

BrokerCheck Report

Barbara Hopkins de Jong

CRD# 4676618

Section Title	Page(s)
Report Summary	1
Broker Qualifications	2 - 5
Registration and Employment History	7 - 8
Disclosure Events	9



When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
 qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
 reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
 same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
 to work with them. Your state securities regulator can help you research brokers and investment adviser
 representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

Barbara H. de Jong

CRD# 4676618

Currently employed by and registered with the following Firm(s):

IA EDWARD JONES
1120 LINCOLN STREET SUITE 101
DENVER, CO 80203
CRD# 250
Registered with this firm since: 12/15/2006

B EDWARD JONES
1120 LINCOLN STREET SUITE 101
DENVER, CO 80203
CRD# 250
Registered with this firm since: 08/26/2003

Report Summary for this Broker



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 31 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

AMERICAN EXPRESS FINANCIAL ADVISORS, INC.

CRD# 6363 MINNEAPOLIS, MN 08/2003 - 08/2003

B AMERICAN EXPRESS FINANCIAL ADVISORS INC.

CRD# 6363 MINNEAPOLIS, MN 07/2003 - 08/2003

IDS LIFE INSURANCE COMPANY CRD# 6321 MINNEAPOLIS, MN 07/2003 - 08/2003

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Type Count Customer Dispute 2

Broker Qualifications



Date

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

Status

This individual is currently registered with 4 SROs and is licensed in 31 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: 12555 MANCHESTER ROAD

ST. LOUIS, MO 63131-3710

Category

Firm CRD#: **250**

SRO

	SKU	Category	Status	Date
B	FINRA	General Securities Representative	Approved	08/26/2003
B	NYSE American LLC	General Securities Representative	Approved	09/14/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	07/12/2006
B	New York Stock Exchange	General Securities Representative	Approved	10/20/2003
	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	03/31/2006
B	Arkansas	Agent	Approved	07/12/2024
B	California	Agent	Approved	02/23/2004
B	Colorado	Agent	Approved	08/26/2003
IA	Colorado	Investment Adviser Representative	Approved	12/15/2006
B	Connecticut	Agent	Approved	10/05/2017
B	Florida	Agent	Approved	05/02/2007
B	Georgia	Agent	Approved	10/20/2023
B	Hawaii	Agent	Approved	10/02/2014

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Idaho	Agent	Approved	10/22/2015
B	lowa	Agent	Approved	05/12/2014
B	Kansas	Agent	Approved	01/04/2023
B	Maine	Agent	Approved	06/02/2015
B	Maryland	Agent	Approved	05/04/2011
B	Massachusetts	Agent	Approved	10/31/2012
B	Michigan	Agent	Approved	06/10/2025
B	Minnesota	Agent	Approved	04/28/2015
B	Nevada	Agent	Approved	05/26/2011
B	New Jersey	Agent	Approved	09/01/2015
B	New Mexico	Agent	Approved	04/25/2014
B	New York	Agent	Approved	03/15/2010
B	North Carolina	Agent	Approved	01/03/2012
B	North Dakota	Agent	Approved	08/26/2003
B	Oregon	Agent	Approved	03/19/2007
B	Pennsylvania	Agent	Approved	06/06/2025
B	South Carolina	Agent	Approved	02/07/2019
B	South Dakota	Agent	Approved	06/29/2016
B	Texas	Agent	Approved	08/07/2006
IA	Texas	Investment Adviser Representative	Restricted Approval	08/27/2014
B	Utah	Agent	Approved	11/05/2012

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Virginia	Agent	Approved	06/12/2017
B	Washington	Agent	Approved	04/16/2008
B	Wyoming	Agent	Approved	06/03/2013

Branch Office Locations

EDWARD JONES
1120 LINCOLN STREET SUITE 101
DENVER, CO 80203

Broker Qualifications



Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
B	General Securities Representative Examination	Series 7	07/29/2003

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	08/05/2003

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

Broker Qualifications



Professional Designations

This section details that the representative has reported 1 professional designation(s).

Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at http://www.nasaa.org

Registration and Employment History



Registration History

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
IA	08/2003 - 08/2003	AMERICAN EXPRESS FINANCIAL ADVISORS, INC.	6363	DENVER, CO
B	07/2003 - 08/2003	AMERICAN EXPRESS FINANCIAL ADVISORS INC.	6363	MINNEAPOLIS, MN
B	07/2003 - 08/2003	IDS LIFE INSURANCE COMPANY	6321	MINNEAPOLIS, MN

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
08/2003 - Present	EDWARD JONES	INVESTMENT REP	Υ	ST LOUIS, MO, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

SELF-EDITOR DENVER, CO SINCE 5/1/2012 EDITING COOKBOOK

Edward Jones LP

Type of business: Limited partnership interest

Maryland Heights, MO Start date: 1/1/2015

LPT

Hours per week: 0 Hours during trading: 0

Registration and Employment History



User Guidance

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

. .

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

0

4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	2	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

Allegations:

EDWARD JONES

CLIENT ALLEGES SHE WAS NOT AWARE OF THE POTENTIAL CAPITAL

GAINS FROM THE INVESTMENTS SHE LIQUIDATED DURING THE 2010.

TAXABLE YEAR.

Product Type: Mutual Fund

Alleged Damages: \$15,000.00

Alleged Damages Amount Explanation (if amount not

exact):

AMOUNT OF SETTLEMENT

Is this an oral complaint? Yes

Is this a written complaint? Nο

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 11/15/2011

Complaint Pending? Nο

Status: Settled



Status Date: 11/15/2011

Settlement Amount: \$15,000.00

Individual Contribution

Amount:

\$15,000.00

Broker Statement ON LEARNING OF THE CLIENT'S HIGH TAX BURDEN RESULTING FROM THE

LIQUIDATIONS DURING 2010, THE FINANCIAL ADVISOR FELT IT WAS IN THE BEST INTEREST OF THE CLIENT TO HELP THE CLIENT ABSORB SOME OF THE FINANCIAL BURDEN, DESPITE THE FACT THAT THE CLIENT HAD SIGNED AN ACKNOWLEDGMENT LETTER THAT INCLUDED VERBIAGE REGARDING POTENTIAL TAX CONSIDERATIONS AND COMPELLING THE CLIENT TO CONSULT WITH THEIR TAX ADVISOR FOR ADDITIONAL INFORMATION. THE FINANCIAL ADVISOR INITIATED THE PROCESS OF STRUCTURING AN OFFER TO THE CLIENT TO RESOLVE THE MATTER IN A

MANNER ACCEPTABLE TO THE CLIENT WITHOUT REGARD TO THE

POTENTIAL REPORTING OBLIGATIONS.



Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led

to the complaint:

Allegations:

EDWARD JONES

00/00/2007-03/00/2009; THE CLIENT STATES THAT THEIR CHANGING

FINANCIAL NEEDS HAVE NOT BEEN ADDRESSED IN A TIMELY AND

COMPETENT MANNER. THE CLIENT STATES THEY HAVE TRUSTED THE FA EACH TIME SHE ADVISED TO HOLD THEIR INVESTMENTS RATHER THAN PROTECT THEIR ASSETS. THE CLIENT STATES DURING THEIR 10/08

MEETING THEY EXPRESSED THEIR INTENT TO SELL VOLATILE

INVESTMENTS AND THE FA CONVINCED THEM TO HOLD INSTEAD. THE CLIENT CLAIMS THEY HAVE HAD THEIR PORTFOLIO REVIEWED BY OTHER ADVISORS AND CLAIM IT SHOULD HAVE BEEN CHANGED LONG AGO. THE CLIENT STATES THEY MET WITH THE FA IN JANUARY AND FEBRUARY GIVING HER OPPORTUNITIES TO SUGGEST A NEW DIRECTION AND THE CLIENT FEELS THAT THE FA PROVED SHE NEVER HEARD WHAT THE CLIENT'S NEEDS WERE FINANCIALLY. VALUE IN THE ACCOUNT HAS

DECLINED IN EXCESS OF \$5,000.

Product Type: Other: MISCELLANEOUS

Alleged Damages: \$5,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation?

No

Customer Complaint Information

Date Complaint Received: 03/12/2009

Complaint Pending? No

Status: Closed/No Action

Status Date: 05/11/2009



Settlement Amount:

Individual Contribution Amount:

, ca.....

Broker Statement

EDWARD JONES BUY-AND-HOLD PHILOSOPHY WAS EXPLAINED ALONG WITH THE EFFECT RECENT MARKET CONDITIONS HAVE HAD ON PORTFOLIO VALUES. IT WAS STATED THAT LONG TERM GROWTH WAS AN INITIAL OBJECTIVE OF THE CLIENT'S PORTFOLIO. AS THE MARKET WAS DECLINING THE FA DISCUSSED THE IMPORTANCE OF STAYING THE COURSE DURING TURBULENT MARKETS AND THE DECISION WAS MADE NOT TO LIQUIDATE THE CLIENT'S INVESTMENTS. THE FA DID HAVE DISCUSSIONS WITH THE CLIENT REGARDING THE CURRENT MARKET CONDITIONS AND THE CLIENT'S INVESTMENTS.

End of Report



This page is intentionally left blank.