

BrokerCheck Report

Joshua Hee Soo Potterton

CRD# 4985441

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



Joshua H. Potterton

CRD# 4985441

Currently employed by and registered with the following Firm(s):

IA RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC
 555 South Street
 Apt 102
 Honolulu, HI 96813
 CRD# 149018
 Registered with this firm since: 06/23/2025

B RAYMOND JAMES FINANCIAL SERVICES, INC.
 555 South Street
 Suite 102
 Honolulu, HI 96813
 CRD# 6694
 Registered with this firm since: 06/23/2025

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 1 Self-Regulatory Organization
- 17 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

IA EDWARD JONES
 CRD# 250
 ST. LOUIS, MO
 01/2007 - 06/2025

B EDWARD JONES
 CRD# 250
 HONOLULU, HI
 08/2005 - 06/2025

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	1

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 1 SRO and is licensed in 17 U.S. states and territories through his or her employer.

Employment 1 of 2

Firm Name: **RAYMOND JAMES FINANCIAL SERVICES ADVISORS, INC**
 Main Office Address: **880 CARILLON PARKWAY
 SAINT PETERSBURG, FL 33716**
 Firm CRD#: **149018**

	U.S. State/ Territory	Category	Status	Date
IA	Hawaii	Investment Adviser Representative	Approved	06/30/2025
IA	Texas	Investment Adviser Representative	Approved	06/23/2025

Branch Office Locations

555 South Street
 Apt 102
 Honolulu, HI 96813

Employment 2 of 2

Firm Name: **RAYMOND JAMES FINANCIAL SERVICES, INC.**
 Main Office Address: **880 CARILLON PARKWAY
 ST. PETERSBURG, FL 33716**
 Firm CRD#: **6694**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	06/23/2025



Broker Qualifications

Employment 2 of 2, continued

	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	06/23/2025
B	California	Agent	Approved	06/23/2025
B	Colorado	Agent	Approved	06/23/2025
B	Florida	Agent	Approved	06/23/2025
B	Hawaii	Agent	Approved	06/30/2025
B	Michigan	Agent	Approved	06/23/2025
B	Minnesota	Agent	Approved	07/02/2025
B	Missouri	Agent	Approved	06/23/2025
B	Nevada	Agent	Approved	06/23/2025
B	Ohio	Agent	Approved	06/23/2025
B	Oregon	Agent	Approved	06/23/2025
B	South Dakota	Agent	Approved	06/23/2025
B	Tennessee	Agent	Approved	06/23/2025
B	Texas	Agent	Approved	06/23/2025
B	Virginia	Agent	Approved	07/01/2025
B	Washington	Agent	Approved	06/23/2025
B	Wisconsin	Agent	Approved	06/23/2025

Branch Office Locations

RAYMOND JAMES FINANCIAL SERVICES, INC.
 555 South Street
 Suite 102
 Honolulu, HI 96813

Broker Qualifications



Employment 2 of 2, continued



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	08/17/2005

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	01/19/2007
B Uniform Securities Agent State Law Examination	Series 63	08/26/2005

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
IA 01/2007 - 06/2025	EDWARD JONES	250	HONOLULU, HI
B 08/2005 - 06/2025	EDWARD JONES	250	HONOLULU, HI

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
06/2025 - Present	Raymond James Financial Services Advisors, Inc.	Investment Adviser Representative	Y	Honolulu, HI, United States
06/2025 - Present	Raymond James Financial Services, Inc.	Registered Representative	Y	Honolulu, HI, United States
06/2005 - 06/2025	EDWARD JONES	INVESTMENT REPRESENTATIVE	Y	TBD, HI, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

(1)Name of Business: LOSH3, LLC Address: 555 South St Apt 102, Honolulu, HI, 96813-5037, United States Activity Type: Support Company - Owner Position/Title: Independent Contractor, Officer - CEO Investment Related: No Start Date: 06/23/2025 Hours per month devoted to this business: 41-80 Hours per month devoted to this business during trading hours: 41+ Description of duties: - LOSH3, LLC is the entity name used for payroll and reporting through the PEO

(2)Name of Business: Pulse Wave Private Wealth Address: 555 South St Apt 102, Honolulu, HI, 96813-5037, United States Activity Type: Support Company - Owner Position/Title: Independent Contractor, Officer - CEO Investment Related: No Start Date: 06/23/2025 Hours per month devoted to this business: 41-80 Hours per month devoted to this business during trading hours: 41+ Description of duties: - Holistic Financial Planning w/Clients & Prospective Clients\n- Insurance Needs Analysis\n- Wealth Management

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 1

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: EDWARD JONES

Allegations: THE CLIENTS STATE THAT IN JANUARY 2007 THE FA RECOMMENDED THAT THEY SURRENDER THEIR ANNUITY CONTRACT WITH PRUDENTIAL AND REPLACE IT WITH A CONTRACT THROUGH HARTFORD. THE CLIENTS STATE THEY WERE ASSURED THERE WOULD BE NO LOSS IN THE REPLACEMENT, HOWEVER, CLAIM THAT AS JANUARY 15, 2010 THEY DISCOVERED THERE WAS A LOSS OF \$156,068.58 IN DEATH BENEFIT. THERE WERE THREE POLICIES REPLACED IN MARCH 2007. THE CLIENTS ARE REQUESTING TO HAVE THEIR DEATH BENEFIT RESTORED.

Product Type: Annuity-Variable

Alleged Damages: \$156,068.58

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 05/18/2010

Complaint Pending? No



Status: Settled

Status Date: 01/25/2011

Settlement Amount: \$75,000.00

Individual Contribution Amount: \$0.00

Broker Statement

THE FINANCIAL ADVISOR STATED THAT THE CLIENT INITIATED A CONVERSATION REGARDING EXCHANGING THEIR PRUDENTIAL ANNUITIES DUE TO PERFORMANCE. THE CLIENTS AUTHORIZED A 1035 EXCHANGE FROM THE THREE PRUDENTIAL ANNUITIES INTO THREE HARTFORD ANNUITIES. THE FINANCIAL ADVISOR HAS STATED THAT AS A RESULT OF SEVERAL MEETINGS WITH THE CLIENTS THEY WERE AWARE THAT THE DEATH BENEFIT WOULD DECREASE WITH THE EXCHANGE. THE CLIENTS SIGNED A TRANSFER OF ASSETS FORM ACKNOWLEDGING THIS WAS DISCLOSED AND DISCUSSED WITH THE FINANCIAL ADVISOR. THE CLIENTS DID NOT EXERCISE THE FREE LOOK DURING THE TIME FRAME SPECIFIED, HOWEVER, IN THE INTEREST OF MAINTAINING CLIENT RELATIONS EDWARD JONES HAS EXTENDED AN OFFER IN THE AMOUNT OF \$15,600.

12/20/10 A LETTER REMINDING THE CLIENT OF OUR OFFER WAS SENT GIVING A 30 DAY TIMEFRAME TO ACCEPT THE OFFER.

1/25/11 AS OF THIS DATE THERE HAS BEEN NO FURTHER CORRESPONDENCE FROM THE CLIENT. THE MATTER WILL BE CLOSED.

***OFFER WAS CONVEYED AND CLIENT ACCEPTED SETTLEMENT IN THE AMOUNT OF \$75,000 THROUGH ATTORNEYS BY SIGNED SETTLEMENT OF CLAIM EXECUTED ON 5/11/11

End of Report



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