

## BrokerCheck Report

**RANDALL ARTHUR RIDENOUR**

CRD# 720899

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When communicating online or investing with any professional, make sure you know who you're dealing with. [Imposters](#) might link to sites like BrokerCheck from [phishing](#) or similar scam websites, or through [social media](#), trying to steal your personal information or your money.

Please contact FINRA with any concerns.

## About BrokerCheck®



BrokerCheck offers information on all current, and many former, registered securities brokers, and all current and former registered securities firms. FINRA strongly encourages investors to use BrokerCheck to check the background of securities brokers and brokerage firms before deciding to conduct, or continue to conduct, business with them.

- **What is included in a BrokerCheck report?**

- BrokerCheck reports for individual brokers include information such as employment history, professional qualifications, disciplinary actions, criminal convictions, civil judgments and arbitration awards. BrokerCheck reports for brokerage firms include information on a firm's profile, history, and operations, as well as many of the same disclosure events mentioned above.
- Please note that the information contained in a BrokerCheck report may include pending actions or allegations that may be contested, unresolved or unproven. In the end, these actions or allegations may be resolved in favor of the broker or brokerage firm, or concluded through a negotiated settlement with no admission or finding of wrongdoing.

- **Where did this information come from?**

- The information contained in BrokerCheck comes from FINRA's Central Registration Depository, or CRD® and is a combination of:
  - information FINRA and/or the Securities and Exchange Commission (SEC) require brokers and brokerage firms to submit as part of the registration and licensing process, and
  - information that regulators report regarding disciplinary actions or allegations against firms or brokers.

- **How current is this information?**

- Generally, active brokerage firms and brokers are required to update their professional and disciplinary information in CRD within 30 days. Under most circumstances, information reported by brokerage firms, brokers and regulators is available in BrokerCheck the next business day.

- **What if I want to check the background of an investment adviser firm or investment adviser representative?**

- To check the background of an investment adviser firm or representative, you can search for the firm or individual in BrokerCheck. If your search is successful, click on the link provided to view the available licensing and registration information in the SEC's Investment Adviser Public Disclosure (IAPD) website at <https://www.adviserinfo.sec.gov>. In the alternative, you may search the IAPD website directly or contact your state securities regulator at <http://www.finra.org/Investors/ToolsCalculators/BrokerCheck/P455414>.

- **Are there other resources I can use to check the background of investment professionals?**

- FINRA recommends that you learn as much as possible about an investment professional before deciding to work with them. Your state securities regulator can help you research brokers and investment adviser representatives doing business in your state.

**Thank you for using FINRA BrokerCheck.**



Using this site/information means that you accept the FINRA BrokerCheck Terms and Conditions. A complete list of Terms and Conditions can be found at

[brokercheck.finra.org](http://brokercheck.finra.org)



For additional information about the contents of this report, please refer to the User Guidance or [www.finra.org/brokercheck](http://www.finra.org/brokercheck). It provides a glossary of terms and a list of frequently asked questions, as well as additional resources.

For more information about FINRA, visit [www.finra.org](http://www.finra.org).



## RANDALL A. RIDENOUR

CRD# 720899

**Currently employed by and registered with the following Firm(s):**

**IA MORGAN STANLEY**  
2 North Tamiami Trail  
Suite 1100  
Sarasota, FL 34236  
CRD# 149777  
Registered with this firm since: 01/21/2010

**B MORGAN STANLEY**  
2 North Tamiami Trail  
Suite 1100  
Sarasota, FL 34236  
CRD# 149777  
Registered with this firm since: 01/08/2010

## Report Summary for this Broker

This report summary provides an overview of the broker's professional background and conduct. Additional information can be found in the detailed report.

### Broker Qualifications

**This broker is registered with:**

- 4 Self-Regulatory Organizations
- 42 U.S. states and territories

**This broker has passed:**

- 0 Principal/Supervisory Exams
- 3 General Industry/Product Exams
- 1 State Securities Law Exam

### Registration History

**This broker was previously registered with the following securities firm(s):**

**IA UBS FINANCIAL SERVICES INC.**  
CRD# 8174  
WEEHAWKEN, NJ  
04/2001 - 01/2010

**B UBS FINANCIAL SERVICES INC.**  
CRD# 8174  
SARASOTA, FL  
04/2001 - 01/2010

**B PRUDENTIAL SECURITIES INCORPORATED**  
CRD# 7471  
NEW YORK, NY  
08/1984 - 04/2001

### Disclosure Events

All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.

Are there events disclosed about this broker? **Yes**

**The following types of disclosures have been reported:**

Type	Count
Criminal	1
Customer Dispute	5



## Broker Qualifications

### Registrations

This section provides the self-regulatory organizations (SROs) and U.S. states/territories the broker is currently registered and licensed with, the category of each license, and the date on which it became effective. This section also provides, for every brokerage firm with which the broker is currently employed, the address of each branch where the broker works.

**This individual is currently registered with 4 SROs and is licensed in 42 U.S. states and territories through his or her employer.**

### Employment 1 of 1

Firm Name: **MORGAN STANLEY**

Main Office Address: **2000 WESTCHESTER AVENUE  
PURCHASE, NY 10577-2530**

Firm CRD#: **149777**

	SRO	Category	Status	Date
B	FINRA	General Securities Representative	Approved	01/08/2010
B	NYSE American LLC	General Securities Representative	Approved	06/17/2011
B	Nasdaq Stock Market	General Securities Representative	Approved	01/08/2010
B	New York Stock Exchange	General Securities Representative	Approved	01/08/2010

	U.S. State/ Territory	Category	Status	Date
B	Alabama	Agent	Approved	01/30/2013
B	Arizona	Agent	Approved	01/08/2010
B	Arkansas	Agent	Approved	12/05/2012
B	California	Agent	Approved	01/08/2010
B	Colorado	Agent	Approved	07/24/2015
B	Connecticut	Agent	Approved	12/05/2012
B	Delaware	Agent	Approved	11/07/2024
B	District of Columbia	Agent	Approved	01/08/2010
B	Florida	Agent	Approved	01/21/2010

## Broker Qualifications



### Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
IA	Florida	Investment Adviser Representative	Approved	01/21/2010
B	Georgia	Agent	Approved	01/08/2010
B	Idaho	Agent	Approved	01/24/2014
B	Illinois	Agent	Approved	01/11/2010
B	Indiana	Agent	Approved	12/05/2012
B	Iowa	Agent	Approved	12/01/2021
B	Kentucky	Agent	Approved	01/08/2010
B	Louisiana	Agent	Approved	12/10/2012
B	Maine	Agent	Approved	02/19/2014
B	Maryland	Agent	Approved	01/08/2010
B	Massachusetts	Agent	Approved	01/15/2010
B	Michigan	Agent	Approved	01/08/2010
B	Minnesota	Agent	Approved	01/08/2010
B	Missouri	Agent	Approved	12/05/2012
B	Nebraska	Agent	Approved	11/03/2021
B	Nevada	Agent	Approved	12/06/2012
B	New Jersey	Agent	Approved	01/08/2010
B	New Mexico	Agent	Approved	08/06/2014
B	New York	Agent	Approved	01/08/2010
B	North Carolina	Agent	Approved	01/08/2010
B	Ohio	Agent	Approved	01/08/2010



## Broker Qualifications

### Employment 1 of 1, continued

	U.S. State/ Territory	Category	Status	Date
B	Oklahoma	Agent	Approved	01/26/2010
B	Oregon	Agent	Approved	05/28/2013
B	Pennsylvania	Agent	Approved	01/08/2010
B	Puerto Rico	Agent	Approved	03/05/2025
B	Rhode Island	Agent	Approved	01/08/2010
B	South Carolina	Agent	Approved	01/20/2010
B	South Dakota	Agent	Approved	10/30/2023
B	Tennessee	Agent	Approved	03/17/2021
B	Texas	Agent	Approved	01/08/2010
IA	Texas	Investment Adviser Representative	Restricted Approval	04/15/2020
B	Vermont	Agent	Approved	01/08/2010
B	Virginia	Agent	Approved	01/08/2010
B	Washington	Agent	Approved	12/21/2017
B	Wisconsin	Agent	Approved	12/05/2012

### Branch Office Locations

**MORGAN STANLEY**  
 2 North Tamiami Trail  
 Suite 1100  
 Sarasota, FL 34236



## Broker Qualifications

### Industry Exams this Broker has Passed

This section includes all securities industry exams that the broker has passed. Under limited circumstances, a broker may attain a registration after receiving an exam waiver based on exams the broker has passed and/or qualifying work experience. Any exam waivers that the broker has received are not included below. A passed exam or exam waiver does not permit a broker to do business without an active SRO or state registration.

**This individual has passed 0 principal/supervisory exams, 3 general industry/product exams, and 1 state securities law exam.**

### Principal/Supervisory Exams

Exam	Category	Date
No information reported.		

### General Industry/Product Exams

Exam	Category	Date
<b>B</b> Securities Industry Essentials Examination	SIE	10/01/2018
<b>B</b> Interest Rate Options Examination	Series 5	11/13/1981
<b>B</b> General Securities Representative Examination	Series 7	12/20/1980

### State Securities Law Exams

Exam	Category	Date
<b>B</b> Uniform Securities Agent State Law Examination	Series 63	01/28/1981

Additional information about the above exams or other exams FINRA administers to brokers and other securities professionals can be found at [www.finra.org/brokerqualifications/registeredrep/](http://www.finra.org/brokerqualifications/registeredrep/).

## Broker Qualifications



## Professional Designations

This section details that the representative has reported **0** professional designation(s).

No information reported.





## Registration and Employment History

### Registration History

The broker previously was registered with the following firms:

Registration Dates	Firm Name	CRD#	Branch Location
<b>IA</b> 04/2001 - 01/2010	UBS FINANCIAL SERVICES INC.	8174	SARASOTA, FL
<b>B</b> 04/2001 - 01/2010	UBS FINANCIAL SERVICES INC.	8174	SARASOTA, FL
<b>B</b> 08/1984 - 04/2001	PRUDENTIAL SECURITIES INCORPORATED	7471	NEW YORK, NY
<b>B</b> 12/1980 - 08/1984	SMITH BARNEY, HARRIS UPHAM & CO., INCORPORATED	7059	

### Employment History

This section provides up to 10 years of an individual broker's employment history as reported by the individual broker on the most recently filed Form U4.

**Please note that the broker is required to provide this information only while registered with FINRA or a national securities exchange and the information is not updated via Form U4 after the broker ceases to be registered. Therefore, an employment end date of "Present" may not reflect the broker's current employment status.**

Employment	Employer Name	Position	Investment Related	Employer Location
01/2015 - Present	MORGAN STANLEY PRIVATE BANK, NATIONAL ASSOCIATION	FINANCIAL ADVISOR	Y	NEW YORK, NY, United States
01/2010 - Present	MORGAN STANLEY SMITH BARNEY	FA	Y	SARASOTA, FL, United States

### Other Business Activities

This section includes information, if any, as provided by the broker regarding other business activities the broker is currently engaged in either as a proprietor, partner, officer, director, employee, trustee, agent or otherwise. This section does not include non-investment related activity that is exclusively charitable, civic, religious or fraternal and is recognized as tax exempt.

No information reported.

## Disclosure Events



### What you should know about reported disclosure events:

1. All individuals registered to sell securities or provide investment advice are required to disclose customer complaints and arbitrations, regulatory actions, employment terminations, bankruptcy filings, and criminal or civil judicial proceedings.
2. **Certain thresholds must be met before an event is reported to CRD, for example:**
  - A law enforcement agency must file formal charges before a broker is required to disclose a particular criminal event.
  - A customer dispute must involve allegations that a broker engaged in activity that violates certain rules or conduct governing the industry and that the activity resulted in damages of at least \$5,000.
  -
3. **Disclosure events in BrokerCheck reports come from different sources:**
  - As mentioned at the beginning of this report, information contained in BrokerCheck comes from brokers, brokerage firms and regulators. When more than one of these sources reports information for the same disclosure event, all versions of the event will appear in the BrokerCheck report. The different versions will be separated by a solid line with the reporting source labeled.
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4. **There are different statuses and dispositions for disclosure events:**
  - A disclosure event may have a status of *pending*, *on appeal*, or *final*.
    - A "pending" event involves allegations that have not been proven or formally adjudicated.
    - An event that is "on appeal" involves allegations that have been adjudicated but are currently being appealed.
    - A "final" event has been concluded and its resolution is not subject to change.
  - A final event generally has a disposition of *adjudicated*, *settled* or *otherwise resolved*.
    - An "adjudicated" matter includes a disposition by (1) a court of law in a criminal or civil matter, or (2) an administrative panel in an action brought by a regulator that is contested by the party charged with some alleged wrongdoing.
    - A "settled" matter generally involves an agreement by the parties to resolve the matter. Please note that brokers and brokerage firms may choose to settle customer disputes or regulatory matters for business or other reasons.
    - A "resolved" matter usually involves no payment to the customer and no finding of wrongdoing on the part of the individual broker. Such matters generally involve customer disputes.

For your convenience, below is a matrix of the number and status of disclosure events involving this broker. Further information regarding these events can be found in the subsequent pages of this report. You also may wish to contact the broker to obtain further information regarding these events.

	Pending	Final	On Appeal
Criminal	0	1	0
Customer Dispute	0	5	N/A



## Disclosure Event Details

When evaluating this information, please keep in mind that a disclosure event may be pending or involve allegations that are contested and have not been resolved or proven. The matter may, in the end, be withdrawn, dismissed, resolved in favor of the broker, or concluded through a negotiated settlement for certain business reasons (e.g., to maintain customer relationships or to limit the litigation costs associated with disputing the allegations) with no admission or finding of wrongdoing.

This report provides the information exactly as it was reported to CRD and therefore some of the specific data fields contained in the report may be blank if the information was not provided to CRD.

### Criminal - Final Disposition

This type of disclosure event involves a criminal charge against the broker that has resulted in a conviction, acquittal, dismissal, or plea. The criminal matter may pertain to any felony or certain misdemeanor offenses, including bribery, perjury, forgery, counterfeiting, extortion, fraud, and wrongful taking of property.

#### Disclosure 1 of 1

<b>Reporting Source:</b>	Broker
<b>Formal Charges were brought in:</b>	State Court
<b>Name of Court:</b>	SARASOTA COUNTY COURT, CRIMINAL DIVISION
<b>Location of Court:</b>	SARASOTA, FL
<b>Docket/Case #:</b>	2008 MM 003356 NC
<b>Charge Date:</b>	02/20/2008
<b>Charge(s) 1 of 1</b>	
<b>Formal Charge(s)/Description:</b>	PETIT THEFT, FIRST OFFENCE, SECOND DEGREE, FL § 812.014
<b>No of Counts:</b>	1
<b>Felony or Misdemeanor:</b>	Misdemeanor
<b>Plea for each charge:</b>	PLEA DENYING OR NOT GUILTY
<b>Disposition of charge:</b>	Pre-trial Intervention
<b>Current Status:</b>	Final
<b>Status Date:</b>	04/03/2008
<b>Disposition Date:</b>	04/03/2008
<b>Sentence/Penalty:</b>	PAYMENT OF \$150.00 TOWARD COST OF PRETRIAL DIVERSION PROGRAM.



15 HOURS COMMUNITY SERVICE, ONE DAY THEFT CLASS.

**Broker Statement**

WHILE WAITING AT LENGTH IN LINE AT THE LOCAL GROCERY STORE TO PAY FOR MY FOOD, I STARTED TO EAT SOME OF THE ITEM. THE IN-LINE WAIT CONTINUED SO I PUT DOWN THE FOOD ITEM AND LEFT. I REGRET NOT LEAVING THE \$3.00 FOR THE FOOD ITEM PRIOR TO LEAVING THE STORE. I HAVE COMPLETED 15 HOURS OF COMMUNITY SERVICE TO MAKE AMENDS FOR THIS ACTION.



## Customer Dispute - Settled

This type of disclosure event involves a consumer-initiated, investment-related complaint, arbitration proceeding or civil suit containing allegations of sale practice violations against the broker that resulted in a monetary settlement to the customer.

### Disclosure 1 of 4

<b>Reporting Source:</b>	Firm
<b>Employing firm when activities occurred which led to the complaint:</b>	UBS FINANCIAL SERVICES INC
<b>Allegations:</b>	TIME FRAME: CLAIMANTS ALLEGE FROM 2007-2009 THEY WERE NOT SUITABLY DIVERSIFIED AND WERE NOT ADVISED OF THE RISK OF THEIR INVESTMENTS.
<b>Product Type:</b>	Other: MANAGED ACCOUNTS
<b>Alleged Damages:</b>	\$600,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA
<b>Docket/Case #:</b>	13-02684
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	09/30/2013

### Customer Complaint Information

<b>Date Complaint Received:</b>	09/30/2013
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	09/10/2014
<b>Settlement Amount:</b>	\$75,000.00
<b>Individual Contribution Amount:</b>	\$0.00



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** UBS FINANCIAL SERVICES INC.

**Allegations:** TIME FRAME: CLAIMANTS ALLEGE FROM 2007-2009 THEY WERE NOT SUITABLY DIVERSIFIED AND WERE NOT ADVISED OF THE RISK OF THEIR INVESTMENTS.

**Product Type:** Other: MANAGED ACCOUNTS

**Alleged Damages:** \$600,000.00

**Is this an oral complaint?** No

**Is this a written complaint?** Yes

**Is this an arbitration/CFTC reparation or civil litigation?** No

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 13-02684

**Filing date of arbitration/CFTC reparation or civil litigation:** 09/30/2013

### Customer Complaint Information

**Date Complaint Received:** 09/30/2013

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 09/10/2014

**Settlement Amount:** \$75,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** FA STATES HE INHERITED ACCOUNT WITH MANAGED EQUITY AND INCOME PORTFOLIO IN 2005 AFTER CLIENT LOAN ALREADY IN PLACE AND IN USE. CLIENT USED LOAN FOR SPECULATIVE HOMEBUILDING AND CONTINUED TO DRAW AGAINST UNTIL MARKET COLLAPSE REDUCED PORTFOLIO ALTHOUGH ADVISED TO PAYOFF LOAN. FA WAS NOT CONSULTED IN SETTLEMENT BETWEEN CLIENT AND UBS.



## Disclosure 2 of 4

<b>Reporting Source:</b>	Firm
<b>Employing firm when activities occurred which led to the complaint:</b>	UBS FINANCIAL SERVICES INC.
<b>Allegations:</b>	TIME FRAME: MAY 24, 2007 - MARCH 22, 2010 - CLAIMANT ALLEGES INVESTMENT IN REO III FUND WAS UNSUITABLE.
<b>Product Type:</b>	Other: HEDGE FUNDS
<b>Alleged Damages:</b>	\$0.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	UNSPECIFIED
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	Yes
<b>Arbitration/Reparation forum or court name and location:</b>	FINRA
<b>Docket/Case #:</b>	10-05482
<b>Filing date of arbitration/CFTC reparation or civil litigation:</b>	12/21/2010

## Customer Complaint Information

<b>Date Complaint Received:</b>	12/21/2010
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	10/18/2011
<b>Settlement Amount:</b>	\$200,000.00
<b>Individual Contribution Amount:</b>	\$0.00



**Reporting Source:** Broker

**Employing firm when activities occurred which led to the complaint:** UBS FINANCIAL SERVICES INC.

**Allegations:** TIME FRAME: MAY 24, 2007 - MARCH 22, 2010 - CLAIMANT ALLEGES INVESTMENT IN REO III FUND WAS UNSUITABLE.

**Product Type:** Other: HEDGE FUNDS

**Alleged Damages:** \$0.00

**Alleged Damages Amount Explanation (if amount not exact):** UNSPECIFIED

**Is this an oral complaint?** No

**Is this a written complaint?** No

**Is this an arbitration/CFTC reparation or civil litigation?** Yes

**Arbitration/Reparation forum or court name and location:** FINRA

**Docket/Case #:** 10-05482

**Filing date of arbitration/CFTC reparation or civil litigation:** 12/21/2010

### Customer Complaint Information

**Date Complaint Received:** 12/21/2010

**Complaint Pending?** No

**Status:** Settled

**Status Date:** 10/18/2011

**Settlement Amount:** \$200,000.00

**Individual Contribution Amount:** \$0.00

**Broker Statement** FA STATES UBS SETTLED THIS CASE , WHICH WAS PREVIOUSLY DENIED ON 05/12/2010, WITHOUT HIS INPUT. FA CLAIMS FEES WERE CHARGED ON BREAK OUT OF THE CLIENTS FIXED RATE COLLATERAL LOAN AND COMMISSIONS UBS CHARGED IN SELLING SECURITIES TO COVER THE





LOAN. THOSE FEES WERE PAID AFTER FA LEFT UBS. FA STATES CLIENT WAS UNHAPPY WITH UBS REO III ACQUISITION OF HOTELS SINCE THEY OWNED HOTELS THAT WERE DROPPING IN VALUE.

#### Disclosure 3 of 4

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	UBS FINANCIAL SERVICES INC.
<b>Allegations:</b>	CLIENT ALLEGES THE AUCTION RATE SECURITIES WHERE RECOMMENDED AS BEING HIGHLY RATED MUNICIPAL AND GOVERNMENTAL BONDS THAT WERE CASH EQUIVALENT. CLIENT FURTHER STATES THAT AT NO TIME WAS HE ADVISED OF THE POSSIBILITY OF A FROZEN MARKET. DAMAGES ESTIMATED TO BE IN EXCESS OF \$5,000.
<b>Product Type:</b>	Other: AUCTION RATE SECURITIES
<b>Alleged Damages:</b>	\$5,000.00
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

#### Customer Complaint Information

<b>Date Complaint Received:</b>	08/08/2008
<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	09/17/2009
<b>Settlement Amount:</b>	\$950,000.00
<b>Individual Contribution Amount:</b>	\$0.00
<b>Broker Statement</b>	THE COMPLAINT AROSE IN CONNECTION WITH THE INDUSTRY WIDE BREAKDOWN OF LIQUIDITY IN THE MARKET FOR AUCTION RATE SECURITIES ("ARS"). THE FIRM AGREED TO REPURCHASE THE ARS SECURITIES AT ISSUE AT PAR VALUE FROM THE CLIENT PURSUANT TO A GLOBAL REPURCHASE AGREEMENT IT ENTERED INTO WITH SEVERAL REGULATORY BODIES. THIS WAS NOT A SETTLEMENT OF A DISPUTE



BETWEEN THE CLIENT AND THE REPRESENTATIVE AND WAS NOT BASED ON THE MERITS OF THE CLIENT'S SPECIFIC CONCERNS OR ANY FINDING OF FAULT OR WRONGDOING BY THE NAMED REPRESENTATIVE. THE NAMED REPRESENTATIVE WAS NOT A PARTY TO, AND DID NOT AGREE TO OR PARTICIPATE IN, THE REPURCHASE AGREEMENT BETWEEN THE FIRM AND THE RELEVANT REGULATORY BODIES. THE NAMED REPRESENTATIVE DID NOT MAKE ANY PAYMENTS TO THE CLIENT AND THE NAMED REPRESENTATIVE WAS NOT ASKED TO AND DID NOT CONTRIBUTE TO THE SETTLEMENT AMOUNT. THE LISTED "SETTLEMENT AMOUNT" REPRESENTS ONLY THE GROSS INITIAL PAR VALUE OF THE ARS POSITION AND DOES NOT TAKE INTO ACCOUNT THE ACTUAL VALUE OF THE ARS POSITION AT THE TIME THE FIRM RECEIVED IT BACK FROM THE CLIENT IN CONNECTION WITH THE SETTLEMENT. THIS MATTER IS BEING REPORTED AS A SETTLEMENT PURSUANT TO THE REQUIREMENTS OF FINRA REGULATORY NOTICE 09-12.

#### Disclosure 4 of 4

<b>Reporting Source:</b>	Firm
<b>Employing firm when activities occurred which led to the complaint:</b>	PRUDENTIAL SECURITIES INCORPORATED
<b>Allegations:</b>	THE CUSTOMER HAS ALLEGED THAT MR. RIDENOUR'S RECOMMENDATION OF DANKA BONDS, WAS UNSUITABLE FOR HER ACCCOUNTS, WHILE CUSTOMER DOES NOT ALLEGE A SPECIFIC AMOUNT, DAMAGES ARE BELIEVED TO BE IN EXCESS OF \$5,000.
<b>Product Type:</b>	Debt-Corporate
<b>Alleged Damages:</b>	\$0.00
<b>Alleged Damages Amount Explanation (if amount not exact):</b>	THE FIRM HAS MADE A GOOD FAITH DETERMINATION THAT THE ALLEGED DAMAGES ARE IN EXCESS OF \$5,000.
<b>Is this an oral complaint?</b>	No
<b>Is this a written complaint?</b>	Yes
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

#### Customer Complaint Information

**Date Complaint Received:** 10/17/2000



<b>Complaint Pending?</b>	No
<b>Status:</b>	Settled
<b>Status Date:</b>	01/10/2001
<b>Settlement Amount:</b>	\$4,500.00
<b>Individual Contribution Amount:</b>	\$0.00

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<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	PRUDENTIAL SECURITIES INCORPORATED

<b>Allegations:</b>	THE CUSTOMER HAS ALLEGED THAT MR. RIDENAUER'S RECOMMENDATION OF DANKA BONDS, WAS UNSUITABLE FOR HER ACCOUNTS. WHILE CUSTOMER DOES NOT ALLEGE A SPECIFIC AMOUNT, DAMAGES ARE BELIEVED TO BE IN EXCESS OF \$5,000.00.
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<b>Product Type:</b>	Debt - Corporate
<b>Alleged Damages:</b>	\$0.00

### Customer Complaint Information

<b>Date Complaint Received:</b>	10/17/2000
<b>Complaint Pending?</b>	Yes

<b>Settlement Amount:</b>	
<b>Individual Contribution Amount:</b>	

<b>Broker Statement</b>	THIS MATTER IS PENDING
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## Customer Dispute - Closed-No Action / Withdrawn / Dismissed / Denied

This type of disclosure event involves (1) a consumer-initiated, investment-related arbitration or civil suit containing allegations of sales practice violations against the individual broker that was dismissed, withdrawn, or denied; or (2) a consumer-initiated, investment-related written complaint containing allegations that the broker engaged in sales practice violations resulting in compensatory damages of at least \$5,000, forgery, theft, or misappropriation, or conversion of funds or securities, which was closed without action, withdrawn, or denied.

### Disclosure 1 of 1

<b>Reporting Source:</b>	Firm
<b>Employing firm when activities occurred which led to the complaint:</b>	PRUDENTIAL SECURITIES INCORPORATED
<b>Allegations:</b>	CLIENT ALLEGES UNSUITABLE PURCHASES WERE MADE IN THEIR ACCOUNT. ALSO CLAIMS UNAUTHORIZED TRADING REGARDING PURCHASES MADE IN THEIR CHILDREN'S ACCOUNTS.
<b>Product Type:</b>	Equity-OTC
<b>Alleged Damages:</b>	\$5,000.00
<b>Is this an oral complaint?</b>	Yes
<b>Is this a written complaint?</b>	No
<b>Is this an arbitration/CFTC reparation or civil litigation?</b>	No

### Customer Complaint Information

<b>Date Complaint Received:</b>	09/20/2002
<b>Complaint Pending?</b>	No
<b>Status:</b>	Closed/No Action
<b>Status Date:</b>	01/16/2004
<b>Settlement Amount:</b>	\$0.00
<b>Individual Contribution Amount:</b>	\$0.00

<b>Reporting Source:</b>	Broker
<b>Employing firm when activities occurred which led to the complaint:</b>	PRUDENTIAL SECURITIES INC.
<b>Allegations:</b>	CLIENT ALLEGES UNSUITABLE PURCHASES WERE MADE IN THEIR



ACCOUNT. ALSO CLAIMED UNAUTHORIZED TRADING REGARDING PURCHASES MADE IN THEIR CHILDREN'S ACCOUNTS.

**Product Type:** Equity - OTC

**Alleged Damages:** \$5,000.00

### **Customer Complaint Information**

**Date Complaint Received:** 09/20/2002

**Complaint Pending?** Yes

**Settlement Amount:**

**Individual Contribution Amount:**

## End of Report



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