

BrokerCheck Report

Cynthia Gaye Davis

CRD# 5819409

<u>Section Title</u>	<u>Page(s)</u>
Report Summary	1
Broker Qualifications	2 - 4
Registration and Employment History	6
Disclosure Events	7



When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
 - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
 - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.



Cynthia G. Davis

CRD# 5819409

Currently employed by and registered with the following Firm(s):

IA EDWARD JONES
1315 E RACE ST
SEARCY, AR 72143
CRD# 250
Registered with this firm since: 08/31/2010

B EDWARD JONES
1315 E RACE ST
SEARCY, AR 72143
CRD# 250
Registered with this firm since: 08/13/2010

Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

Broker Qualifications

This broker is registered with:

- 4 Self-Regulatory Organizations
- 15 U.S. states and territories

This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 1 State Securities Law Exam

Registration History

This broker was previously registered with the following securities firm(s):

No information reported.

Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

The following types of disclosures have been reported:

Type	Count
Customer Dispute	1



Broker Qualifications

Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 4 SROs and is licensed in 15 U.S. states and territories through his or her employer.

Employment 1 of 1

Firm Name: **EDWARD JONES**

Main Office Address: **12555 MANCHESTER ROAD
ST. LOUIS, MO 63131-3710**

Firm CRD#: **250**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	08/13/2010
B	NYSE American LLC	General Securities Representative	Approved	09/14/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	08/13/2010
B	New York Stock Exchange	General Securities Representative	Approved	08/13/2010

	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	10/27/2010
B	Arizona	Agent	Approved	10/17/2011
B	Arkansas	Agent	Approved	08/31/2010
IA	Arkansas	Investment Adviser Representative	Approved	08/31/2010
B	California	Agent	Approved	05/19/2025
B	Colorado	Agent	Approved	02/02/2011
B	Illinois	Agent	Approved	10/27/2010
B	Louisiana	Agent	Approved	10/27/2010
B	Maryland	Agent	Approved	09/15/2021

Broker Qualifications



Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Mississippi	Agent	Approved	02/27/2023
B	Missouri	Agent	Approved	06/14/2011
B	Oklahoma	Agent	Approved	02/13/2014
B	South Carolina	Agent	Approved	04/24/2024
B	Tennessee	Agent	Approved	06/06/2011
B	Texas	Agent	Approved	10/25/2010
IA	Texas	Investment Adviser Representative	Restricted Approval	12/27/2018
B	Wisconsin	Agent	Approved	08/10/2022

Branch Office Locations

EDWARD JONES
1315 E RACE ST
SEARCY, AR 72143



Broker Qualifications

Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 1 state securities law exam.

Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

General Industry/Product Exams

Exam	Category	Date
B Securities Industry Essentials Examination	SIE	10/01/2018
B General Securities Representative Examination	Series 7	08/12/2010

State Securities Law Exams

Exam	Category	Date
B IA Uniform Combined State Law Examination	Series 66	08/26/2010

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.



Broker Qualifications

Professional Designations

This section details that the representative has reported **1** professional designation(s).

Certified Financial Planner

This representative holds or did hold **1** professional designation(s) that may have been used to qualify as an Investment Advisor representative. Please check with the appropriate designation authority for verification that the designation is still in effect. The contact information for these professional designation authorities can be found on the website for the North American Securities Administrators Association at <http://www.nasaa.org>



Registration and Employment History

Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
No information reported.			

Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

Employment	Employer Name	Position	Investment Related	Employer Location
07/2010 - Present	EDWARD JONES	FINANCIAL ADVISOR	Y	ST. LOUIS, MO, United States

Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

Bermuda Lane Properties LLC
 Type of business: Real Estate Holdings
 Beebe, AR
 Start date: 11/25/2019
 President
 Hours per week: 0
 Hours during trading: 0
 Maintenance and upkeep of property.

Disclosure Events



What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
 - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
 - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
 -
3. **Disclosure events in BrokerCheck reports come from different sources:**
 - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
 -
4. **There are different statuses and dispositions for disclosure events:**
 - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
 - A "pending" event involves allegations that have not been proven or formally adjudicated.
 - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
 - A "final" event has been concluded and its resolution is not subject to change.
 - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
 - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
 - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
 - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	1	N/A



Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

Disclosure 1 of 1

Reporting Source:	Broker
Employing firm when activities occurred which led to the complaint:	EDWARD JONES
Allegations:	FROM 8/10/11 TO 2/6/12 CLIENT CLAIMS SHE SPOKE WITH FINANCIAL ADVISOR AND BELIEVED SHE MADE IT CLEAR SHE NEEDED SECURITY AND NEEDED TO HAVE FUNDS READILY AVAILABLE TO HER. SHORTLY AFTER THE DISCUSSION, SHE INDICATES SHE RECEIVED A NOTICE FROM THE INSURANCE COMPANY ABOUT THE ANNUITY SHE HAD PURCHASED. CLIENT CLAIMS SHE CALLED THE FINANCIAL ADVISOR QUESTIONING THE ANNUITY PURCHASE AND THEN REQUESTED HER MONEY BE RETURNED. CLIENT CLAIMS SHE WAS TOLD IT COULD NOT BE DONE. PER HER CORRESPONDENCE, CLIENT IS 78 YEARS OLD AND HAS LIMITED FUNDS. CLIENT REQUESTS HER MONEY RETURNED.
Product Type:	Annuity-Variable
Alleged Damages:	\$5,000.00
Alleged Damages Amount Explanation (if amount not exact):	ALLEGATIONS CLAIM DAMAGES THAT APPEAR TO BE IN EXCESS OF \$5000.00
Is this an oral complaint?	No
Is this a written complaint?	Yes



**Is this an arbitration/CFTC
reparation or civil litigation?** No

Customer Complaint Information

Date Complaint Received: 02/07/2012

Complaint Pending? No

Status: Denied

Status Date: 03/07/2012

Settlement Amount:

**Individual Contribution
Amount:**

Broker Statement

ORIGINAL DISCUSSIONS WITH FINANCIAL ADVISOR REGARDING CLIENT'S FINANCIAL NEEDS AND INVESTMENT OBJECTIVES BEGAN IN JULY 2011. IT WAS DETERMINED CLIENT WAS MOST INTERESTED IN INCOME AS FIXED INVESTMENTS BEGAN TO MATURE. DURING AN 8/4/11 MEETING WITH FINANCIAL ADVISOR IT WAS SUGGESTED A PORTION OF AVAILABLE MONIES BE PLACED IN SUNAMERICA ANNUITY AND DETAILS OF THE ANNUITY WERE DISCUSSED AT THAT TIME. IT WAS DETERMINED CLIENT HAD SUFFICIENT FUNDS READILY AVAILABLE. CLIENT ALSO HAD PURCHASED A HARTFORD DIRECTOR M VARIABLE ANNUITY (WITH SIMILAR FEATURES AS THE SUNAMERICA ANNUITY) IN 2007 WHICH WAS PROVIDING A MONTHLY DISTRIBUTION. BASED UPON THESE FACTORS AND DISCUSSIONS WITH FINANCIAL ADVISOR, IT WAS DETERMINED THE SUNAMERICA ANNUITY WOULD BE PURCHASED; HOWEVER, CLIENT WOULD DEFER TAKING WITHDRAWALS FROM THE SUNAMERICA ANNUITY FOR APPROXIMATELY 3 YEARS. THE ANNUITY WAS SET UP WITH A DCA FEATURE ALLOWING CLIENT TO MOVE MONIES INTO CHOSEN SUBACCOUNTS OF THE ANNUITY GRADUALLY OVER 12 MONTHS. CLIENT AUTHORIZED THE ANNUITY PURCHASE AND EXECUTED THE SUNAMERICA APPLICATION. RECORDS REFLECT THE SUNAMERICA ANNUITY WAS ISSUED ON 8/10/11. A CONTRACT WAS MAILED BY FINANCIAL ADVISOR AS EVIDENCED BY CLIENT'S SIGNATURE ON THE CONTRACT DELIVERY RECEIPT. THE CONTRACT SETS OUT ALL DETAILS ASSOCIATED WITH THE ANNUITY AS WELL AS THE TERMS OF THE SUNAMERICA FREE-LOOK PROVISION; A FEATURE THAT WAS ALSO DISCUSSED WITH CLIENT DURING THE MEETING WITH FINANCIAL ADVISORS. ON 9/9/11, CLIENT INDICATED SHE WANTED TO STOP THE DCA BECAUSE SHE WAS CONCERNED WITH POTENTIALLY ONGOING MARKET VOLATILITY. FINANCIAL ADVISOR CONTACTED SUNAMERICA AND SUBSEQUENTLY CONVEYED TO CLIENT THE DCA



COULD NOT BE STOPPED; HOWEVER, THE SUBACCOUNT(S) ALLOCATIONS COULD BE CHANGED. IN ORDER TO AVOID AFFECTING THE INCOME RIDER ON THE ANNUITY, FINANCIAL ADVISOR WAS INFORMED BY SUNAMERICA HOW TO MOVE THE ASSETS INTO FIXED SUBACCOUNTS AND THIS INFORMATION WAS CONVEYED TO CLIENT. CLIENT AUTHORIZED THE ALLOCATION CHANGE. AT NO TIME DURING THESE CONVERSATIONS DID CLIENT REQUEST FINANCIAL ADVISORS TO CANCEL THE CONTRACT. ON OR ABOUT 1/23/12, CLIENT QUESTIONED THE COST TO SURRENDER THE CONTRACT; FINANCIAL ADVISOR PROVIDED THIS INFORMATION; HOWEVER, CLIENT DID NOT REQUEST THE CONTRACT TO BE SURRENDERED. BASED ON OUR REVIEW, CLIENT WAS FULLY INFORMED OF THE DETAILS ASSOCIATED WITH THE SUNAMERICA ANNUITY ON MORE THAN ONE OCCASION AND IT DOES APPEAR TO MEET CLIENT'S NEEDS AND SUPPORT CLIENT'S INVESTMENT OBJECTIVES AS CONVEYED TO FINANCIAL ADVISORS AT THE TIME OF PURCHASE.

End of Report



This page is intentionally left blank.