

BrokerCheck Report

PHILLIP ANDREW JOHNSON

CRD# 501352

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About BrokerCheck®

BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.

- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:

- o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
- o information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at

brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources.

[For more information about FINRA, visit www.finra.org.](http://www.finra.org)

Thank you for using FINRA BrokerCheck.

PHILLIP A. JOHNSON

CRD# 501352

This broker is not currently registered.

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is not currently registered.

This broker has passed:

- 1 Principal/Supervisory Exam
- 4 General Industry/Product Exams
- 2 State Securities Law Exams

Registration History

This broker was previously registered with the following securities firm(s):

- B D.H. HILL SECURITIES, LLLP**
CRD# 41528
KINGWOOD, TX
04/2016 - 12/2017
- B SUNTRUST INVESTMENT SERVICES, INC.**
CRD# 17499
NASHVILLE, TN
02/2003 - 05/2015
- B AXA ADVISORS, LLC**
CRD# 6627
NEW YORK, NY
08/1981 - 02/2003

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Regulatory Event	4
Customer Dispute	2
Termination	1

Investment Adviser Representative Information

The information below represents the individual's record as a broker. For details on this individual's record as an investment adviser representative, visit the SEC's Investment Adviser Public Disclosure website at

<https://www.adviserinfo.sec.gov>

Broker Qualifications



Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This broker is not currently registered.



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below.

This individual has passed 1 principal/supervisory exam, 4 general industry/product exams, and 2 state securities law exams.

Principal/Supervisory Exams

Exam	Category	Date
B General Securities Principal Examination	Series 24	03/26/2001

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	12/31/2017
B General Securities Representative Examination	Series 7	04/20/1985
B Direct Participation Programs Representative Examination	Series 22	02/22/1984
B Investment Company Products/Variable Contracts Representative Examination	Series 6	08/07/1981

State Securities Law Exams

Exam	Category	Date
IA Uniform Investment Adviser Law Examination	Series 65	05/17/1999
B Uniform Securities Agent State Law Examination	Series 63	11/14/1983

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

Broker Qualifications



Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
B 04/2016 - 12/2017	D.H. HILL SECURITIES, LLLP	41528	KINGWOOD, TX
B 02/2003 - 05/2015	SUNTRUST INVESTMENT SERVICES, INC.	17499	NASHVILLE, TN
B 08/1981 - 02/2003	AXA ADVISORS, LLC	6627	NEW YORK, NY
B 08/1981 - 01/2000	THE EQUITABLE LIFE ASSURANCE SOCIETY OF THE UNITED STATES	4039	NEW YORK, NY
B 03/1976 - 03/1982	TANLEY AND OAKLEY INVESTMENT CO.	7080	

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
04/2016 - Present	D.H. Hill Advisors, Inc.	Investment Advisors Representative	Y	Kingwood, TX, United States
04/2016 - Present	D.H. Hill Securities, LLLP	Registered Representative	Y	Kingwood, TX, United States
04/2015 - 04/2016	Unemployed	Unemployed	N	Murfreesboro, TN, United States
02/2003 - 04/2015	SUNTRUST INVESTMENT SERVICES, INC.	INVESTMENT CONS	Y	NASHVILLE, TN, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

(1).UNION STREET LLC LIMITED LIABILITY USED TO HOLD INVESTMENT REAL ESTATE APPROX 2 HRS/WK NOT DURING TRADING HRS

Registration and Employment History



Other Business Activities, continued

(2). RENTAL PROPERTY

* NASHVILLE, TN

* CO-PROPERTY OWNER; 2010 - PRESENT

* DUTIES; HANDLED BY CO-OWNER

* 0-HOURS DEVOTED PER MONTH DURING BUSINESS HOURS/5-HOURS DEVOTED PER MONTH AFTER BUSINESS HOURS



Disclosure Events

What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - o A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 - o
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - o As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 - o
4. **There are different statuses and dispositions for disclosure events:**
 - o A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - § A "pending" event involves allegations that have not been proven or formally adjudicated.
 - § An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - § A "final" event has been concluded and its resolution is not subject to change.
 - o A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - § An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - § A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - § A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Regulatory Event	0	4	0
Customer Dispute	0	2	N/A
Termination	N/A	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Regulatory - Final

This type of disclosure event may involve (1) a final, formal proceeding initiated by a regulatory authority (e.g., a state securities agency, self-regulatory organization, federal regulatory such as the Securities and Exchange Commission, foreign financial regulatory body) for a violation of investment-related rules or regulations; or (2) a revocation or suspension of a broker's authority to act as an attorney, accountant, or federal contractor.

Disclosure 1 of 4

Reporting Source:	Regulator
Regulatory Action Initiated By:	FINRA
Sanction(s) Sought:	Suspension
Date Initiated:	06/20/2018
Docket/Case Number:	2018056846001
Employing firm when activity occurred which led to the regulatory action:	n/a
Product Type:	No Product
Allegations:	Respondent Johnson failed to respond to FINRA request for information.
Current Status:	Final
Resolution:	letter
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?	No



Resolution Date: 09/24/2018

Sanctions Ordered: Bar (Permanent)

If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise?
No

(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?

(2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or



(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities Rulemaking Board?

Sanction 1 of 2

Sanction Type: Bar (Permanent)
Capacities Affected: All capacities
Duration: Indefinite
Start Date: 09/24/2018

End Date:

Sanction 2 of 2

Sanction Type: Suspension
Capacities Affected: All capacities
Duration: n/a
Start Date: 07/16/2018
End Date: 09/23/2018

Regulator Statement

Pursuant to FINRA Rule 9552(h) and in accordance with FINRA's Notice of Suspension and Suspension from Association letters dated June 20, 2018, and July 16, 2018, respectively, on September 24, 2018, Johnson is barred from association with any FINRA member in all capacities. Respondent failed to request termination of his suspension within three months of the date of the Notice of Suspension; therefore, he is automatically barred from association with any FINRA member in all capacities.



Disclosure 2 of 4

Reporting Source:	Regulator
Regulatory Action Initiated By:	FINRA
Sanction(s) Sought:	Other: N/A
Date Initiated:	02/27/2018
Docket/Case Number:	2017053041801
Employing firm when activity occurred which led to the regulatory action:	SunTrust Investment Services, Inc.
Product Type:	No Product
Allegations:	Without admitting or denying the findings, Johnson consented to the sanctions and to the entry of findings that he borrowed \$528,000 from a customer but failed to notify or obtain written approval of the loan in advance from his member firm. The findings stated that Johnson made an inaccurate statement on his firm compliance questionnaires related to borrowing from a firm customer. The firm did not permit loans between registered persons and customers who were not close family members. Johnson and the customer are not family members.
Current Status:	Final
Resolution:	Acceptance, Waiver & Consent(AWC)
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?	No
Resolution Date:	02/27/2018
Sanctions Ordered:	Civil and Administrative Penalty(ies)/Fine(s) Suspension



If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise?

No

(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?

(2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or



(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities Rulemaking Board?

Sanction 1 of 1

Sanction Type: Suspension
Capacities Affected: All Capacities
Duration: three months
Start Date: 03/05/2018
End Date: 06/04/2018

Monetary Sanction 1 of 1

Monetary Related Sanction: Civil and Administrative Penalty(ies)/Fine(s)
Total Amount: \$5,000.00
Portion Levied against individual: \$5,000.00
Payment Plan: deferred
Is Payment Plan Current:
Date Paid by individual:
Was any portion of penalty waived? No

Amount Waived:



Disclosure 3 of 4

Reporting Source:	Regulator
Regulatory Action Initiated By:	FINRA
Sanction(s) Sought:	Other: n/a
Date Initiated:	10/14/2015
Docket/Case Number:	2015045420301
Employing firm when activity occurred which led to the regulatory action:	SunTrust Investment Services, Inc.
Product Type:	No Product
Allegations:	Without admitting or denying the findings, Johnson consented to the sanctions and to the entry of findings that he borrowed \$322,000 from a customer of his member firm, but failed to notify or obtain written approval of the loan in advance from the firm. The findings stated that Johnson made an inaccurate statement on his firm's annual compliance questionnaires related to his borrowing from a firm customer.
Current Status:	Final
Resolution:	Acceptance, Waiver & Consent(AWC)
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct?	No
Resolution Date:	10/14/2015
Sanctions Ordered:	Civil and Administrative Penalty(ies)/Fine(s) Suspension
If the regulator is the SEC, CFTC, or an SRO, did the action result in a finding of a willful violation or failure to supervise?	No



(1) willfully violated any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board, or to have been unable to comply with any provision of such Act, rule or regulation?

(2) willfully aided, abetted, counseled, commanded, induced, or procured the violation by any person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any of such Acts, or any of the rules of the Municipal Securities Rulemaking Board? or



(3) failed reasonably to supervise another person subject to your supervision, with a view to preventing the violation by such person of any provision of the Securities Act of 1933, the Securities Exchange Act of 1934, the Investment Advisers Act of 1940, the Investment Company Act of 1940, the Commodity Exchange Act, or any rule or regulation under any such Acts, or any of the rules of the Municipal Securities Rulemaking Board?

Sanction 1 of 1

Sanction Type: Suspension
Capacities Affected: all capacities
Duration: three months
Start Date: 10/19/2015
End Date: 01/18/2016

Monetary Sanction 1 of 1

Monetary Related Sanction: Civil and Administrative Penalty(ies)/Fine(s)
Total Amount: \$5,000.00
Portion Levied against individual: \$5,000.00
Payment Plan: deferred
Is Payment Plan Current:
Date Paid by individual: 04/20/2016
Was any portion of penalty waived? No

Amount Waived:

Regulator Statement Fine paid in full on April 20, 2016.



Reporting Source: Broker
Regulatory Action Initiated By: FINRA
Sanction(s) Sought: Suspension
Date Initiated: 10/14/2015
Docket/Case Number: [2015045420301](#)
Employing firm when activity occurred which led to the regulatory action: Suntrust Investment Services, Inc
Product Type: No Product
Allegations: Violation of FINRA Rules 3240 and 2010
Current Status: Final
Resolution: Acceptance, Waiver & Consent(AWC)
Does the order constitute a final order based on violations of any laws or regulations that prohibit fraudulent, manipulative, or deceptive conduct? Yes
Resolution Date: 10/14/2015
Sanctions Ordered: Civil and Administrative Penalty(ies)/Fine(s)
 Suspension
Sanction 1 of 1
Sanction Type: Suspension
Capacities Affected: All Capacities
Duration: Three Months
Start Date: 10/19/2015
End Date: 01/18/2016
Monetary Sanction 1 of 1
Monetary Related Sanction: Civil and Administrative Penalty(ies)/Fine(s)



Total Amount: \$5,000.00
Portion Levied against individual: \$5,000.00
Payment Plan: Paid upon reaffiliation with firm
Is Payment Plan Current: No
Date Paid by individual:
Was any portion of penalty waived? No
Amount Waived:

Disclosure 4 of 4

Reporting Source: Regulator
Regulatory Action Initiated By: TENNESSEE
Sanction(s) Sought:
Other Sanction(s) Sought:
Date Initiated: 04/15/1980
Docket/Case Number: 79-2-01-6
Employing firm when activity occurred which led to the regulatory action:
Product Type:
Other Product Type(s):
Allegations:
Current Status: Final
Resolution: Decision
Resolution Date: 04/15/1980
Sanctions Ordered: Cease and Desist/Injunction
 Revocation/Expulsion/Denial
 Suspension

**Other Sanctions Ordered:****Sanction Details:**

Regulator Statement (SEE NEXT RECORD)

Reporting Source: Broker

Regulatory Action Initiated By: STATE OF TENNESSEE

Sanction(s) Sought: Cease and Desist

Other Sanction(s) Sought: REVOCATION SUSPENSION FIXED DURATION- 30 DAYS

Date Initiated: 04/15/1980

Docket/Case Number: 79-02-01-6

Employing firm when activity occurred which led to the regulatory action: TANLEY AND OAKLEY INVESTMENT CO

Product Type: Annuity(ies) - Fixed

Other Product Type(s): MUNICIPAL BONDS, ETOWAH, TN BONDS

Allegations: FRAUD-NO PROSPECTUS

Current Status: Final

Resolution: Decision

Resolution Date: 01/15/1980

Sanctions Ordered: Revocation/Expulsion/Denial
Suspension

Other Sanctions Ordered:

Sanction Details: 4-15-80 TO 5-14-80 DATE OF SUSPENSION AS A SALESPERSON NO MONETARY COMPENSATION REQUIRED.



Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 2

Reporting Source:	Firm
Employing firm when activities occurred which led to the complaint:	Suntrust Investment Services, Inc.
Allegations:	The client's attorney alleges the former representative induced her on 8/12/10 to liquidate a \$540,000 variable annuity bought elsewhere and invest \$258,000 proceeds into investment real estate with Mr. Johnson. He also arranged a personal loan with the client to purchase the real estate.
Product Type:	Annuity-Variable
Alleged Damages:	\$600,000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes
Is this an arbitration/CFTC reparation or civil litigation?	No

Customer Complaint Information

Date Complaint Received:	03/21/2017
Complaint Pending?	No
Status:	Settled
Status Date:	05/30/2017
Settlement Amount:	\$525,000.00
Individual Contribution Amount:	\$525,000.00

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	Suntrust Investment Services, Inc.
Allegations:	The client's attorney alleges the former representative induced her on 8/12/10 to liquidate a \$540,000 variable annuity bought elsewhere and invest \$258,000



proceeds into investment real estate with Mr. Johnson. He also arranged a personal loan with the client to purchase the real estate.

Product Type: Annuity-Variable

Alleged Damages: \$600,000.00

Is this an oral complaint? No

Is this a written complaint? Yes

Is this an arbitration/CFTC reparation or civil litigation? No

Customer Complaint Information

Date Complaint Received: 03/21/2017

Complaint Pending? No

Status: Settled

Status Date: 05/31/2017

Settlement Amount: \$525,000.00

Individual Contribution Amount: \$525,000.00

Disclosure 2 of 2

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint: SUNTRUST INVESTMENT SERVICES, INC.

Allegations: THE REPRESENTATIVE FORGOT TO SUBMIT AN APPLICATION TO ADD A RETIREMENT INCOME RIDER TO THE CLIENTS' EXISTING ANNUITY IN A TIMELY MANNER. THEREFORE, THE CLIENTS DID NOT RECEIVE THE HIGHEST VALUE ON THE INCOME BENEFIT BASE ON THEIR ANNUITY. WITHOUT ADMITTING ANY LIABILITY OR WRONGDOING, SUNTRUST INVESTMENT SERVICES, INC. CREDITED \$16,517 TO THE CLIENTS' ANNUITY TO MAKE UP FOR THE LOST POTENTIAL INCOME.

Product Type: Annuity-Variable

Alleged Damages: \$16,517.00

Is this an oral complaint? Yes

Is this a written complaint? No



**Is this an arbitration/CFTC
reparation or civil litigation?** No

Customer Complaint Information

Date Complaint Received: 02/19/2009

Complaint Pending? No

Status: Settled

Status Date: 04/14/2009

Settlement Amount: \$16,517.00

**Individual Contribution
Amount:** \$0.00

Broker Statement

THE CLIENTS REMAIN WITH US AND HAVE BEEN SATISFIED WITH OUR SERVICE. THE FORGETTING TO SUBMIT THE FORM STEMMED FROM A MISUNDERSTANDING AS TO THEIR REVIEW OF THE RIDER AND TO LET ME KNOW THAT THEY INDEED DID WANT THE RIDER ADDED. THE TIME ELAPSED BETWEEN JUNE 2008 AND DECEMBER 2008 WHEN THE ERROR WAS DISCOVERED, HAD BEEN A TIME OF SEVERE MARKET DOWNTURN.



Employment Separation After Allegations

This type of disclosure event involves a situation where the broker voluntarily resigned, was discharged, or was permitted to resign after being accused of (1) violating investment-related statutes, regulations, rules or industry standards of conduct; (2) fraud or the wrongful taking of property; or (3) failure to supervise in connection with investment-related statutes, regulations, rules, or industry standards of conduct.

Disclosure 1 of 1

Reporting Source: Firm

Employer Name: SUNTRUST INVESTMENT SERVICES, INC.

Termination Type: Permitted to Resign

Termination Date: 04/24/2015

Allegations: ENTERED INTO A LOAN AGREEMENT WITH EXISTING CLIENT WITHOUT AUTHORIZATION OR APPROVAL

Product Type: No Product

Firm Statement PHILLIP JOHNSON DID NOT FOLLOW FINRA GUIDLINES IN REPORTING AND OBTAINING PERMISSION FOR A PROMISSORY NOTE HE HAD WITH A SUNTRUST INVESTMENT SERVICES CLIENT. THE CLIENT ISSUED THE PROMISSORY NOTE TO THE EMPLOYEE ON 12/10/2010. EMPLOYEE DID NOT NOTIFY HIS SUPERVISORS OF THIS NOTE UNTIL IT WAS BROUGHT TO MANAGEMENT'S ATTENTION IN MARCH, 2015. FINRA GUIDLINES STATE THAT WHEN A REGISTERED PERSON BORROWS MONEY BASED ON A PERSONAL RELATIONSHIP WITH A CLIENT THAT THE INDIVIDUAL NOTIFY HIS/HER SUPERVISORS PRIOR TO ENTERING INTO THE ARRANGEMENT AND HAS BEEN APPROVED IN WRITING BY THE SUPERVISOR.

Reporting Source: Broker

Employer Name: Suntrust Investment Services, Inc.

Termination Type: Permitted to Resign

Termination Date: 04/24/2015

Allegations: Obtained a loan from a client which violated Finra guidelines without first obtaining written approval.

Product Type: No Product

End of Report



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