

# **BrokerCheck Report**

# **THERESA JANE MANGINES**

CRD# 703746

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When communicating online or investing with any professional, make sure you know who you're dealing with. <u>Imposters</u> might link to sites like BrokerCheck from <u>phishing</u> or similar scam websites, or through <u>social media</u>, trying to steal your personal information or your money.

Please contact FINRA with any concerns.

#### About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

#### What is included in a BrokerCheck report?

- BrokerCheck reports for individual brokers include information such as employment history, professional
  qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck
  reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the
  same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.
- Where did this information come from?
- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - o information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - o information that regulators report regarding disciplinary actions or allegations against firms or brokers.
- How current is this information?
- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.
- What if I want to check the background of an investment adviser firm or investment adviser representative?
- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at https://www.adviserinfo.sec.gov. In the alternative, you may search the IAPD website directly or contact your state securities regulator at http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414.
- Are there other resources I can use to check the background of investment professionals?
- FINRA recommends that you learn as much as possible about an investment professional before deciding
  to work with them. Your state securities regulator can help you research brokers and investment adviser
  representatives doing business in your state.

Thank you for using FINRA BrokerCheck.



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at brokercheck.finra.org



For additional information about the contents of this report, please refer to the User Guidance or www.finra.org/brokercheck. It provides a glossary of terms and a list of frequently asked questions, as well as additional resources. For more information about FINRA, visit www.finra.org.

www.finra.org/brokercheck
User Guidance

#### THERESA J. MANGINES

CRD# 703746

# Currently employed by and registered with the following Firm(s):



1801 North Military Trail Suite 300 Boca Raton, FL 33431 CRD# 149777

Registered with this firm since: 06/01/2009

**B** MORGAN STANLEY

1801 North Military Trail Suite 300 Boca Raton, FL 33431 CRD# 149777

Registered with this firm since: 06/01/2009

### **Report Summary for this Broker**



This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

#### **Broker Qualifications**

#### This broker is registered with:

- 4 Self-Regulatory Organizations
- 23 U.S. states and territories

#### This broker has passed:

- 0 Principal/Supervisory Exams
- 2 General Industry/Product Exams
- 2 State Securities Law Exams

### **Registration History**

This broker was previously registered with the following securities firm(s):

- MORGAN STANLEY & CO. INCORPORATED CRD# 8209
  NEW YORK, NY
  01/2009 06/2009
- B MORGAN STANLEY & CO. INCORPORATED CRD# 8209
  BOCA RATON, FL
  01/2009 06/2009
- UBS FINANCIAL SERVICES INC. CRD# 8174 WEEHAWKEN, NJ 01/1995 - 02/2009

#### **Disclosure Events**

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? Yes

The following types of disclosures have been reported:

Туре	Count
Customer Dispute	3

### **Broker Qualifications**



# Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

This individual is currently registered with 4 SROs and is licensed in 23 U.S. states and territories through his or her employer.

### **Employment 1 of 1**

Firm Name: **MORGAN STANLEY** 

Main Office Address: 2000 WESTCHESTER AVENUE

**PURCHASE, NY 10577-2530** 

Firm CRD#: 149777

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	06/01/2009
В	NYSE American LLC	General Securities Representative	Approved	06/17/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	06/01/2009
B	New York Stock Exchange	General Securities Representative	Approved	06/01/2009
	U.S. State/ Territory	Category	Status	Date
B	Arizona	Agent	Approved	07/17/2025
B	California	Agent	Approved	06/01/2009
B	Colorado	Agent	Approved	06/01/2009
B	Connecticut	Agent	Approved	06/01/2009
B	Florida	Agent	Approved	06/01/2009
IA	Florida	Investment Adviser Representative	Approved	06/01/2009
B	Georgia	Agent	Approved	07/05/2017
B	Illinois	Agent	Approved	06/01/2009
B	Indiana	Agent	Approved	06/01/2009

# **Broker Qualifications**



# **Employment 1 of 1, continued**

	U.S. State/ Territory	Category	Status	Date
B	Maryland	Agent	Approved	03/20/2014
B	Massachusetts	Agent	Approved	01/03/2013
B	Michigan	Agent	Approved	10/01/2012
B	Minnesota	Agent	Approved	05/23/2016
B	Missouri	Agent	Approved	03/08/2018
B	New Hampshire	Agent	Approved	06/01/2009
B	New Jersey	Agent	Approved	06/01/2009
B	New York	Agent	Approved	06/01/2009
B	North Carolina	Agent	Approved	05/08/2025
B	Ohio	Agent	Approved	10/10/2012
B	Pennsylvania	Agent	Approved	08/23/2017
B	Rhode Island	Agent	Approved	07/05/2016
B	Texas	Agent	Approved	11/15/2011
IA	Texas	Investment Adviser Representative	Restricted Approval	02/19/2020
B	Utah	Agent	Approved	02/01/2018
B	Virginia	Agent	Approved	01/31/2018

### **Branch Office Locations**

# MORGAN STANLEY

1801 North Military Trail Suite 300 Boca Raton, FL 33431 www.finra.org/brokercheck

### **Broker Qualifications**



### **Industry Exams this Broker has Passed**

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

This individual has passed 0 principal/supervisory exams, 2 general industry/product exams, and 2 state securities law exams.

### **Principal/Supervisory Exams**

Exam		Category	Date
	No information reported.		

# **General Industry/Product Exams**

Exam		Category	Date
B	Securities Industry Essentials Examination	SIE	10/01/2018
В	General Securities Representative Examination	Series 7	01/19/1980

# **State Securities Law Exams**

Exam		Category	Date
IA	Uniform Investment Adviser Law Examination	Series 65	06/01/1992
B	Uniform Securities Agent State Law Examination	Series 63	10/06/1983

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at www.finra.org/brokerqualifications/registeredrep/.

www.finra.org/brokercheck
User Guidance

# **Broker Qualifications**



# **Professional Designations**

This section details that the representative has reported **0** professional designation(s).

No information reported.

# **Registration and Employment History**



# **Registration History**

The broker previously was registered with the following firms:

Reg	istration Dates	Firm Name	CRD#	Branch Location
B	01/2009 - 06/2009	MORGAN STANLEY & CO. INCORPORATED	8209	BOCA RATON, FL
IA	01/2009 - 06/2009	MORGAN STANLEY & CO. INCORPORATED	8209	BOCA RATON, FL
B	01/1995 - 02/2009	UBS FINANCIAL SERVICES INC.	8174	BOCA RATON, FL
IA	01/1995 - 02/2009	UBS FINANCIAL SERVICES INC.	8174	BOCA RATON, FL
B	10/1993 - 01/1995	KIDDER, PEABODY & CO. INCORPORATED	7613	NEW YORK, NY
B	07/1993 - 11/1993	SMITH BARNEY SHEARSON INC.	7059	NEW YORK, NY
B	04/1988 - 07/1993	LEHMAN BROTHERS INC.	7506	NEW YORK, NY
B	03/1988 - 04/1988	E. F. HUTTON & COMPANY INC	235	
В	03/1983 - 01/1988	DREXEL BURNHAM LAMBERT INCORPORATED	7323	
В	01/1980 - 03/1983	MERRILL LYNCH, PIERCE, FENNER & SMITH INCORPORATED	7691	

# **Employment History**

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.

<b>Employment</b>	Employer Name	Position	Investment Related	<b>Employer Location</b>
01/2015 - Present	MORGAN STANLEY PRIVATE BANK, NATIONAL ASSOCIATION	FINANCIAL ADVISOR	Υ	NEW YORK, NY, United States
06/2009 - Present	MORGAN STANLEY SMITH BARNEY	Mass Transfer	Υ	BOCA RATON, FL, United States

www.finra.org/brokercheck

# **Registration and Employment History**



#### **Other Business Activities**

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

\*589371 - Whisper Walk Condomimium; Investment Related - Yes; Boca Raton, Florida; Real Estate, Rental Property; owner(Proprietor, Partner, Officer, Director, Employee, Trustee, Agent); 10/2014; During Business Hours: 1; After Business Hours: 1; owner of rental property

#### **Disclosure Events**



#### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

#### 2. Certain thresholds must be met before an event is reported to CRD, for example:

- o A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
- A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.

3. Disclosure events in BrokerCheck reports come from different sources:

 As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.

4. There are different statuses and dispositions for disclosure events:

- o A disclosure event may have a status of pending, on appeal, or final.
  - A "pending" event involves allegations that have not been proven or formally adjudicated.
  - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
  - A "final" event has been concluded and its resolution is not subject to change.
- o A final event generally has a disposition of adjudicated, settled or otherwise resolved.
  - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
  - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
  - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Customer Dispute	0	3	N/A



#### **Disclosure Event Details**

When evaluating this information, please keep in mind that a discloure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

### **Customer Dispute - Settled**

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

Disclosure 1 of 3

**Reporting Source:** Firm

**Employing firm when** activities occurred which led

to the complaint:

UBS FINANCIAL SERVICES INC.

THE COMPLAINT AROSE OUT OF THE SALE OF AN AUCTION RATE Allegations:

SECURITY (ARS) THAT WAS MADE PRIOR TO THE WIDESPREAD

ILLIQUIDITY IN THE ARS MARKET THAT OCCURRED IN FEBRUARY 2008.

**Product Type:** Other: AUCTION RATE SECURITIES

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not** 

exact):

CLIENT DID NOT MAKE A CLAIM FOR COMPENSATORY DAMAGES OR

CLIENT SOUGHT DAMAGES UP TO \$75,000.00

Is this an oral complaint? Yes

Is this a written complaint? Nο

Is this an arbitration/CFTC reparation or civil litigation? No

### **Customer Complaint Information**

**Date Complaint Received:** 04/15/2008

**Complaint Pending?** Nο

Status: Settled



**Status Date:** 12/23/2008

**Individual Contribution** 

**Settlement Amount:** 

Amount:

\$0.00

\$75,000,00

Firm Statement THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE

BREAKDOWN OF LIQUIDITY IN THE MARKET FOR AUCTION RATE SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE

DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED

REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT

THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN

CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED

AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA

REGULATORY NOTICE 09-12.

Reporting Source: Broker

Employing firm when activities occurred which led to the complaint:

UBS FINANCIAL SERVICES INC.

Allegations: THE COMPLAINT AROSE OUT OF THE SALE OF AN AUCTION RATE

SECURITY (ARS) THAT WAS MADE PRIOR TO THE WIDESPREAD

ILLIQUIDITY IN THE ARS MARKET THAT OCCURRED IN FEBRUARY 2008.

**Product Type:** Other: AUCTION RATE SECURITIES

Alleged Damages: \$0.00

Alleged Damages Amount Explanation (if amount not exact):

CLIENT DID NOT MAKE A CLAIM FOR COMPENSATORY DAMAGES OR

CLIENT SOUGHT DAMAGES UP TO \$75,000.00



**Is this an oral complaint?** Yes

Is this a written complaint?

No

Is this an arbitration/CFTC reparation or civil litigation?

No

### **Customer Complaint Information**

**Date Complaint Received:** 04/15/2008

**Complaint Pending?** No

Status: Settled

**Status Date:** 12/23/2008

Settlement Amount: \$75,000.00

**Individual Contribution** 

**Amount:** 

\$0.00

Broker Statement THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE

BREAKDOWN OF LIQUIDITY IN THE MARKET FOR AUCTION RATE SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE

DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED

REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT

THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN

CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED

AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA

**REGULATORY NOTICE 09-12.** 

Disclosure 2 of 3

Reporting Source: Broker

Employing firm when UBS FINANCIAL SERVICES INC.



activities occurred which led to the complaint:

Allegations: CLIENT VERBALLY ALLEGED THAT INVESTMENT WAS NOT SUITABLE OR AN

APPROPRIATE STOCK FOR HIS RISK PROFILE. CLIENT FURTHER

EXPRESSED DISAPPOINTMENT THAT HIS FINANCIAL ADVISOR DID NOT

MANAGE HIS ACCOUNT PROPERLY.

Product Type: Other

Other Product Type(s): PREFERRED STOCKS

Alleged Damages: \$40,000.00

**Customer Complaint Information** 

Date Complaint Received: 12/17/2007

Complaint Pending? No

Status: Settled

**Status Date:** 02/12/2008

Settlement Amount: \$25,000.00

**Individual Contribution** 

Amount:

\$0.00

Broker Statement I, THERESA MANGINES, DENY ALL ALLEGATIONS AUTHORED AGAINST ME

BY [CUSTOMER]. I DID NOT SELL THE UBS AG PFD FNDG TRUST IV (UBS PFD) TO [CUSTOMER]. [CUSTOMER] WAS ONE OF THREE HEIRS TO AN ESTATE WHICH WAS LIQUIDATED AND PAID TO THE HEIRS IN CASH, EXCEPT FOR THE UBS PFD POSITION. [CUSTOMER] MADE SPECIFIC AND INSISTENT INSTRUCTIONS THAT THE UBS PFD WAS NOT TO BE SOLD OUT OF THE ESTATE. [CUSTOMER] KEPT HIS 50% OF THE ESTATE AND BOUGHT THE OTHER HEIRS' 50% OF THE ESTATE. [CUSTOMER] THEN OPENED AN ACCOUNT WITH ME AND TRANSFERRED THE UBS PFD POSITION INTO THE

ACCOUNT. I STRESSED THE IMPORTANCE OF DIVERSIFICATION TO [CUSTOMER]. DESPITE NUMEROUS DISCUSSIONS WITH ME ABOUT DIVERSIFYING HIS PORTFOLIO WHILE THE PRICE OF THE UBS PFD

REMAINED RELATIVELY STABLE, [CUSTOMER] IGNORED MY

RECOMMENDATIONS AND TOOK NO ACTION. I DENY ANY ALLEGATION OF

WRONGDOING.

Disclosure 3 of 3

Reporting Source: Broker



Employing firm when activities occurred which led to the complaint:

UBS FINANCIAL SERVICES INC.

Allegations:

ON APRIL 1, 2004, CLIENT VERBALLY ALLEGED THAT, ALTHOUGH SHE DID NOT RECALL WHICH MEMBER OF THE TWO-PERSON FINANCIAL ADVISOR TEAM SHE SPOKE TO, THE BACKER OF THE BOND SHE PURCHASED IN APRIL 2001 WAS NOT DISCLOSED.

Product Type:

Other

Other Product Type(s):

**MUNI-BOND** 

Alleged Damages:

\$21,071.24

**Customer Complaint Information** 

**Date Complaint Received:** 

12/28/2004

**Complaint Pending?** 

No

Status:

Settled

**Status Date:** 

12/28/2004

**Settlement Amount:** 

\$21,071.24

**Individual Contribution** 

Amount:

\$0.00

Broker Statement THE FINANCIAL ADVISOR DENIES THE ALLEGATIONS. THE FIRM MADE A

SETTLEMENT OFFER IN THE INTEREST OF CLIENT RELATIONS.

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# **End of Report**



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