDRAWAL AMOUNT TO COVER INCOME SHORTAGES THROUGH 2011, WHICH THE FA CALCULATED AND THE CLIENT AUTHORIZED. THE FIRM DOES NOT OFFER TAX ADVICE, WE GENERALLY RECOMMEND CLIENTS CONSULT A TAX PROFESSIONAL. THE FA REFERRED A TAX PROFESSIONAL YEARS PRIOR, AND WE UNDERSTAND THIS IS THEIR TAX ADVISOR. THE FA IS NOT REQUIRED OR RESPONSIBLE FOR REPORTING TOTAL ANNUAL WITHDRAWALS. THE CURRENT AND CUMULATIVE WITHDRAWAL INFORMATION IS PROVIDED ON EACH MONTHLY STATEMENT, AND IS REPORTED ON THE 1099R. RETIREMENT ACCOUNT WITHDRAWALS AND THE RESULTING TAX LIABILITY ARE THE RESPONSIBILITY OF THE ACCOUNT OWNER.

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: 2/09-3/09; CLIENT STATES FA RECOMMENDED THE PURCHASE OF GE BECAUSE IT OFFERED A DIVIDEND OF 9.8%. CLIENT STATES HE ASKED FA IF THE DIVIDEND WOULD DECREASE AND ALLEGES FA TOLD HIM IT WOULD NOT FOR 2 YEARS. CLIENT STATES GE HAS NOW CUT THE DIVIDEND AND IS REQUESTING REIMBURSEMENT OF LOSSES.

Product Type: Equity Listed (Common & Preferred Stock)

Alleged Damages: \$5,000.00

Is this an oral complaint? No



Is this a written complaint? Yes

**Is this an arbitration/CFTC
reparation or civil litigation?** No

Customer Complaint Information

Date Complaint Received: 03/04/2009

Complaint Pending? No

Status: Denied

Status Date: 05/21/2009

Settlement Amount:

**Individual Contribution
Amount:**

Broker Statement

FA HAS INDICATED THAT HE DID RECOMMEND THE PURCHASE OF GE AND STATES THE CLIENT DID QUESTION HIM ABOUT THE POSSIBILITY OF THE DIVIDEND REDUCTIONS. ACCORDING TO THE FA, HE INFORMED THE CLIENT THAT THERE WAS NO GUARANTEE THE DIVIDEND WOULD NOT BE REDUCED, HOWEVER, THAT GE HAD ISSUED A STATEMENT THAT THEY HOPED TO BE ABLE TO HOLD THE DIVIDEND AT THE CURRENT RATE. WHILE WE UNDERSTAND THE CLIENT'S FRUSTRATION WITH THE REDUCED DIVIDEND, WE DENIED THE REQUEST FOR COMPENSATION.

End of Report



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