

## BrokerCheck Report

### Mark Benjamin Konrady

CRD# 4324887

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

## About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.

- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:

- information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
- information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

**Thank you for using FINRA BrokerCheck.**



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at [brokercheck.finra.org](http://brokercheck.finra.org)



For additional information about the contents of this report, please refer to the User Guidance or [www.finra.org/brokercheck](http://www.finra.org/brokercheck). It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit [www.finra.org](http://www.finra.org).

**Mark B. Konrady**

CRD# 4324887

**Currently employed by and registered with the following Firm(s):****IA RICHMOND INVESTMENT SERVICES**

LLC  
470 W. 4th St  
Dubuque, IA 52001  
CRD# 327451

Registered with this firm since: 09/30/2025

**B LPL FINANCIAL LLC**

470 W. 4TH STREET  
DUBUQUE, IA 52001  
CRD# 6413

Registered with this firm since: 08/25/2025

**Report Summary for this Broker**

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

**Broker Qualifications****This broker is registered with:**

- 1 Self-Regulatory Organization
- 9 U.S. states and territories

**This broker has passed:**

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 2 State Securities Law Exams

**Registration History****This broker was previously registered with the following securities firm(s):****IA LPL FINANCIAL LLC**

CRD# 6413  
FORT MILL, SC  
05/2022 - 07/2025

**B LPL FINANCIAL LLC**

CRD# 6413  
DUBUQUE, IA  
05/2022 - 07/2025

**IA CUNA BROKERAGE SERVICES, INC.**

CRD# 13941  
WAVERLY, IA  
12/2021 - 05/2022

**Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

**The following types of disclosures have been reported:**

Type	Count
Criminal	1
Customer Dispute	1

## Broker Qualifications



### Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

**This individual is currently registered with 1 SRO and is licensed in 9 U.S. states and territories through his or her employer.**

### Employment 1 of 2

Firm Name: **LPL FINANCIAL LLC**

Main Office Address: **1055 LPL WAY  
FORT MILL, SC 29715**

Firm CRD#: **6413**

SRO	Category	Status	Date
FINRA	General Securities Representative	Approved	08/25/2025
FINRA	Invest. Co and Variable Contracts	Approved	08/25/2025

U.S. State/ Territory	Category	Status	Date
Alabama	Agent	Approved	12/23/2025
Arizona	Agent	Approved	09/22/2025
Florida	Agent	Approved	08/25/2025
Illinois	Agent	Approved	08/27/2025
Iowa	Agent	Approved	08/25/2025
Missouri	Agent	Approved	08/25/2025
North Dakota	Agent	Approved	08/25/2025
Utah	Agent	Approved	08/25/2025
Wisconsin	Agent	Approved	08/25/2025

### Branch Office Locations

**LPL FINANCIAL LLC**

## Broker Qualifications



### Employment 1 of 2, continued

470 W. 4TH STREET  
DUBUQUE, IA 52001

### Employment 2 of 2

Firm Name: **RICHMOND INVESTMENT SERVICES LLC**

Main Office Address: **7702 W MEQUON RD  
MEQUON, WI 53097-3217**

Firm CRD#: **327451**

U.S. State/ Territory	Category	Status	Date
IA Iowa	Investment Adviser Representative	Approved	09/30/2025

### Branch Office Locations

7702 W MEQUON RD  
MEQUON, WI 53097-3217

470 W. 4th St  
Dubuque, IA 52001

## Broker Qualifications



### Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 2 state securities law exams.**

### Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

### General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	06/24/2002
B Investment Company Products/Variable Contracts Representative Examination	Series 6	03/16/2001

### State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	03/27/2006
B Uniform Securities Agent State Law Examination	Series 63	04/20/2001

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at [www.finra.org/brokerqualifications/registeredrep/](http://www.finra.org/brokerqualifications/registeredrep/).

## Broker Qualifications



### Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.

# Registration and Employment History



## Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 05/2022 - 07/2025	LPL FINANCIAL LLC	6413	DUBUQUE, IA
IA 05/2022 - 07/2025	LPL FINANCIAL LLC	6413	DUBUQUE, IA
B 12/2021 - 05/2022	CUNA BROKERAGE SERVICES, INC.	13941	DUBUQUE, IA
IA 12/2021 - 05/2022	CUNA BROKERAGE SERVICES, INC.	13941	DUBUQUE, IA
IA 03/2021 - 11/2021	ADVISED ASSETS GROUP, LLC	112058	Dubuque, IA
B 03/2021 - 11/2021	GWFS EQUITIES, INC.	13109	GREENWOOD VILLAGE, CO
IA 05/2019 - 04/2020	PRUDENTIAL CUSTOMER SOLUTIONS LLC	286153	Dubuque, IA
B 04/2008 - 04/2020	PRUDENTIAL INVESTMENT MANAGEMENT SERVICES LLC	18353	DUBUQUE, IA
IA 04/2008 - 12/2018	GLOBAL PORTFOLIO STRATEGIES, INC.	105812	DUBUQUE, IA
IA 03/2006 - 03/2008	U.S. BANCORP INVESTMENTS, INC.	17868	GALENA, IL
B 03/2005 - 03/2008	U.S. BANCORP INVESTMENTS, INC.	17868	GALENA, IL
B 11/2003 - 02/2005	EDWARD JONES	250	ST. LOUIS, MO
IA 02/2003 - 11/2003	CIGNA FINANCIAL SERVICES, INC.	40596	DUBUQUE, IA
B 03/2001 - 11/2003	CIGNA FINANCIAL SERVICES, INC.	40596	HARTFORD, CT

## Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

**Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.**

Employment	Employer Name	Position	Investment Related	Employer Location
08/2025 - Present	LPL Financial LLC	Registered Representative	Y	DUBUQUE, IA, United States

# Registration and Employment History



## Employment History, continued

Employment	Employer Name	Position	Investment Related	Employer Location
08/2025 - Present	Richmond Investment Services LLC	Investment Adviser Representative	Y	Dubuque, IA, United States
08/2015 - Present	Richmond Investment Services LLC	Financial Advisor	Y	Dubuque, IA, United States
05/2022 - 08/2025	LPL FINANCIAL LLC	Registered representative	Y	DUBUQUE, IA, United States
01/2024 - 07/2025	DB&T Investment Services	Financial Advisor	Y	Dubuque, IA, United States
12/2021 - 01/2024	CUNA Brokerage Services, Inc	Registered Representative	Y	Waverly, IA, United States
12/2021 - 01/2024	CUNA Mutual Group	Agent	Y	Waverly, IA, United States
12/2021 - 12/2023	Trustage Wealth Management	Financial Advisor	Y	Dubuque, IA, United States
03/2021 - 11/2021	EMPOWER RETIREMENT	Investment Representative	Y	Dubuque, IA, United States
04/2020 - 03/2021	Unemployed	Unemployed	N	Dubuque, IA, United States
05/2019 - 04/2020	PRUDENTIAL CUSTOMER SOLUTIONS LLC	Registered Representative	Y	Dubuque, IA, United States
04/2008 - 04/2020	PRUDENTIAL INVESTMENT MANAGEMENT SERVICES LLC	Retirement Counselor	Y	DUBUQUE, IA, United States
03/2008 - 04/2020	THE PRUDENTIAL COMPANY OF AMERICA	INVESTMENT SPECIALIST	Y	DUBUQUE, IA, United States

## Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

1- 08/25/2025 / Richmond Investment Services / DBA for LPL Business (entity for LPL business) / Investment Related / 160 hrs mth / 40 hrs during trading / At reported business location(s) Start date: 08/25/2025

2- 08/25/2025 / Goldfinch Wealth Management / DBA for LPL Business (entity for LPL business) / Investment Related / 160 hrs mth / 8 hrs during trading / At reported business location(s) Start date: 08/25/2025

3. 10/06/2025 - Goldfinch Wealth Management - Registered Investment Advisor DBA - At reported business location(s) - Inv rel - Start date: 08/25/2025 - 160 hrs/mnth 40 hrs during Trading

4. 10/06/2025 - Richmond Investment Services LLC - Registered Investment Advisor Hybrid - At reported business location(s) - Inv rel - Start

## Registration and Employment History



### Other Business Activities, continued

date: 08/25/2025 - 160 hrs/mnths 40 hrs during Trading . I provide investment advisory services through Richmond Investment Services, LLC, an independent investment advisor firm. I started this business activity in 8/2025. I expect to spend approximately 160 hours per month on this activity. Please see the advisory firm's Form ADV for more information about its address, the nature of its business, its owners, and its services at <http://www.adviserinfo.sec.gov/IAPD>. The firm is separate from and independent of LPL Financial.

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## Disclosure Events



### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
  - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
  - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
  - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
  - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
  - o
4. **There are different statuses and dispositions for disclosure events:**
  - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
    - A "pending" event involves allegations that have not been proven or formally adjudicated.
    - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
    - A "final" event has been concluded and its resolution is not subject to change.
  - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
    - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
    - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
    - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Criminal	0	1	0
Customer Dispute	0	1	N/A



## Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

### Criminal - Final Disposition

This type of disclosure event involves a criminal charge against the broker that has resulted in a conviction, acquittal, dismissal, or plea. The criminal matter may pertain to any felony or certain misdemeanor offenses, including bribery, perjury, forgery, counterfeiting, extortion, fraud, and wrongful taking of property.

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Broker
<b>Formal Charges were brought in:</b>	Circuit Court of 15th Judicial Circuit Jo Davies County
<b>Name of Court:</b>	Circuit Court of 15th Judicial Circuit Jo Davies County
<b>Location of Court:</b>	Jo Davies County Illinois
<b>Docket/Case #:</b>	26CM221
<b>Charge Date:</b>	03/20/1996
<b>Charge(s) 1 of 1</b>	
<b>Formal Charge(s)/Description:</b>	Possible Fraud -ID
<b>No of Counts:</b>	1
<b>Felony or Misdemeanor:</b>	Misdemeanor
<b>Plea for each charge:</b>	Plea Guilty
<b>Disposition of charge:</b>	Amended
<b>Date of Amended Charge:</b>	06/19/1997
<b>Charge was Amended or reduced to:</b>	Amended to Class A
<b>Amended No of Counts:</b>	1



**Amended Charge:** Misdemeanor

**Amended Plea:** GUILTY

**Disposition of Amended Charge:** Amended

**Current Status:** Final

**Status Date:** 06/19/1997

**Disposition Date:** 06/19/1997

**Sentence/Penalty:** 06/19/1997: Continuance under supervision without judgment of conviction, 200.00 fine, expiration: 06/19/1997



## Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

### Disclosure 1 of 1

**Reporting Source:** Broker  
**Employing firm when activities occurred which led to the complaint:** PRUDENTIAL INVESTMENT MANAGEMENT SERVICES, LLC

**Allegations:** THE COMPLAINANT REQUESTED TO ROLL OVER THE ASSETS IN HER 401(K) PLAN RECORDKEPT BY PRUDENTIAL INTO AN INDIVIDUAL RETIREMENT ACCOUNT (IRA), ALSO RECORDKEPT BY PRUDENTIAL. IN ORDER TO PREVENT A LOAN DEFAULT AND SUBSEQUENT TAXABLE EVENT, THE COMPLAINANT'S INTENTION WAS TO PAY OFF THE EXISTING LOAN ON HER 401(K) PLAN PRIOR TO ROLLING OVER THE ASSETS INTO AN IRA. HOWEVER, THE ROLLOVER TRANSACTION PROCESSED PRIOR TO THE LOAN BEING PAID IN FULL. THE COMPLAINANT BELIEVES THAT THE OUTSTANDING LOAN AMOUNT OF \$25,769.43 WAS DEDUCTED FROM HER ACCOUNT BALANCE, AND ALLEGES THEFT ASSOCIATED WITH THE ROLL OVER OF HER 401(K) PLAN INTO AN IRA ACCUSING THE REPRESENTATIVE OF KEEPING THE LOAN REPAYMENT OF \$25,769.43 FOR HIMSELF.

**Product Type:** Other: 401K  
**Alleged Damages:** \$25,769.43  
**Is this an oral complaint?** No  
**Is this a written complaint?** Yes  
**Is this an arbitration/CFTC reparation or civil litigation?** No

### Customer Complaint Information

**Date Complaint Received:** 03/25/2013  
**Complaint Pending?** No  
**Status:** Denied  
**Status Date:** 04/11/2013  
**Settlement Amount:**

**Individual Contribution****Amount:****Broker Statement**

PRUDENTIAL REVIEWED THIS MATTER AND ISSUED A RESPONSE LETTER TO THE COMPLAINANT ON APRIL 11, 2013 OUTLINING TWO OPTIONS AVAILABLE TO HER TO PREVENT THE LOAN DEFAULT FROM BEING TREATED AS A TAXABLE EVENT.

THIS MATTER IS BEING REPORTED CONSISTENT WITH FINRA RULES PERTAINING TO THE REPORTING OF CERTAIN WRITTEN CUSTOMER COMPLAINTS. THE COMPANY, BY THIS FILING, FINDS NO BASIS THAT SUPPORTS THE ALLEGATION OF THEFT MADE AGAINST THE REPRESENTATIVE. THE REPRESENTATIVE PROVIDES INFORMATION WITH REGARD TO DISTRIBUTION OPTIONS AVAILABLE TO CUSTOMERS. THE FIRM CLOSED THIS COMPLAINT WITH NO FINDINGS.

## End of Report



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